



MELBOURNE TO
canberra 10 Day
LUXURY COACH TOUR

WANDERLUST
australia tours 
explore like a local

MELBOURNE TO canberra 10 Day LUXURY COACH TOUR

\$4,875.00 per person
twin/double room

\$923.00 single supplement
guaranteed single room

SAVE \$300pp EARLY BIRD SPECIAL
paid in full by 12th February 2021

PAY JUST \$500 DEPOSIT pp TO BOOK

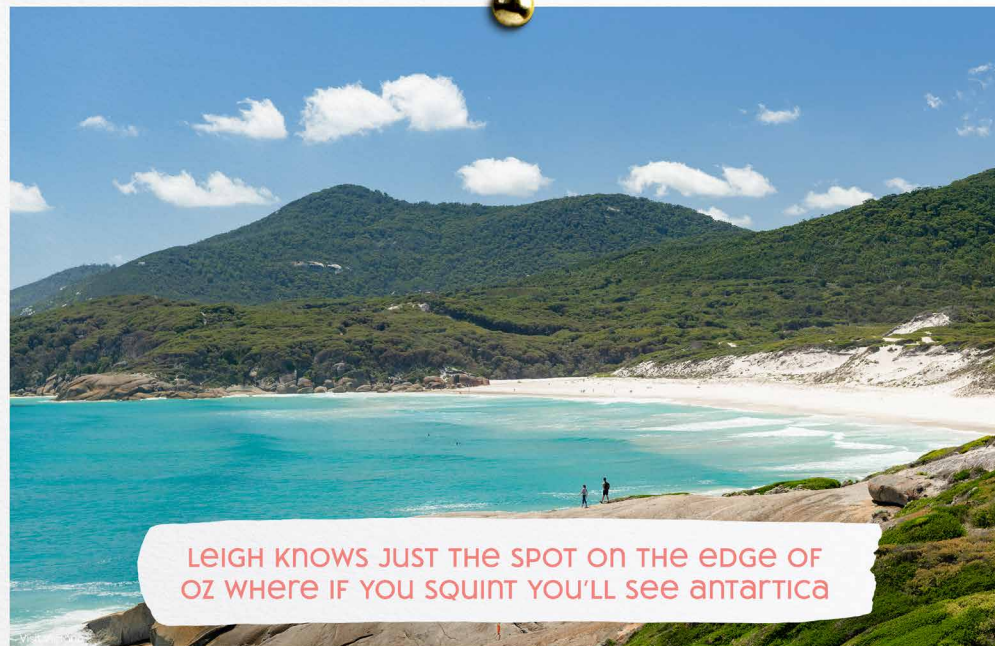
If you're a lover of all things coastal from its fresh sea air, pristine blue waters and freshly caught seafood, join us as we explore like locals north from Melbourne to Canberra.

Monoliths, murals and museums are along the way. It's just the right mix of nature and hand-made sights and stories you'll brag about back home. There'll be boutique browsing time and a few cheeky locally brewed beers.

We can't drive you to Africa but we can introduce you to the furry, teathy, stretchy and cuddly exotics on safari in Mogo - and you might spot a few of those in Parliament House in Canberra too.

Pack your bags because Wanderlust Australia is inviting you along for the ride. It's going to be a fun trip!

Wanderlust... a strong, innate desire to travel and discover.



TOUR snapshot

Departure point: Melbourne, VIC

End destination: Canberra, ACT

Tour duration: 10 days

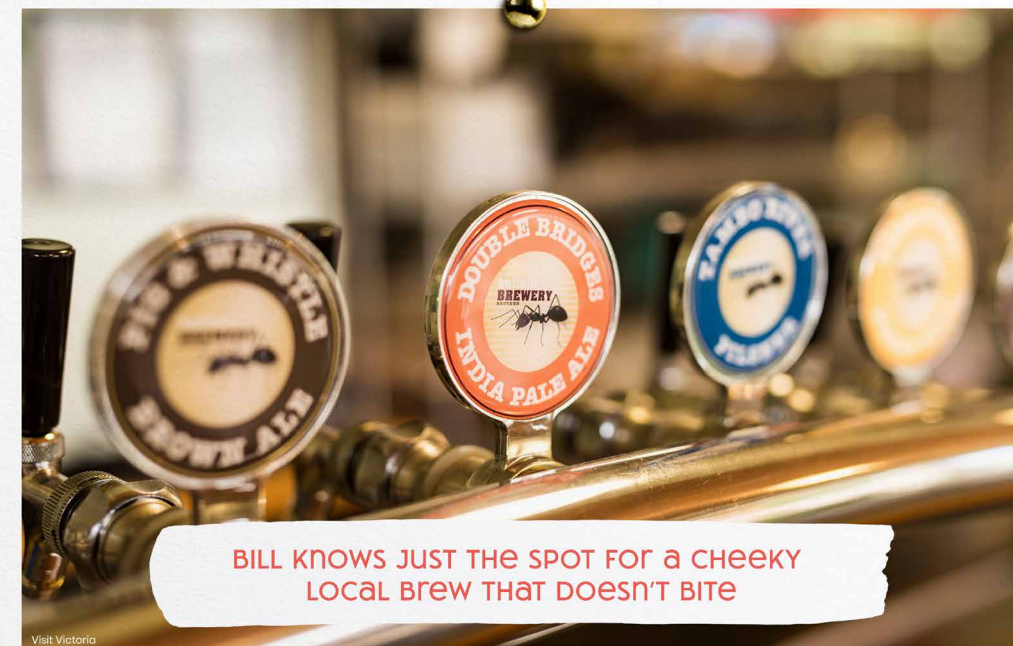
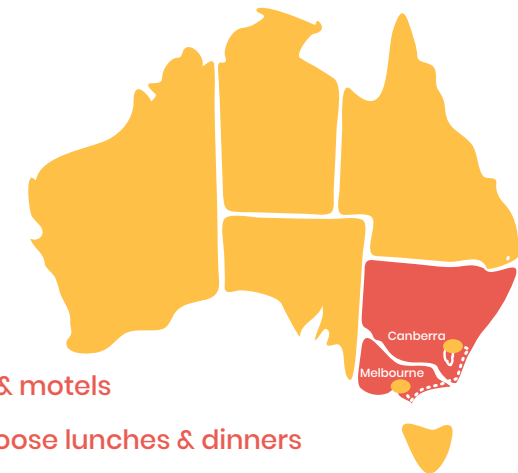
Dept dates: 12 April 2021

Trip style: Escorted & free time

Accommodation type: Quality hotels & motels

Meals: Most included + freedom to choose lunches & dinners

Free time : Yes for shopping, meals & exploring like a local



WHAT'S ALWAYS INCLUDED IN YOUR WANDERLUST AUSTRALIA TOUR



LUXURY COACH
TRAVEL



QUALITY
ACCOMMODATION



FLEXIBLE
BREAKFAST TIMES



OPTIONAL DINNER
CHOICES



MORE FREE TIME
ALONG THE WAY



BOOKED EXPLORING
ACTIVITIES



WHAT YOU'LL experience LIKE a LOCAL ON YOUR WANDERLUST AUSTRALIA 10 DAY LUXURY TOUR

Day
1

ARRIVE MELBOURNE
Monday 12 April 2021

Shopping, galleries, dining, laneway bars & casinos

Upon arriving in Melbourne and making your way to the Hotel, the afternoon and evening are free. You could wander through Australia's fashion capital for a new outfit or new shoes such as Little Collins Street.

The National Gallery of Victoria (NGV) is just near Southbank and boasts a significant collection of Australian and international artworks. You might even have time to catch a renowned travelling artwork collection. Check their website for up and coming exhibitions.

Prefer to chill? Then grab a coffee, cocktail or a local Victorian wine in a cool small bar tucked away in the city's laneways. Many are often hidden which are the real gems to explore so Google which are the best ones to try before you go.

Melbourne prides itself on it's food culture so for dinner, treat your taste buds to one of the city's many restaurants and bistro's in the CBD. Plus, it's only a short tram ride to Melbourne's Southbank precinct. This lively riverside promenade features alfresco dining and a vast range of cuisines to choose from. Why not try your luck in the Crown Casino, or call in for a drink and soak up the atmosphere?

View Hotel Melbourne | PH: 03 9529 8888

Meals: None included today

Day
2

MELBOURNE TO FOSTER
Tuesday 13 April 2021

A wild fish waterside lunch, seaside stories & golden tales

We begin our travels out through the Eastern Suburbs of Melbourne on our way into Southern Gippsland. We make our way to the idyllic coastal fishing village of Port Albert.

Lunch has been arranged at the Wild Fish Restaurant overlooking the water before we are joined by a local tour guide to share the fascinating stories of this quaint seaside town.

Day 2

MELBOURNE TO FOSTER... continued
Tuesday 13 April 2021

A wild fish waterside lunch, seaside stories & golden tales

After lunch, we head to the Port Albert Regional Maritime Museum for afternoon tea and a chance to explore the extensive collection.

Port Albert was the original Port of entry for the Gippsland Gold Fields and the old bank vault houses a display on Gippsland Gold Discovery, as well as significant items dealing with Gippsland's maritime history.

From here we have a short drive to Foster for check-in at our accommodation for the next two nights.

Prom Country Lodge, Foster | PH: 03 5682 2022

Meals: Breakfast, lunch and dinner

Day 3

WILSONS PROMONTORY
Wednesday 14 April 2021

Coastal cruising, mysterious monoliths, kelpies & sky-high dining

Today is going to be a spectacular day! Winding our way through the Wilsons Promontory National Park, we arrive at Tidal River. Here we board Pennicott Wilderness Journeys amphibious boat and cruise a rugged and raw coast like no other, marveling at its prehistoric boulders. Become speechless by the iconic granite monolith that is Skull Rock.

Sculpted by waves and surrounded by crystal blue waters, Skull Rock's eerie facade becomes even more mysterious the closer we get.

After an amazing morning cruising the inspiring coastline, we return to dry land where a welcoming picnic lunch awaits.

On our return journey we meet a true Gippsland identity at Beloka Kelpies Stud. Paul Macphail has been breeding and training dogs since the early nineties and here you'll get to witness him and his four-legged co-workers in action. From veterans to pups it will be a fun and intriguing afternoon.

Tonight, we are in for a real treat as we dine at the Promontory Restaurant and Winery. Situated on what feels like the top of the world, we enjoy stunning panoramic views and fine hospitality for our generous dinner this evening.

Meals: Breakfast, lunch and dinner





Day 4

LAKES ENTRANCE
Thursday 15 April 2021

Eclectic museum memories, early architecture & stunning murals

We are off to Sale this morning, with our first stop at the Museum of Timeless Memories. From hats to harvesters, pumps to pots, bikes to beaters and toys to traps there is something for everyone at this eclectic museum. We spend the morning here looking through the collection and enjoy lunch.

Nearby, Bairnsdale is an idyllic garden town with many reminders of the booming gold rush days. Some of Bairnsdale's architecture is also of interest. The most striking building in the town is the Court House in Nicholson St which was opened in 1894. It is recognized as one of Victoria's finest examples of late 19th-century architecture and is considered of some significance to the development of an Australian style.

Whilst in town we visit St Mary's Catholic Church to see the murals on the ceilings and walls of the church, which are quite stunning. From here we continue into Lakes Entrance – our base for the next 2 nights.

Bellevue on the Lakes, Lakes Entrance | PH 03 5155 3055

Meals: Breakfast, lunch and dinner

Day 5

NOWA NOWA & BRUTHEN
Friday 16 April 2021

Gemstones, natural sculptures, local beer & lake cruising

We have an interesting "circle drive" today. We will be joined by a local guide Greg Savchuk who will tell us about the area and what impact the recent fires have had on the local community.

Our first stop is in Nowa Nowa with a stop to inspect the Ramsdell Museum Collection, a unique display of gemstones and natural wood sculptures from the area. Then we are off to Bruthen – a small village on the Great Alpine Road. The Tambo River winds through the pretty township which has long been the spot to refresh and replenish – and therefore a good spot for a brewery! Lunch today is at the Bull Ant Brewery.

This afternoon we drive to the coast at Metung and join Peels Thunderbird for a 2 hour cruise back to Lakes Entrance. It will be a good finish to our day.

Dinner tonight is at your leisure and there are several options in very close proximity to our hotel. The Central Hotel has a popular menu featuring fresh local seafood caught in season and is situated overlooking the front lake of Cunningham Arm.

Meals: Breakfast and lunch

Day 6

LAKES ENTRANCE TO EDEN Saturday 17 April 2021

Galleries, boutique browsing & leisurely lunch

Heading east this morning we make a stop at Orbost – at the Orbost Exhibition Centre. The centre is located on the Snowy River and surrounded by beautiful Forest Park. The exhibition is all about timber including the National Collection of Wood Design which is on permanent display. Designed on several levels we have time to enjoy a retail showroom, a gallery for professional artists and a top level for views over the Forest Park.

From here we drive to Mallacoota which was entirely evacuated at the height of the bushfires.

We have some free time to look through the local shops and purchase lunch in the local community. Mid-afternoon we continue across the border into NSW and travel along the coast to Eden for our overnight stay.

Coachman's Eden | PH: 02 6496 1900

Meals: Breakfast and dinner

Day 7

THE SOUTH COAST OF NSW Sunday 18 April 2021

1800's steamer wharf, cheese making & a king sized rose garden

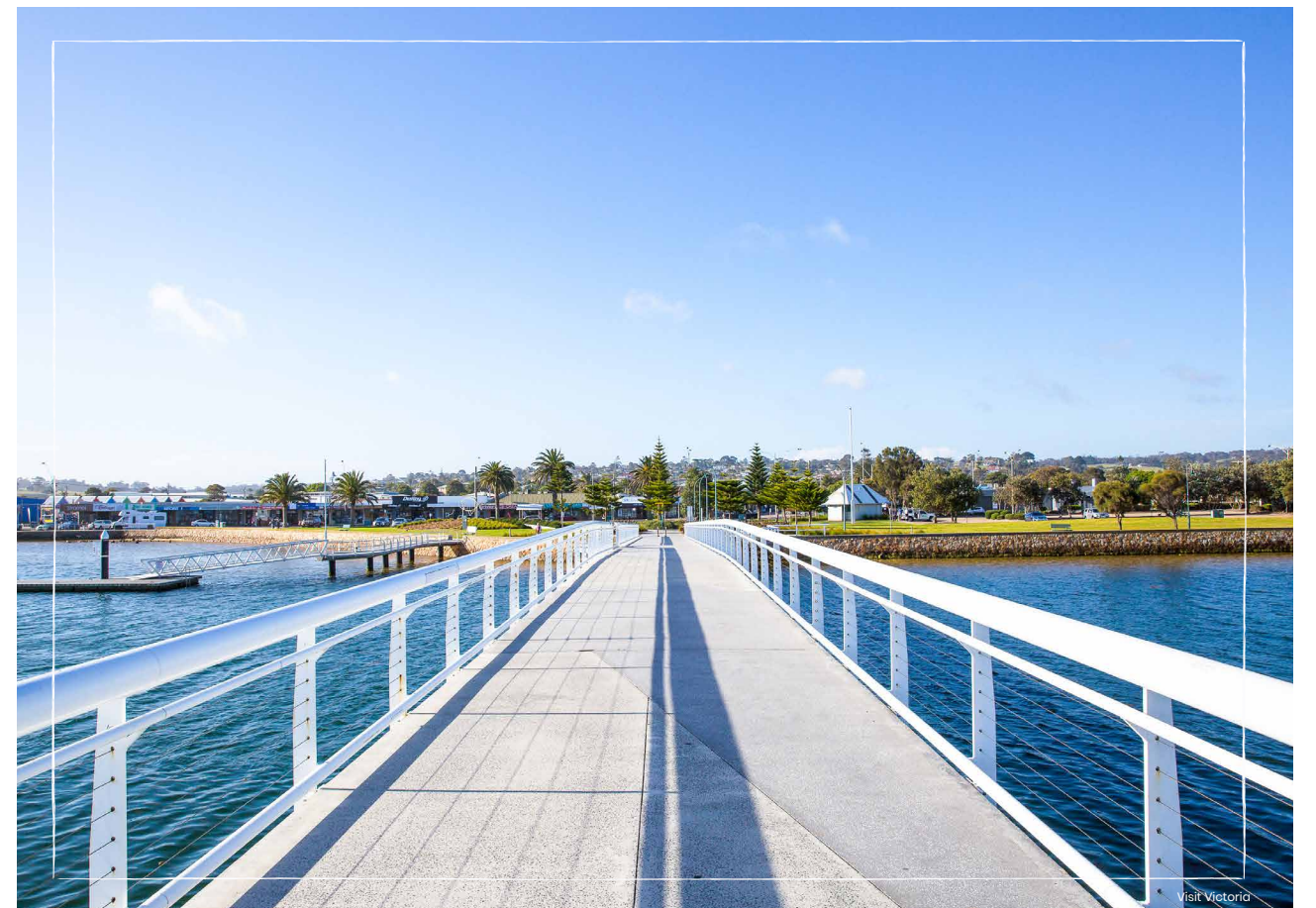
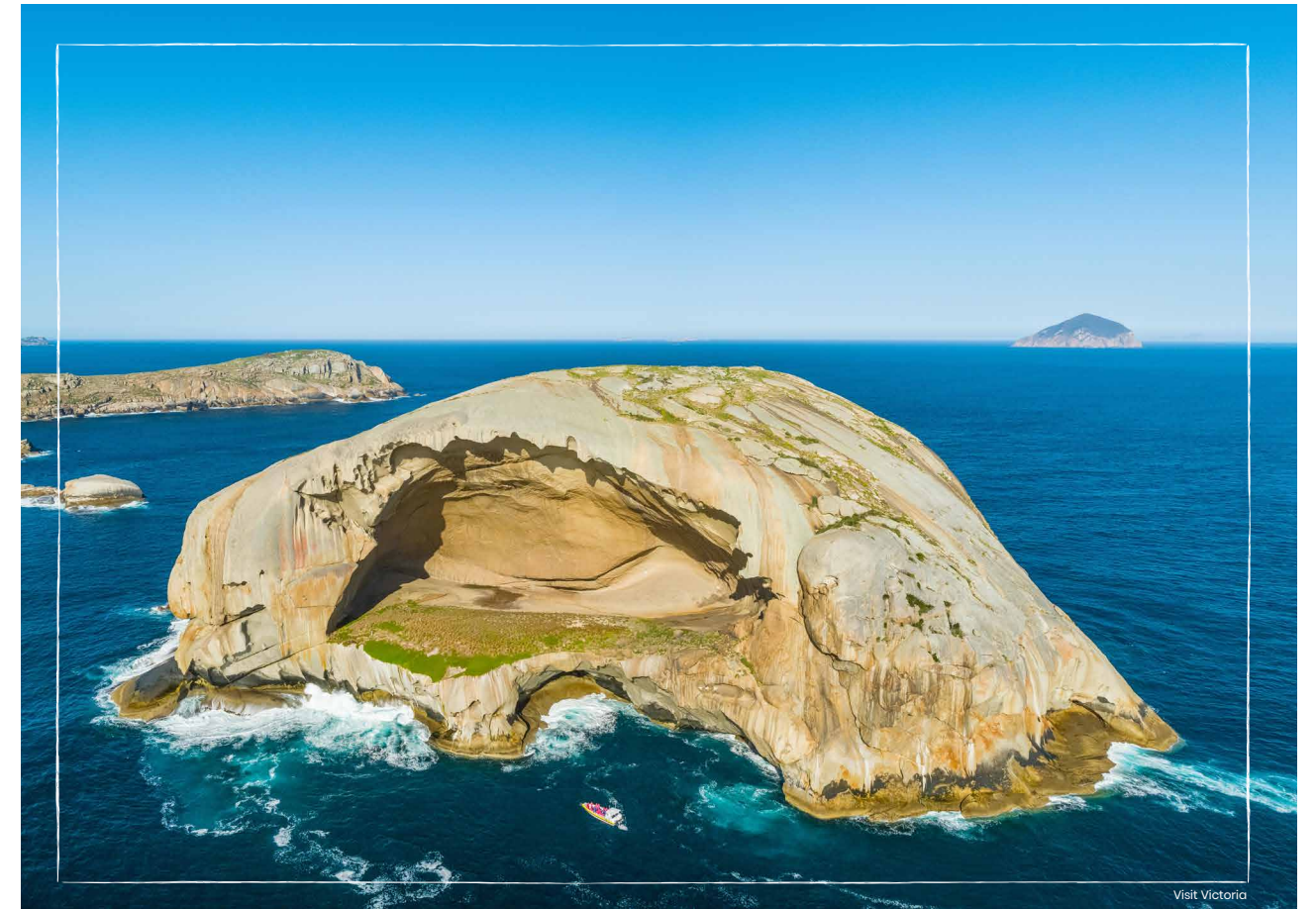
This morning we take a scenic drive through the popular coastal towns of Pambula and Merimbula on our way to Tathra for a visit to the Tathra Wharf. In the heart of Tathra it's an old steamer wharf erected in the 1800s. You might even be lucky to spot whales on their migration north. It also has a cafe that specialises in local produce and art.

The next stop is the Bega Cheese Bega Heritage Centre which is a faithful reproduction of one of the first buildings to be constructed on the Bega Cheese site in 1899. The Heritage Centre has a comprehensive display of cheese and butter making equipment from the turn of the 19th century and this will be our lunch venue today.

This afternoon we are heading to the historic villages of Cobargo, Tilba Tilba and Central Tilba, to the north of Bega with our afternoon stop at one of the regions best known gardens. Foxglove Spires Garden covers three and a half acres of rose covered arbours and secluded flower filled areas. There is also a woodland that creates a shady haven to rest and a pond too. From here we travel up the coast through Narooma, Mogo to Batemans Bay for our overnight stop.

Sunseeker Motor Inn, Batemans Bay | PH: 02 4472 5888

Meals: Breakfast, lunch and dinner





Day 8

INLAND TO CANBERRA
Monday 19 April 2021

Wildlife safaris, lush forests, local produce & city views

Today we travel via a string of seaside suburbs through the southern shore of Batemans Bay, to the town of Mogo, where we visit the Mogo Zoo. During the December 2019 fires, hundreds of animals had been saved with staff and locals sheltering animals at home. Here there are lions, giraffes, tigers, jaguars, snow leopards (the only breeding pair in the country), a variety of monkeys, red pandas, small clawed otters that we can meet today.

Following a tour and morning tea, we start making our way towards Canberra. The scenery along the way is breathtaking, as we pass the Clyde River and the pretty town of Nelligen and then make our way through the lush forest and take in the wonderful views.

Just before Canberra we stop in the pretty village of Bungendore for lunch at the Woodworks Café which focuses on meals made from locally source fresh produce. Then enjoy some free time to look through the adjoining Bungendore Woodworks Gallery.

On arrival in Canberra we take a sightseeing drive and stop at the top of Mount Ainslie where we can appreciate the views across Lake Burley Griffin. Canberra is a truly unique city and one of only a few planned cities in the world. From our vantage point we have a clear view of Parliament House and Anzac Parade.

We head to our accommodation where we have time to unpack and settle in. Dinner tonight is at our leisure. Nearby Braddon has an assortment of boutiques, cafes, bakeries, restaurants and bars. Beer lovers should have a look at the Bent Spoke Brewing Co – one of Canberra's newest Brew Pubs.

Canberra Rex Hotel | PH: 02 6248 5311

Meals: Breakfast and lunch

Day 9

OUR NATIONAL CAPITAL
Tuesday 20 April 2021

Diplomatic mansions, corridors of power & remembering the fallen

This morning we take in some of the city sights as we travel through Embassy Row, finding embassies and high commissions of countries from around the world.

Look out for the spectacular traditional design of the Chinese Embassy or the splendid Georgian style United States Embassy.

Diplomatic mansions, corridors of power & remembering the fallen

Our first stop is at the Museum of Australian Democracy (formally Old Parliament House). The Museum was home to Australia's Federal Parliament for more than 60 years and is now a much-loved heritage building, offering a unique glimpse into our nation's fascinating past.

We then head to Capital Hill, the focal point of Canberra, where we are introduced to the meeting place of the nation, Parliament House. Listening to our guide as they lead us through this political powerhouse, we are enlightened to the daily life of democracy.

We head to the Canberra Centre where there are numerous cafes and eateries to pick up lunch and time to look through the shops.

The remainder of our afternoon will be at the Australian War Memorial. The Australian War Memorial commemorates the sacrifice of the Australian men and women who have served in war, through its ceremonial areas, extensive exhibitions and research facilities.

Over the past few years the Memorial has undergone extensive redevelopment resulting in new galleries and displays. The largest of these is the very impressive Anzac Hall. It's within this hall that we see enthralling exhibitions - Striking by Night which features the Memorial's famous Lancaster bomber "G for George" and tells the stories of those Australians who served in Bomber Command during the Second World War.

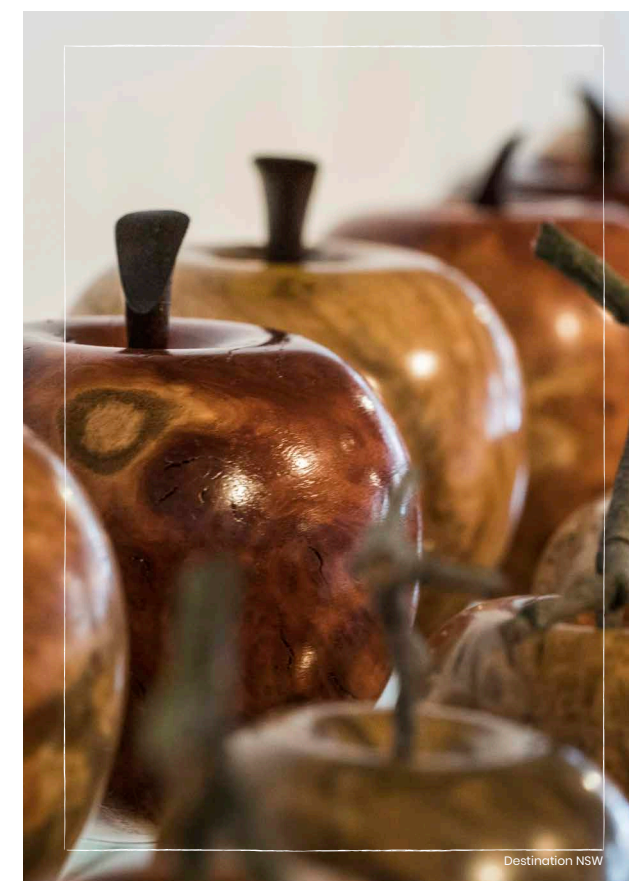
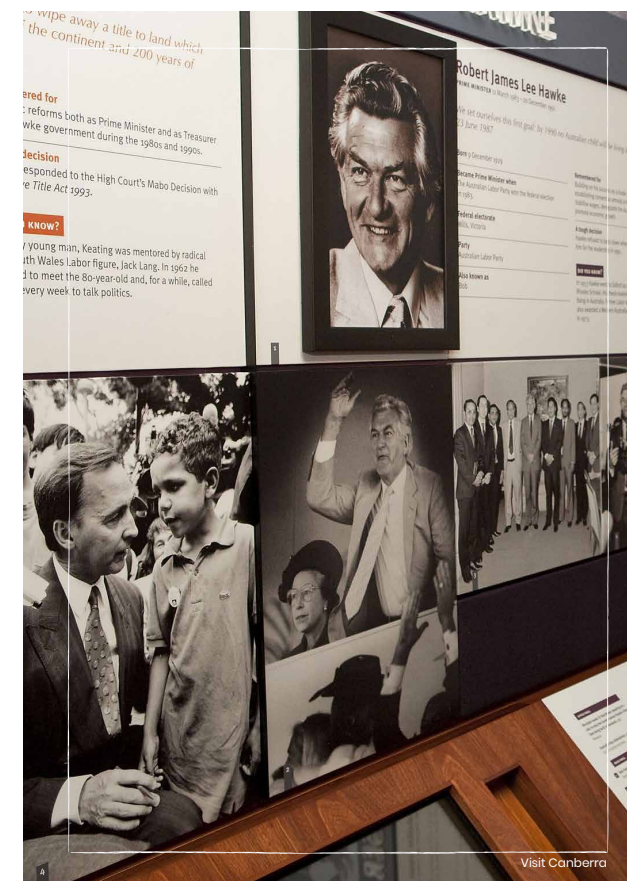
At the end of each day, the Memorial farewells visitors with its moving Last Post ceremony. The ceremony begins with the singing of the Australian National Anthem, followed by the poignant strains of a Lament, played by a piper. Visitors are invited to lay wreaths and floral tributes beside the Pool of Reflection.

Back at the hotel we can enjoy a farewell dinner in the lovely rooftop restaurant.

Meals: Breakfast and dinner

WHY I LOVE THIS TOUR... STUART

THE SEAFOOD ON THIS TRIP IS JUST SENSATIONAL. AND THE MOVING
WAR MEMORIAL LAST POST AT SUN-DOWN CAN BRING A TEAR
TO ANYONE'S EYE.



Day
10

HEADING HOME
Wednesday 21 April 2021

Bag packing, breaky, farewells and flights home

It's our last day of the tour. After breakfast our holiday comes to an end. Use your Taxi Voucher in your Holiday Pack to transfer to Canberra Airport for your flight home.

Bon voyage! We hope to see you on another Wanderlust Australia Tour soon!

Meal: Breakfast

STILL GOT WANDERLUST? CONTINUE YOUR HOLIDAY BY JOINING OUR canberra, SYDNEY, BLUE MOUNTAINS, NSW NORTH COAST TO THE GOLD COAST TOUR LEAVING CANBERRA ON 22 APRIL 2021! KEEP EXPLORING LIKE A LOCAL & HAVING FUN ON ONE BIG LONG HOLIDAY!

TWO FREE HOTEL NIGHTS BETWEEN TOURS
Join two Wanderlust Australia tours together and enjoy two free hotel nights between the end of one tour and the start of the next tours so you get to relax more on your holiday.



LET'S GO!

Book your trip now at
wanderlustaustralia.com.au

GOT QUESTIONS? LET'S CHAT.



enquiry@wanderlustaustraliatours.com.au

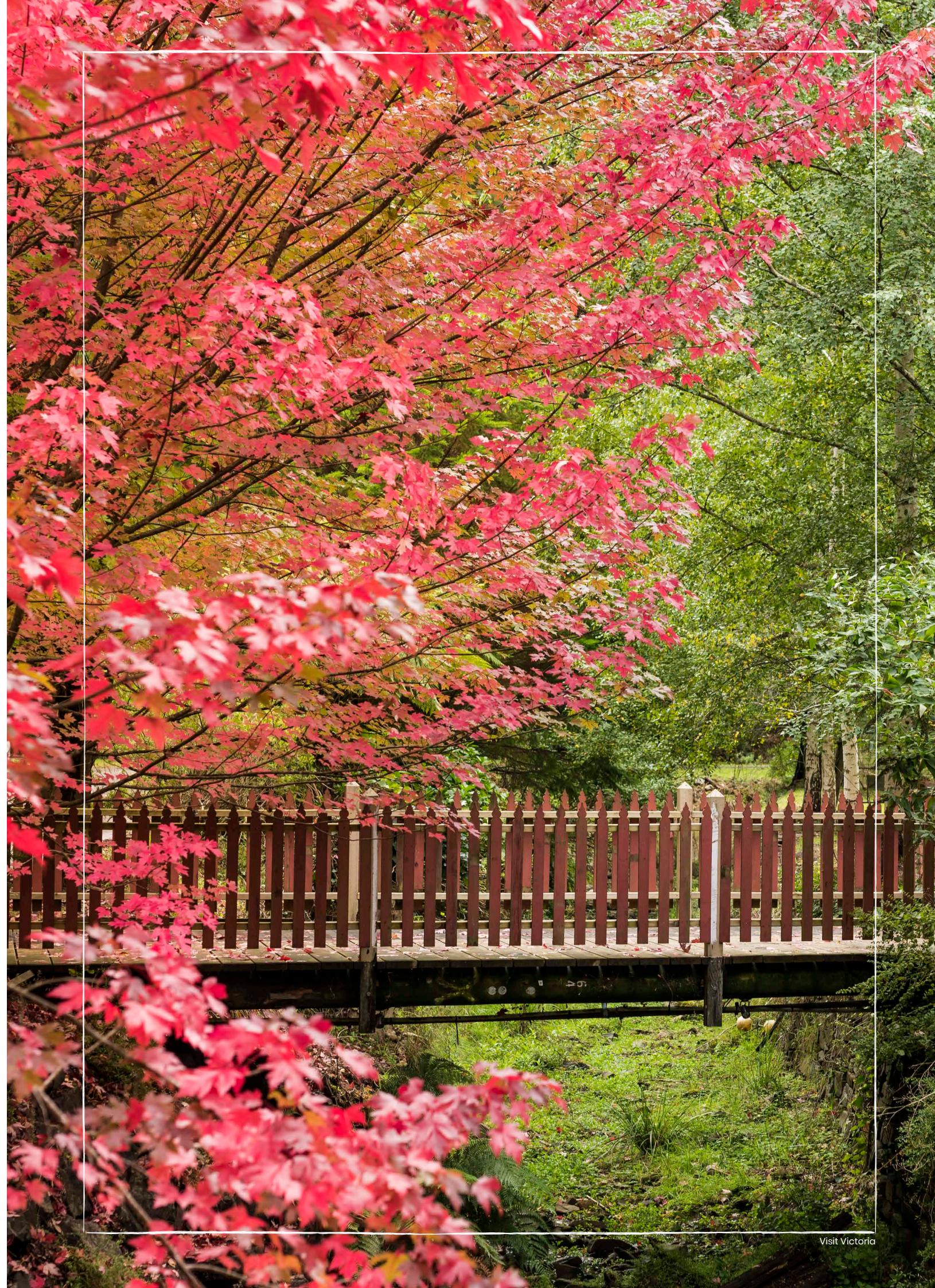


1300 604 700



wanderlustaustralia.com.au

All itineraries are subject to change due to occasional restrictions in opening times or days. We can't be held responsible for any changes due to closures or inclement weather. See full Terms & Conditions for details.



Tour Terms & Conditions

These Booking Conditions set out the terms on which you contract with us for the delivery of travel arrangements for your trip. By making a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

"You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us" and "our" means Busbiz Pty Ltd (ACN 005 422 524) trading as Wanderlust Australia Tours.

MAKING A BOOKING

A booking request is accepted when we issue a written booking confirmation and you have paid your deposit. It is at this point that a contract between us and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of ours other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount or refund.

We commence providing services to you as soon as we accept your booking. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

PRICES & EXCLUSIONS

Prices stated are in Australian Dollars (\$AUD), include GST and are current at the time of publication. The price includes transportation, accommodation and inclusions as per the published itinerary.

Domestic airfares and airport/hotel transfers are not included unless specifically stated. Costs associated with insurance, meals (other than those stipulated), emergency medical costs, gratuities, and all items of a personal nature are not included.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as fuel or air fare surcharges, or the imposition of new or amended Government charges.

DEPOSIT

A deposit per person of \$500 is required within 7 days (unless otherwise stated) of us accepting your booking. Please note that we may not hold any services for you until we receive payment of your deposit, meaning that services may become unavailable or prices may increase, in which case you will be responsible for paying the increased price, and we will not be responsible if services become unavailable.

FINAL PAYMENT

Payment in full must be received no less than 60 days before commencement of your trip. Tours which include The Ghan, Indian Pacific or Spirit of Tasmania payment must be made in full no less than 100 days. Note: some trips may require payment earlier or in additional instalments and this will be advised with the booking confirmation.

CANCELLATIONS BY YOU

You may cancel your booking by giving written notice to us. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

- any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made or due to hotels);

- where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell;

- a fee which is the greater of the deposit and 20% of the booking value to compensate us for work performed up until the time of cancellation; and

- a fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.

CANCELLATIONS BY YOU

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If after the application of these fees and charges there is a surplus of payments you have made to us, we will refund this to you within a reasonable time.

You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests.

Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once we have actually recovered the amounts from the third parties. We will use reasonable endeavours to recover third party payments, but we make no guarantee that we will be able to make recoveries.

For group departures, a transfer of a confirmed booking to another departure date is deemed to be cancellation of the original booking.

ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION

If due to any illness, suspected illness or failure to satisfy any required tests (such as a temperature test):

ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION...continued

- an airline or other common carrier refuses you carriage;

- a hotel or vessel refuses to accommodate you; or

- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:

- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.

- if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking.

CANCELLATIONS BY US

Force Majeure – Prior to travel

If your travel arrangements cannot proceed due to flood, earthquake, war or civil strife, acts of terrorism, hurricane, cyclone, industrial disturbance, strike, fire, lock out, epidemic, pandemic, failure or delays of scheduled transportation facilities, or other Acts of God, or any law, order, decree, rule or regulation of any government authority, or for any other reason whether of a similar or dissimilar nature beyond our reasonable control (Force Majeure), we may at our election:

- postpone your travel arrangements to a future date, in which case we will issue you with a credit note equal to amounts paid at the time of postponement; or

- cancel your travel arrangements, in which case our contract with you will terminate.

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other. However, we will refund payments made by you less unrecoverable third party costs and less fair compensation for work undertaken by us up until the time of termination and in connection with the processing of any refund.

Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third party costs only.

General

If we provide you with any alternative services or assistance where travel arrangements are cancelled because of Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we have to cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal or better quality if appropriate.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of cancellation by us.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil, and for group departures a transfer of a booking to a different departure is deemed a cancellation of the original booking. An amendment fee of \$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Occasionally, we may need to make amendments or modifications to the itinerary and its inclusions and you acknowledge our right to make these modifications. If we become aware of a significant change to your itinerary or its inclusions prior to the commencement of your trip (where the trip can still proceed), then we will notify you within a reasonable time and give you the choice to accept the change, to receive a refund of the land portion of your trip or to accept an alternative trip if offered.

You acknowledge our right to substitute vehicles of a lesser standard in the event of mechanical breakdown or for other unforeseen reasons.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of any amendment or change to the tour itinerary or its inclusions. In addition, you acknowledge that if an event of Force Majeure disrupts your trip (for example if a flood means that we are unable to leave a particular area), then you will be responsible for the costs incurred for additional accommodation and any other expenses incurred as a result of the disruption.

CLIENT NAMES – EXACTLY AS PER PASSPORT / DRIVER'S LICENCE

For security reasons, airlines and other suppliers, require names to be given exactly as stated in your passport or driver's licence. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will incur any fees charged, such as airline cancellation charges or re-issue fees, in addition to our own reasonable administration fees.

UNUSED SERVICES

No refunds will be made for of any travel arrangements not utilised, whether by choice or because of late arrival or early departure, including failure of transport to operate according to schedule, which we expressly disclaim liability for.

TRAVEL INSURANCE

It is strongly encouraged that you are adequately insured for the duration of your trip. We recommend a comprehensive travel insurance to cover cancellation, health requirements, luggage and additional expenses. The choice of insurer is yours. We strongly suggest that insurance be purchased at the time your deposit is paid, as cancellation terms will be strictly enforced from that time.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

HEALTH REQUIREMENTS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may impact your ability to participate during travel, then you must advise us at the time you make your booking request.

We welcome travellers with special needs. However, if you require special assistance (such as pushing a wheelchair or assistance with walking), you must travel with a companion capable of providing the required assistance or care. Please note that we do not provide any special assistance.

We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance from our personnel which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

We will not be liable for any damage, injury, death or loss of any kind arising from your failure to fully disclose relevant medical information.

INDEPENDENT SERVICES

We are not responsible for any additional activities or excursions that you arrange which are not included in the booked itinerary or principally sold by us. Any advice or recommendation made by a guide or local representative does not make us responsible or liable in any way.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of activities such as swimming or visiting national or private parks. By placing a booking, you accept these risks.

GENERAL TOUR PROVISIONS

Room Share

We offer a matching service for solo travellers who are willing to share twin accommodation, saving on single supplements. Only travellers of the same sex will be matched. There are no guarantees that a match will be possible and we do not warrant the suitability or characteristics of any persons we match. Please do not request a solo-match if you snore. Please note that a person we match you with is not responsible to provide any assistance to you. If we are unable to find a match, single supplements will apply.

Authority on Tour

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour leader may, acting reasonably, require that you leave the tour. You will not be entitled to any refund and you will be responsible for any additional costs you incur in this event.

Hygiene

While we may provide hand-sanitiser when you embark on coaches operated by us, you acknowledge that you are responsible for supplying your own hand-sanitiser, and any face-masks mandated to be worn by authorities.

Dietary Requirements

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

Luggage

Due to strict government vehicle weight restrictions, you are permitted to a maximum of one (1) suitcase which must not exceed 20kgs.

RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by Busbiz Pty Ltd (ACN 005 422 524)), and common carriers.

We act as an intermediary only and you will be subject to the terms and conditions of the Independent Supplier. Any disputes between you and the Independent Supplier are to be resolved between you and them.

To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Services we directly supply

To the extent only that we are the principal supplier to you of travel arrangements or other services which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or an intermediary for an Independent Supplier) if they were carrying out the work we had asked them to do.

We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

While we endeavour to meet scheduled arrival and departure times, we cannot guarantee this. We disclaim any liability for any additional expenses you incur or any missed connections/services attributable to delays.

General liability limitation

Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, we disclaim all warranties.

To the fullest extent permitted by law, our maximum liability to you under these Booking Conditions, in tort (including negligence) and at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having the travel arrangements resupplied.

COMPLAINTS

In the event of a problem with any aspect of your travel arrangements you must tell us or make our representative aware of such problems immediately.

We will only consider and be responsible for claims made against us where we have had the opportunity to put things right on the ground. If you notify us of a problem during travel and we haven't resolved it to your satisfaction, then you must make any claim in writing, within 30 days from the end of your travel arrangements.

DEEMED ACCEPTANCE

If you place a booking on behalf of another party, you represent and warrant us that you are duly authorised to provide the agreement and consent of the other party to be bound by these Booking Conditions. You agree that you will be responsible for any loss or damage we incur if this is not the case.

GENERAL

The contract between Swan Hill Bus Lines Pty Ltd (004 651 709) and its wholly owned subsidiaries Busbiz Pty Ltd (ACN 005 422 524) and Wanderlust Australia Tours Pty Ltd (ACN 641 987 368) and you is governed by the laws of the State of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria.

If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed without affecting the remaining provisions.

Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with our Privacy Policy, which is published here www.wanderlustaustralia.com.au

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