



Darwin TO Adelaide  
via THE RED centre  
21 DAY LUXURY COACH TOUR

WANDERLUST  
australia tours



*explore like a local*



## Darwin TO ADELAIDE Via THE RED CENTRE 21 DAY LUXURY COACH TOUR

\$11,182.00 per person  
twin/double room

\$2,201.00 single supplement  
guaranteed single room

SAVE \$600pp EARLY BIRD SPECIAL  
paid in full by 1st May 2021

PAY JUST \$500 DEPOSIT pp TO BOOK

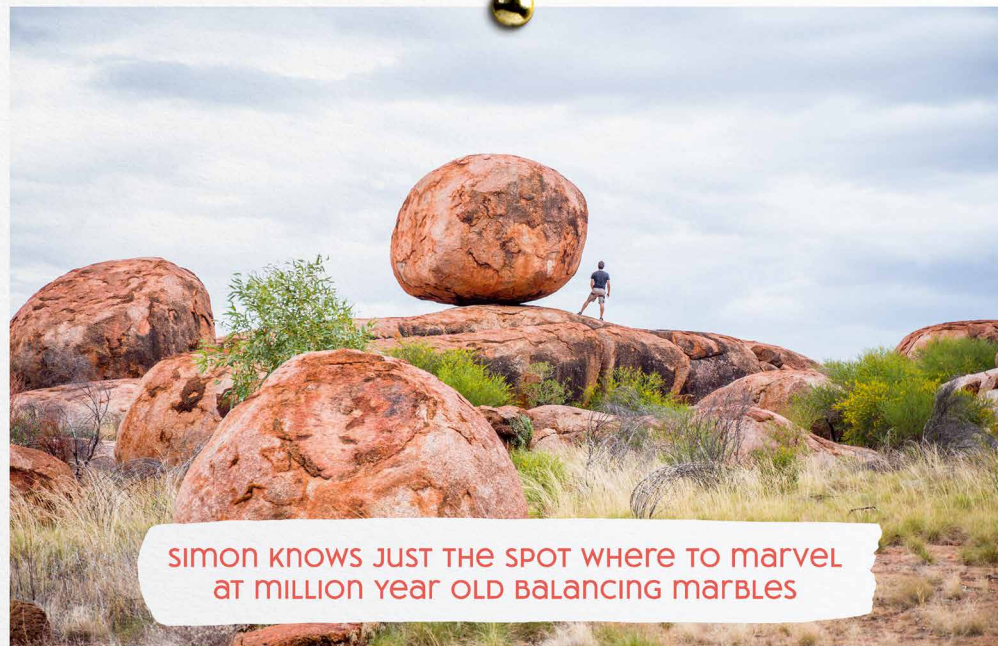
This is a truly epic 21 day outback adventure. Tick off your bucket list destinations exploring Darwin, Kadadu, Litchfield, Mataranka hot springs, Uluru, Kata Tjuta, Devil's Marbles, Ormiston Gorge, Standley Chasm, Coober Pedy, Lake Eyre (from the air), Flinders Ranges Wilpena Pound, among others.

You'll learn the importance of connection between peoples, place, dreamtime, spiritual culture and art – with each First Nations locals' sharing their knowledge and traditions with you. History buffs will love stories of WW2, pioneering spirit, cattle-rustling tales and outback life.

Love food? You'll be treated to multicultural food markets, sunset cruises, desert sunrises, starlit dinners, bush tucker treats, camp roasts and more.

Pack your bags because Wanderlust Australia is inviting you along for the ride. It's going to be a fun trip!

*Wanderlust... a strong, innate desire to travel and discover.*



SIMON KNOWS JUST THE SPOT WHERE TO MARVEL  
AT MILLION YEAR OLD BALANCING MARBLES

## TOUR SNAPSHOT

Departure point: Darwin, NT

End destination: Adelaide, SA

Tour duration: 21 days

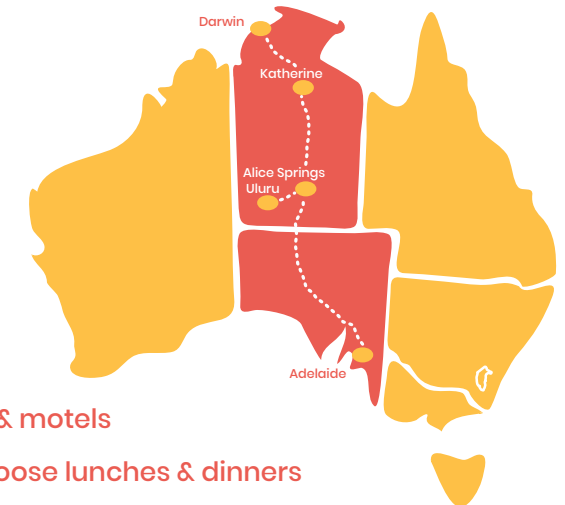
Dept date: 1 July 2021

Trip style: Escorted & free time

Accommodation type: Quality hotels & motels

Meals: Most included + freedom to choose lunches & dinners

Free time : Yes for shopping, meals & exploring like a local



PETER KNOWS JUST THE SPOT FOR AN AUTHENTIC  
LAKSA OR CURRY AT DARWIN'S SUNSET MARKETS

## WHAT'S ALWAYS INCLUDED IN YOUR WANDERLUST AUSTRALIA TOUR



LUXURY COACH  
TRAVEL



QUALITY  
ACCOMMODATION



FLEXIBLE  
BREAKFAST TIMES



OPTIONAL DINNER  
CHOICES



MORE FREE TIME  
ALONG THE WAY



BOOKED EXPLORING  
ACTIVITIES



## WHAT YOU'LL EXPERIENCE LIKE A LOCAL ON YOUR WANDERLUST AUSTRALIA 21 DAY LUXURY TOUR

Day  
1

ARRIVE DARWIN  
Thursday 1 July 2021

### Settling in, balmy sunset sundowners & multicultural culinary journeys

Escaping winter, welcome to Darwin ready to enjoy the warm sun and low humidity. Settle into our hotel before heading out to experience the outdoor tropical lifestyle the city is renowned for.

Tonight you are free to explore the many restaurants and bars within walking distance. Darwin has a fabulous melting-pot mix of multicultural cuisine and sunset food markets. Get a true local experience as you explore the area. Pete visits the Bangladesh Curry Kitchen stall every time he is in Darwin so why not give it a go?

2 nights | Oaks Elan Darwin | 07 3246 1693

No meals

Day  
2

DARWIN  
Friday 2 July 2021

### Local city stories, galleries, chilling time, retail therapy & sunset dinner cruises

Our city sightseeing tour with a local guide brings to life the reasons for Darwin's existence. At Stokes Hill Wharf we visit the Royal Flying Doctor Service and the Bombing of Darwin tourist facility – two iconic stories in one iconic location.

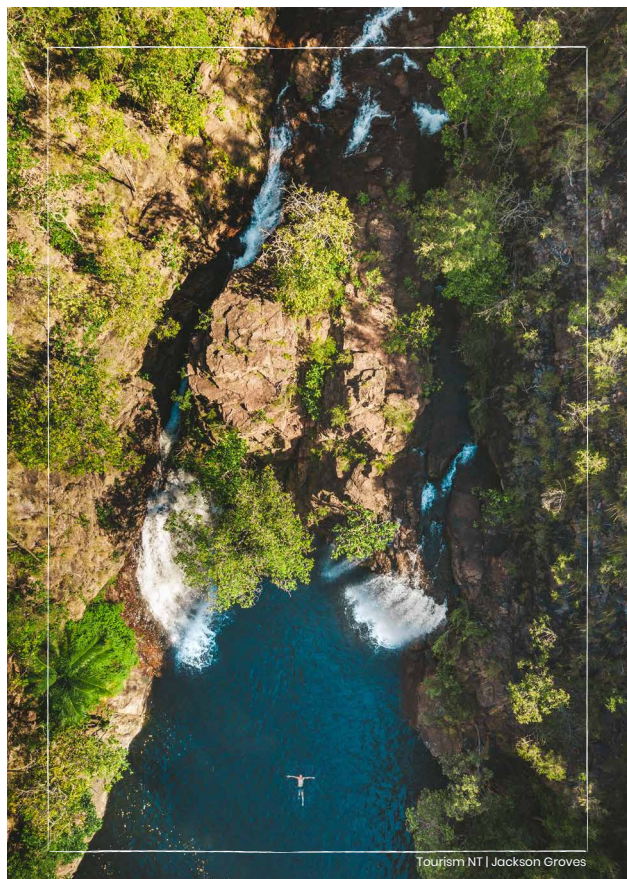
Returning to our hotel, we have the rest of the day to relax and enjoy the resort facilities – perhaps a dip in the pool, visit one of the many Aboriginal art galleries, museums or enjoy some retail therapy.

This evening we experience the famous Darwin sunset on onboard the Spirit of Darwin. With a view only gained from the waters of the harbour, we sit back and relax with a wonderful dinner while the Top End sky puts on a brilliant display of burning yellows, deep oranges and wild pinks. Just magical!

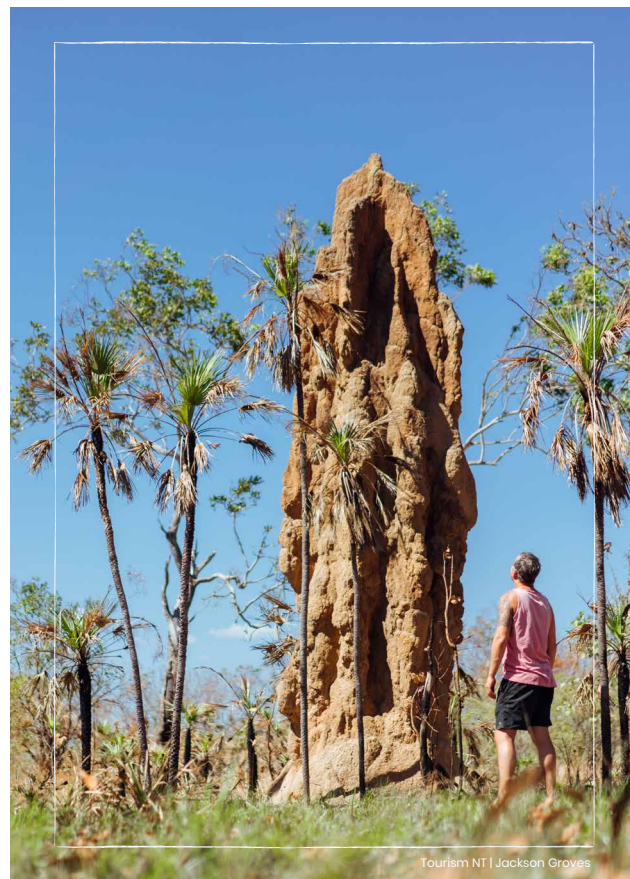
Meals: Breakfast and dinner







Tourism NT | Jackson Groves



Tourism NT | Jackson Groves



Tourism NT | Shaana McNaught

## Day 3

**LITCHFIELD N.P. – KATHERINE**  
**Saturday 3 July 2021**

### **Magnetic termite towers, magnificent waterfalls & a celebratory outback show**

We farewell Darwin early this morning and travel south on the Stuart Highway, named after John McDouall Stuart – the first European to cross Australia from the south to the north. We are going to spend a few hours in the beautiful Litchfield National Park.

Just two hours south of Darwin, Litchfield has gained the reputation as the jewel of the Northern Territory's crown. We stop to see the towering magnetic termite mounds standing like ancient guardians of the landscape and the magnificent Florence Falls from the lookout platform.

This afternoon, on arrival into Katherine, we are in for a real treat as Golden Guitar winner and horseman extraordinaire, Tom Curtain, delights and entertains us with his Katherine Outback Experience rated #1 attraction in Katherine on trip advisor.

The show celebrates life in the outback through real horse-starting, working dog demonstrations, live music and humorous bush tales. Truly see what life as an outback stockman is all about. Freshening up after a magical day means we are ready for dinner at the resort.

2 nights | Knotts Crossing Resort, Katherine | 08 8972 2511

Meals: Breakfast and dinner

## Day 4

**KATHERINE**  
**Sunday 4 July 2021**

### **Time to chill, local dreamtime stories & a stunning gorge sunset cruise**

The day is free to meet some local's in town and maybe have a swim in the motel pool, and generally relax.

This evening though, our sunset cruise through Nitmiluk Gorge will transport us through the tranquil surroundings and into a spiritual world of Jawoyn culture and history. Discover the music, stories and ways of the Jawoyn against a magnificent backdrop of cliff faces changing with the setting sun.

Meals: Breakfast and dinner



Day  
5

## KATHERINE TO DALY WATERS Monday 5 July 2021

### Mineral spring swims, iconic outback pub stays, sundowners & stockmans' tales

One of the most iconic pubs in the Northern Territory is the Daly Waters Hotel and that is where we are headed today. Late morning we make a stop at Mataranka where there will be time for a swim in the famous hot mineral springs.

Mid-afternoon we arrive at Daly Waters. The pub is the classic outback pub in the middle of nowhere. With a history of murder, shoot-outs, and cattle stampedes it has a haunting ambiance. Enjoy a wander through the classic bar and have a beer in the garden – this is the NT at its best!

Daly Waters Pub | 0418839369

Meals: Breakfast, lunch and dinner

Day  
6

## DALY WATERS TO TENNANT CREEK Tuesday 6 July 2021

### Expansive ochre outback views, gold rush tales & local cultural arts

Get a true appreciation of the expansive outback landscapes as we head 'down the track' to Tennant Creek – the next stop on our holiday through Central Australia.

Originally a gold town Tennant Creek comes with a rich indigenous and pioneer history. We have time to visit the Nyinkka Nyunyu Arts and Cultural Centre before dinner at our accommodation.

Bluestone Motor Inn, Tennant Creek | 08 8962 2617

Meals: Breakfast, lunch and dinner

Day  
7

## DEVILS MARBLES TO ALICE SPRINGS Wednesday 7 July 2021

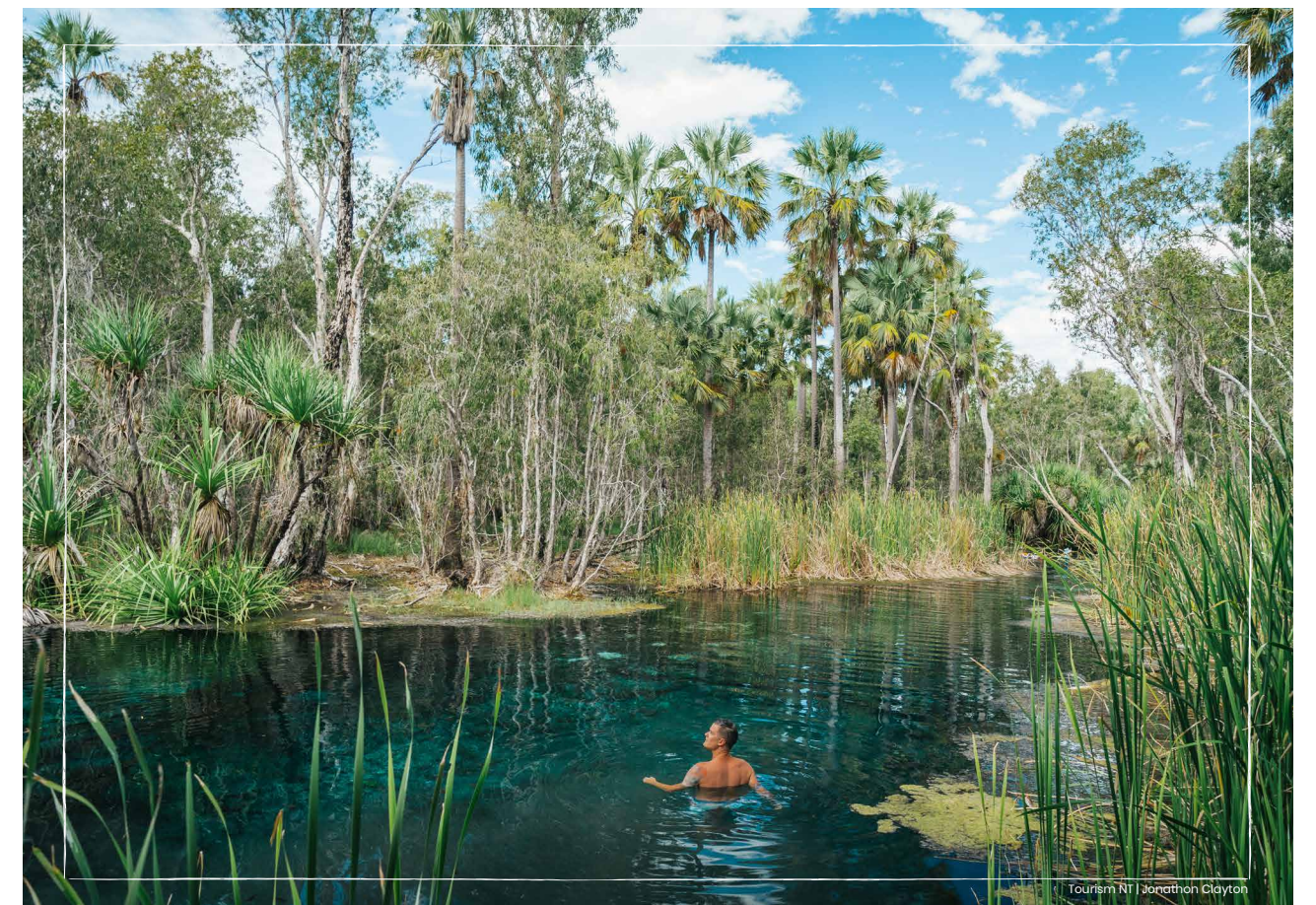
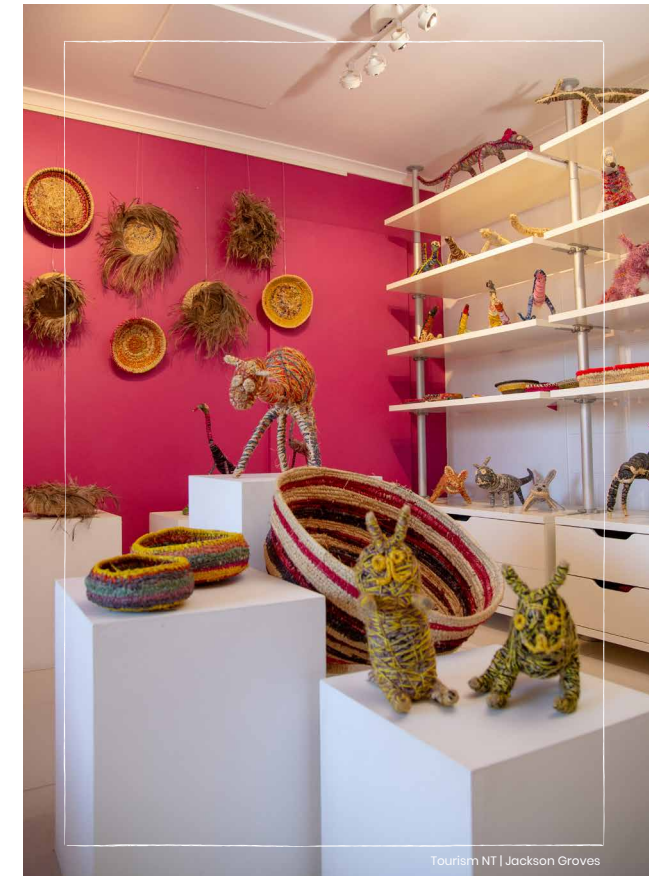
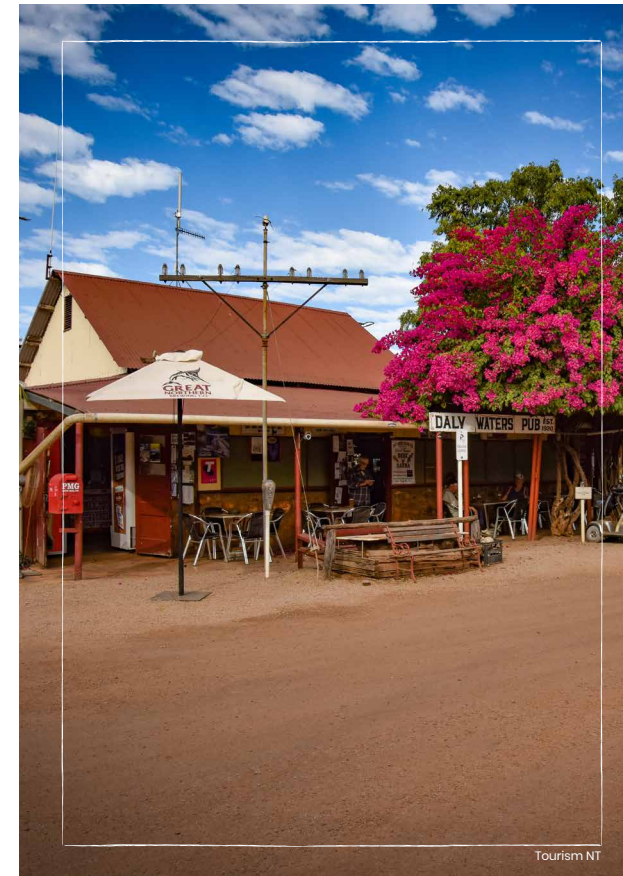
### Million year old marbles, bucket-list outback icons & capricorn crossings

One of the best known natural attractions in Central Australia are the Devils Marbles – gigantic rounded granite boulders reputed to be created millions of years ago are a geographical marvel that are scattered across a wide, shallow valley.

The Devils Marbles are a nationally and internationally recognised symbol of Australia's outback with the Warmungu aborigines including them in their dream time stories. We make a roadhouse stop where we can purchase lunch before we cross the Tropic of Capricorn and arrive into Alice Springs late afternoon.

4 nights | Crowne Plaza, Alice Springs | 08 8950 7777

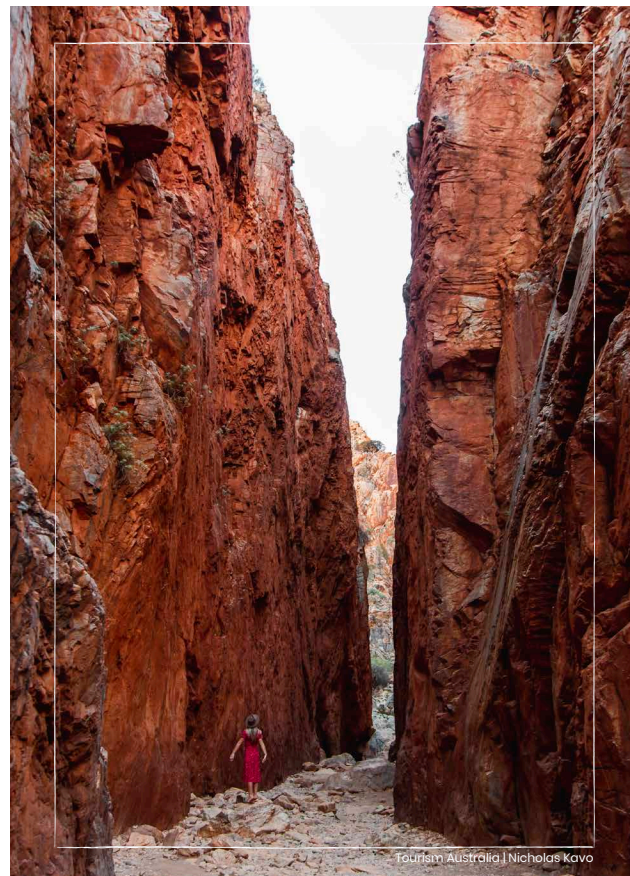
Meals: Breakfast, lunch and dinner







Tourism Australia | Catherine Sutherland



Tourism Australia | Nicholas Kavo



Tourism Australia | Nicholas Kavo

## Day 8

**ALICE SPRINGS**  
Thursday 8 July 2021

### Local stories, bush telegraphs, flying doctors, pioneering women & air schools

We start at ANZAC Hill for some panoramic views of the town and the surrounding area. We then visit the Old Telegraph Station which oozes history and charm. Built in 1871 this is the site that Alice Springs was founded on. Get to learn who Alice was from our guide.

We also take a look at the Alice Springs Flying Doctor Base, which has been a lifesaver for many in the region.

In Todd Mall there are some cafes for lunch and a number of unique galleries that are inspiring to say the least.

This afternoon we visit the School of the Air. This will be a highlight as we learn how kids from some of the most remote communities in Australia learn and excel with their teachers via technology.

We can stay on in town and return to the hotel under our own steam or take the coach back to the hotel. We make our own dinner arrangements this evening so why not try some of the locals' favourites to dine at. Ask us for suggestions.

Meals: Breakfast, lunch and dinner

## Day 9

**WESTERN MACDONNELL RANGES**  
Friday 9 July 2021

### Oasis waterholes, pioneering history, breathtaking deep chasms & gorges

We have a great day in store, as we explore the majestic Western MacDonnell Ranges. The natural beauty in this area is outstanding!

Our first stop this morning is at Simpsons Gap a surprising oasis of cliffs and waterholes.

A stop at the Hermannsburg Historic Precinct gives us time to look through the restored buildings and various artworks on display and for sale. This is our chance to purchase that special art piece to take home and proudly hang on the wall as a memento of our trip.

This afternoon is about breathtaking scenery and views we will never forget. Making our way past Gosse Bluff, with a stop at the lookout to take in the views below sees us arrive at Glen Helen Homestead Lodge which overlooks the Glen Helen Gorge. Visiting Ormiston Gorge and Standley Chasm tops off a surreal day of natural beauty.

Meals: Breakfast, lunch and dinner



## Day 10

**ALICE SPRINGS**  
Saturday 10 July 2021

### Connections of peoples to place, cultural arts & dreamtime stories bbqs

Our first stop today is at the Alice Springs Desert Park. There are much more to deserts than we may think. Today we learn about the connection that aboriginal cultures have with the land, animals and habitat. This is a very special place and as we take the time to walk slowly through the displays we will gain a good understanding of this region with its highlights and challenges.

The Birds of Prey Show is a must! Watch the birds in this open air theatre as they swoop, feed and forage.

Our afternoon will be spent at the Araluen Cultural Precinct. The Centre is the focal point of Alice Springs' performing and visual arts scene, incorporating galleries and a theatre. The Albert Namatjira Gallery is particularly impressive with some of his most highly regarded artworks on display.

We have a highlight dinner planned for tonight out of Alice at Earth Sanctuary – a World Nature Centre at Quandong Homestead.

Tonight we are welcomed with a mouth-watering BBQ along with music and entertainment to experience the spirit of the outback through stories of the aboriginal dreamtime. We even learn how to cook a swagman's damper!

Meals: Breakfast, lunch and dinner

## Day 11

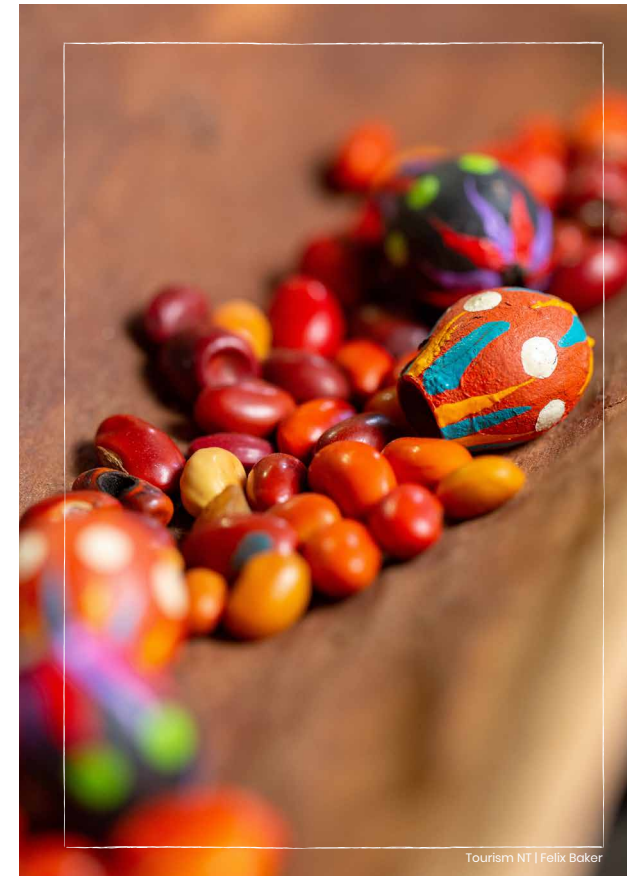
**YULARA**  
Sunday 11 July 2021

### Monolithic rock magic, spiritual experiences, ancient meetings & starlit dinners

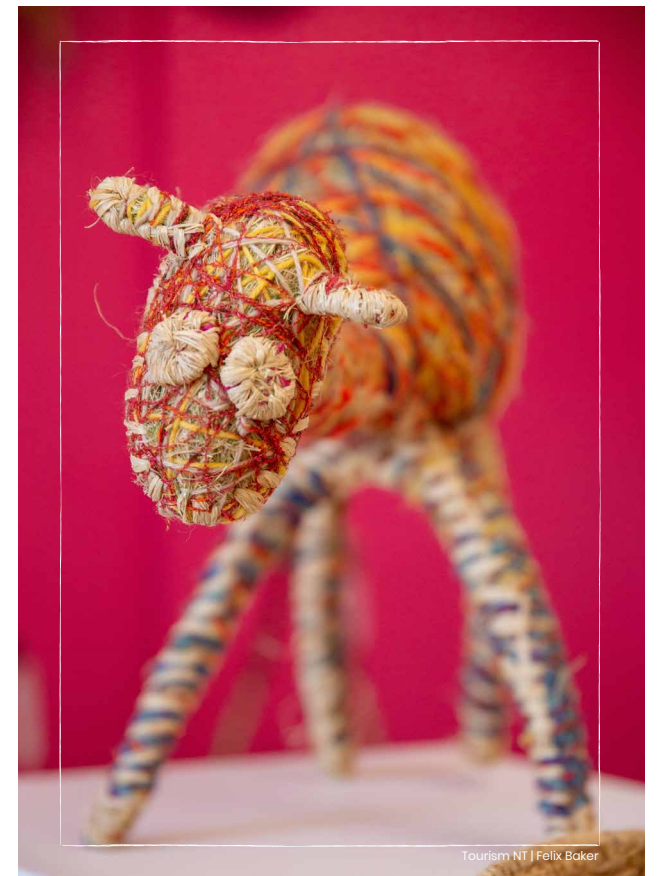
We are off to Uluru, located in the World Heritage Listed Uluru – Kata Tjuta National Park. Here the world's most famous monolith, Uluru rises majestically from the desert floor, but at least two thirds of the Rock still lies beneath the surface.

We can see pictures and even movies about 'the rock' but it is not until we are physically standing in its midst that the true magic of its force can be felt. It is truly a spiritual experience the first time we come face to face with its majestic image.

We check into our accommodation before heading out for some local touring. At the Cultural Centre we learn about the ancient aboriginal culture and the role of Tjukurpa (their creation stories and laws).



Tourism NT | Felix Baker

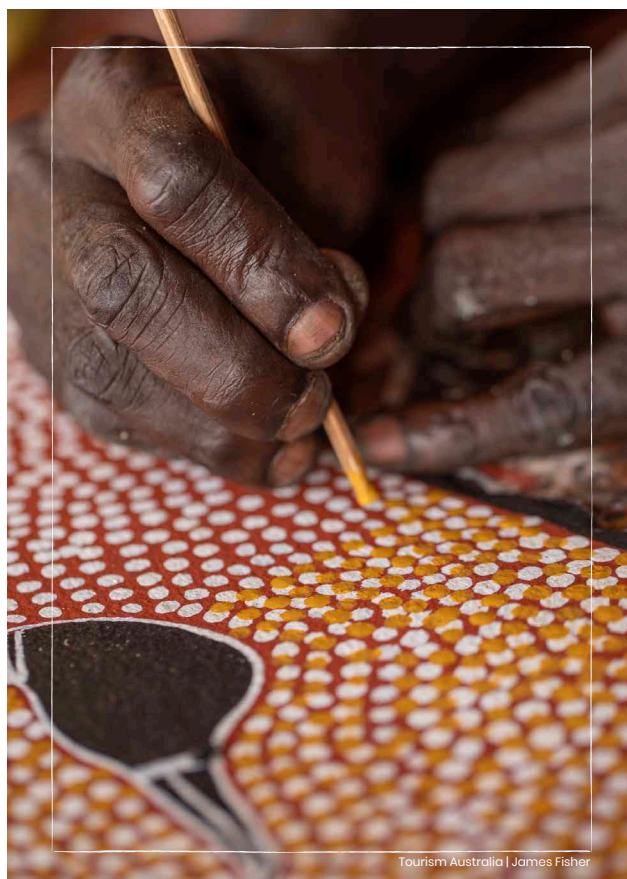


Tourism NT | Felix Baker

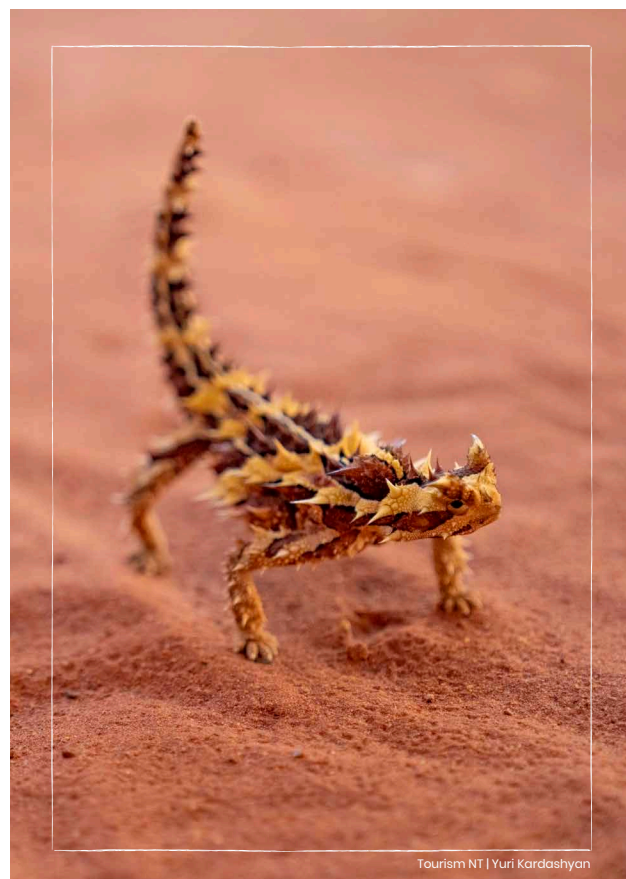


Tourism NT | Shaana McNaught





Tourism Australia | James Fisher



Tourism NT | Yuri Kardashyan



Tourism NT | Colby Brown

## Day 11

**YULARA... continued**  
**Sunday 11 July 2021**

### **Monolithic rock magic, spiritual experiences, ancient meetings & starlit dinners**

Late afternoon we return to the hotel and prepare for dinner – and tonight it will be memorable! We are dining out – way, way out. The Sounds of Silence Dinner is a gourmet dinner under the stars. Winner of many tourism awards, the Sounds of Silence is an outback experience not to be missed.

The romance of the desert, the setting of the sun behind the domes of Kata Tjuta and Uluru, the haunting sounds of a didgeridoo, sumptuous outback fare, the star-filled heavens – this is the best of the Red Centre, distilled into four magic hours. It will be a great night.

2 nights | Voyages Sails in the Desert, Yulara | 08 8957 7888

Meals: Breakfast, lunch and dinner

## Day 12

**ULURU / KATA TJUTA NATIONAL PARK**  
**Monday 12 July 2021**

### **Desert sunrises, jurassic giant domes, goosebumps & campfire dinners**

For the very early risers, before 6.00 am the coach will depart for the Sunrise Viewing Area to experience the first glimpse of the day and some brilliant photo opportunities.

For those not wanting such an early morning, there will be breakfast at the hotel restaurant. Mid-morning we are joined by our accredited guide who will enlighten us. First is the Mala Walk where we will learn about Aboriginal perceptions of Uluru, its powerful spiritual significance and how Anangu traditional owners and rangers are looking after the Park together.

This afternoon we head straight to the Olgas, also known by the Aboriginal people as 'Kata Tjuta' or place of many domes. There are excellent views from an observation deck then plenty of time for a walk among the ancient domes.

As we walk through the valley of the winds we feel like we have entered a Jurassic world at the beginning of time and the spirituality experienced, can bring goosebumps to anyone. (Please wear comfortable shoes for the walk through the valley of the winds).

Our dinner this evening is at a rather different location, Old Toms Waterhole at the Uluru Camel Farm. There is a short walk to take in the brilliant ever-changing colourful views of Uluru, followed by a real outback style dinner around the campfire.

Meals: Breakfast, lunch and dinner



Day  
13

TOWARDS S.A.  
Tuesday 13 July 2021

### Vast desert vistas, distant mesa horizons & sleeping underground

Leaving Uluru National Park after breakfast we travel to Curtin Springs for some time to stretch our legs. Our lunch stop is at Kulgera before we cross the border into South Australia. Our destination is the intriguing town of Coober Pedy for the next two nights. For some of us there is the opportunity to sleep in an underground room.

2 nights | Desert Cave Motel, Coober Pedy | 08 8672 5688

Meals: Breakfast, lunch and dinner

Day  
14

COOBER PEDY  
Wednesday 14 July 2021

### Precious stone rainbows, opal mining mysteries & mars-like landscapes

Our day starts with a visit to the Umoona Opal Mine. Our guide will introduce us to the mine and the fascinating history of the opal industry in Coober Pedy, revealing not only the hard-physical grind and the occasional bonanza, but also an intriguing mystery at the heart of the mine. From here we continue our sightseeing which includes the Big Winch Lookout, an underground church, the Coober Pedy Golf Course (the only one in the world with reciprocal rights to Saint Andrews in Scotland).

After an eye-opening morning we take a moment to have lunch before heading to The Breakaways, a reserve 32kms north of Coober Pedy. This reserve consists of colourful low hills which have broken away from the Stuart Range, showcasing the diversity of the areas topography.

Meals: Breakfast, lunch and dinner

Day  
15

WILLIAM CREEK  
Thursday 15 July 2021

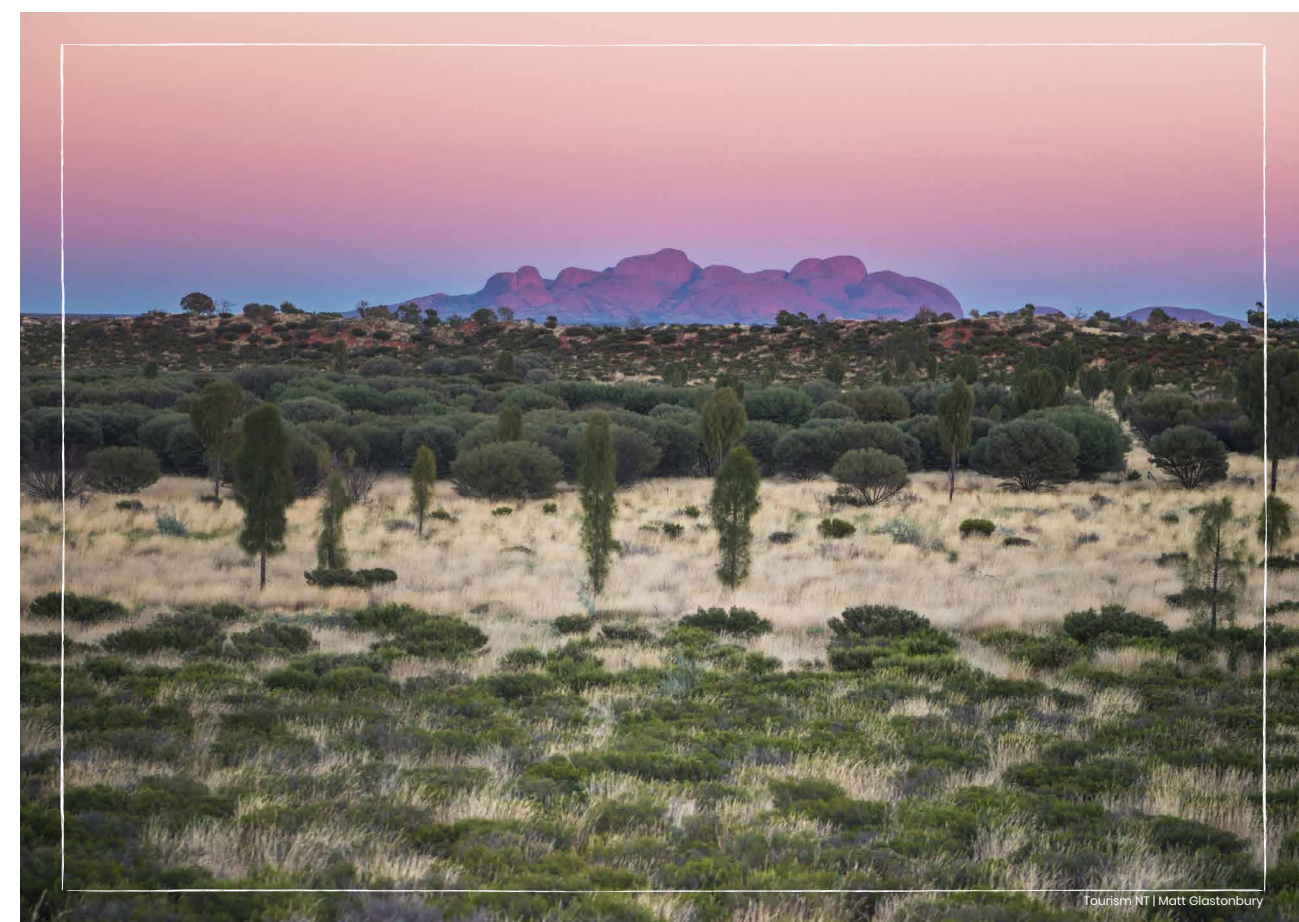
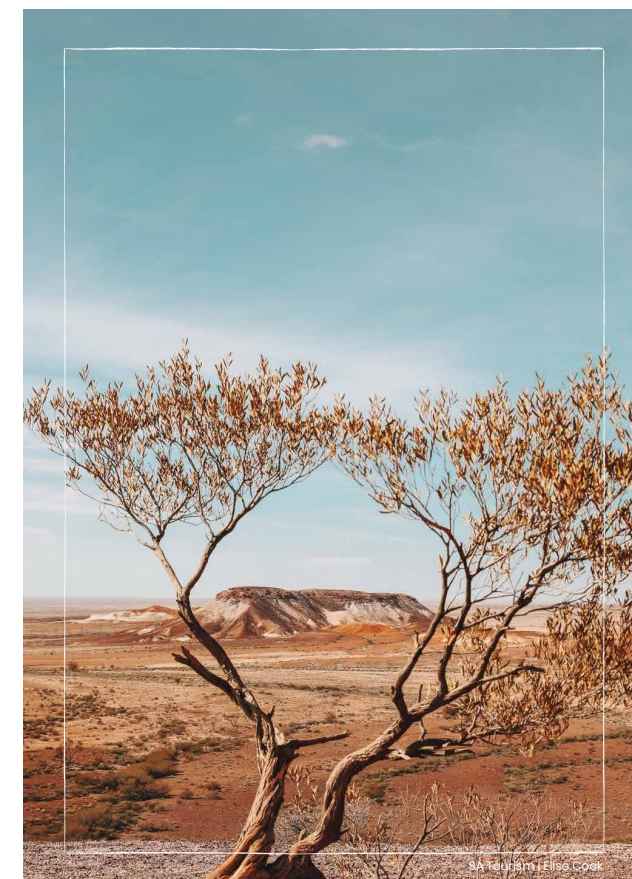
### Shades of ochre deserts, state's smallest settlement & a classic outback pub

A slightly earlier start today as we take the opportunity to visit South Australia's reputed smallest settlement, William Creek. This special little town was first settled in 1887 as a support station for camel drivers building the Overland Telegraph.

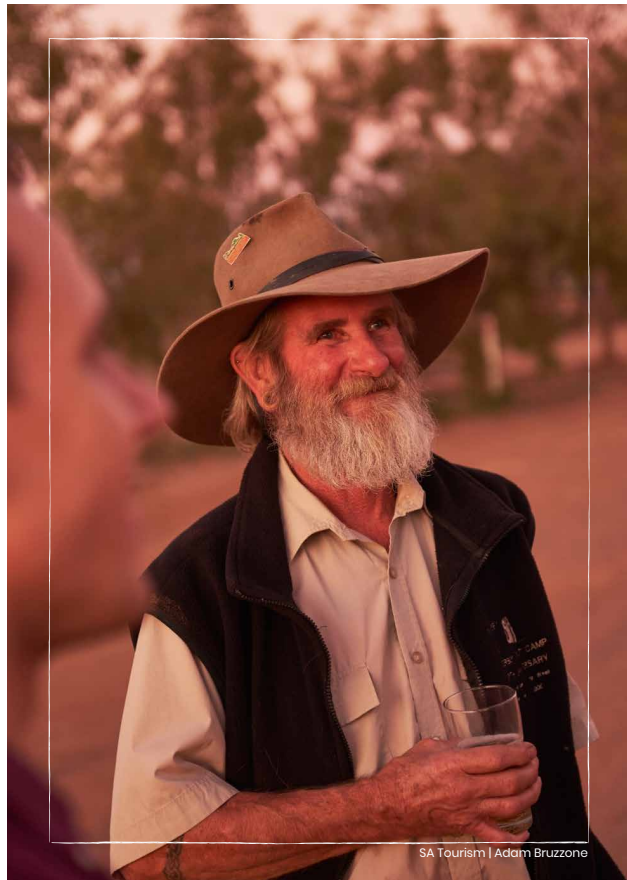
During our stay here we have the opportunity (own expense) to witness the splendour of Lake Eyre with Wrights Air scenic flights.

William Creek Hotel | 08 8670 7880

Meals: Breakfast, lunch and dinner







SA Tourism | Adam Bruzzone



SA Tourism | Angela Lisman



SA Tourism | Grant Hunt

## Day 16

**MAREE**  
Friday 16 July 2021

### Epic inland lakes, scenic flights & birds' eye views of earthy outback colours

For those taking the option of the scenic flight (at own cost), now's the chance to go up, up and away!

Our flight takes us over the amazing Lake Eyre Basin which covers almost one-sixth of Australia and is one of the world's largest internally draining river systems.

Our plane then turns to the Painted Hills, an area swathed in a variety of earthy outback colours that are only accessible and visible by air. The flight will be conducted at a height low enough to experience the intricate details of the beautifully eroded shelf that once belonged to the great inland sea.

For those not participating enjoy some free time to relax or have a sleep in.

When ready, we enjoy lunch before we're on our way again – to Marree, where we settle in to our accommodation at the Marree Hotel.

Marree Hotel Motel | 08 8675 8344

Meals: Breakfast, lunch and dinner

## Day 17

**FLINDERS RANGES**  
Saturday 17 July 2021

### Marathon mail runs, stone ghost towns & sheep station woolshed dinners

Outback touring today takes us to Farina – once a thriving town that served a huge area, with mail runs reaching as far away as Innamincka and Cordillo Downs – a 700km run!

We'll be surrounded by the ruins and bushland with time to take a wander around the old town, walk through old rooms and read the informative storyboards. Many of the sites are now named and there is an information shelter with old images.

We continue to Leigh Creek for lunch. Continuing south our next two night's accommodation is in the Flinders Ranges at Rawnsley Park Station set below the magnificent Rawnsley Bluff. Dinner tonight will be in the Woolshed Restaurant, where the ever-changing menu makes the best of local produce.

2 nights | Rawnsley Park Station, Flinders Ranges | 08 8648 0700

Meals: Breakfast, lunch and dinner



Day  
18

FLINDERS RANGES  
Sunday 18 July 2021

**An insider's tour, wildflower rainbows, dramatic gorges & stunning sundowners**

This morning a local expert joins us for an insider's tour of the stunning Flinders Ranges National Park.

The Flinders Ranges are well known for their wild flowers but it's the dramatic gorges and spectacular peaks that are the real highlights.

We enjoy a packed lunch along the way then return to Rawnsley mid-afternoon.

Wrap up warmly as late afternoon we'll drive to Pugilist Lookout for Sundowners – nibbles and drinks as we watch the sun set over Wilpena Pound. The surreal setting will have us pinch ourselves to help us believe we are in the midst of such serenity.

Meals: Breakfast, lunch and dinner



Day  
19

CLARE VALLEY  
Monday 19 July 2021

**An endless artwork, sheep station tales & pioneering farm time travelling**

Today we arrive in Hawker where we have time to visit Jeff Morgans Gallery to see the "Wilpena Panorama". This is a 360° view as seen from St Mary's Peak, highest point of Wilpena Pound. This "endless" painting will have us mesmerised.

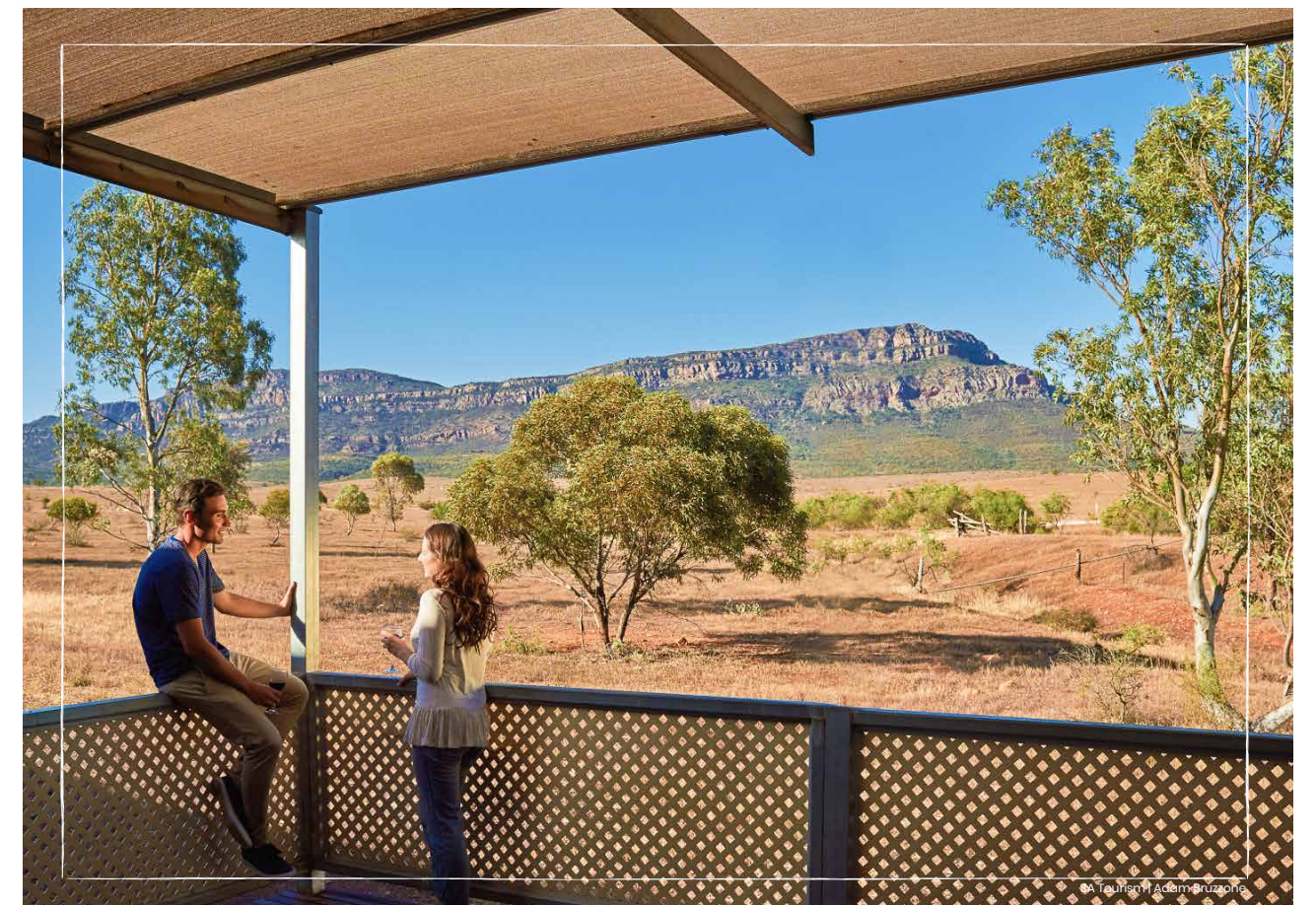
Next stop is at Bungaree Station, where we enjoy a late lunch before our tour. Established in 1841, it became the headquarters of an extensive sheep station with 100,000 merino sheep by the 1880s.

Today, some 140 years later, it is an efficient mixed farm run by the descendants of the original founder, G.C. Hawker. Consequently Bungaree Station is not a museum, but rather a living record of rural Australia since 1841.

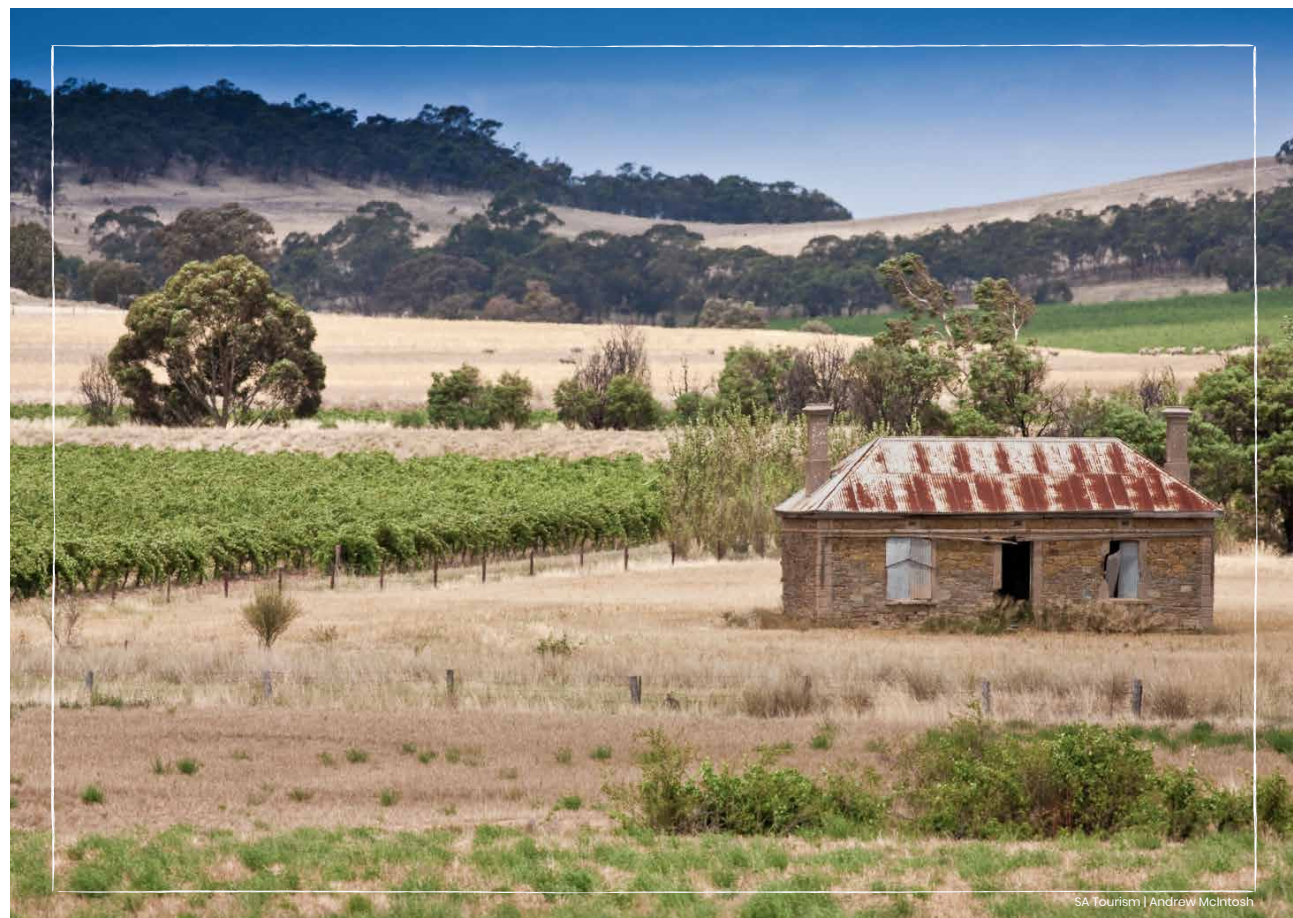
Our tour will be conducted with a member of the family giving us a wonderful insight to 19th century station life. The Clare Country Club is a 4 star resort and is our base tonight.

Clare Country Club | 08 8842 1060

Meals: Breakfast, lunch and dinner







## Day 20

CLARE VALLET TO ADELAIDE  
Monday 19 July 2021

Winery sights, rolling hills, charming country towns & fab city dining

The South Australian Outback has really enhanced our tour down the track from Darwin. So many contrasts and highlights topped off this truly enchanting place with breathtaking scenery, intriguing history and wonderfully warm welcomes.

Know that you will be returning home with everlasting memories, new friends and a true understanding what makes the Outback such a remarkable destination.

We make our way back to Adelaide for our final night on tour past vineyards, country towns and rolling hills. The evening has been left free to enjoy as we choose so whether we take a group of friends to a local restaurant, classic pub or find a quiet secluded spot in the city's laneway or rooftop bars to end our time, it is up to us.

Adelaide Rockford | 08 8211 8255

Meals: Breakfast, lunch and dinner

## Day 21

ADELAIDE TO HOME  
Wednesday 21 July 2021

Bag packing, breaky, farewells & flights home

After breakfast our holiday comes to an end. Use the taxi voucher in our Holiday Pack for the self-transfer to Adelaide Airport for our flight home.

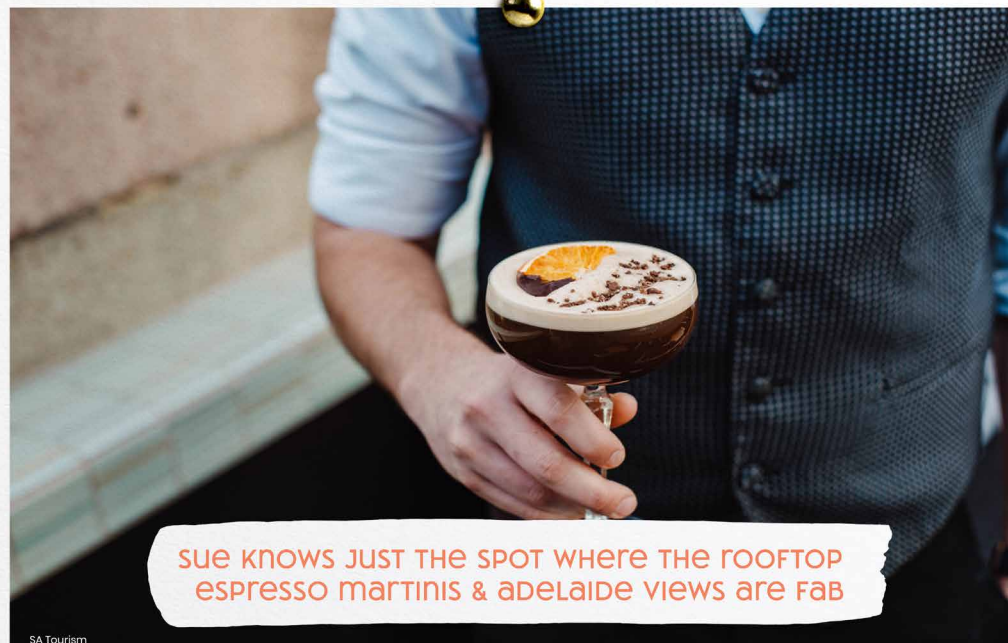
Bon voyage! We hope to see you on another Wanderlust Australia Tour soon!

Meal: Breakfast

WHY I LOVE THIS TOUR... cassie

THERE ARE SO MANY HIGHLIGHTS. THERE ARE THE BIG TICKET ICONS LIKE ULURU BUT THERE'S ALSO FLYING OVER LAKE EYRE, SUNDOWNERS IN THE FLINDERS RANGES AND SO MANY LOCAL STORIES TO HEAR.





SUE KNOWS JUST THE SPOT WHERE THE ROOFTOP  
ESPRESSO MARTINIS & ADELAIDE VIEWS ARE FAB

SA Tourism

STILL GOT WANDERLUST?  
CHECK OUT OUR AUSTRALIAN & KIWI TOURS  
TO PLAN FOR NEXT YEAR'S TRAVELLING & KEEP  
EXPLORING LIKE A LOCAL!

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All itineraries are subject to change due to occasional restrictions in opening times or days. We can't be held responsible for any changes due to closures or inclement weather. See full Terms & Conditions for details.

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SA Tourism | Jonathan van der Knapp



# Tour Terms & Conditions

These Booking Conditions set out the terms on which you contract with us for the delivery of travel arrangements for your trip. By making a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

"You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us" and "our" means Busbiz Pty Ltd (ACN 005 422 524) trading as Wanderlust Australia Tours.

## MAKING A BOOKING

A booking request is accepted when we issue a written booking confirmation and you have paid your deposit. It is at this point that a contract between us and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of ours other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount or refund.

We commence providing services to you as soon as we accept your booking. This includes (often as significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

## PRICES & EXCLUSIONS

Prices stated are in Australian Dollars (\$AUD), include GST and are current at the time of publication. The price includes transportation, accommodation and inclusions as per the published itinerary.

Domestic airfares and airport/hotel transfers are not included unless specifically stated. Costs associated with insurance, meals (other than those stipulated), emergency medical costs, gratuities, and all items of a personal nature are not included.

## PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as fuel or air fare surcharges, or the imposition of new or amended Government charges.

## DEPOSIT

A deposit per person of \$500 is required within 7 days (unless otherwise stated) of us accepting your booking. Please note that we may not hold any services for you until we receive payment of your deposit, meaning that services may become unavailable or prices may increase, in which case you will be responsible for paying the increased price, and we will not be responsible if services become unavailable.

## FINAL PAYMENT

Payment in full must be received no less than 60 days before commencement of your trip. Tours which include The Ghan, Indian Pacific or Spirit of Tasmania payment must be made in full no less than 100 days. Note: some trips may require payment earlier or in additional instalments and this will be advised with the booking confirmation.

## CANCELLATIONS BY YOU

You may cancel your booking by giving written notice to us. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

- any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made or due to hotels);
- where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell;
- a fee which is the greater of the deposit and 20% of the booking value to compensate us for work performed up until the time of cancellation; and
- a fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.

## CANCELLATIONS BY YOU

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If after the application of these fees and charges there is a surplus of payments you have made to us, we will refund this to you within a reasonable time.

You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests.

Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once we have actually recovered the amounts from the third parties. We will use reasonable endeavours to recover third party payments, but we make no guarantee that we will be able to make recoveries.

For group departures, a transfer of a confirmed booking to another departure date is deemed to be cancellation of the original booking.

## ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION

If due to any illness, suspected illness or failure to satisfy any required tests (such as a temperature test):

## ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION...continued

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:
- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking.

## CANCELLATIONS BY US

Force Majeure - Prior to travel

If your travel arrangements cannot proceed due to flood, earthquake, war or civil strife, acts of terrorism, hurricane, cyclone, industrial disturbance, strike, fire, lock out, epidemic, pandemic, failure or delays of scheduled transportation facilities, or other Acts of God, or any law, order, decree, rule or regulation of any government authority, or for any other reason whether of a similar or dissimilar nature beyond our reasonable control (Force Majeure), we may at our election:

- postpone your travel arrangements to a future date, in which case we will issue you with a credit note equal to amounts paid at the time of postponement; or
- cancel your travel arrangements, in which case our contract with you will terminate.

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other. However, we will refund payments made by you less unrecoverable third party costs and less fair compensation for work undertaken by us up until the time of termination and in connection with the processing of any refund.

Force Majeure - During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third party costs only.

## General

If we provide you with any alternative services or assistance where travel arrangements are cancelled because of Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we have to cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal or better quality if appropriate.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of cancellation by us.

## AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil, and for group departures a transfer of a booking to a different departure is deemed a cancellation of the original booking. An amendment fee of \$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

## AMENDMENTS BY US

Occasionally, we may need to make amendments or modifications to the itinerary and its inclusions and you acknowledge our right to make these modifications. If we become aware of a significant change to your itinerary or its inclusions prior to the commencement of your trip (where the trip can still proceed), then we will notify you within a reasonable time and give you the choice to accept the change, to receive a refund of the land portion of your trip or to accept an alternative trip if offered.

You acknowledge our right to substitute vehicles of a lesser standard in the event of mechanical breakdown or for other unforeseen reasons.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of any amendment or change to the tour itinerary or its inclusions. In addition, you acknowledge that if an event of Force Majeure disrupts your trip (for example if a flood means that we are unable to leave a particular area), then you will be responsible for the costs incurred for additional accommodation and any other expenses incurred as a result of the disruption.

## CLIENT NAMES – EXACTLY AS PER PASSPORT / DRIVER'S LICENCE

For security reasons, airlines and other suppliers, require names to be given exactly as stated in your passport or driver's licence. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will incur any fees charged, such as airline cancellation charges or re-issue fees, in addition to our own reasonable administration fees.

## UNUSED SERVICES

No refunds will be made for of any travel arrangements not utilised, whether by choice or because of late arrival or early departure, including failure of transport to operate according to schedule, which we expressly disclaim liability for.

## TRAVEL INSURANCE

It is strongly encouraged that you are adequately insured for the duration of your trip. We recommend a comprehensive travel insurance to cover cancellation, health requirements, luggage and additional expenses. The choice of insurer is yours. We strongly suggest that insurance be purchased at the time your deposit is paid, as cancellation terms will be strictly enforced from that time.

## ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

## HEALTH REQUIREMENTS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may impact your ability to participate during travel, then you must advise us at the time you make your booking request.

We welcome travellers with special needs. However, if you require special assistance (such as pushing a wheelchair or assistance with walking), you must travel with a companion capable of providing the required assistance or care. Please note that we do not provide any special assistance.

We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance from our personnel which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

We will not be liable for any damage, injury, death or loss of any kind arising from your failure to fully disclose relevant medical information.

## INDEPENDENT SERVICES

We are not responsible for any additional activities or excursions that you arrange which are not included in the booked itinerary or principally sold by us. Any advice or recommendation made by a guide or local representative does not make us responsible or liable in any way.

## ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of activities such as swimming or visiting national or private parks. By placing a booking, you accept these risks.

## GENERAL TOUR PROVISIONS

### Room Share

We offer a matching service for solo travellers who are willing to share twin accommodation, saving on single supplements. Only travellers of the same sex will be matched. There are no guarantees that a match will be possible and we do not warrant the suitability or characteristics of any persons we match. Please do not request a solo-match if you snore. Please note that a person we match you with is not responsible to provide any assistance to you. If we are unable to find a match, single supplements will apply.

### Authority on Tour

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour leader may, acting reasonably, require that you leave the tour. You will not be entitled to any refund and you will be responsible for any additional costs you incur in this event.

### Hygiene

While we may provide hand-sanitiser when you embark on coaches operated by us, you acknowledge that you are responsible for supplying your own hand-sanitiser, and any face-masks mandated to be worn by authorities.

### Dietary Requirements

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

### Luggage

Due to strict government vehicle weight restrictions, you are permitted to a maximum of one (1) suitcase which must not exceed 20kgs.

## RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by Busbiz Pty Ltd (ACN 005 422 524)), and common carriers.

We act as an intermediary only and you will be subject to the terms and conditions of the Independent Supplier. Any disputes between you and the Independent Supplier are to be resolved between you and them.

To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Services we directly supply

To the extent only that we are the principal supplier to you of travel arrangements or other services which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or an intermediary for an Independent Supplier) if they were carrying out the work we had asked them to do.

We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

While we endeavour to meet scheduled arrival and departure times, we cannot guarantee this. We disclaim any liability for any additional expenses you incur or any missed connections/services attributable to delays.

### General liability limitation

Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, we disclaim all warranties.

To the fullest extent permitted by law, our maximum liability to you under these Booking Conditions, in tort (including negligence) and at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having the travel arrangements resupplied.

## COMPLAINTS

In the event of a problem with any aspect of your travel arrangements you must tell us or make our representative aware of such problems immediately.

We will only consider and be responsible for claims made against us where we have had the opportunity to put things right on the ground. If you notify us of a problem during travel and we haven't resolved it to your satisfaction, then you must make any claim in writing, within 30 days from the end of your travel arrangements.

## DEEMED ACCEPTANCE

If you place a booking on behalf of another party, you represent and warrant us that you are duly authorised to provide the agreement and consent of the other party to be bound by these Booking Conditions. You agree that you will be responsible for any loss or damage we incur if this is not the case.

## GENERAL

The contract between Swan Hill Bus Lines Pty Ltd (004 651 709) and its wholly owned subsidiaries Busbiz Pty Ltd (ACN 005 422 524) and Wanderlust Australia Tours Pty Ltd (ACN 641 987 368) and you is governed by the laws of the State of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria.

If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed without affecting the remaining provisions.

Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with our Privacy Policy, which is published here [www.wanderlustaustralia.com.au](http://www.wanderlustaustralia.com.au)

Updated: 7th September 2020



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