



OUTBACK QUEENSLAND
& LONGREACH 11 DAY
LUXURY COACH TOUR

WANDERLUST
australia tours



explore like a local

OUTBACK QUEENSLAND & LONGREACH 11 DAY LUXURY COACH TOUR

\$6,030.00 per person
twin/double room

\$1,041.00 single supplement
guaranteed single room

SAVE \$400pp EARLY BIRD SPECIAL
paid in full by 14th March 2021

PAY JUST \$500 DEPOSIT pp TO BOOK

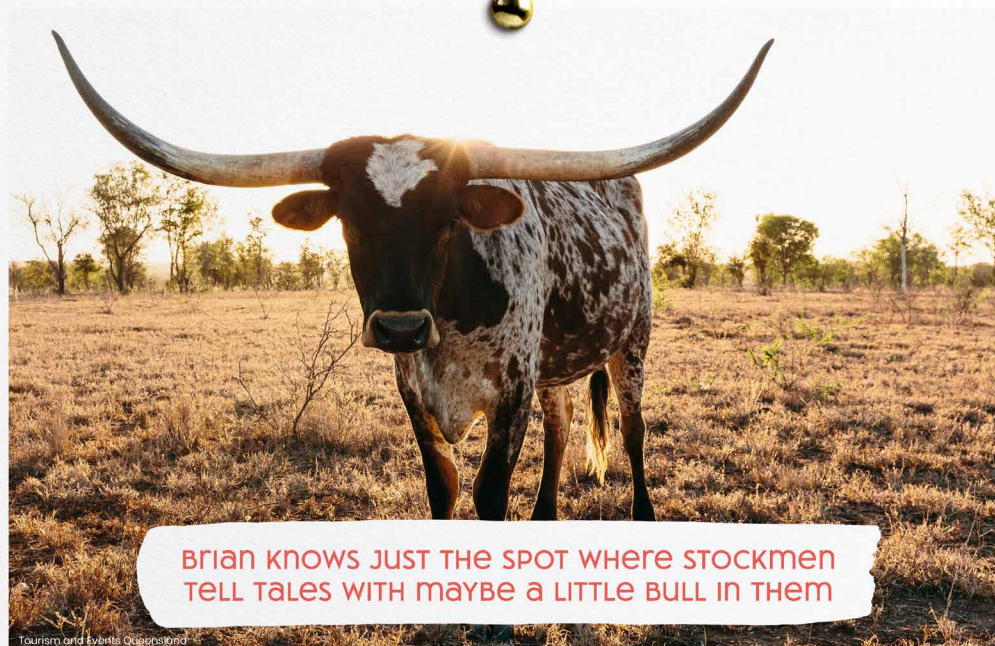
The Queensland outback is like one giant Aussie history and geography lesson that you'll experience first hand with us. But before heading west, feel like a big kid at the Gold Coast's theme parks. We'll then take you to the complete opposite, to Longreach and other classic outback towns.

Walk in the footsteps of dinosaurs. Then deep-dive into outback history with our unique hands-on experiences, hearing local stories of bush poets, stockman legends and larrikins. Even see where The Labour Party and QANTAS were born.

Enjoy dining on locally grown produce watching the sunset. Who can resist a country meal and a classic outback pub with cold beer?

Pack your bags because Wanderlust Australia is inviting you along for the ride. It's going to be a fun trip!

Wanderlust... a strong, innate desire to travel and discover.



Brian knows just the spot where stockmen
tell tales with maybe a little bull in them

TOUR SNAPSHOT

Departure point: Gold Coast, QLD

End destination: Brisbane, QLD

Tour duration: 11 days

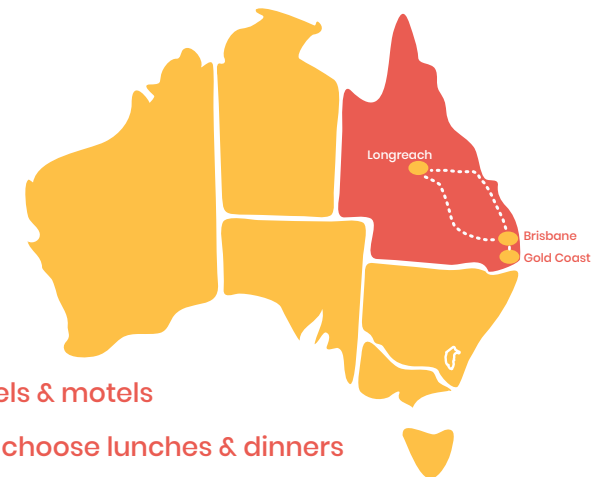
Dept date: 14 May 2021

Trip style: Escorted & free time

Accommodation type: Quality hotels & motels

Meals: Most included + freedom to choose lunches & dinners

Free time : Yes for shopping, meals & exploring like a local



Tarnia knows just the spot where you can
literally step back in time as a raptor's snack

WHAT'S ALWAYS INCLUDED IN YOUR WANDERLUST AUSTRALIA TOUR



LUXURY COACH
TRAVEL



QUALITY
ACCOMMODATION



FLEXIBLE
BREAKFAST TIMES



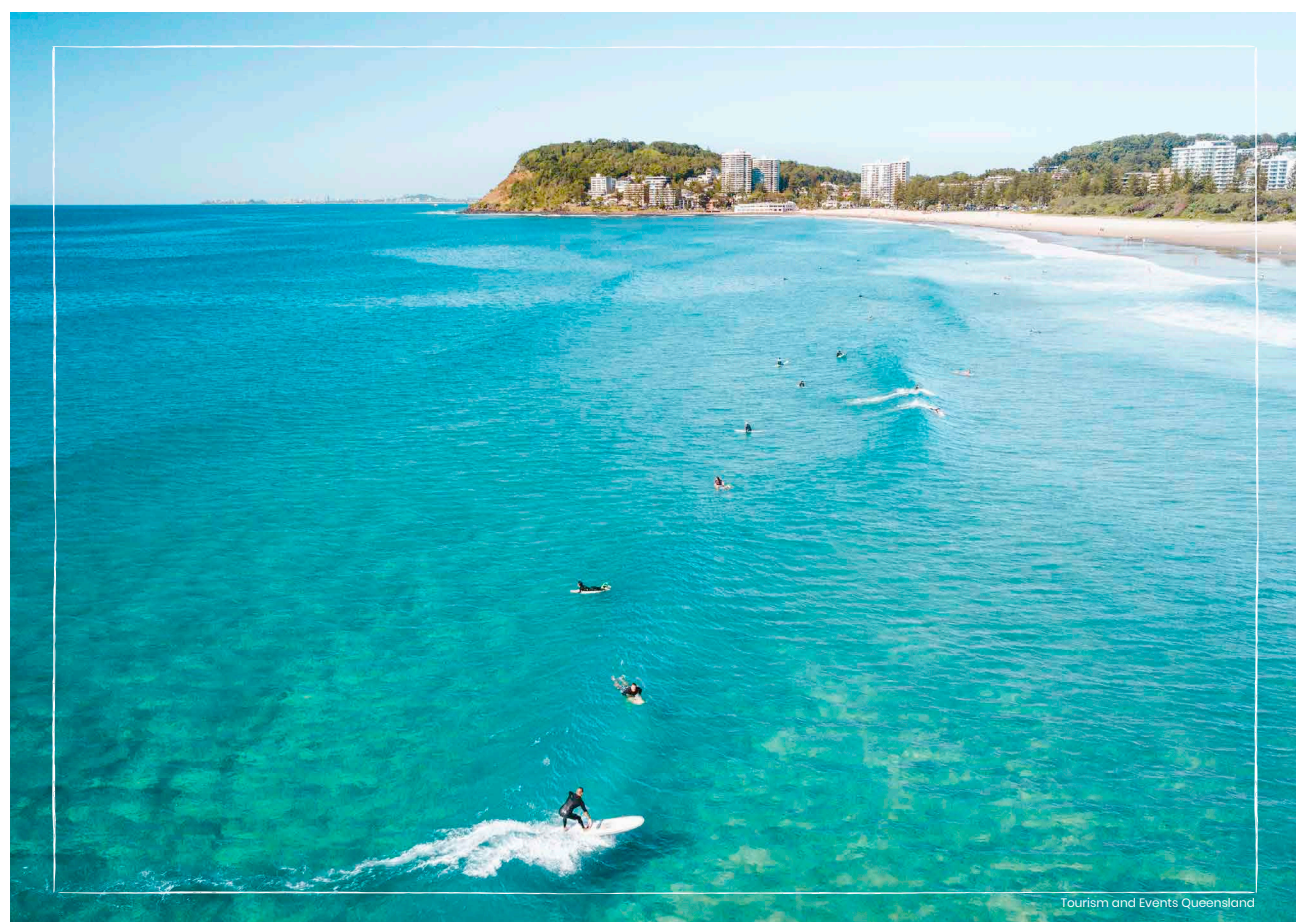
OPTIONAL DINNER
CHOICES



MORE FREE TIME
ALONG THE WAY



BOOKED EXPLORING
ACTIVITIES



WHAT YOU'LL EXPERIENCE LIKE A LOCAL ON YOUR WANDERLUST AUSTRALIA 11 DAY LUXURY TOUR

Day
1

ARRIVE GOLD COAST
Friday 14 May 2021

Golden beaches, sandy strolls & dining delights

Our holiday begins on the fabulous Queensland Gold Coast.

On arrival into the airport, we head to our accommodation to check in and enjoy the facilities.

Dinner tonight will be an exercise in choosing which cuisine takes our fancy, with plenty of options at our fingertips.

We are so close to the beach that it will almost beckon us to take a stroll and even a swim, where once again there is a multitude of eating venues.

2 night's | Mantra Twin Towns | 07 5536 2121

No meals included

Day
2

GOLD COAST
Saturday 15 May 2021

Polar bears, movie stars & a captivating dinner show

What a tour we have ahead of us! At Sea World, there is so much to see and do. Our program for the day will be provided on arrival so be sure to take note of the things you want to see – Shark Bay, Polar Bear Shores, Shark Attack, the Dolphin Nursery Pool and much more. Access to all parts of the Park is easy via the Sea World Monorail.

Early afternoon we depart for Movie World. From the minute we walk through the Grand Archway, we'll become lost in a world of fantasy and fun. We will meet our favourite stars and super-heroes, experience an array of stunning shows and even have the chance to take a ride or two, if we wish. What an amazing day of adventure!

This evening will be special too. There is no place on earth like the Australian Outback... and no show on earth like the Australian Outback Spectacular – Heartland. Get involved with true Australian characters, Reg and Marge, battling a severe five-year drought on their farm.

Day
2

GOLD COAST.. continued
Saturday 15 May 2021

Polar bears, movie stars & a captivating dinner show

This touching story will resonate with many, as it delves into real world struggles that many Aussie farmers are dealing with today. With the help from some unlikely characters and friendships that will last a lifetime, the pair overcome the harsh realities of life in the Australian Outback.

Prepare to embark on a vivid, spectacular and emotional ride into the heart of the Australian bush under the iconic red roof with a delicious three course dinner. Australia's favourite dinner and show is more than a night out – it's an experience steeped in courage, tradition and daring Australian spirit.

Meals: Breakfast and dinner

Day
3

GOLD COAST TO BUNDABERG
Sunday 16 May 2021

Spicy ginger, sugar cane fields, historic architecture & sunset dining

Making our way to Yandina and the Ginger Factory on the Sunshine Coast begins an eventful day. We enjoy a tour tracing the life of ginger from planting to final use, see ginger growing in the patch and then view the factory from the observation deck to see production.

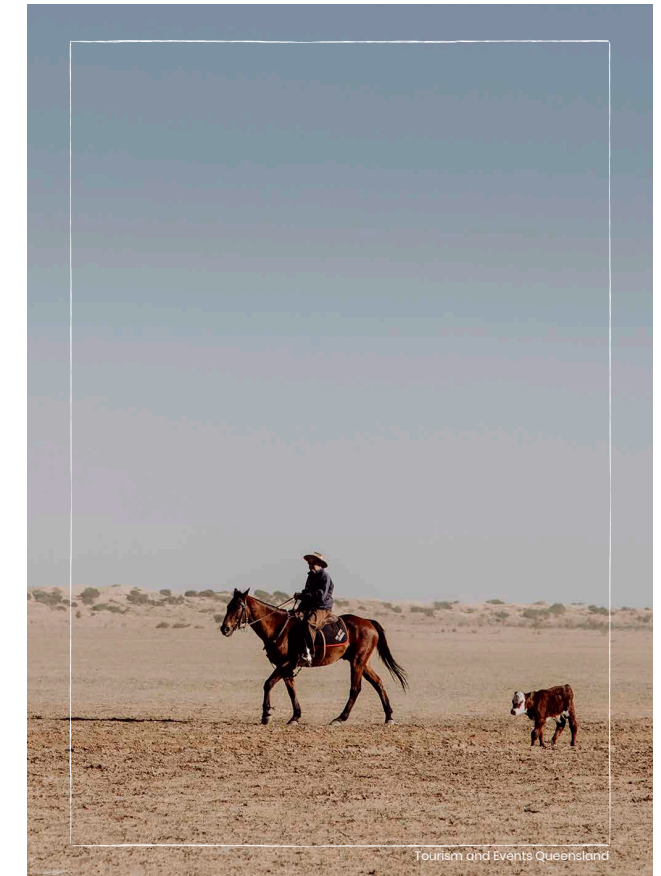
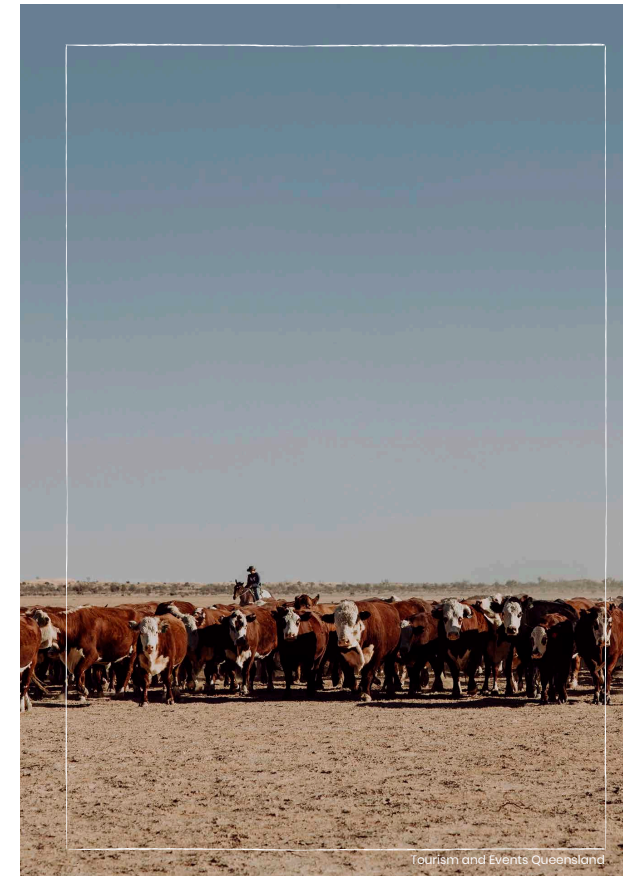
After a light lunch we can visit the Gingertown shops or stroll through the landscaped gardens featuring flowering ornamental Ginger and Heliconias.

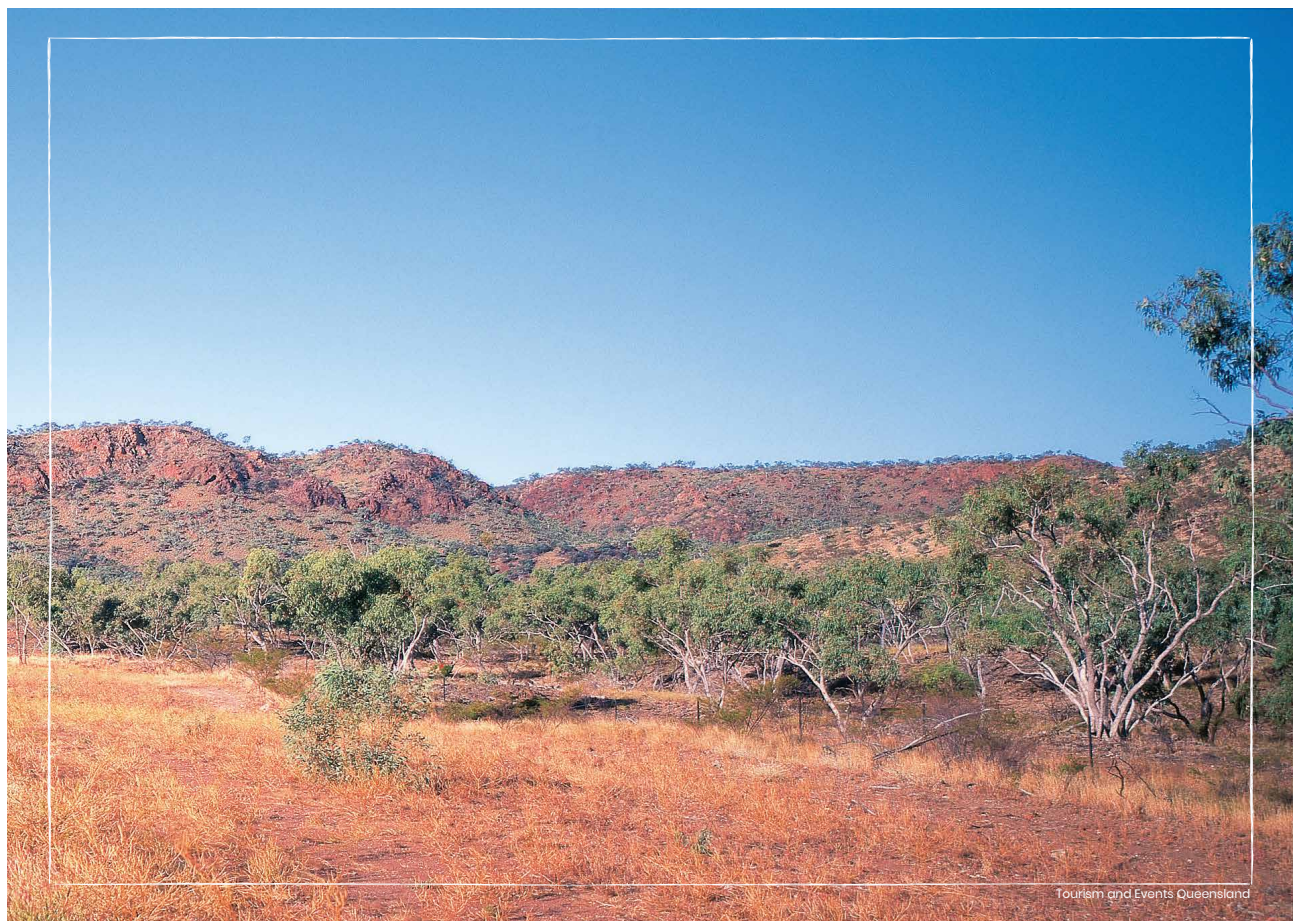
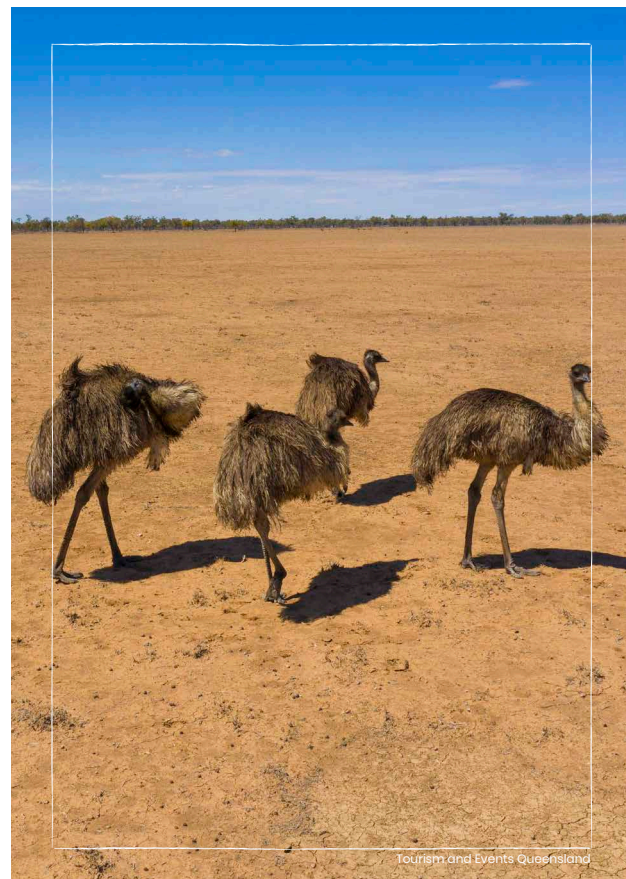
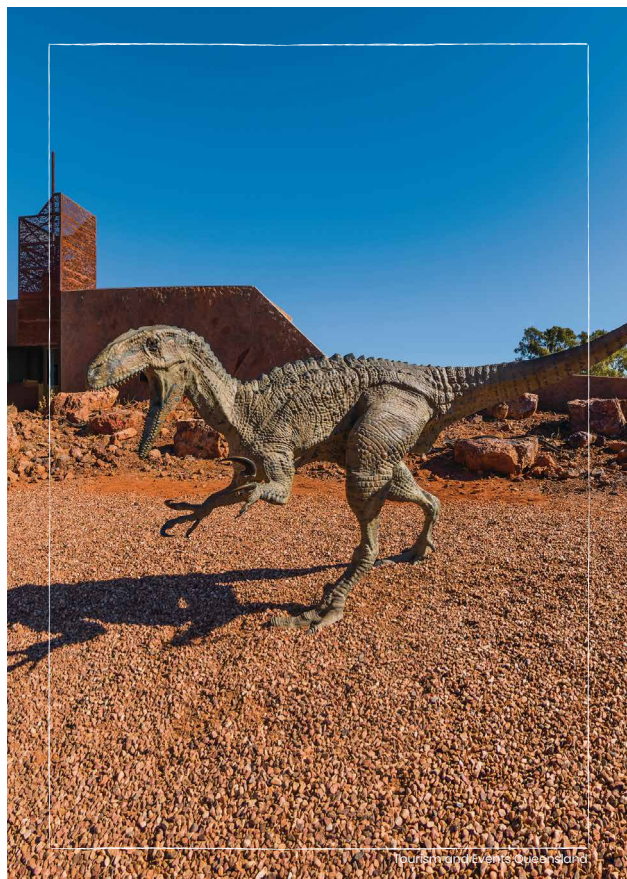
We continue on through the National Trust town of Childers. The township is set on top of rolling hills of red soil framed by green fields of sugar cane. In 1902 a disastrous fire destroyed much of Childers but the subsequent rebuilding has given us the amazing variety of architectural styles still largely intact today.

Arriving into Bundaberg we make our way to our rooms and freshen up before we head out to experience riverside dining. Perched on the banks of the beautiful Burnett River, the popular H2O Restaurant gives us a birdseye view of the sunset as it sinks over the glistening waters of the river.

Country Comfort Bundaberg | 07 4151 2365

Meals: Breakfast, lunch and dinner





Day
4

BUNDABERG TO EMERALD Monday 17 May 2021

Big beef, bigger hats & tropical crossings

Our travels continue along the Bruce Highway through Rockhampton today. It's where the beef is big and the hats are even bigger.

Located on the banks of the Fitzroy River, Rockhampton is known as Australia's "beef capital" and sits astride the Tropic of Capricorn – the crossing into the tropics so to say. After a relatively small goldrush, cattle soon became the big industry.

Rockhampton is the regional capital of central Queensland and has a number of well-preserved riverside buildings within its business district. On arrival we have time to stretch our legs and buy lunch before we join the Capricorn Highway travelling through Blackwater and on to Emerald where we stay for the night.

Emerald Explorer's Inn | 07 4982 2822

Meals: Breakfast and dinner

Day
5

EMERALD TO LONGREACH Tuesday 18 May 2021

A proud history lesson, labour's birthplace & wetting the whistle outback style

This morning we farewell Emerald and travel to Longreach. Before we leave we have time to take a look at the National Trust listed Railway Station with its wrought iron lacework and pillared portico, it truly is a beautiful building.

On the road again we stop at an ideal spot for a picnic lunch before travelling to Barcaldine. This town is steeped in the history and we see the "Tree of Knowledge" taking pride of place next to the Barcaldine Railway Station, marking the spot where the Australian Labour Party was formed.

We also visit the Worker's Heritage Centre, the only national attraction dedicated to celebrating the lives and proud heritage of ordinary working people. The displays tell the stories of the railway workers and blacksmiths, the farmers, nurses and teachers who shaped the nation.

This afternoon we stop in Ilfracombe where we have time to "wet the whistle" at the famous Wellshot Hotel.

The last leg of today's journey is to Longreach, a town which has played a significant role in the early development of Central Queensland and Outback Australia. After being on the road we settle in and unpack for our four night stay.

4 nights | Albert Park Motor Inn, Longreach | 07 4658 2411

Meals: Breakfast, lunch and dinner

Day
6

LONGREACH
Wednesday 19 May 2021

A pioneering airline story, stockman tales & immersing into outback history

On today's adventures we uncover some national treasures, such as the historic 1922 QANTAS hanger, at the QANTAS Founders Museum. The historic photographs, memorabilia and multimedia displays bring alive the inspirational stories of one of the world's pioneering airlines.

We then cross over to the Australian Stockmans Hall of Fame where we have made a booking for the Outback Stockmans Show.

The Outback Stockman's Show encompasses the modern day aspects of being a stockman, as well as telling the tales of what it used to be like in the past.

We have lunch here then spend the afternoon immersed in the stories of how the outback came to life, displayed in the exhibitions within the Hall of Fame.

Meals: Breakfast, lunch and dinner

Day
7

WINTON
Thursday 20 May 2021

Vast open plains, dinosaurs, matilda's history & campfire dining

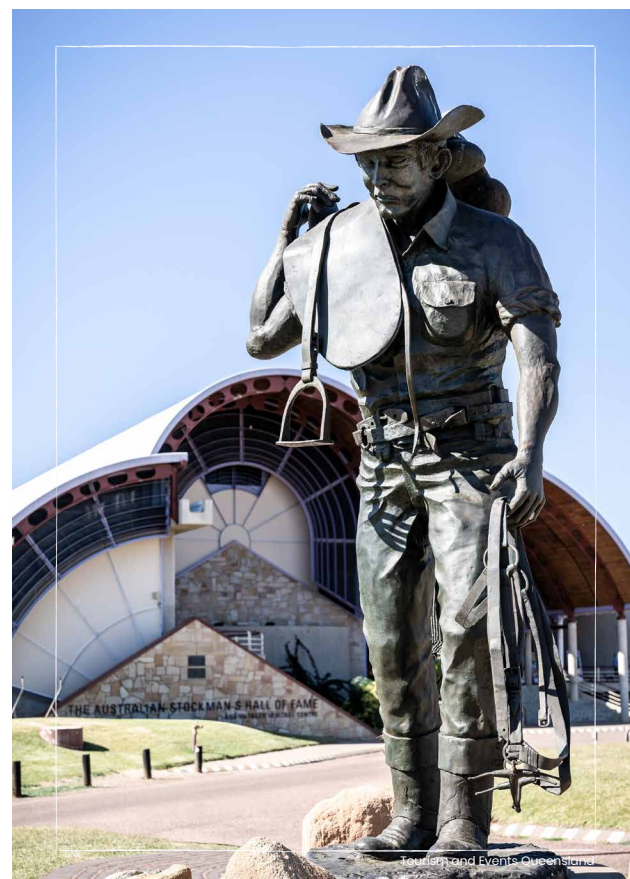
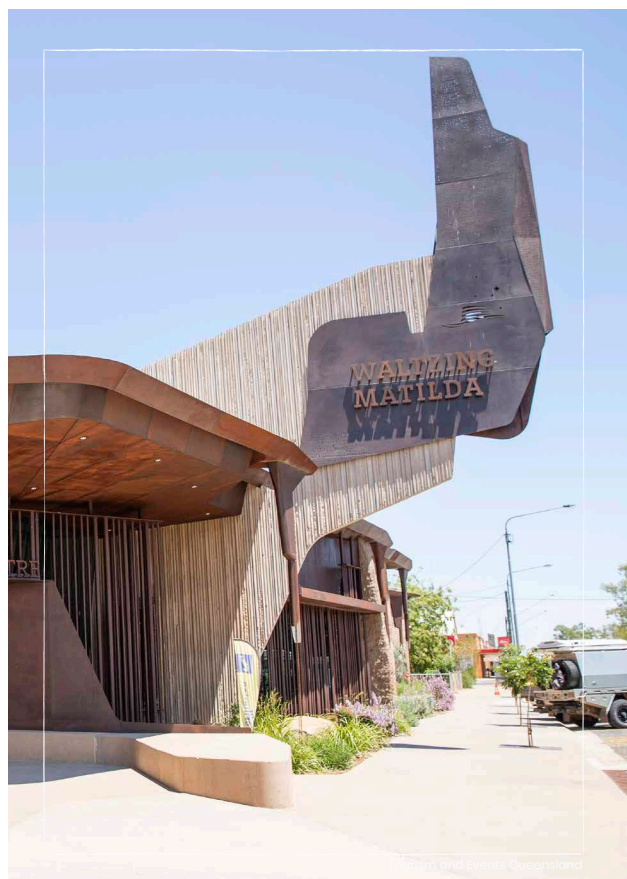
We head off to experience the freedom of the vast open plains and visit the township of Winton today. Dramatic and ever-changing scenery will pass our window before arriving at the "jump up," a rugged mesa towering above the surrounding plains.

We'll discover here at the Australian Age of Dinosaurs that the area was once home to these prehistoric animals. Be guided through the largest collection of Australian dinosaur fossils and uncover the largest fossil preparation laboratory in the southern hemisphere.

In town we visit the newly re-built Waltzing Matilda Centre, a world-class museum and art gallery. Lunch is followed by a self-guided tour through displays focusing on the livestock and wool industries of the outback, the women of the homesteads, the Australian landscape and of course, the classic poem.

Before leaving town, we'll drive by the famous art deco building of the North Gregory Hotel. This historical building has an impressive past, from the first public performance of Waltzing Matilda to the clandestine meetings that saw the launch of a little airline named QANTAS. It is fitting that we are here as Qantas celebrates her centenary this year.





Day
7

WINTON... continued
Thursday 20 May 2021

Vast open plains, dinosaurs, matilda's history & campfire dining

We return to Longreach to complete a great sightseeing day in Winton.

Tonight, we dine at The Welcome Home restaurant, Stonegrill style. Taking traditional campfire cooking from outside to in, this is a hands-on experience in a warm and inviting environment.

Meals: Breakfast, lunch and dinner

Day
8

LONGREACH
Friday 21 May 2021

Meeting pioneer families, cattle duffer antics & a sunset river cruise

Today we are going to have a special experience as we get an insight to the area through the eyes of local graziers and pioneer families. We will meet the owners of a local station called Strathmore to learn about their operations and the challenges of operating on the land.

We then head back into town and really step back in time – at Kinnon & Co in the main street. Their Station Store has an amazing range of traditionally made leatherwear and a treasure trove of historic nostalgia.

We can experience the Harry Redford Old Time Tent Show “The Legends Tribute”. Laugh at the antics of Australia’s most famous cattle duffer, Harry Redford or “Captain Starlight” – a mix of poetic story and Australian humour to create live theatre, outback style! It will be a lot of fun.

There will be a little bit of free time this afternoon for shopping or private sightseeing.

Tonight we enjoy a sunset cruise followed by dinner on the banks of the Thomson River – a timeless waterhole. There will be an open fire and bush poetry. This is the best opportunity to “Live the Outback Story”.

Meals: Breakfast, lunch and dinner

Day
9

LONGREACH TO CHARLIVILLE Saturday 22 May 2021

Bush poets, a legend shearer & historic wool washing

We bid farewell to Longreach this morning as we turn south to begin the journey home.

We travel through Isisford, a charming little settlement which has not changed significantly since the turn of the century but one of its claims to fame is the fact Banjo Paterson wrote Clancy of The Overflow here.

We arrive in Blackall, home of the extraordinary record held by legendary shearer Jackie Howe. He set the almost unbelievable record of shearing 321 sheep with blade shears in a day. A bronze statue now stands as a monument to the man and the achievement.

Our lunch venue is just out of town where we can satisfy our curiosity over the massive Wool Scour. This steam-driven wool washing facility is the last one remaining of the 52 once operating across the country.

We continue through to Charleville for the night.

Mulga Country Motor Inn Charleville | 07 4654 3255

Meals: Breakfast, lunch and dinner

Day
10

CHARLIVILLE TO BRISBANE Sunday 23 May 2021

An outback international airport & our shortest serving prime minister

The travel day we have ahead of us today sees us pass through some interesting country. Take Amby for example - famous for the Scar Trees that are here, the War Memorial and Arch Way and Amby's International Airport!

At nearby Muckadilla we make a brief stop at the Muckadilla Whistle Stop and Native Bush Gardens.

This is a small community, with a big heart. The Whistle Stop houses local memorabilia, including a tribute to Australia's shortest serving Prime Minister and local lad, Frank Forde.

We also pass through Roma and Chinchilla before arriving into Brisbane late afternoon.

Hotel Grand Chancellor Brisbane | 07 3831 4055

Meals: Breakfast and dinner

Day
11

HEADING HOME Monday 24 May 2021

Bag packing, breaky, farewells and flights home

It's our last day of the tour.

After breakfast our holiday comes to an end. Use our Taxi Voucher in the Holiday Pack for the transfer to Brisbane Airport and your flight home.

Bon voyage! We hope to see you on another Wanderlust Australia Tour soon!

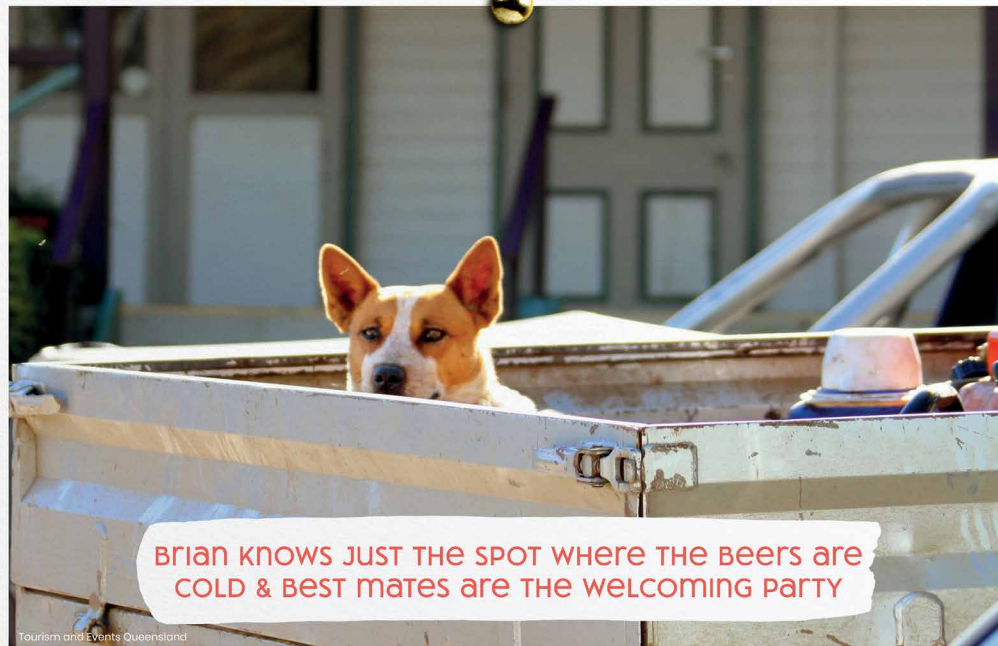
Meals: Breakfast

WHY I LOVE THIS TOUR... SIMON

THE DEPTH OF AUSTRALIAN HISTORY OF THE SMALL COUNTRY TOWNS ON THIS TOUR IS JUST ASTOUNDING... FROM THE BIRTHPLACES OF QANTAS AND THE LABOR PARTY TO OUTBACK STOCKMAN LEGENDS.



All itineraries are subject to change due to occasional restrictions in opening times or days. We can't be held responsible for any changes due to closures or inclement weather. See full Terms & Conditions for details.



Brian KNOWS JUST THE SPOT WHERE THE BEERS ARE COLD & BEST MATES ARE THE WELCOMING PARTY

Tourism and Events Queensland

STILL GOT WANDERLUST? CONTINUE YOUR HOLIDAY BY JOINING OUR BRISBANE, QUEENSLAND COAST TO CAIRNS TOUR LEAVING ON 27 MAY 2021! KEEP EXPLORING LIKE A LOCAL & HAVING FUN ON ONE BIG LONG HOLIDAY!

TWO FREE HOTEL NIGHTS BETWEEN TOURS
Join two Wanderlust Australia tours together and enjoy two free hotel nights between the end of one tour and the start of the next tours so you get to relax more on your holiday.



LET'S GO!

Book your trip now at
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GOT QUESTIONS? LET'S CHAT.



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Tourism and Events Queensland

Tour Terms & Conditions

These Booking Conditions set out the terms on which you contract with us for the delivery of travel arrangements for your trip. By making a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

“You” and “Your” means all persons named in a booking (including anyone who is added or substituted at a later date). “We”, “us” and “our” means Busbiz Pty Ltd (ACN 005 422 524) trading as Wanderlust Australia Tours.

MAKING A BOOKING

A booking request is accepted when we issue a written booking confirmation and you have paid your deposit. It is at this point that a contract between us and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of ours other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount or refund.

We commence providing services to you as soon as we accept your booking. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

PRICES & EXCLUSIONS

Prices stated are in Australian Dollars (\$AUD), include GST and are current at the time of publication. The price includes transportation, accommodation and inclusions as per the published itinerary.

Domestic airfares and airport/hotel transfers are not included unless specifically stated. Costs associated with insurance, meals (other than those stipulated), emergency medical costs, gratuities, and all items of a personal nature are not included.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as fuel or air fare surcharges, or the imposition of new or amended Government charges.

DEPOSIT

A deposit per person of \$500 is required within 7 days (unless otherwise stated) of us accepting your booking. Please note that we may not hold any services for you until we receive payment of your deposit, meaning that services may become unavailable or prices may increase, in which case you will be responsible for paying the increased price, and we will not be responsible if services become unavailable.

FINAL PAYMENT

Payment in full must be received no less than 60 days before commencement of your trip. Tours which include The Ghan, Indian Pacific or Spirit of Tasmania payment must be made in full no less than 100 days. Note: some trips may require payment earlier or in additional instalments and this will be advised with the booking confirmation.

CANCELLATIONS BY YOU

You may cancel your booking by giving written notice to us. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

- any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made or due to hotels);
- where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell;
- a fee which is the greater of the deposit and 20% of the booking value to compensate us for work performed up until the time of cancellation; and
- a fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.

CANCELLATIONS BY YOU

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If after the application of these fees and charges there is a surplus of payments you have made to us, we will refund this to you within a reasonable time.

You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests.

Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once we have actually recovered the amounts from the third parties. We will use reasonable endeavours to recover third party payments, but we make no guarantee that we will be able to make recoveries.

For group departures, a transfer of a confirmed booking to another departure date is deemed to be cancellation of the original booking.

ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION

If due to any illness, suspected illness or failure to satisfy any required tests (such as a temperature test):

ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION...continued

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:
- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking.

CANCELLATIONS BY US

Force Majeure – Prior to travel

If your travel arrangements cannot proceed due to flood, earthquake, war or civil strife, acts of terrorism, hurricane, cyclone, industrial disturbance, strike, fire, lock out, epidemic, pandemic, failure or delays of scheduled transportation facilities, or other Acts of God, or any law, order, decree, rule or regulation of any government authority, or for any other reason whether of a similar or dissimilar nature beyond our reasonable control (Force Majeure), we may at our election:

- postpone your travel arrangements to a future date, in which case we will issue you with a credit note equal to amounts paid at the time of postponement; or
- cancel your travel arrangements, in which case our contract with you will terminate.

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other. However, we will refund payments made by you less unrecoverable third party costs and less fair compensation for work undertaken by us up until the time of termination and in connection with the processing of any refund.

Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third party costs only.

General

If we provide you with any alternative services or assistance where travel arrangements are cancelled because of Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we have to cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal or better quality if appropriate.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of cancellation by us.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil, and for group departures a transfer of a booking to a different departure is deemed a cancellation of the original booking. An amendment fee of \$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Occasionally, we may need to make amendments or modifications to the itinerary and its inclusions and you acknowledge our right to make these modifications. If we become aware of a significant change to your itinerary or its inclusions prior to the commencement of your trip (where the trip can still proceed), then we will notify you within a reasonable time and give you the choice to accept the change, to receive a refund of the land portion of your trip or to accept an alternative trip if offered.

You acknowledge our right to substitute vehicles of a lesser standard in the event of mechanical breakdown or for other unforeseen reasons.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of any amendment or change to the tour itinerary or its inclusions. In addition, you acknowledge that if an event of Force Majeure disrupts your trip (for example if a flood means that we are unable to leave a particular area), then you will be responsible for the costs incurred for additional accommodation and any other expenses incurred as a result of the disruption.

CLIENT NAMES – EXACTLY AS PER PASSPORT / DRIVER'S LICENCE

For security reasons, airlines and other suppliers, require names to be given exactly as stated in your passport or driver's licence. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will incur any fees charged, such as airline cancellation charges or re-issue fees, in addition to our own reasonable administration fees.

UNUSED SERVICES

No refunds will be made for of any travel arrangements not utilised, whether by choice or because of late arrival or early departure, including failure of transport to operate according to schedule, which we expressly disclaim liability for.

TRAVEL INSURANCE

It is strongly encouraged that you are adequately insured for the duration of your trip. We recommend a comprehensive travel insurance to cover cancellation, health requirements, luggage and additional expenses. The choice of insurer is yours. We strongly suggest that insurance be purchased at the time your deposit is paid, as cancellation terms will be strictly enforced from that time.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

HEALTH REQUIREMENTS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may impact your ability to participate during travel, then you must advise us at the time you make your booking request.

We welcome travellers with special needs. However, if you require special assistance (such as pushing a wheelchair or assistance with walking), you must travel with a companion capable of providing the required assistance or care. Please note that we do not provide any special assistance.

We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance from our personnel which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

We will not be liable for any damage, injury, death or loss of any kind arising from your failure to fully disclose relevant medical information.

INDEPENDENT SERVICES

We are not responsible for any additional activities or excursions that you arrange which are not included in the booked itinerary or principally sold by us. Any advice or recommendation made by a guide or local representative does not make us responsible or liable in any way.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of activities such as swimming or visiting national or private parks. By placing a booking, you accept these risks.

GENERAL TOUR PROVISIONS

Room Share

We offer a matching service for solo travellers who are willing to share twin accommodation, saving on single supplements. Only travellers of the same sex will be matched. There are no guarantees that a match will be possible and we do not warrant the suitability or characteristics of any persons we match. Please do not request a solo-match if you snore. Please note that a person we match you with is not responsible to provide any assistance to you. If we are unable to find a match, single supplements will apply.

Authority on Tour

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour leader may, acting reasonably, require that you leave the tour. You will not be entitled to any refund and you will be responsible for any additional costs you incur in this event.

Hygiene

While we may provide hand-sanitiser when you embark on coaches operated by us, you acknowledge that you are responsible for supplying your own hand-sanitiser, and any face-masks mandated to be worn by authorities.

Dietary Requirements

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

Luggage

Due to strict government vehicle weight restrictions, you are permitted to a maximum of one (1) suitcase which must not exceed 20kgs.

RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by Busbiz Pty Ltd (ACN 005 422 524)), and common carriers.

We act as an intermediary only and you will be subject to the terms and conditions of the Independent Supplier. Any disputes between you and the Independent Supplier are to be resolved between you and them.

To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Services we directly supply

To the extent only that we are the principal supplier to you of travel arrangements or other services which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or an intermediary for an Independent Supplier) if they were carrying out the work we had asked them to do.

We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

While we endeavour to meet scheduled arrival and departure times, we cannot guarantee this. We disclaim any liability for any additional expenses you incur or any missed connections/services attributable to delays.

General liability limitation

Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, we disclaim all warranties.

To the fullest extent permitted by law, our maximum liability to you under these Booking Conditions, in tort (including negligence) and at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having the travel arrangements resupplied.

COMPLAINTS

In the event of a problem with any aspect of your travel arrangements you must tell us or make our representative aware of such problems immediately.

We will only consider and be responsible for claims made against us where we have had the opportunity to put things right on the ground. If you notify us of a problem during travel and we haven't resolved it to your satisfaction, then you must make any claim in writing, within 30 days from the end of your travel arrangements.

DEEMED ACCEPTANCE

If you place a booking on behalf of another party, you represent and warrant us that you are duly authorised to provide the agreement and consent of the other party to be bound by these Booking Conditions. You agree that you will be responsible for any loss or damage we incur if this is not the case.

GENERAL

The contract between Swan Hill Bus Lines Pty Ltd (004 651 709) and its wholly owned subsidiaries Busbiz Pty Ltd (ACN 005 422 524) and Wanderlust Australia Tours Pty Ltd (ACN 641 987 368) and you is governed by the laws of the State of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria.

If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed without affecting the remaining provisions.

Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with our Privacy Policy, which is published here www.wanderlustaustralia.com.au

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