



BROOME, WEST COAST
TO PERTH 14 DAY
LUXURY COACH TOUR

WANDERLUST
australia tours



explore like a local

BROOME, WEST COAST TO PERTH 14 DAY LUXURY COACH TOUR

\$6,678.00 per person
twin/double room

\$1,636.00 single supplement
guaranteed single room

SAVE \$200pp EARLY BIRD SPECIAL
paid in full by 14 May 2021

PAY JUST \$500 DEPOSIT pp TO BOOK

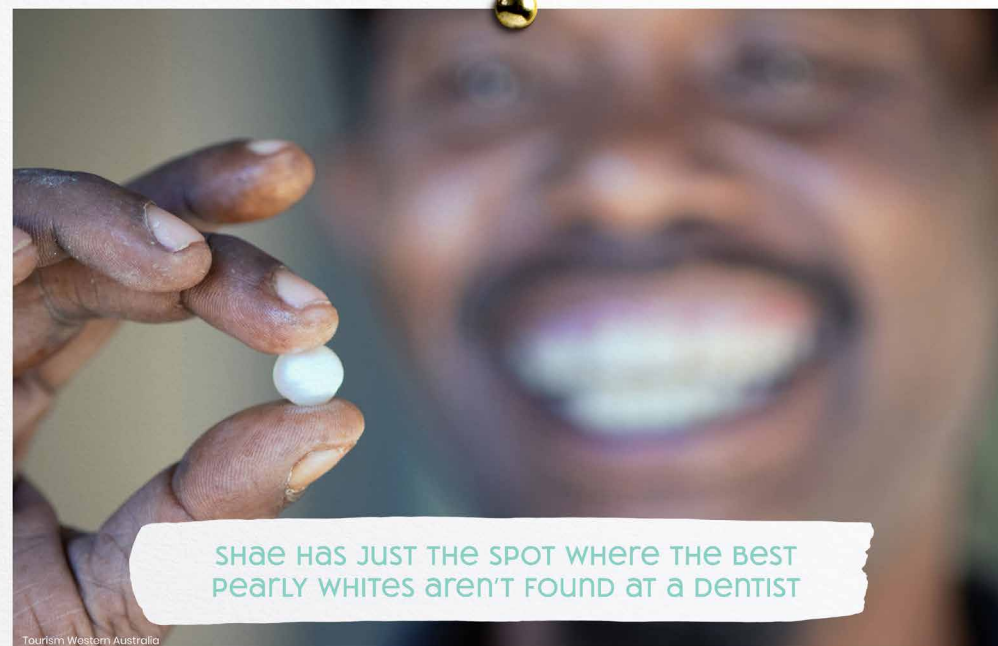
What's on your WA wanderlust bucket list? We'll help tick them off along the Coral Coast from Broome to Perth.

You can pick up pearls in Broome, watch countless Indian Ocean sunsets, picnic on 80 mile beach, see just how gassy WA is, feast on freshly caught seafood and visit monks.

Be stunned by a vast wilderness of rusty red landscapes butting up to pristine white sand and azure waters. Cruise Ningaloo Reef, maybe even spot a whale shark and get personal with dolphins. Peer through nature's rocky window, get wobbly legs as you walk off a cliff, stand amongst alien pillars and experience the buzz of Perth and cool vibe of historic Fremantle.

Pack your bags because Wanderlust Australia is inviting you along for the ride. It's going to be a fun trip!

Wanderlust... a strong, innate desire to travel and discover.



SHAE HAS JUST THE SPOT WHERE THE BEST
PEARLY WHITES AREN'T FOUND AT A DENTIST

Tourism Western Australia

TOUR SNAPSHOT

Departure point: Broome, WA

End destination: Perth, WA

Tour duration: 14 days

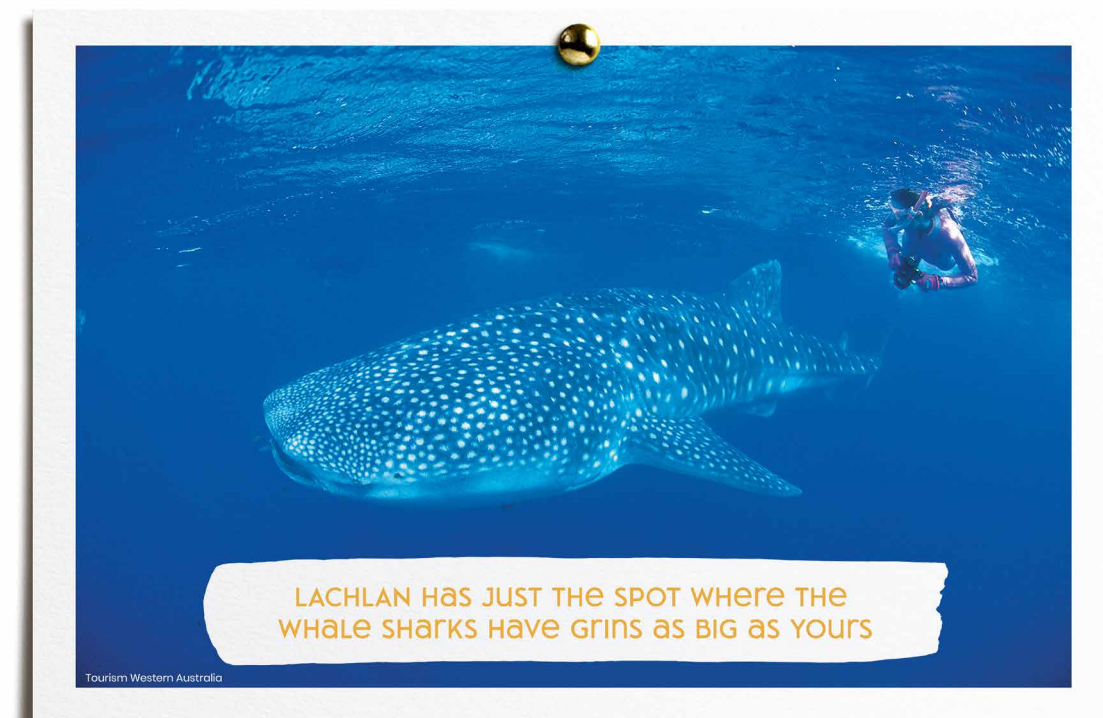
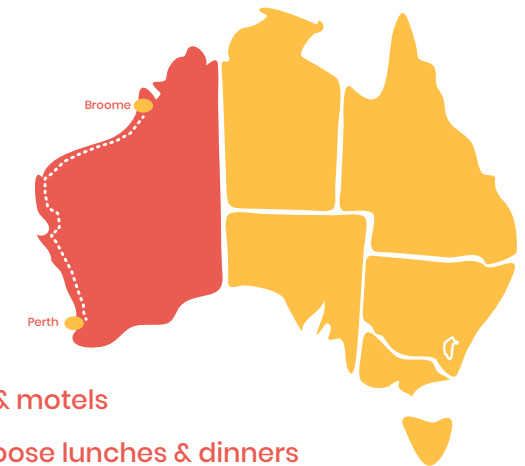
Dept date: 14 July 2021

Trip style: Escorted & free time

Accommodation type: Quality hotels & motels

Meals: Most included + freedom to choose lunches & dinners

Free time : Yes for shopping, meals & exploring like a local



LACHLAN HAS JUST THE SPOT WHERE THE
WHALE SHARKS HAVE GRINS AS BIG AS YOURS

Tourism Western Australia

WHAT'S ALWAYS INCLUDED IN YOUR WANDERLUST AUSTRALIA TOUR



LUXURY COACH
TRAVEL



QUALITY
ACCOMMODATION



FLEXIBLE
BREAKFAST TIMES



OPTIONAL DINNER
CHOICES



MORE FREE TIME
ALONG THE WAY



BOOKED EXPLORING
ACTIVITIES

WHAT YOU'LL EXPERIENCE LIKE A LOCAL ON YOUR WANDERLUST AUSTRALIA 14 DAY LUXURY TOUR

Day
1

ARRIVE BROOME
Wednesday 14 July 2021

Settling in, balmy sunset sundowners & culinary journeys

Welcome to our incredible tour from Broome to Perth. On arrival, transfer to the hotel and check in using your taxi voucher provided.

Dinner tonight is up to us. For dinner, wander and take your pick from beachside restaurants and bars to Asian inspired cuisine perfectly matched to Broome's balmy nights. You can't go past the fresh, locally caught seafood or local steaks too.

Eat beneath wide verandas, sit on an open deck beside the beach or rest against tropical palms as we immerse ourselves in the incredible outdoor dining experience of Broome.

3 nights | Oaks Resort Broome | 08 9192 9500

No meals included

Day
2

BROOME
Thursday 15 July 2021

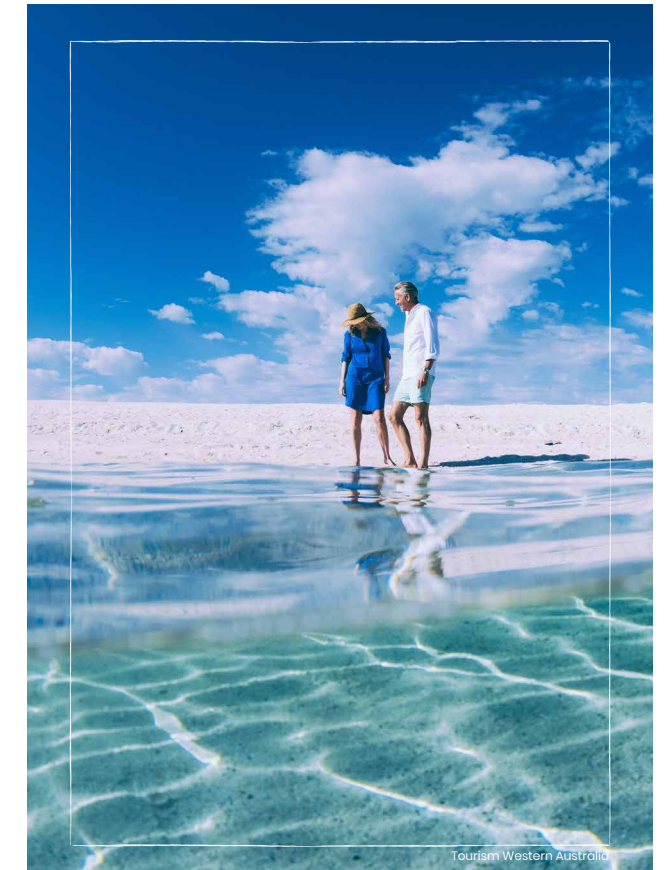
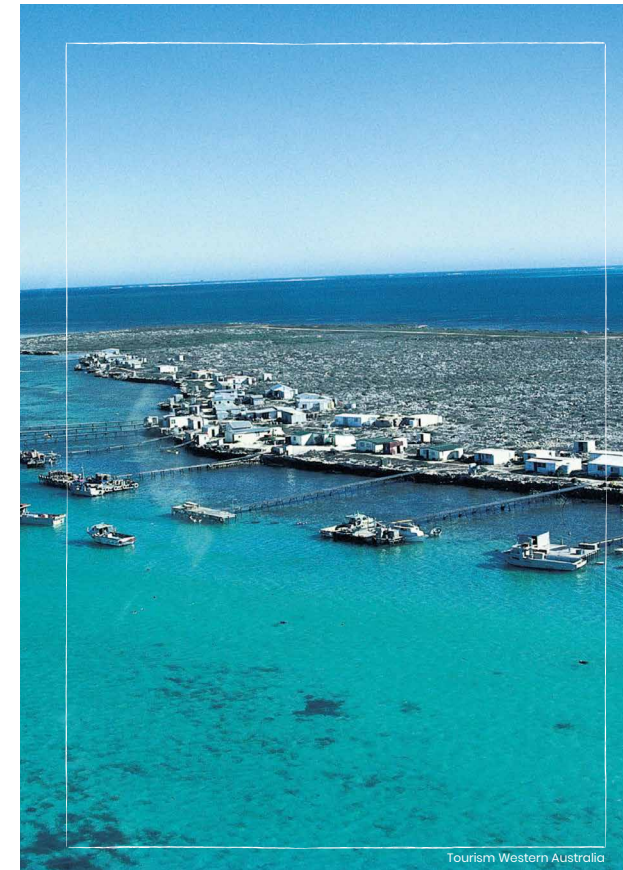
Pearling tales, jewels of the sea & magical instagram sunsets

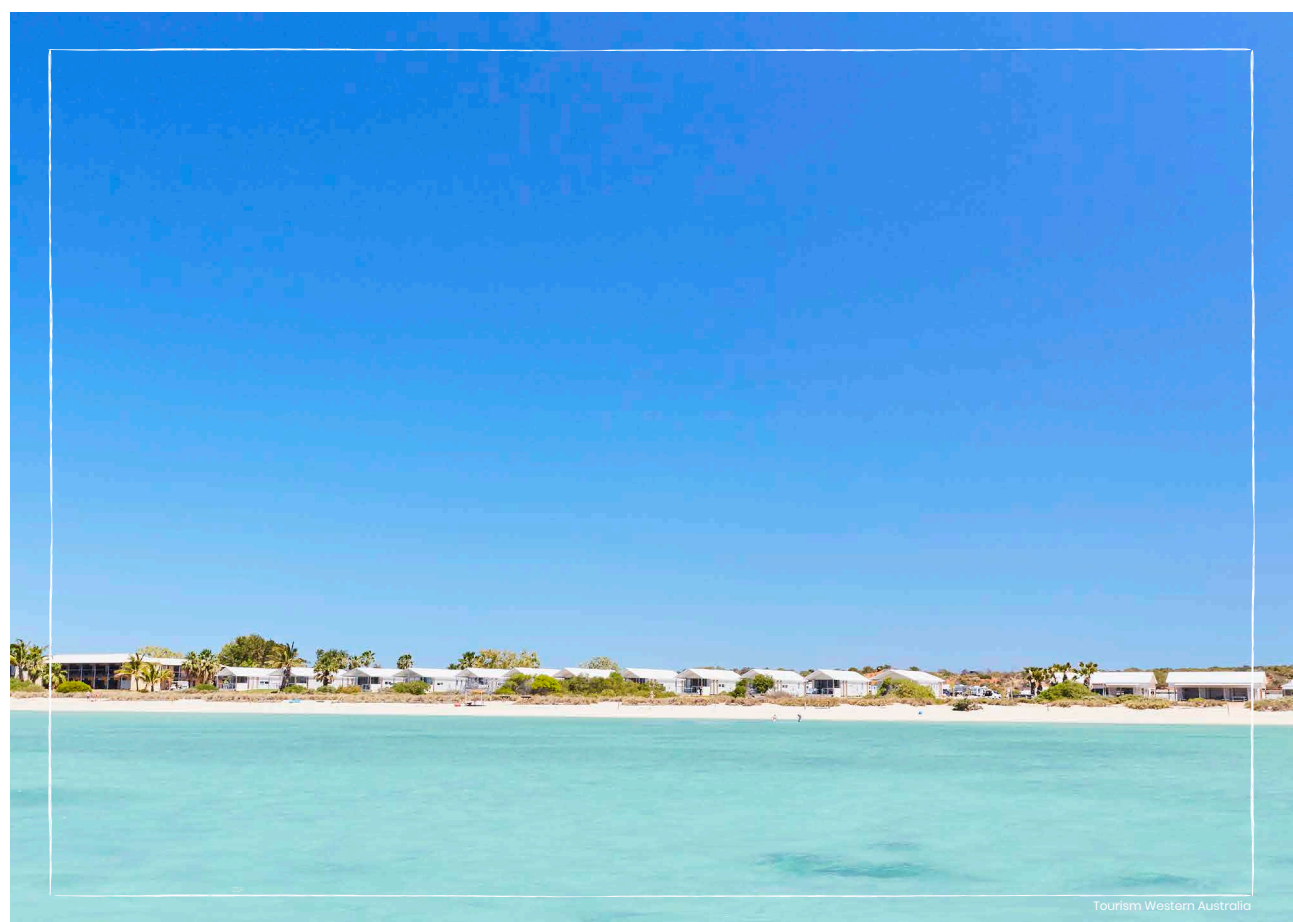
This morning we meet our friendly Wanderlust crew and our fellow adventurers before a day of exploring Broome. Its rich and colourful history began with the mass migration of Japanese, Filipino and Malay pearl divers seeking their fortune. This created a melting pot of cultures that make Broome the multicultural town that it is today.

This morning we see the highlights of Broome including Gantheaume Point, the Japanese Cemetery and Chinatown. We'll also visit Pearl Luggers to uncover the history of pearling, explore fascinating memorabilia and hear firsthand experiences from divers.

Have your camera ready as late afternoon we drive to famous Cable Beach to watch one of the most magical sunsets you are ever likely to experience in your life before dinner.

Meals: Breakfast, lunch and dinner





Day 3

BROOME
Friday 16 July 2021

Camel rides, beach chilling, pearl shopping & waterfall flying

Today we have a free day in Broome.

We can take our pick from pristine beaches to camel rides and incredible food experiences.

Two of our favourite things to do in Broome are to visit the Willie Creek Pearl Farm or fly over the majestic Horizontal Waterfalls.

Let the crew know if you are interested in these options and they will help you make arrangements.

Oaks Resort Broome | PH: 08 9192 9500

Meals: Breakfast

Day 4

BROOME TO PORT HEDLAND
Saturday 17 July 2021

Fave local picnic spots, unimaginable long beaches & a lonesome roadhouse

Today we travel through some of the more sparsely populated and remote areas of Australia as we skirt the Great Sandy Desert to the east and Eighty Mile Beach to the west. Here we'll get a true appreciation of the expanse of WA's wilderness.

We have brought along our picnic lunches which we will have at a local spot before deviating from the highway to view the spectacularly long Eighty Mile Beach with white sand and crystal-clear waters.

From here we travel to Pardoo Roadhouse, a classic Aussie roadhouse in the middle of nowhere for an afternoon stop before arriving in Port Hedland – a town with rich shipping and mining culture, for our overnight accommodation.

Hospitality Port Hedland | 08 9173 1044

Breakfast and dinner at motel | packed lunch included

Day
5

PORT HEDLAND TO KARRATHA
Sunday 18 July 2021

Local port stories, iron ore rich pickings & waterside lunches

Welcome to the Pilbara. We discover Port Hedland with a local guide, uncovering the rich indigenous culture and pioneering history of this unusual town.

The town is the gateway and central hub connecting the Pilbara and the Kimberley regions. Pick a place for our delicious lunch overlook the water before an afternoon journey to the growing and thriving town of Karratha.

Ibis Styles Karratha | 08 9159 1000

Meals: Breakfast, lunch and dinner



Day
6

KARRATHA TO CORAL BAY
Monday 19 July 2021

Mega gas plants, mega sheep farming & a coral seaside oasis

In nearby Dampier, we visit the impressive North West Shelf Visitor Centre.

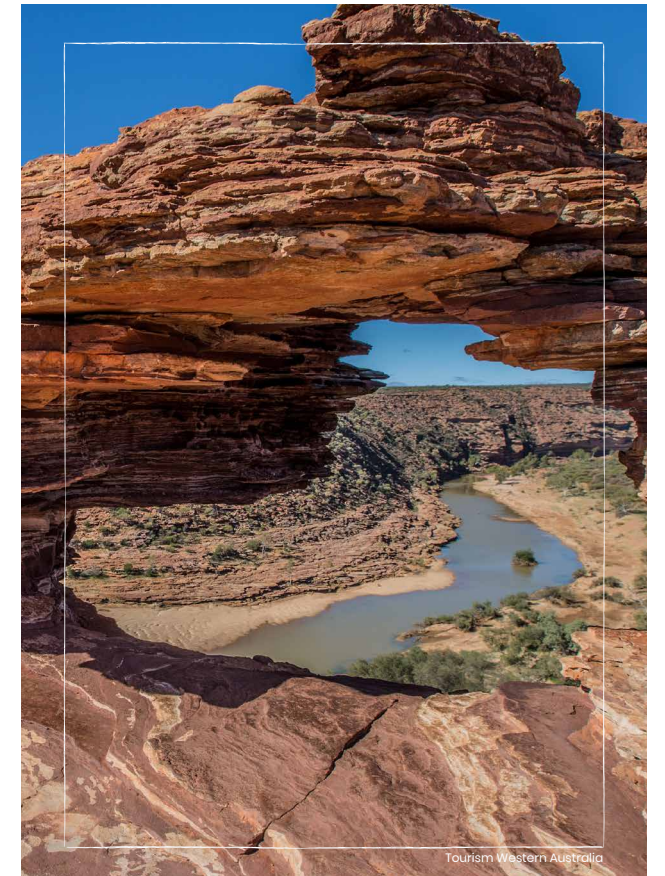
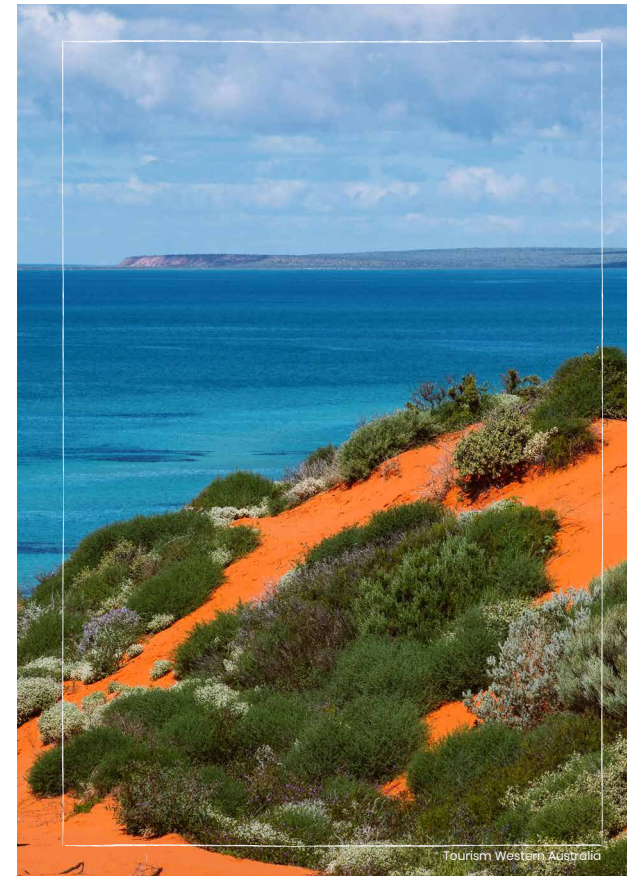
The centre overlooks the Karratha Gas Plant, one of the largest oil and gas producers in the world. Marvel at the sheer size and magnitude of this site.

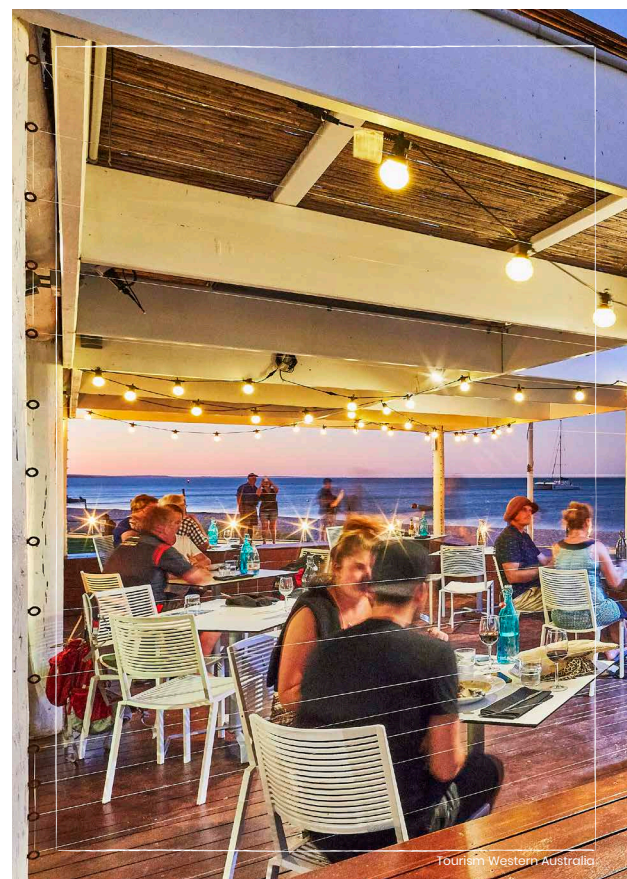
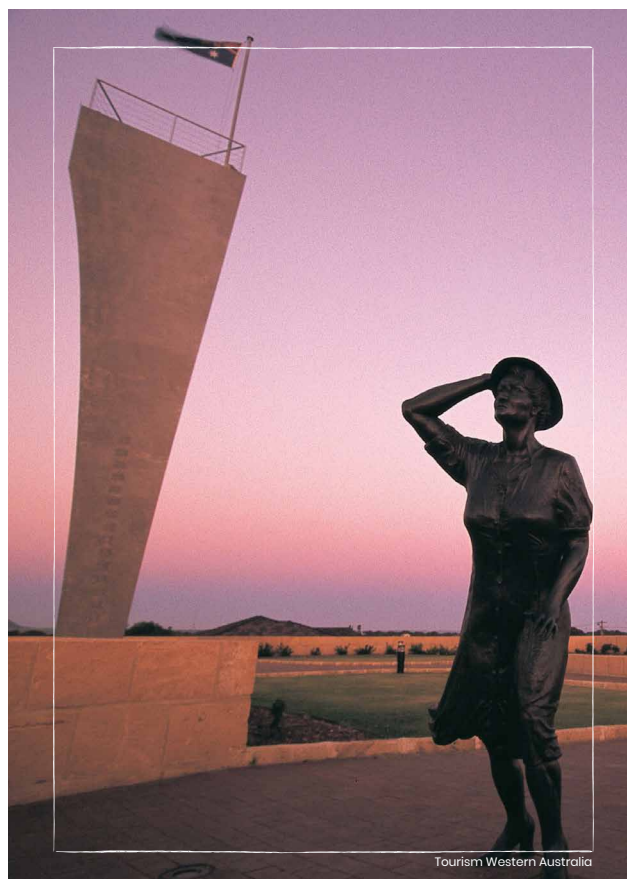
Spend time wandering the centre, viewing models of the platforms and interesting displays or sit down and enjoy the award-winning film conveying the story of the gas project and development.

The rest of the day is a travel day as we pass Giralia Station – a large and isolated farm which runs approximately 25,000 sheep before arriving in beautiful Coral Bay.

Ningaloo Reef Resort, Coral Bay | 08 9942 5934

Meals: Breakfast, lunch and dinner





Day 7

CORAL BAY TO CARNARVON Tuesday 20 July 2021

Remarkable reefs, coral cruising, azure waters & soft white sands

We are in for a treat as we join our coral viewing vessel for a cruise around the UNESCO World Heritage listed area Ningaloo Marine Park with its remarkable reef. We might even be lucky enough to spot one of the reef's magnificent whale sharks.

Although the Ningaloo Reef is not as well-known as the Great Barrier Reef, it is just as spectacular. See the unique marine life through the tranquil waters and feel the white sand beneath our feet.

Back on dry land, we leave the North West Cape and travel to Carnarvon.

Hospitality Carnarvon | 08 9941 1600

Meals: Breakfast and dinner

Day 8

CARNARVON TO MONKEY MIA Wednesday 21 July 2021

The space race, pools from the dawn of time, & rusty red dunes

Regional Australia is full of surprises! At the Carnarvon Space and Technology Museum, the centre celebrates the little-known history of the role Carnarvon played in the space race. The station was built to support NASA's Gemini, Apollo and Skylab programs.

Australia is full of strange and awe-inspiring topographical wonders and today we will see one of its true mysteries. We stop at Hamelin Pool to see a colony of Stromatolites (fossil micro-organisms) that date back to the beginning of life on earth.

We enjoy lunch at the Telegraph Station before making our way through Denham and Shell Beach. Surrounded by rusty red dunes, white sandy beaches and water teeming with wildlife is Monkey Mia, our home for the night.

Monkey Mia Dolphin Resort | 08 9948 1320

Meals: Breakfast, lunch and dinner

Day
9

MONKEY MIA TO KALBARRI Thursday 22 July 2021

Bucket list ticking, dolphin close encounters & rugged desert to sea views

Getting up close and personal with the dolphins at Monkey Mia is on many Australian's bucket lists.

With any luck, today we'll experience Monkey Mia's well-known wild dolphin encounter. The friendly pod of bottlenose dolphins regularly swim to the shallows and interact with humans for a wonderful wildlife experience.

We travel to Kalbarri and stop at Red Bluff Lookout for views of the coastline and over the township before checking into our accommodation.

2 nights | The Edge Resort Kalbarri | 08 9937 0000

Meals: Breakfast and dinner



Day
10

KALBARRI NATIONAL PARK Friday 23 July 2021

Nature's window, sky walking over red cliffs, sunset cruises & a local dining fave

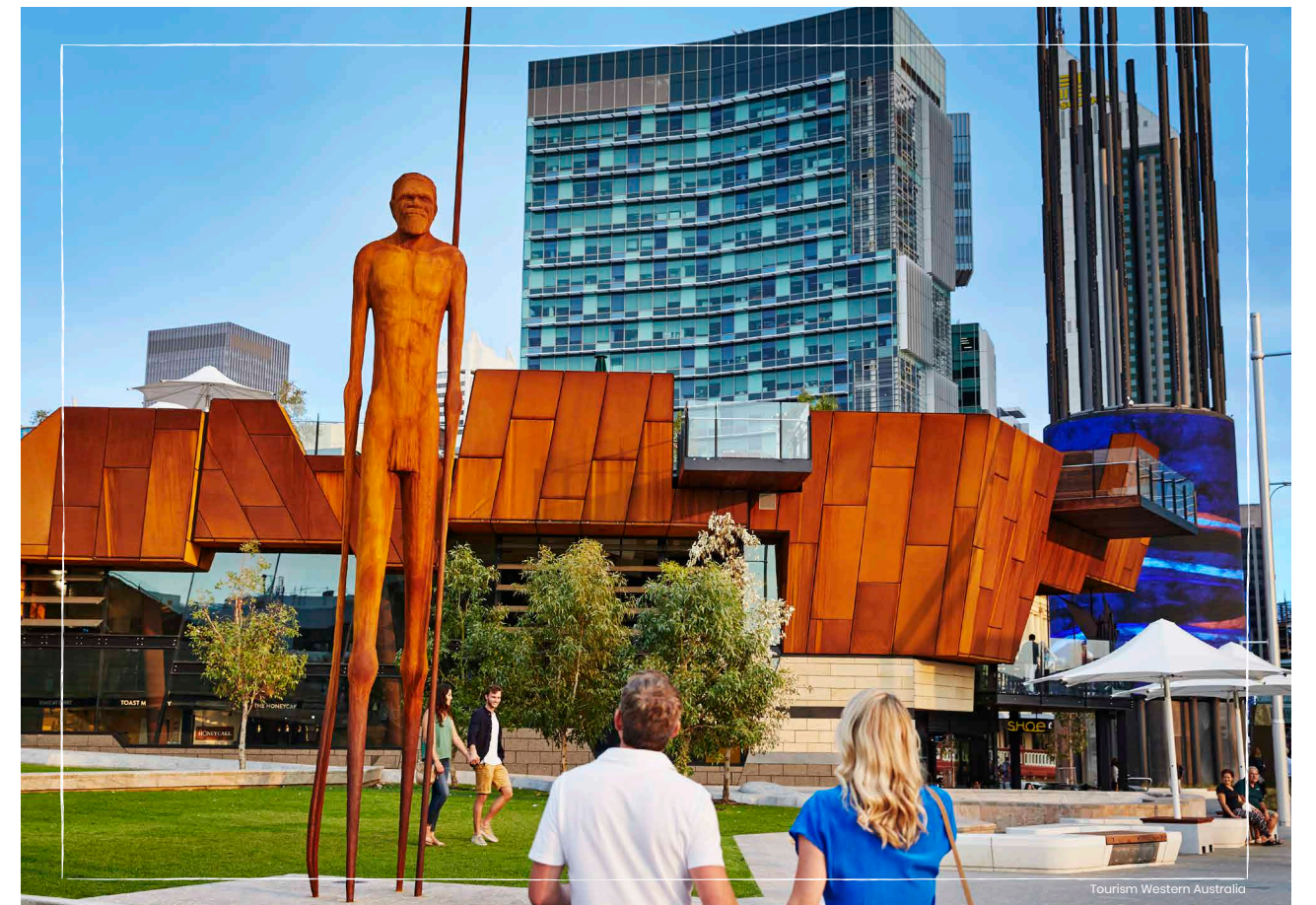
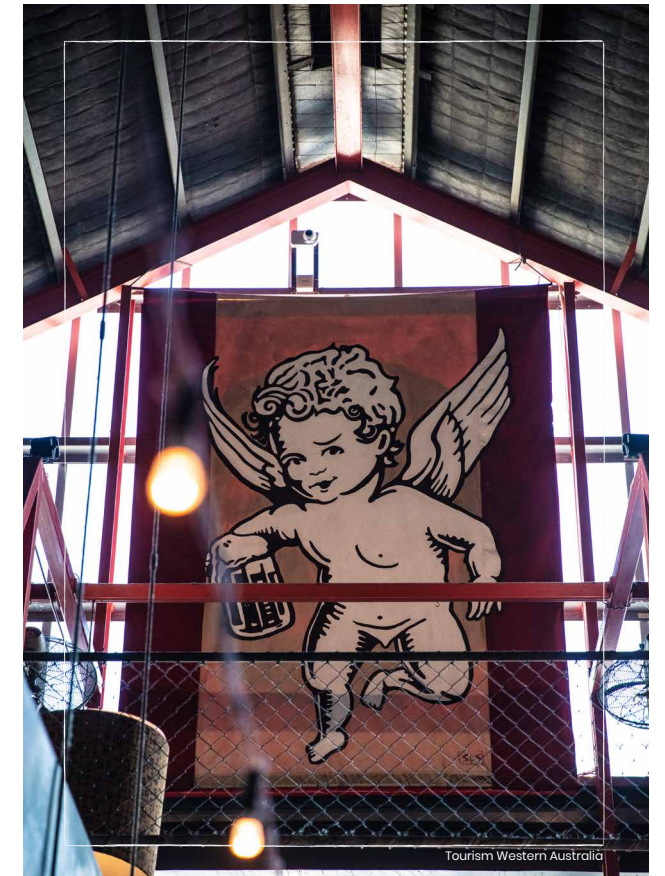
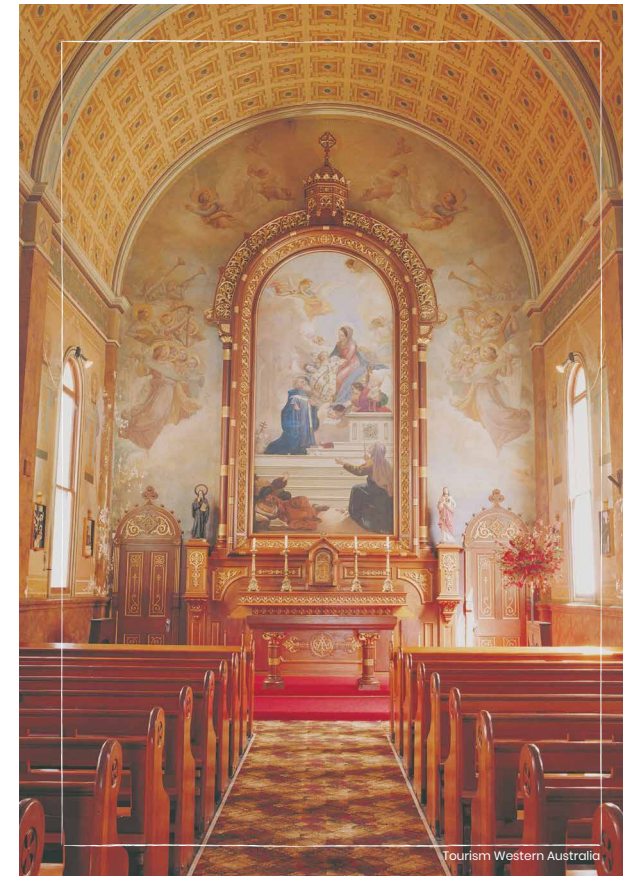
Today is another day where we will get a sense of just how diverse our landscape in Australia is. Have your camera at the ready as we will discover the spectacular Kalbarri National Park, featuring rocky sandstone cliffs, ancient rock formations, inland river gorges and where the Murchison River meets the Indian Ocean.

We leisurely walk down the picturesque trail to Natures Window. The rock formation perfectly frames the rugged upstream view of the Murchison River giving incredible views.

Next, we enjoy the breathtaking skywalk that takes us out over the cliff face to stand above the precipice drop into the valley below. It provides a stunning vistas of the rust red cliffs, flowing water and bushland from high above.

Our afternoon is at leisure. Enjoy the tranquillity of the Murchison River onboard Kalbarri Wilderness Sunset Cruise to finish off the day. For dinner, we recommend Upstairs Restaurant or Pelican's Café and Restaurant for a bite to eat.

Meal: Breakfast





Day
11

KALBARRI TO CERVANTES
Saturday 24 July 2021

A rock lobster capital, magnificent war memorials & alien landscapes

Our journey takes us through Geraldton, Australia's rock lobster capital, where we take in the local sights including the port area, St Francis Xavier Cathedral and the HMAS Sydney Memorial.

The magnificent memorial has become the country's premier site for honouring the 645 Australian sailors who were lost off the West Australian coast during a World War II battle.

We continue south to the town of Cervantes. This spectacular seaside town is the access point to the truly remarkable Nambung National Park, where the incredible Pinnacles, rise out of the yellow sand dunes. The limestone pillars, standing two metres tall, are one of the state's foremost natural wonders and attract visitors from around the world.

Cervantes Pinnacles Motel | 08 9652 7145

Meals: Breakfast and dinner

Day
12

CERVANTES TO PERTH
Sunday 25 July 2021

A monk's life, locked door surprises, art galleries & pantry purchases

We make our way to New Norcia; a historical and spiritual treasure and the only monastic town in the country. You won't believe what lies behind the locked doors of their buildings!

We join a town tour and let our experienced guide unravel the unique history before a visit to the amazing Museum and Art Gallery. There is an eclectic array of Mission and Monastery memorabilia on display alongside European religious art and contemporary Australian art works. The monks also make their own wine, ale, condiments, bread, Italian sweet treats and olive oil amongst other products. Be sure to stock up bar and pantry and they make great gifts too!

We also enjoy lunch made from locally sourced produce at New Norcia Hotel, which began its life in 1927 as a guest house for parents visiting children in the schools nearby. This grand neo-classical style building will take your breath away. It has swooping verandas and balconies to sit and soak up the peace and tranquillity. We continue to Western Australia's capital, Perth, our home for the next two nights.

2 nights | Pan Pacific Perth | 08 9224 7777

Meals: Breakfast and lunch

Day 13

Day 13 : PERTH
Monday 26 July 2021

Skyscraper stories, city sights, historic ports & a foodie's lunch-time bliss

We embark on a sightseeing tour of Perth, the city with wonderful weather, beautiful beaches and an easy-going character. Our local expert will guide us through the unusual combination of skyscrapers and colonial architecture before we are treated with spectacular views over the city and river from Kings Park.

We travel to the historic port of Fremantle for free time. 'Freo' is full of well-preserved heritage including the convict built colonial era buildings, the old jetty and the prison.

The streets buzz with songs of buskers, the footpaths are filled with collections of art and trendy cafes and bars are full to the brim. Try Kailis Fish Market Café, Miami Bakehouse or Little Creatures for lunch.

We return to Perth from a fantastic day exploring.

Meals: Breakfast and dinner

Day 14

Day 14 : HOMEWARD BOUND
Tuesday 27 July 2021

Bag packing, breaky, farewells and flights home

After breakfast say goodbye to Western Australia as you use your taxi voucher to 'self-transfer' to Perth Airport.

You arrive home from an incredible adventure feeling elated and privileged to have travelled to one of the most diverse and beautiful wilderness regions in the world.

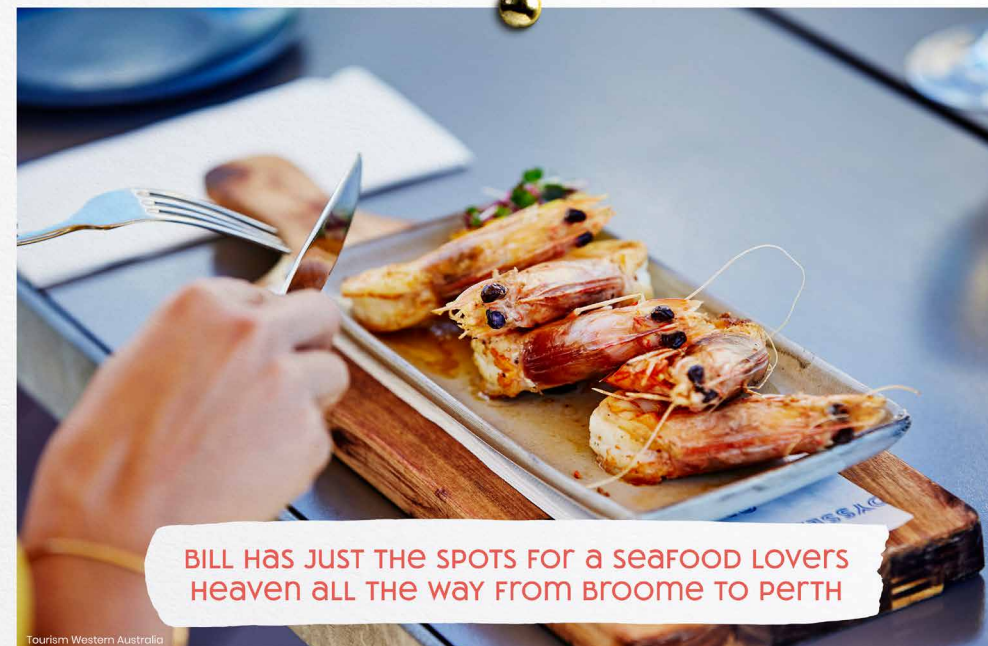
Bon voyage! We hope to see you on another Wanderlust Australia Tour soon!

Meal: Breakfast

WHY I LOVE THIS TOUR... SUE

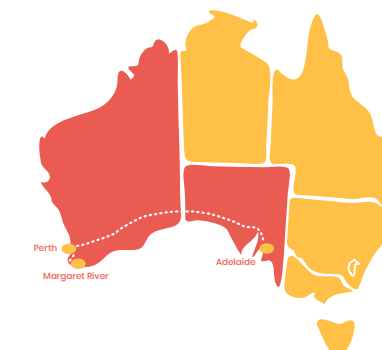
THE WA COASTAL COLOURS AND GETTING UP CLOSE AND PERSONAL WITH NATURE ON THIS TOUR IS AMAZING ESPECIALLY WITH THE DOLPHINS, TURTLES, REEF FISH AND MAYBE EVEN A WHALE SHARK.

All itineraries are subject to change due to occasional restrictions in opening times or days. We can't be held responsible for any changes due to closures or inclement weather. See full Terms & Conditions for details.



STILL GOT WANDERLUST? CONTINUE YOUR HOLIDAY BY JOINING OUR PERTH TO MARGARET RIVER & INDIAN PACIFIC TOUR LEAVING ON 31 JULY 2021! KEEP EXPLORING LIKE A LOCAL !

TWO FREE HOTEL NIGHTS BETWEEN TOURS
Join two Wanderlust Australia tours together and enjoy two free hotel nights between the end of one tour and the start of the next tours so you get to relax more on your holiday.



LET'S GO!

Book your trip now at
wanderlustaustralia.com.au

GOT QUESTIONS? LET'S CHAT.



enquiry@wanderlustaustralia.com.au



1300 604 700



wanderlustaustralia.com.au



Tourism Western Australia

Tour Terms & CONDITIONS

These Booking Conditions set out the terms on which you contract with us for the delivery of travel arrangements for your trip. By making a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

“You” and “Your” means all persons named in a booking (including anyone who is added or substituted at a later date). “We”, “us” and “our” means Busbiz Pty Ltd (ACN 005 422 524) trading as Wanderlust Australia Tours.

MAKING A BOOKING

A booking request is accepted when we issue a written booking confirmation and you have paid your deposit. It is at this point that a contract between us and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of ours other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount or refund.

We commence providing services to you as soon as we accept your booking. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

PRICES & EXCLUSIONS

Prices stated are in Australian Dollars (\$AUD), include GST and are current at the time of publication. The price includes transportation, accommodation and inclusions as per the published itinerary.

Domestic airfares and airport/hotel transfers are not included unless specifically stated. Costs associated with insurance, meals (other than those stipulated), emergency medical costs, gratuities, and all items of a personal nature are not included.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as fuel or air fare surcharges, or the imposition of new or amended Government charges.

DEPOSIT

A deposit per person of \$500 is required within 7 days (unless otherwise stated) of us accepting your booking. Please note that we may not hold any services for you until we receive payment of your deposit, meaning that services may become unavailable or prices may increase, in which case you will be responsible for paying the increased price, and we will not be responsible if services become unavailable.

FINAL PAYMENT

Payment in full must be received no less than 60 days before commencement of your trip. Tours which include The Ghan, Indian Pacific or Spirit of Tasmania payment must be made in full no less than 100 days. Note: some trips may require payment earlier or in additional instalments and this will be advised with the booking confirmation.

CANCELLATIONS BY YOU

You may cancel your booking by giving written notice to us. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

- any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made or due to hotels);
- where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell;
- a fee which is the greater of the deposit and 20% of the booking value to compensate us for work performed up until the time of cancellation; and
- a fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.

CANCELLATIONS BY YOU

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If after the application of these fees and charges there is a surplus of payments you have made to us, we will refund this to you within a reasonable time.

You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests.

Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once we have actually recovered the amounts from the third parties. We will use reasonable endeavours to recover third party payments, but we make no guarantee that we will be able to make recoveries.

For group departures, a transfer of a confirmed booking to another departure date is deemed to be cancellation of the original booking.

ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION

If due to any illness, suspected illness or failure to satisfy any required tests (such as a temperature test):

ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION...continued

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:
- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking.

CANCELLATIONS BY US

Force Majeure – Prior to travel

If your travel arrangements cannot proceed due to flood, earthquake, war or civil strife, acts of terrorism, hurricane, cyclone, industrial disturbance, strike, fire, lock out, epidemic, pandemic, failure or delays of scheduled transportation facilities, or other Acts of God, or any law, order, decree, rule or regulation of any government authority, or for any other reason whether of a similar or dissimilar nature beyond our reasonable control (Force Majeure), we may at our election:

- postpone your travel arrangements to a future date, in which case we will issue you with a credit note equal to amounts paid at the time of postponement; or
- cancel your travel arrangements, in which case our contract with you will terminate.

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other. However, we will refund payments made by you less unrecoverable third party costs and less fair compensation for work undertaken by us up until the time of termination and in connection with the processing of any refund.

Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third party costs only.

General

If we provide you with any alternative services or assistance where travel arrangements are cancelled because of Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we have to cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal or better quality if appropriate.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of cancellation by us.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil, and for group departures a transfer of a booking to a different departure is deemed a cancellation of the original booking. An amendment fee of \$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Occasionally, we may need to make amendments or modifications to the itinerary and its inclusions and you acknowledge our right to make these modifications. If we become aware of a significant change to your itinerary or its inclusions prior to the commencement of your trip (where the trip can still proceed), then we will notify you within a reasonable time and give you the choice to accept the change, to receive a refund of the land portion of your trip or to accept an alternative trip if offered.

You acknowledge our right to substitute vehicles of a lesser standard in the event of mechanical breakdown or for other unforeseen reasons.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of any amendment or change to the tour itinerary or its inclusions. In addition, you acknowledge that if an event of Force Majeure disrupts your trip (for example if a flood means that we are unable to leave a particular area), then you will be responsible for the costs incurred for additional accommodation and any other expenses incurred as a result of the disruption.

CLIENT NAMES – EXACTLY AS PER PASSPORT / DRIVER’S LICENCE

For security reasons, airlines and other suppliers, require names to be given exactly as stated in your passport or driver’s licence. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will incur any fees charged, such as airline cancellation charges or re-issue fees, in addition to our own reasonable administration fees.

UNUSED SERVICES

No refunds will be made for of any travel arrangements not utilised, whether by choice or because of late arrival or early departure, including failure of transport to operate according to schedule, which we expressly disclaim liability for.

TRAVEL INSURANCE

It is strongly encouraged that you are adequately insured for the duration of your trip. We recommend a comprehensive travel insurance to cover cancellation, health requirements, luggage and additional expenses. The choice of insurer is yours. We strongly suggest that insurance be purchased at the time your deposit is paid, as cancellation terms will be strictly enforced from that time.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

HEALTH REQUIREMENTS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may impact your ability to participate during travel, then you must advise us at the time you make your booking request.

We welcome travellers with special needs. However, if you require special assistance (such as pushing a wheelchair or assistance with walking), you must travel with a companion capable of providing the required assistance or care. Please note that we do not provide any special assistance.

We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance from our personnel which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

We will not be liable for any damage, injury, death or loss of any kind arising from your failure to fully disclose relevant medical information.

INDEPENDENT SERVICES

We are not responsible for any additional activities or excursions that you arrange which are not included in the booked itinerary or principally sold by us. Any advice or recommendation made by a guide or local representative does not make us responsible or liable in any way.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of activities such as swimming or visiting national or private parks. By placing a booking, you accept these risks.

GENERAL TOUR PROVISIONS

Room Share

We offer a matching service for solo travellers who are willing to share twin accommodation, saving on single supplements. Only travellers of the same sex will be matched. There are no guarantees that a match will be possible and we do not warrant the suitability or characteristics of any persons we match. Please do not request a solo-match if you snore. Please note that a person we match you with is not responsible to provide any assistance to you. If we are unable to find a match, single supplements will apply.

Authority on Tour

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour leader may, acting reasonably, require that you leave the tour. You will not be entitled to any refund and you will be responsible for any additional costs you incur in this event.

Hygiene

While we may provide hand-sanitiser when you embark on coaches operated by us, you acknowledge that you are responsible for supplying your own hand-sanitiser, and any face-masks mandated to be worn by authorities.

Dietary Requirements

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

Luggage

Due to strict government vehicle weight restrictions, you are permitted to a maximum of one (1) suitcase which must not exceed 20kgs.

RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by Busbiz Pty Ltd (ACN 005 422 524)), and common carriers.

We act as an intermediary only and you will be subject to the terms and conditions of the Independent Supplier. Any disputes between you and the Independent Supplier are to be resolved between you and them.

To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Services we directly supply

To the extent only that we are the principal supplier to you of travel arrangements or other services which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier’s agent or an intermediary for an Independent Supplier) if they were carrying out the work we had asked them to do.

We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

While we endeavour to meet scheduled arrival and departure times, we cannot guarantee this. We disclaim any liability for any additional expenses you incur or any missed connections/services attributable to delays.

General liability limitation

Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts (“Consumer Warranties”). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, we disclaim all warranties.

To the fullest extent permitted by law, our maximum liability to you under these Booking Conditions, in tort (including negligence) and at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having the travel arrangements resupplied.

COMPLAINTS

In the event of a problem with any aspect of your travel arrangements you must tell us or make our representative aware of such problems immediately.

We will only consider and be responsible for claims made against us where we have had the opportunity to put things right on the ground. If you notify us of a problem during travel and we haven’t resolved it to your satisfaction, then you must make any claim in writing, within 30 days from the end of your travel arrangements.

DEEMED ACCEPTANCE

If you place a booking on behalf of another party, you represent and warrant us that you are duly authorised to provide the agreement and consent of the other party to be bound by these Booking Conditions. You agree that you will be responsible for any loss or damage we incur if this is not the case.

GENERAL

The contract between Swan Hill Bus Lines Pty Ltd (004 651 709) and its wholly owned subsidiaries Busbiz Pty Ltd (ACN 005 422 524) and Wanderlust Australia Tours Pty Ltd (ACN 641 987 368) and you is governed by the laws of the State of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria.

If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed without affecting the remaining provisions.

Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with our Privacy Policy, which is published here www.wanderlustaustralia.com.au

Updated: 7th September 2020