



canberra TO THE  
GOLD COAST 12 DAY  
LUXURY COACH TOUR

WANDERLUST   
australia TOURS  
*explore life a local*

## canberra TO THE GOLD COAST 12 DAY LUXURY COACH TOUR

\$5,200.00 per person  
twin/double room

\$1,300.00 single supplement  
guaranteed single room

SAVE \$300pp EARLY BIRD SPECIAL  
paid in full by 30 May 2021

PAY JUST \$500 DEPOSIT pp TO BOOK

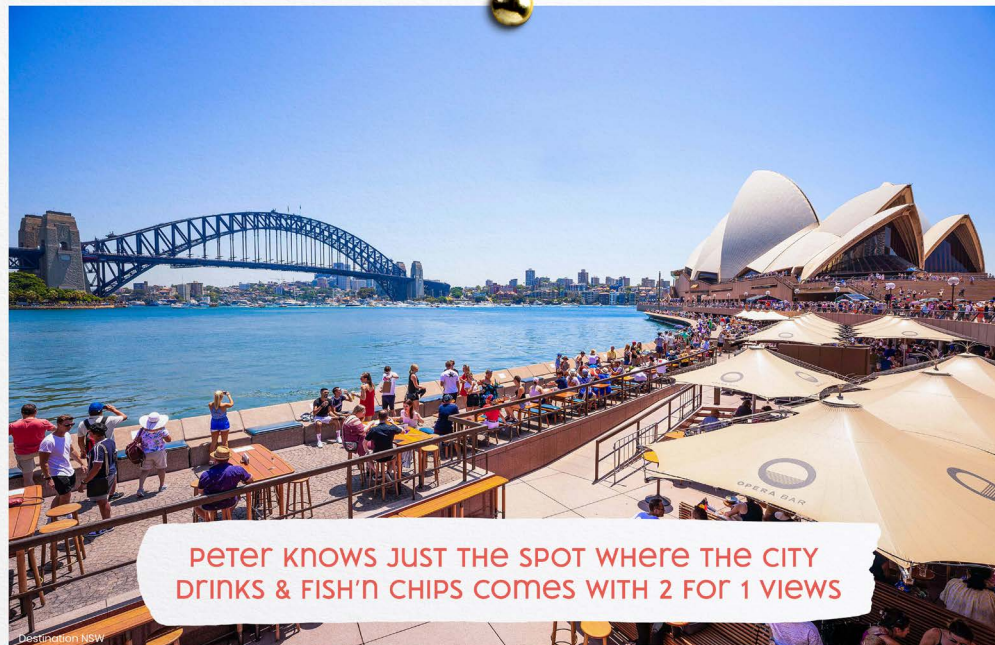
Experience history, mountain adventures and fabulous dining on our NSW tour. Starting in Canberra, you'll be moved listening to the stirring Last Post sunset ceremony at the Australian War Memorial, walk the corridors of political power and enjoy a rooftop dining experience in our national capital.

Hear the mischievous tales of convict women touring colonial Parramatta and dine whilst cruising in luxury on Sydney Harbour. Get your adventure kicks cabling high above and down into the stunning Blue Mountains.

Then head north to cuddle a koala, try Bron's suggestion of a classic Aussie Chinese meal at 'Port', sing with Slim Dusty, visit Margaret Olley's gallery and even learn to surf on the Gold Coast if you want to.

Pack your bags because Wanderlust Australia is inviting you along for the ride. It's going to be a fun trip!

*Wanderlust... a strong, innate desire to travel and discover.*



PETER KNOWS JUST THE SPOT WHERE THE CITY  
DRINKS & FISH'N CHIPS COMES WITH 2 FOR 1 VIEWS

## TOUR SNAPSHOT

Departure point: Canberra, ACT

End destination: Gold Coast, QLD

Tour duration: 12 days

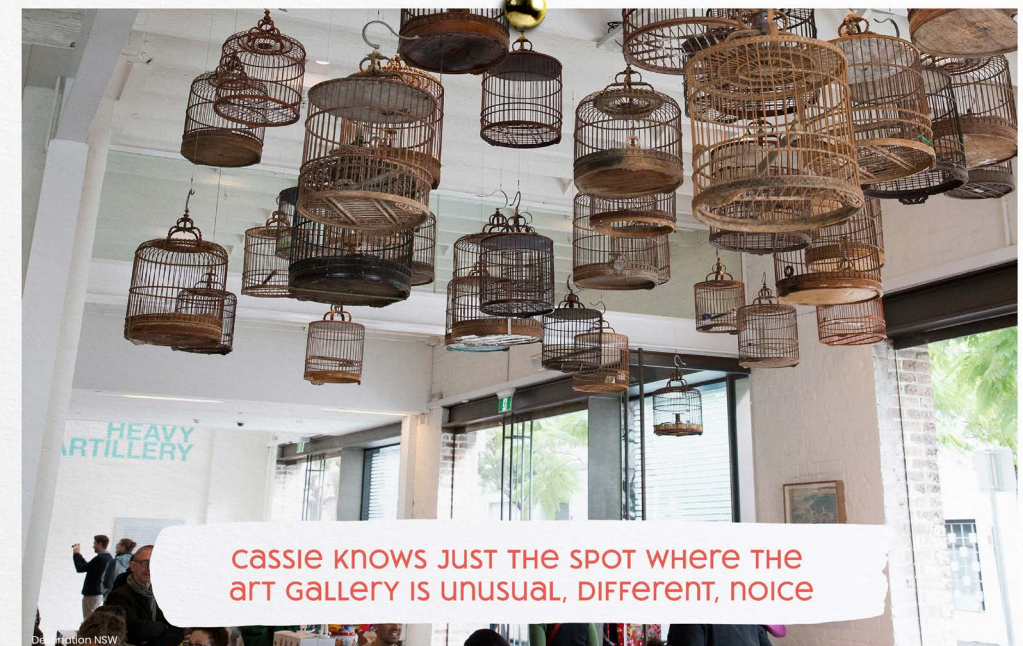
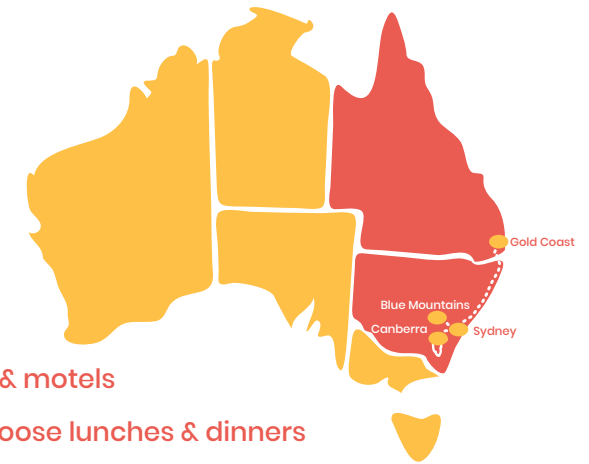
Dept dates: 30 September 2021

Trip style: Escorted & free time

Accommodation type: Quality hotels & motels

Meals: Most included + freedom to choose lunches & dinners

Free time : Yes for shopping, meals & exploring like a local



CASSIE KNOWS JUST THE SPOT WHERE THE  
ART GALLERY IS UNUSUAL, DIFFERENT, NOICE

## WHAT'S ALWAYS INCLUDED IN YOUR WANDERLUST AUSTRALIA TOUR



LUXURY COACH  
TRAVEL



QUALITY  
ACCOMMODATION



FLEXIBLE  
BREAKFAST TIMES



OPTIONAL DINNER  
CHOICES



MORE FREE TIME  
ALONG THE WAY



BOOKED EXPLORING  
ACTIVITIES





Visit Canberra

## WHAT YOU'LL experience LIKE a LOCAL ON YOUR WANDERLUST AUSTRALIA 12 DAY LUXURY TOUR

Day  
1

Day 1: ARRIVE CANBERRA  
Thursday 30 September 2021

Hellos, shopping, small bars & delicious dinners

Upon arriving in Canberra and making your way to the hotel, spend time at leisure in our National Capital.

Located in the heart of the city, the Canberra Centre boasts several large department stores, as well as a stunning range of more than 260 specialty shops.

The Canberra Centre offers a range of national and international cuisine choices along its alfresco dining strip known as the North Quarter.

2 nights | Canberra Rex Hotel | 02 6248 5311

No included meals

Day  
2

CANBERRA CITY  
Friday 1 October 2021

Australian War Memorial, Parliament House, shopping, roof top dining & more

This morning we take in some of the city sights travelling through Embassy Row, finding embassies and high commissions of countries from around the world. Look out for the spectacular traditional design of the Chinese Embassy or the splendid Georgian style United States Embassy.

Our first stop is the Museum of Australian Democracy. The Museum was home to Australia's Federal Parliament for more than 60 years and is now a much loved heritage building, offering a unique glimpse into the nation's past.

We then head to Capital Hill, the focal point of Canberra, where we are introduced to the meeting place of the nation, Parliament House. Listening to our local guide, as we are lead through this political power house, we are enlightened to the daily life of democracy.

At lunch time we head to Canberra Centre, where there are numerous cafes and eateries with time to look through shops at leisure.



## Day 2

**CANBERRA CITY... continued**  
**Friday 1 October 2021**

### **Australian War Memorial, Parliament House, shopping & roof top dining**

The remainder of our afternoon will be spent at the Australian War Memorial. This Memorial commemorates the sacrifice of the Australian men and women, who have served in war, through its ceremonial areas, extensive exhibitions and research facilities. One of the largest exhibitions is the very impressive Anzac Hall.

At the end of each day, the Memorial farewells visitors with its moving last Post ceremony, which we will stay for. The ceremony begins with the singing of the Australian National Anthem, followed by the poignant strains of a Lament, played by a piper.

After a moving afternoon we head back to the hotel for dinner in the lovely rooftop restaurant.

Meals: Breakfast and dinner

## Day 3

**Day 3 : CANBERRA TO SYDNEY**  
**Saturday 2 October 2021**

### **Berrima, Bowral & Bradman**

We complete our check out formalities mid-morning and depart Canberra. Our lunch stop is in Berrima, where we can stretch our legs and purchase something from one of the several cafes and restaurants.

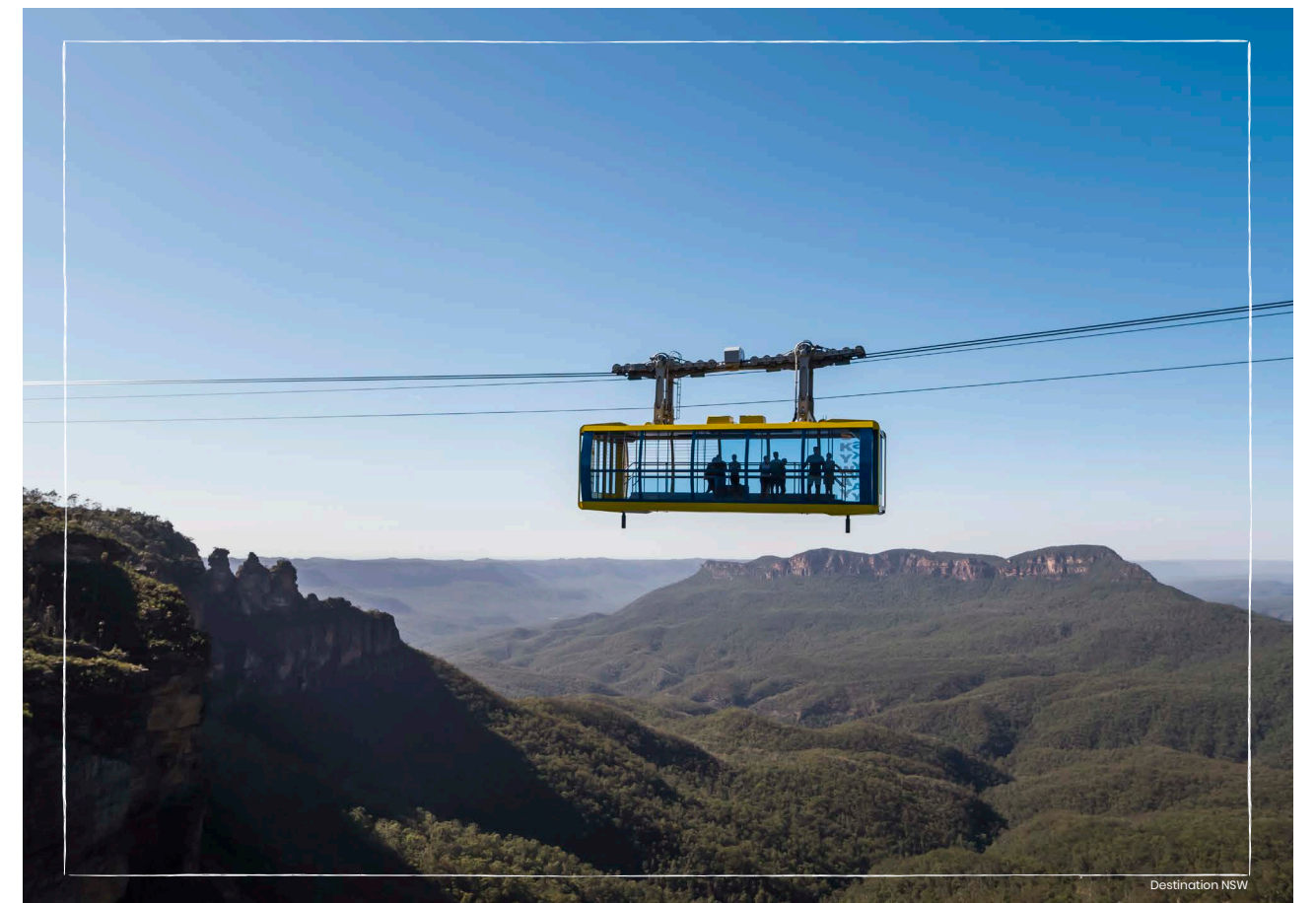
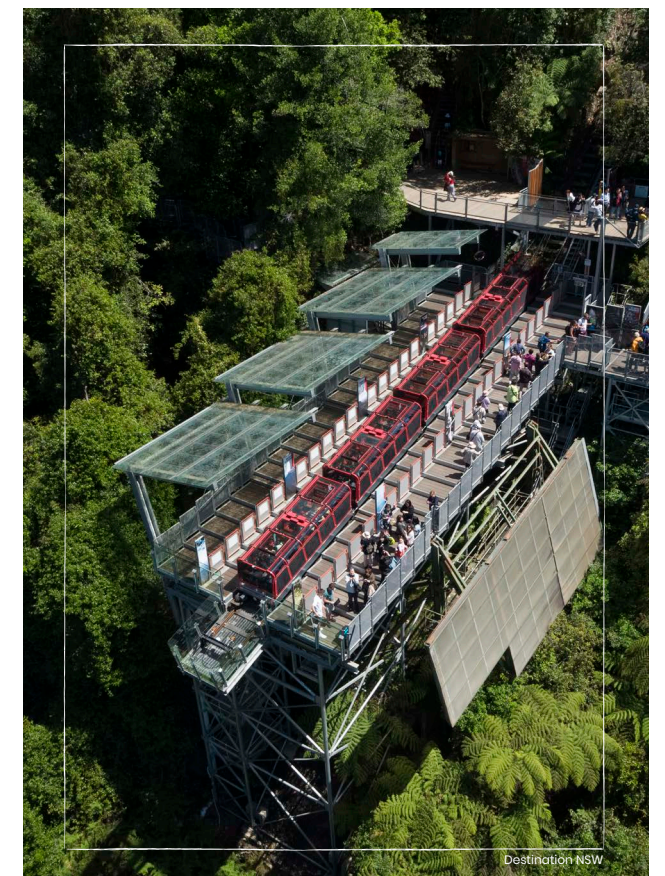
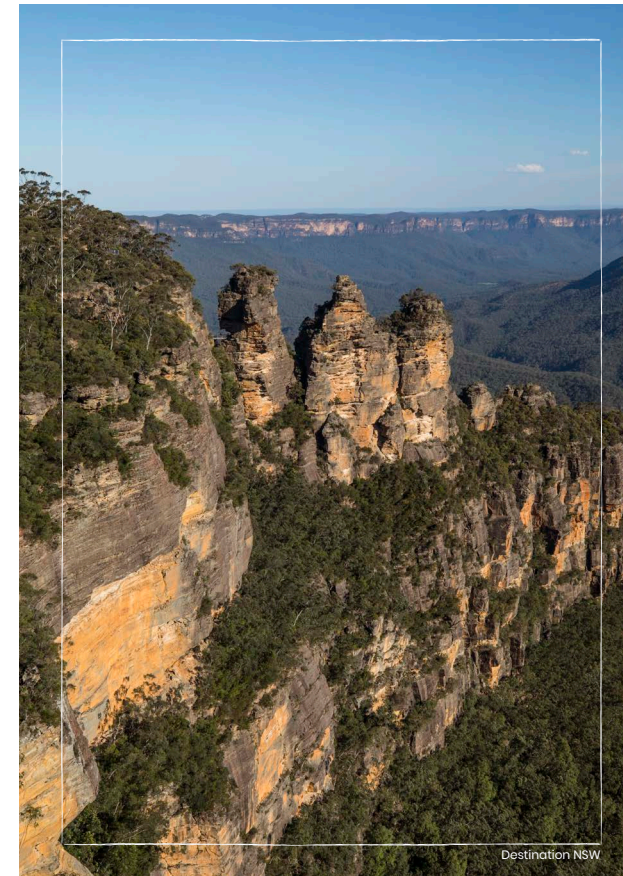
From here we visit the Bradman International Cricket Hall of Fame. The Hall of Fame was inspired by Sir Donald Bradman, the greatest cricketer of all time.

The Bradman Gallery is the mecca for cricket fans the world over and those who are interested in this great Australian icon, housing rare and priceless items that tell the story of the Boy from Bowral!

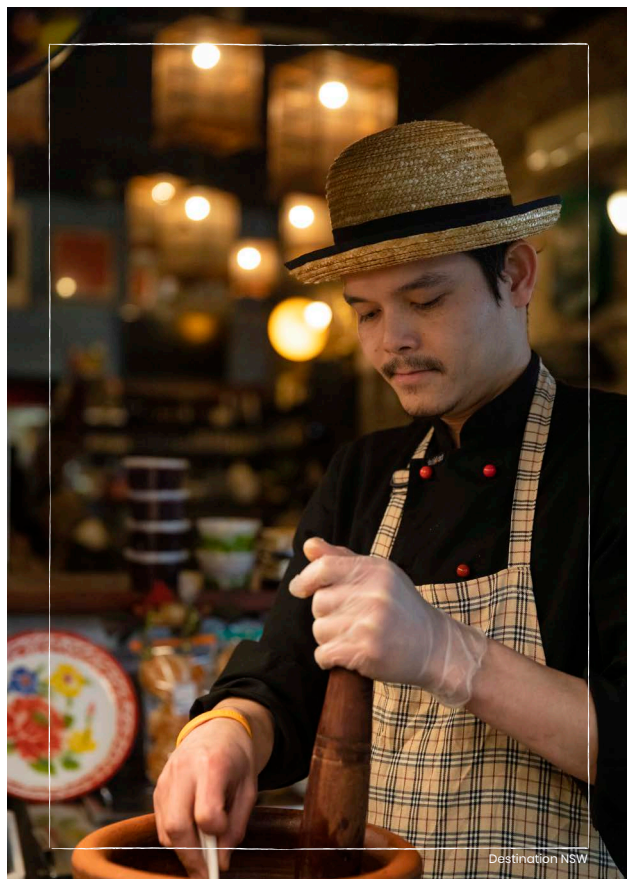
Following a guided tour and time to look through the collection, we have afternoon tea and make our way through Sydney's outer suburbs to Parramatta for our next 3 nights' accommodation.

3 nights | Parkroyal Parramatta | 02 9689 3333

Meals: Breakfast and dinner







## Day 4

**BLUE MOUNTAINS**  
**Sunday 3 October 2021**

### Blue Mountain adventures & eat street

After breakfast at the hotel, we depart Parramatta and make our way into the Blue Mountains where we take the scenic Cliff Drive to Echo Point where we see the Three Sisters at Katoomba – a great photo opportunity stop!

Scenic World is where we can purchase lunch and jump aboard the Scenic Railway, the world's steepest incline railway. We descend down the escarpment at a gradient of 52 degrees and travel through the tunnel and ancient rainforest. Disembark and take the rainforest boardwalk to connect with the Flyway platform.

The Scenic Cableway is the steepest aerial cable car in Australia. It will take us on a 545 metre ride up through the World Heritage Listed rainforest of the Jamison Valley which is stunning. Our final adventure at Scenic World is to join the Scenic Skyway for the journey above ancient ravines and dazzling waterfalls. This ride boasts a world first, state of the art Electro-Scenic Glass Floor. At the flip of a switch breath taking views are revealed through the cabin floor directly below. The 360 degree birdseye view takes in the Three Sisters, Katoomba Falls, Mount Solitary and the never ending expanse of the Jamison Valley.

We now return to Parramatta and tonight, dinner can be found along "Eat Street", Parramatta's dining precinct, right outside our door, so there are plenty of venues to choose from. Why not try the Sicilian Parramatta – a true icon of Parramatta and one of the largest and most impressive fine dining restaurants in the area – the choice is all yours.

Meals: Breakfast and dinner

## Day 5

**PARRAMATTA**  
**Monday 4 October 2021**

### Colonial Parramatta, mischievous women & maybe a ghost or two

Today we are going to spend the day exploring Parramatta and what better way than with a local guide. Get set for an enjoyable day, as we learn about the history and a few interesting stories as well.

Included in our sightseeing will be the Female Factory (Convict Womens' Gaol). Did you know this is the oldest convict women's site in Australia?

We hear some fascinating and cheeky stories about the lives of convict women – and the constant mischief they got up to.

We now head to Parramatta Lake for our morning break.



## Day 5

**PARRAMATTA... continued**  
**Monday 4 October 2021**

### **Colonial Parramatta, mischievous women & maybe a ghost or two**

Our next visit is the convict-built Old Government House. The residence and garrison buildings, built in 1799-1816 are the oldest surviving public buildings in Australia. For seven decades, it was the 'country' residence of ten early governors of the Colony, including Gov. Lachlan and Mrs Macquarie who, from 1810 to 1821 preferred the clean air and space of rural Parramatta to the unsanitary and crime ridden streets of Sydney Town!

After our tour, we enjoy lunch at Lachlan's Old Government House. Our final stop is in the grounds of the University where we can view the Orphan School and Whitlam Institute.

By the end of the day, we'll all agree that Parramatta is a fascinating area with plenty to see. We choose our own venue for dinner once again this evening. Why not try another new food adventure along Eat Street?

Meals: Breakfast and lunch

## Day 6

**CENTRAL SYDNEY**  
**Tuesday 5 October 2021**

### **River ferry rides, free-time exploring & stunning harbour dinner cruise**

Once the "rush hour" is over, we catch the ferry along the Parramatta River into Sydney.

Our coach will be waiting for us in central Sydney to commence our days touring.

We make our way to the Harbour foreshore and stop at Mrs Macquarie's Chair. The chair was carved out of the sandstone by convicts for Governor Lachlan Macquarie's wife in order for her to watch the activity on the harbour and await the arrival of ships from England. The point provides us with wonderful views of the Sydney Opera House, Harbour Bridge and Fort Denison.

Our hotel is located in Darling Harbour, so we check in with the remainder of the day free to discover Sydney before we head out tonight. Not far from our hotel is King Street Wharf so we stroll to where Magistic Cruises departs for a 2-hour dinner cruise on Sydney Harbour. What a great way to see Sydney and spend an evening. Following our cruise, you could enjoy the cool new bars in Barangaroo or head to Star Casino in Darling Harbour for a flutter.

Novotel Sydney Darling Square | 02 8217 4074

Meals: Breakfast and dinner







## Day 7

### SYDNEY TO PORT MACQUARIE Wednesday 6 October 2021

#### See how Newcastle went from coal-dust to coolness & Port Macquarie

Following breakfast and our hotel check out procedures, we re-board the coach and make our way to the Pacific Motorway. Our touring route takes us through the Ku-Ring-Gai Chase National Park and sees us cross the Hawkesbury River and pass through the Central Coast, Tuggerah Lakes and Lake Macquarie.

Today we take a look around Newcastle, a city of industry as well as history with its terraced houses, majestic cathedrals and a 19th century Fort.

We take in both old and new sights as we join the Talking Tram. The 45 minute ride through Newcastle's streets, takes us past the sites of our convict past, fort and gaol, Australia's oldest school, oldest restaurant and many other places of interest.

On conclusion of our tour, we have lunch overlooking the water at the Queens Wharf Hotel. This afternoon we continue north, crossing the Manning River and arrive in Port Macquarie for our 2-night stay.

2 nights | Water's Edge Port Macquarie | 02 6583 2955

Meals: Breakfast and dinner

## Day 8

### PORT MACQUARIE Thursday 7 October 2021

#### Cuddle a koala, lunch in a rainforest, sunset cruise & fabulous local dining

Founded in 1821, Port Macquarie is one of the oldest towns in the State and was a convict settlement until 1840. "Port" as it is fondly known by the locals, has both a river frontage where the Hastings River enters the sea and a series of ocean beaches starting right in the town.

We enjoy the sights of the Port including a visit to the unique Koala Hospital run by NSW National Parks and Wildlife. The hospital is a long serving operation run by volunteers.

Next door is Roto House which is set in a tranquil natural environment and is a beautiful example of Victorian architecture and craftsmanship.

We have arranged lunch at the Sea Acres Rainforest Park comprised of rare coastal rainforest.

Following lunch we take a guided tour through this magnificent park.



## Day 8

### PORT MACQUARIE... continued Thursday 7 October 2021

#### Cuddle a koala, lunch in a rainforest, sunset cruise & fabulous local dining

There will be a chance to take a wander down the main drag before taking a Sunset Cruise on the Hastings River watching the sun slowly set beyond the region's hinterland.

Not far from our hotel are several cafes and restaurants that are all in close walking distance to choose from for dinner.

Bron's pick: "Hot Wok Chinese is a family favourite. This place needs a heritage order placed on it. The food is not only delicious, but the décor is 1970s / 80s Chinese, I love it. Café 66 for authentic Italian food, Casualties for a great coffee. Suzu Japanese for authentic Japanese -great daily specials incorporating local catches".

Meals: Breakfast and lunch

## Day 9

### PORT MACQUARIE, COFFS HARBOUR & GOLD COAST Friday 8 October 2021

#### Singing with Slim Dusty, getting your clogs on in Coffs & Tweed Heads

Getting underway this morning we stop just outside Kempsey at the Slim Dusty Centre. David Gordon Kirkpatrick – famously known as Slim Dusty, was born and bred in Kempsey. The Slim Dusty Centre features objects and images from the Kirkpatrick family's own extensive archive, as well as contributions from fans and friends from all over the world.

Visually rich and astonishingly varied, the display provides a look into Slims' first steps into show business, the early years of adventures with Joy and their mates touring the towns and villages of Australia's outback and the glory days of life on the showgrounds of Australia.

Our lunch stop today is in Coffs Harbour at the Clog Barn and this afternoon we follow the highway north, crossing the Clarence River and bypassing Ballina and Byron Bay on our way to the southern end of the Gold Coast. The scenery along the way includes lush valleys and farmlands, with mountain ranges in the background and the picturesque northern rivers.

Our accommodation at the Mantra Twin Towns located in Tweed Heads. It's a fantastic location with many options to purchase dinner and even take in some local entertainment.

3 nights | Mantra Twin Towns | 07 5536 2121

Meals: Breakfast and lunch





# Day 10

**TWEED VALLEY**  
Saturday 9 October 2021

## Getting fruity with the locals, Margaret Olley's gallery & hitting the town

Tropical Fruit World is exactly as the name suggests – home to the world's largest variety of tropical fruit. The plantation is situated on the rim of the largest extinct volcano in the southern hemisphere and offers views of the Tweed Valley and McPherson Ranges.

Here we have a fruit tasting and a train ride through the orchards, it is a fun place to visit. Next, we are off to Murwillumbah where we have planned a visit to The Margaret Olley Arts Centre celebrating the career, life and legacy of its namesake, Margaret Olley – one of Australia's most celebrated painters of still life and interiors.

This afternoon we return to the coast and make our way back to our hotel where The Twin Towns Club has a fantastic selection of entertainment on offer and is close by for a night out.

Meals: Breakfast



# Day 11

**Day 11 : GOLD COAST**  
Sunday 10 October 2021

## Yay it's a free day so sleep in, swim, shop, chill or book your own activity

Today is a free day for local sightseeing or shopping. There's more to the Gold Coast than shopping and Theme Parks, but you're free to visit those if you like.

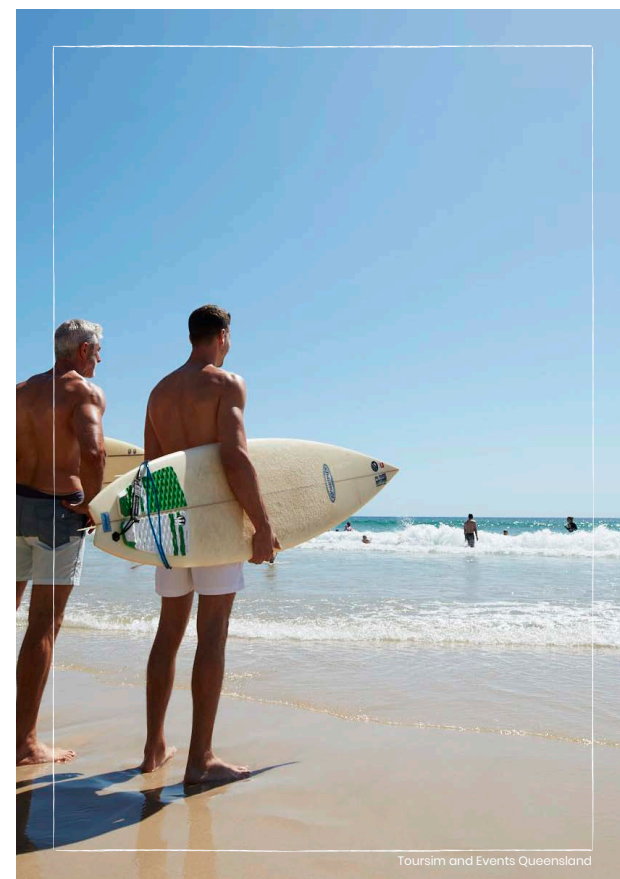
Why not explore the lush rainforests and Hinterland Region around the Tamborine Mountains?

Or take a seafood lunch cruise on the Tweed River? Maybe get active by learning to surf, hire a push bike, walk along the beach or maybe even yoga.

You might even like to just chill. Grab a book or picnic by the beach. The choice is yours.

It's what makes Wanderlust Australia Tours different!

Meals: Breakfast



Tourism and Events Queensland



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Day  
12

HEADING HOME  
Monday 11 October 2021

Bag packing, breaky farewells and flights home

It's our last day of the tour.

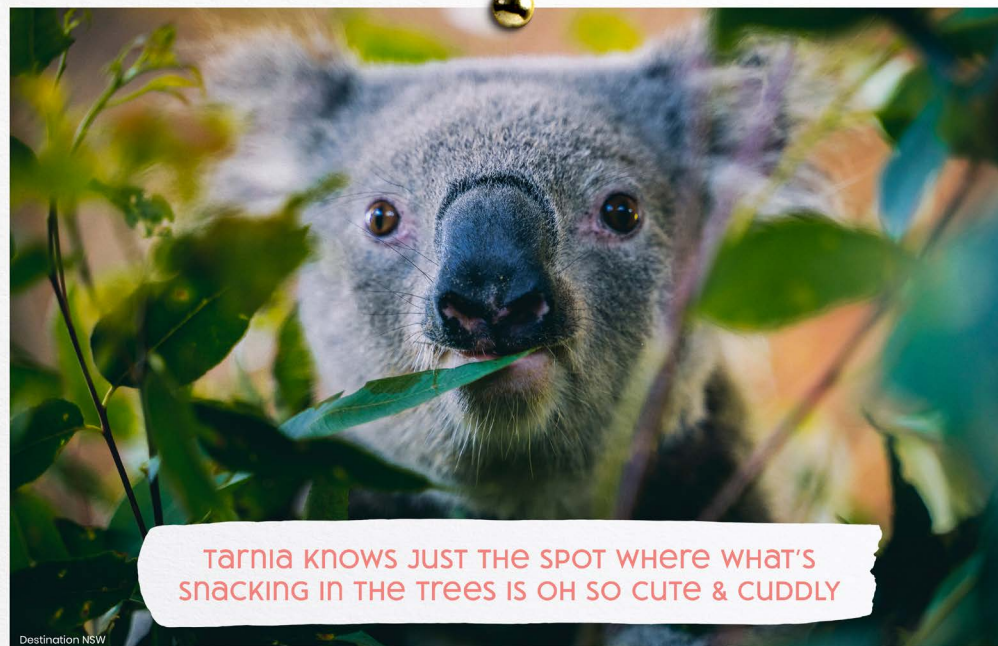
After breakfast our holiday comes to an end. Use your Taxi Voucher in your Holiday Pack for the transfer to Gold Coast Airport and your flight home.

Bon voyage! We hope to see you on another Wanderlust Australia Tour soon!

Meals: Breakfast

WHY I LOVE THIS TOUR... NaOMI

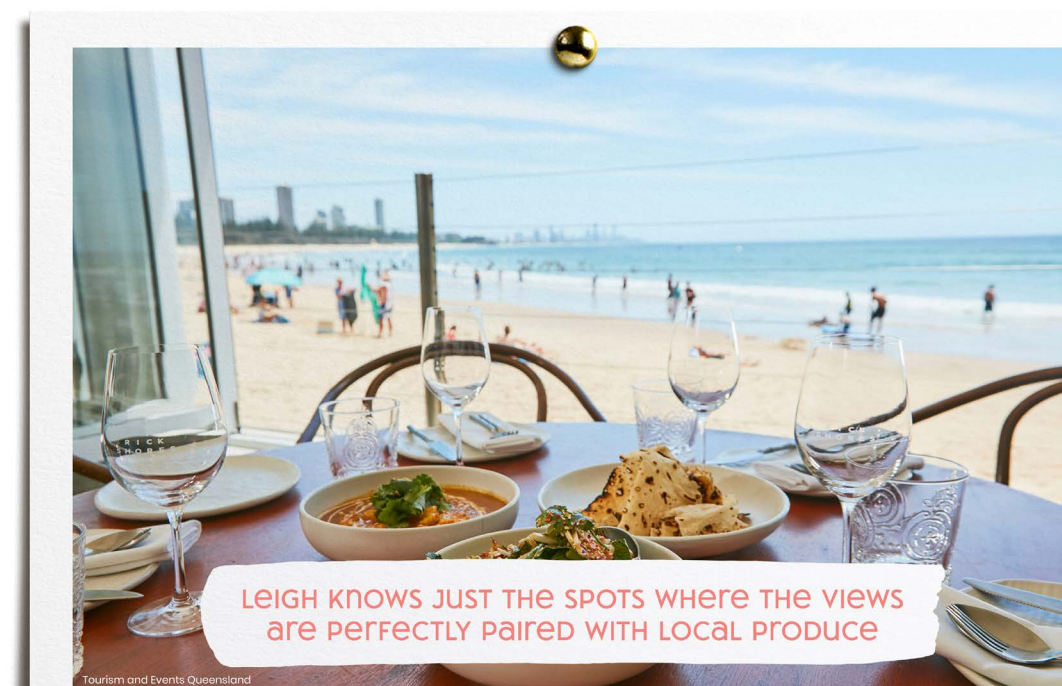
LOOKING DOWN THROUGH THE GLASS FLOOR AT THE BLUE MOUNTAINS IS TOTES SCARY AND EXHILARATING AT THE SAME TIME. AND WHO DOESN'T WANT TO CUDDLE A KOALA?



Tarnia KNOWS JUST THE SPOT WHERE WHAT'S SNACKING IN THE TREES IS OH SO CUTE & CUDDLY

Destination NSW

All itineraries are subject to change due to occasional restrictions in opening times or days. We can't be held responsible for any changes due to closures or inclement weather. See full Terms & Conditions for details.



LEIGH KNOWS JUST THE SPOTS WHERE THE VIEWS ARE PERFECTLY PAIRED WITH LOCAL PRODUCE

Tourism and Events Queensland

STILL GOT WANDERLUST? CONTINUE YOUR HOLIDAY BY JOINING OUR GOLD COAST, BRISBANE & TOOWOOMBA TOUR LEAVING ON 13 OCTOBER 2021! KEEP EXPLORING LIKE A LOCAL & HAVING FUN ON ONE BIG LONG HOLIDAY!

**TWO FREE HOTEL NIGHTS BETWEEN TOURS**  
Join two Wanderlust Australia tours together and enjoy two free hotel nights between the end of one tour and the start of the next tours so you get to relax more on your holiday.



LET'S GO!

Book your trip now at  
wanderlustaustralia.com.au

GOT QUESTIONS? LET'S CHAT.



enquiry@wanderlustaustraliatours.com.au



1300 604 700



wanderlustaustralia.com.au





Tourism and Events Queensland

# Tour Terms & CONDITIONS

These Booking Conditions set out the terms on which you contract with us for the delivery of travel arrangements for your trip. By making a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

"You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us" and "our" means Busbiz Pty Ltd (ACN 005 422 524) trading as Wanderlust Australia Tours.

## MAKING A BOOKING

A booking request is accepted when we issue a written booking confirmation and you have paid your deposit. It is at this point that a contract between us and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of ours other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount or refund.

We commence providing services to you as soon as we accept your booking. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

## PRICES & EXCLUSIONS

Prices stated are in Australian Dollars (\$AUD), include GST and are current at the time of publication. The price includes transportation, accommodation and inclusions as per the published itinerary.

Domestic airfares and airport/hotel transfers are not included unless specifically stated. Costs associated with insurance, meals (other than those stipulated), emergency medical costs, gratuities, and all items of a personal nature are not included.

## PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as fuel or air fare surcharges, or the imposition of new or amended Government charges.

## DEPOSIT

A deposit per person of \$500 is required within 7 days (unless otherwise stated) of us accepting your booking. Please note that we may not hold any services for you until we receive payment of your deposit, meaning that services may become unavailable or prices may increase, in which case you will be responsible for paying the increased price, and we will not be responsible if services become unavailable.

## FINAL PAYMENT

Payment in full must be received no less than 60 days before commencement of your trip. Tours which include The Ghan, Indian Pacific or Spirit of Tasmania payment must be made in full no less than 100 days. Note: some trips may require payment earlier or in additional instalments and this will be advised with the booking confirmation.

## CANCELLATIONS BY YOU

You may cancel your booking by giving written notice to us. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

- any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made or due to hotels);
- where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell;
- a fee which is the greater of the deposit and 20% of the booking value to compensate us for work performed up until the time of cancellation; and
- a fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.

## CANCELLATIONS BY US

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If after the application of these fees and charges there is a surplus of payments you have made to us, we will refund this to you within a reasonable time.

You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests.

Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once we have actually recovered the amounts from the third parties. We will use reasonable endeavours to recover third party payments, but we make no guarantee that we will be able to make recoveries.

For group departures, a transfer of a confirmed booking to another departure date is deemed to be cancellation of the original booking.

## ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION

If due to any illness, suspected illness or failure to satisfy any required tests (such as a temperature test):

## ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:
- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking.

## CANCELLATIONS BY US

### Force Majeure – Prior to travel

If your travel arrangements cannot proceed due to flood, earthquake, war or civil strife, acts of terrorism, hurricane, cyclone, industrial disturbance, strike, fire, lock out, epidemic, pandemic, failure or delays of scheduled transportation facilities, or other Acts of God, or any law, order, decree, rule or regulation of any government authority, or for any other reason whether of a similar or dissimilar nature beyond our reasonable control (Force Majeure), we may at our election:

- postpone your travel arrangements to a future date, in which case we will issue you with a credit note equal to amounts paid at the time of postponement; or
- cancel your travel arrangements, in which case our contract with you will terminate.

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other. However, we will refund payments made by you less unrecoverable third party costs and less fair compensation for work undertaken by us up until the time of termination and in connection with the processing of any refund.

### Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third party costs only.

## General

If we provide you with any alternative services or assistance where travel arrangements are cancelled because of Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we have to cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal or better quality if appropriate.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of cancellation by us.

## AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil, and for group departures a transfer of a booking to a different departure is deemed a cancellation of the original booking. An amendment fee of \$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

## AMENDMENTS BY US

Occasionally, we may need to make amendments or modifications to the itinerary and its inclusions and you acknowledge our right to make these modifications. If we become aware of a significant change to your itinerary or its inclusions prior to the commencement of your trip (where the trip can still proceed), then we will notify you within a reasonable time and give you the choice to accept the change, to receive a refund of the land portion of your trip or to accept an alternative trip if offered.

You acknowledge our right to substitute vehicles of a lesser standard in the event of mechanical breakdown or for other unforeseen reasons.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of any amendment or change to the tour itinerary or its inclusions. In addition, you acknowledge that if an event of Force Majeure disrupts your trip (for example if a flood means that we are unable to leave a particular area), then you will be responsible for the costs incurred for additional accommodation and any other expenses incurred as a result of the disruption.



CLIENT NAMES – EXACTLY AS PER PASSPORT / DRIVER’S LICENCE

For security reasons, airlines and other suppliers, require names to be given exactly as stated in your passport or driver’s licence. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will incur any fees charged, such as airline cancellation charges or re-issue fees, in addition to our own reasonable administration fees.

UNUSED SERVICES

No refunds will be made for of any travel arrangements not utilised, whether by choice or because of late arrival or early departure, including failure of transport to operate according to schedule, which we expressly disclaim liability for.

TRAVEL INSURANCE

It is strongly encouraged that you are adequately insured for the duration of your trip. We recommend a comprehensive travel insurance to cover cancellation, health requirements, luggage and additional expenses. The choice of insurer is yours. We strongly suggest that insurance be purchased at the time your deposit is paid, as cancellation terms will be strictly enforced from that time.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

HEALTH REQUIREMENTS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may impact your ability to participate during travel, then you must advise us at the time you make your booking request.

We welcome travellers with special needs. However, if you require special assistance (such as pushing a wheelchair or assistance with walking), you must travel with a companion capable of providing the required assistance or care. Please note that we do not provide any special assistance.

We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance from our personnel which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

We will not be liable for any damage, injury, death or loss of any kind arising from your failure to fully disclose relevant medical information.

INDEPENDENT SERVICES

We are not responsible for any additional activities or excursions that you arrange which are not included in the booked itinerary or principally sold by us. Any advice or recommendation made by a guide or local representative does not make us responsible or liable in any way.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of activities such as swimming or visiting national or private parks. By placing a booking, you accept these risks.

GENERAL TOUR PROVISIONS

Room Share

We offer a matching service for solo travellers who are willing to share twin accommodation, saving on single supplements. Only travellers of the same sex will be matched. There are no guarantees that a match will be possible and we do not warrant the suitability or characteristics of any persons we match. Please do not request a solo-match if you snore. Please note that a person we match you with is not responsible to provide any assistance to you. If we are unable to find a match, single supplements will apply.

Authority on Tour

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour leader may, acting reasonably, require that you leave the tour. You will not be entitled to any refund and you will be responsible for any additional costs you incur in this event.

Hygiene

While we may provide hand-sanitiser when you embark on coaches operated by us, you acknowledge that you are responsible for supplying your own hand-sanitiser, and any face-masks mandated to be worn by authorities.

Dietary Requirements

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

Luggage

Due to strict government vehicle weight restrictions, you are permitted to a maximum of one (1) suitcase which must not exceed 20kgs.

RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by Busbiz Pty Ltd (ACN 005 422 524)), and common carriers.

We act as an intermediary only and you will be subject to the terms and conditions of the Independent Supplier. Any disputes between you and the Independent Supplier are to be resolved between you and them.

To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Services we directly supply

To the extent only that we are the principal supplier to you of travel arrangements or other services which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier’s agent or an intermediary for an Independent Supplier) if they were carrying out the work we had asked them to do.

We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

While we endeavour to meet scheduled arrival and departure times, we cannot guarantee this. We disclaim any liability for any additional expenses you incur or any missed connections/services attributable to delays.

General liability limitation

Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts (“Consumer Warranties”). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, we disclaim all warranties.

To the fullest extent permitted by law, our maximum liability to you under these Booking Conditions, in tort (including negligence) and at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having the travel arrangements resupplied.

COMPLAINTS

In the event of a problem with any aspect of your travel arrangements you must tell us or make our representative aware of such problems immediately.

We will only consider and be responsible for claims made against us where we have had the opportunity to put things right on the ground. If you notify us of a problem during travel and we haven’t resolved it to your satisfaction, then you must make any claim in writing, within 30 days from the end of your travel arrangements.

DEEMED ACCEPTANCE

If you place a booking on behalf of another party, you represent and warrant us that you are duly authorised to provide the agreement and consent of the other party to be bound by these Booking Conditions. You agree that you will be responsible for any loss or damage we incur if this is not the case.

GENERAL

The contract between Swan Hill Bus Lines Pty Ltd (004 651 709) and its wholly owned subsidiaries Busbiz Pty Ltd (ACN 005 422 524) and Wanderlust Australia Tours Pty Ltd (ACN 641 987 368) and you is governed by the laws of the State of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria.

If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed without affecting the remaining provisions.

Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with our Privacy Policy, which is published here [www.wanderlustaustralia.com.au](http://www.wanderlustaustralia.com.au)

Updated: 7th September 2020