



CAIRNS TO KAKADU  
& DARWIN 13 DAY  
LUXURY COACH TOUR

WANDERLUST  
australia tours   
*explore like a local*



## CAIRNS TO KAKADU & Darwin 13 DAY LUXURY COACH TOUR

\$7,298.00 per person  
twin/double room

\$1,326.00 single supplement  
guaranteed single room

SAVE \$400pp EARLY BIRD SPECIAL  
paid in full by 7th April 2021

PAY JUST \$500 DEPOSIT pp TO BOOK

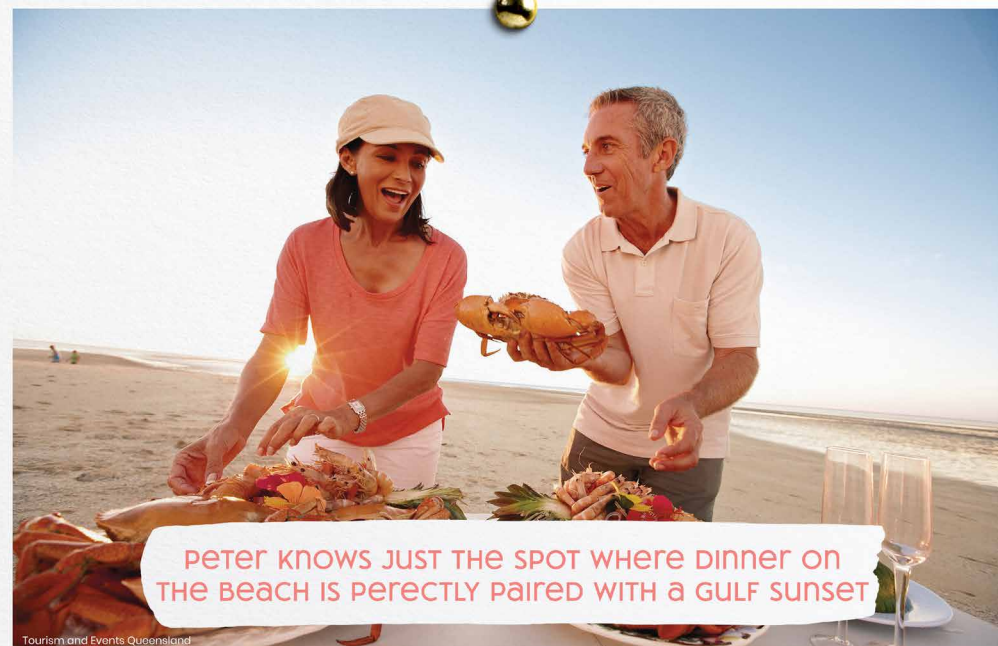
We're so very lucky to have such incredibly different landscapes in Australia. And that's what you'll experience travelling from the lush emerald tropics to the dry savannah, as we head west from Cairns to Darwin on the road less travelled.

When was the last time you walked through vast ancient lava tunnels? Or kicked back with sundowners watching the sun set over Gulf waters where your seafood dinner has been freshly caught?

We'll take you to where you'll feel the spirit of the 'Never never'. From Kakadu's breath-taking magnificence to hearing the dreamtime and ancient galleries with stories that make the Mona Lisa seem a bit "Meh".

Pack your bags because Wanderlust Australia is inviting you along for the ride. It's going to be a fun trip!

*Wanderlust... a strong, innate desire to travel and discover.*



## TOUR SNAPSHOT

Departure point: Cairns, QLD

End destination: Darwin, NT

Tour duration: 13 days

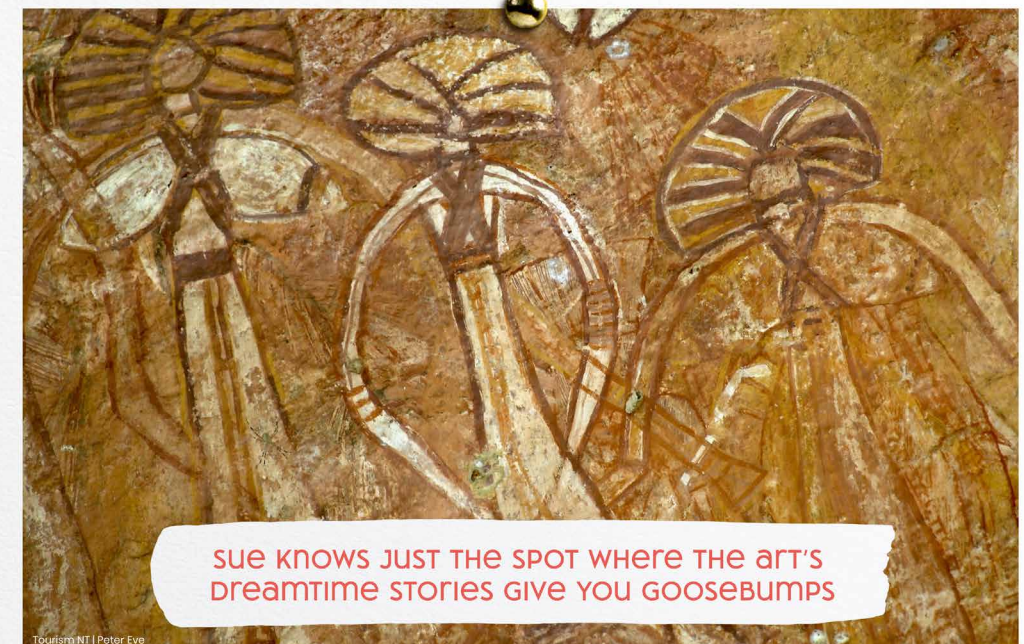
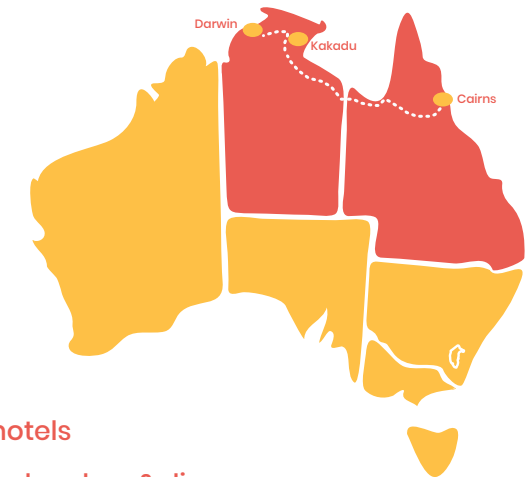
Dept date: Monday 7 June 2021

Trip style: Escorted & free time

Accommodation type: Quality hotels & motels

Meals: Most included + freedom to choose lunches & dinners

Free time : Yes for shopping, meals & exploring like a local



## WHAT'S ALWAYS INCLUDED IN YOUR WANDERLUST AUSTRALIA TOUR



LUXURY COACH  
TRAVEL



QUALITY  
ACCOMMODATION



FLEXIBLE  
BREAKFAST TIMES



OPTIONAL DINNER  
CHOICES



MORE FREE TIME  
ALONG THE WAY



BOOKED EXPLORING  
ACTIVITIES



## WHAT YOU'LL EXPERIENCE LIKE A LOCAL ON YOUR WANDERLUST AUSTRALIA 13 DAY LUXURY TOUR

Day  
1

ARRIVE CAIRNS  
Monday 7 June 2021

### Esplanade walks, international food flavours & night markets

Touching down after our flight today, we find ourselves in the bustling heart of Tropical North Queensland.

Cairns is surrounded by ancient rainforests, spectacular reefs, and rich in culture making it the perfect place to start our journey. Using our taxi voucher, we'll head from the airport to our hotel to settle in.

Tonight is all ours to explore this modern and vibrant city. With many fantastic eating venues, we will not be disappointed. Take a walk along the famous Cairns Esplanade offering an international variety of dinner options. A favourite among visitors and locals alike is the Dundee's Restaurant offering stunning waterfront dining – why not give it a try?

2 nights | Rydges Esplanade Resort Cairns | 07 4044 9000

No meals included

Day  
2

CAIRNS & KURUNDA  
Tuesday 8 June 2021

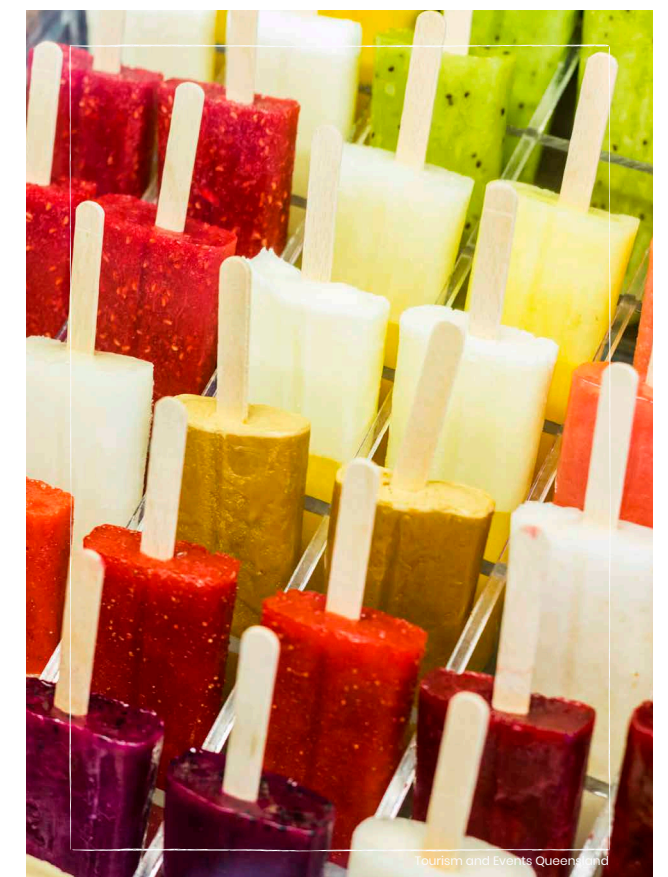
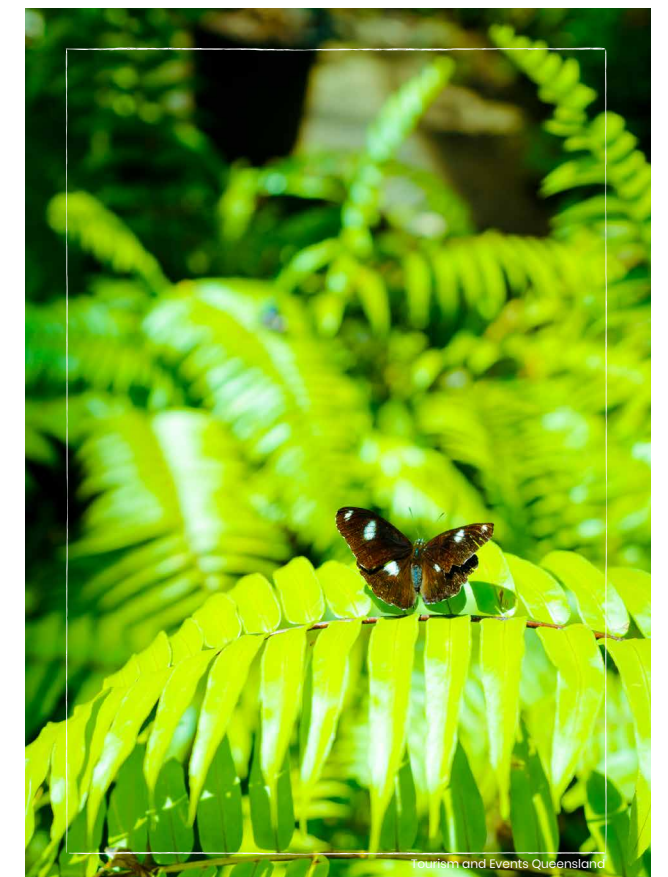
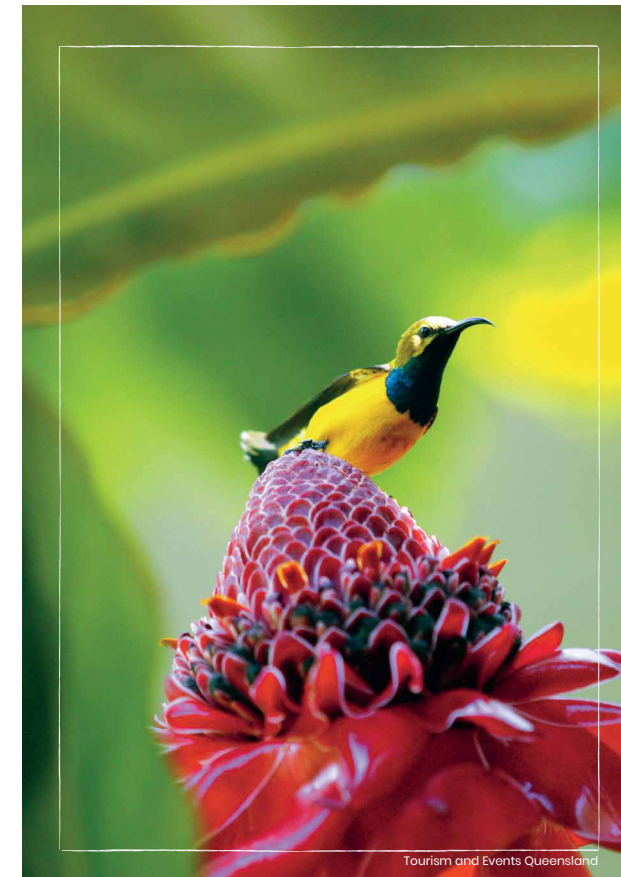
### Waterfall trains, local artists, emerald rainforests & floating cable cars

We embark on a breathtaking experience aboard the historic Kuranda Scenic Railway. Track through picturesque valleys and the century-old tunnels of the magnificent Barron Falls National Park reaching the tropical plant clad Kuranda Station. Here you'll find the mountain village of Kuranda to explore. Engage with local artists, indulge in wonderful food or browse the many boutiques that cater to all.

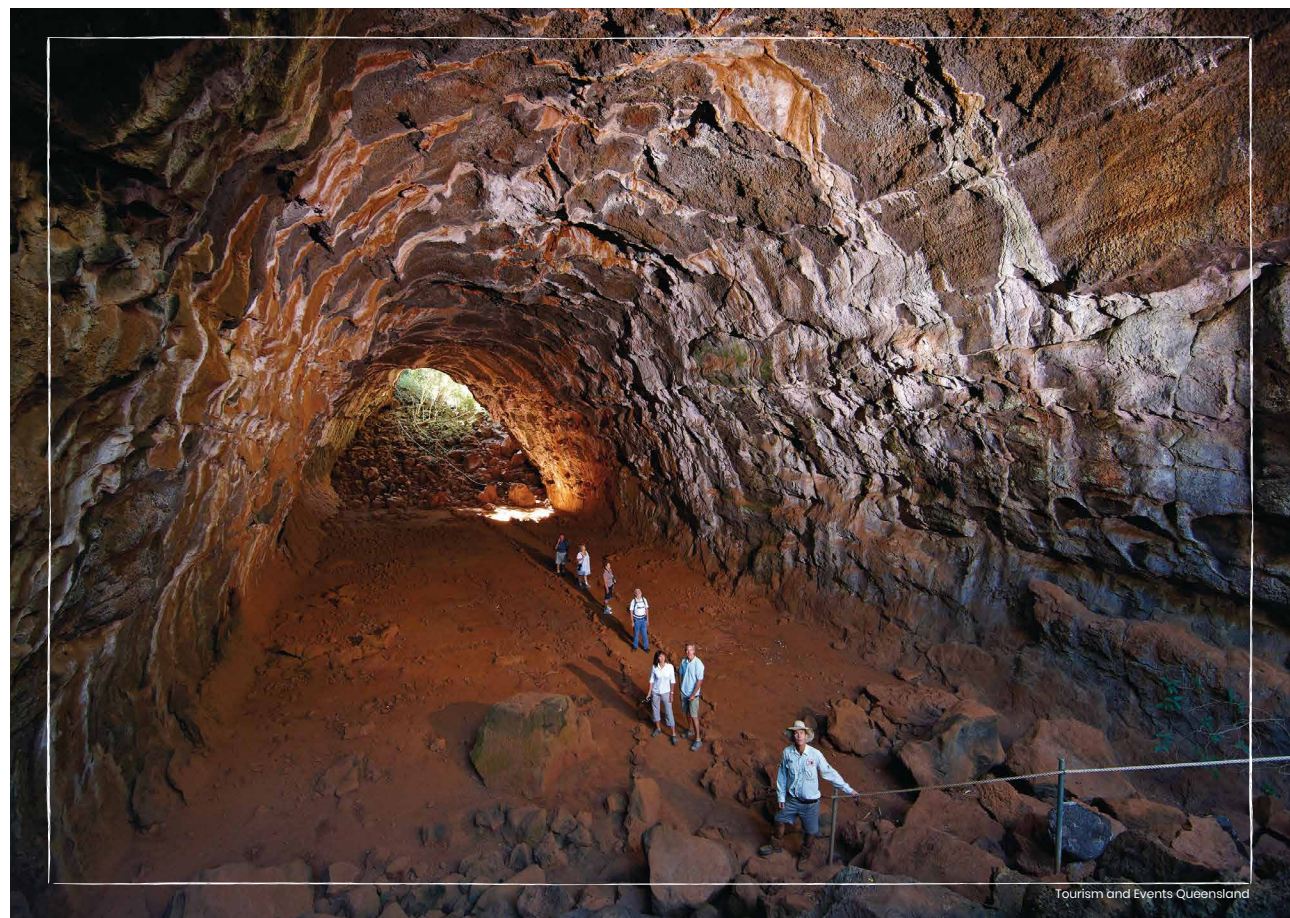
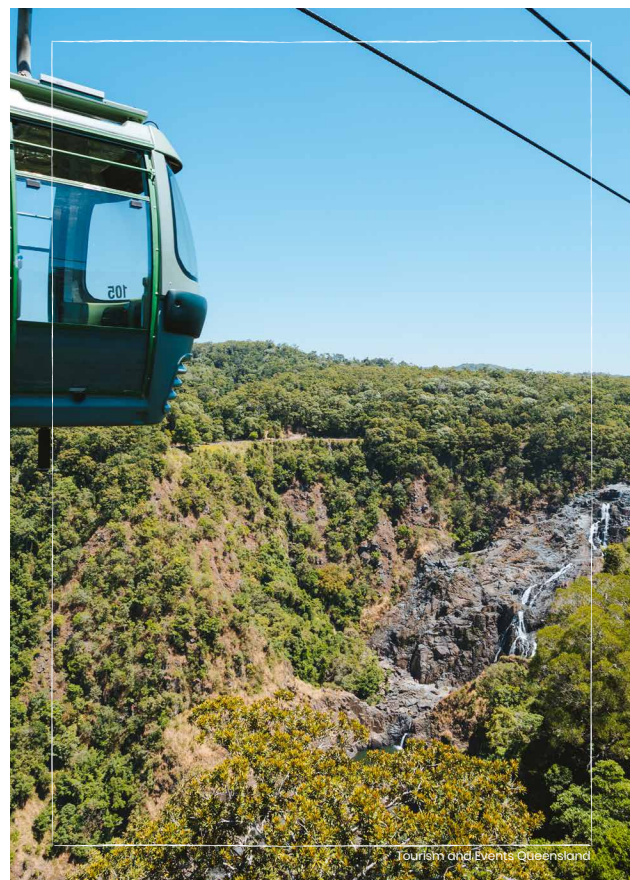
Meeting up again we join the Skyrail Rainforest Cableway. Gain a truly unique perspective while gliding metres above the pristine jungle of the world's oldest continually surviving tropical rainforest. Stopping during our descent we visit a Rainforest Interpretative Centre and for a peaceful stroll along a boardwalk getting close enough to touch nature.

Later today you'll arrive back at the hotel with time to relax before dinner.

Meals: Breakfast and dinner







## Day 3

**CAIRNS TO UNDARA**  
Wednesday 9 June 2021

### Scenes of savannah, a bush oasis & ancient lava tunnels

Today we take our first steps upon the path less travelled. As tropical blues and lush greens peel away from sight, we find ourselves surrounded by arid and ancient beauty. Arriving at the Bedrock Village, an oasis spread over acres of bushland, we eat lunch and have time to settle in.

This afternoon we head to Undara Volcanic National Park and meet our specialist Savannah Guide who will take us on a tour of some of the most amazing Undara 'Lava Tubes' in the area. The story began some 190,000 years ago when the volcano, Undara, erupted and fiery molten lava flowed into nearby dry river beds. The external lava quickly cooled and hardened, whilst underneath a thickening surface crust, the fierce flow snaked its way through.

Eventually, the eruption stopped and the middle of the lava drained away, leaving the hardened exterior; and long, dark, hollow tubes. We'll explore these tunnels before returning to Bedrock for the night.

Bedrock Village Caravan Park

Meals: Breakfast, lunch and dinner

## Day 4

**UNDARA TO KARUMBA**  
Thursday 10 June 2021

### Fresh gulf prawns, beer sundowners & magical sunsets

Watching the endless horizon stream by, we find ourselves contemplating the adventure ahead as we make our way to Karumba on the edge of the Gulf of Carpentaria.

Tonight, we dine at the famous Sunset Tavern, a wonderful spot to enjoy dinner and absorb the evening's beauty.

This is THE PLACE for sundowners of cold beer and buckets of locally caught gulf prawns. Both the seafood and a stunning sunset that promises not to disappoint.

2 night | Karumba Lodge Hotel Motel, Karumba

Meals: Breakfast, lunch and dinner



Day  
5

KARUMBA  
Friday 11 June 2021

### Barramundi, crocs, crabs, wine cruising & mirrored water sunsets

We kick-off the day with discovering the amazing secrets of the mighty barramundi at The Les Wilson Barramundi Discovery Centre, the only hatchery in the world to breed the Southern Gulf strain of this iconic fish. The brand-new state of the art Interpretive Centre provides a unique insight into the history, lifecycle and habits of these sought-after fish.

Learn about the mangrove systems and uncover the incredible birdlife with views over the saltwater lagoon, displaying flora and fauna straight from the Norman River. Afterwards, we'll have time to explore the township at our own pace.

Re-joining together later for an evening out on the water, we board the Crab and Croc Cruise – rated highly on TripAdvisor. Watch the sky light up upon the mirrored waters, while sipping on a glass of wine with nibbles.

Returning to the hotel for a light dinner ends our day before a good night's rest.

Meals: Breakfast and dinner



Day  
6

KARUMBA TO MOUNT ISA  
Saturday 12 June 2021

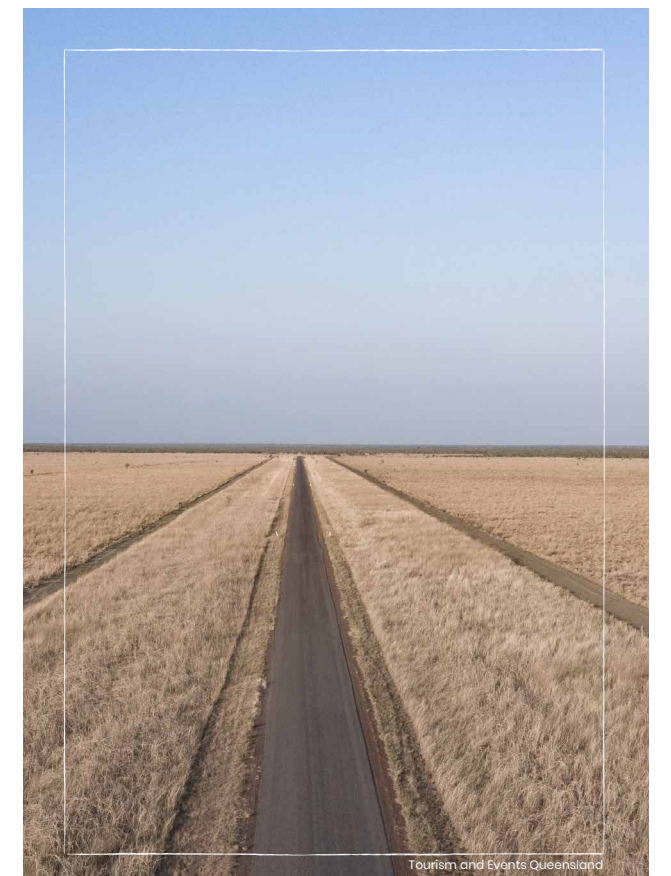
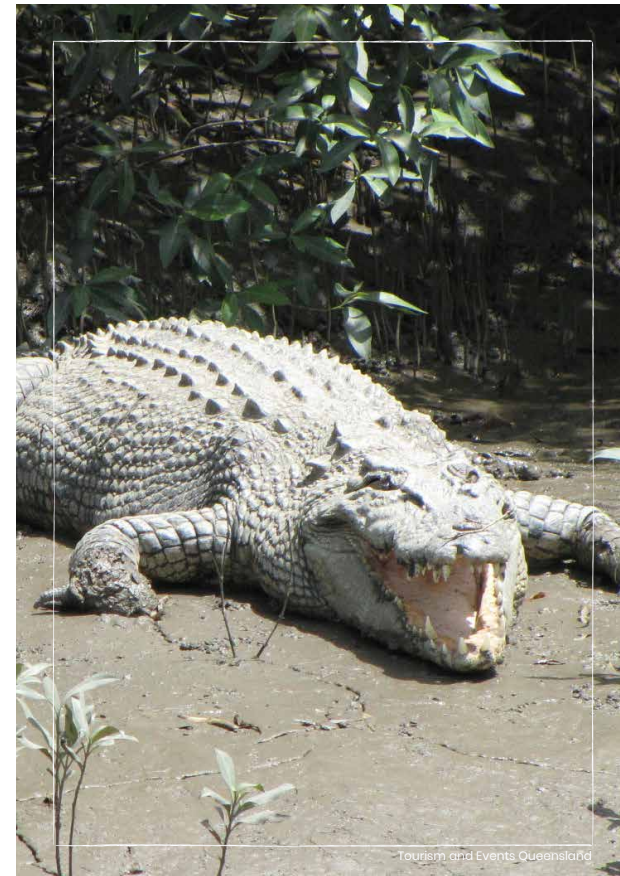
### Classic vast horizons, inland explorers & the oasis of the outback

We are back on the open road this morning as we make our way to the site of Burke and Wills last camp before they made their ill-fated journey home.

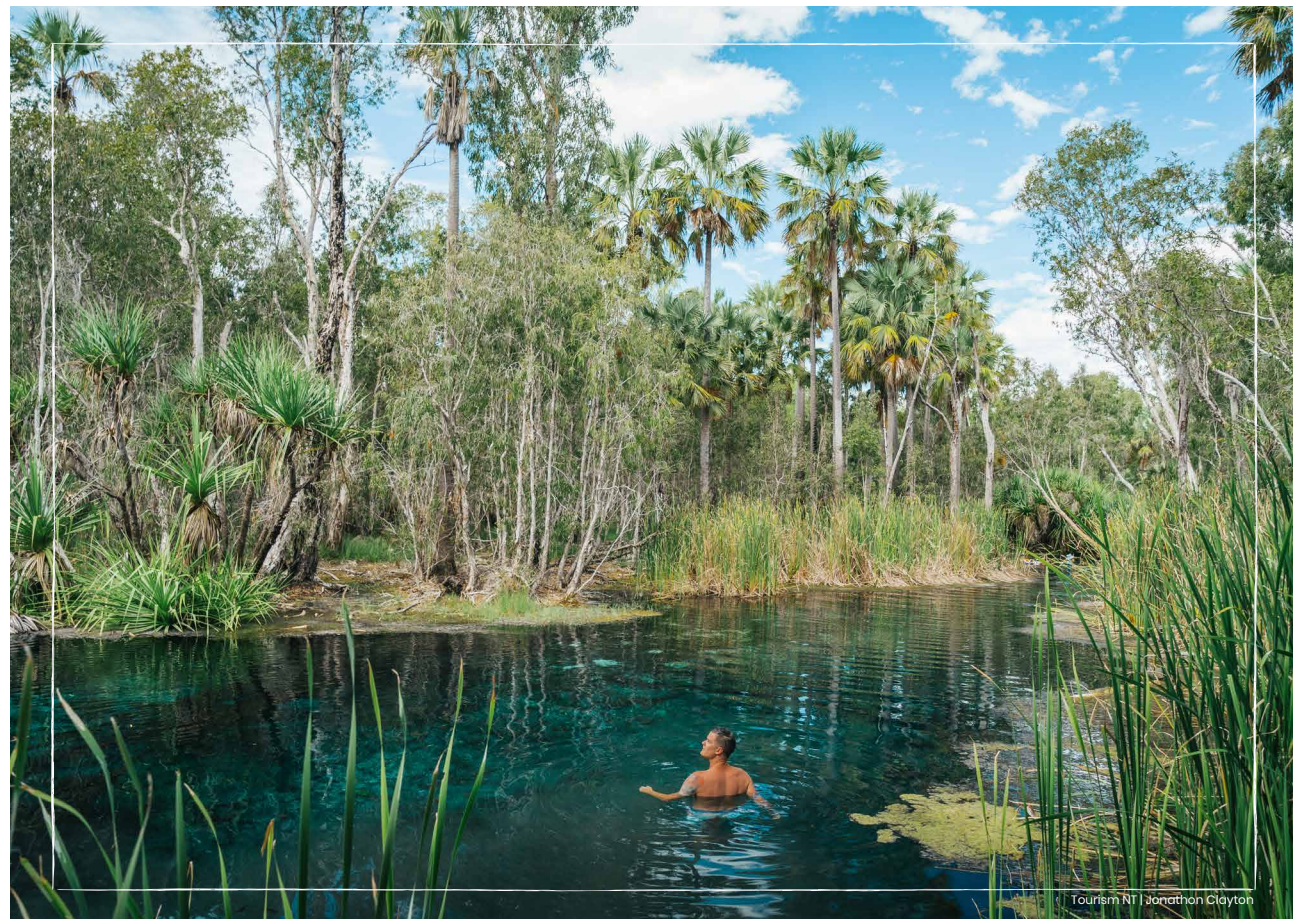
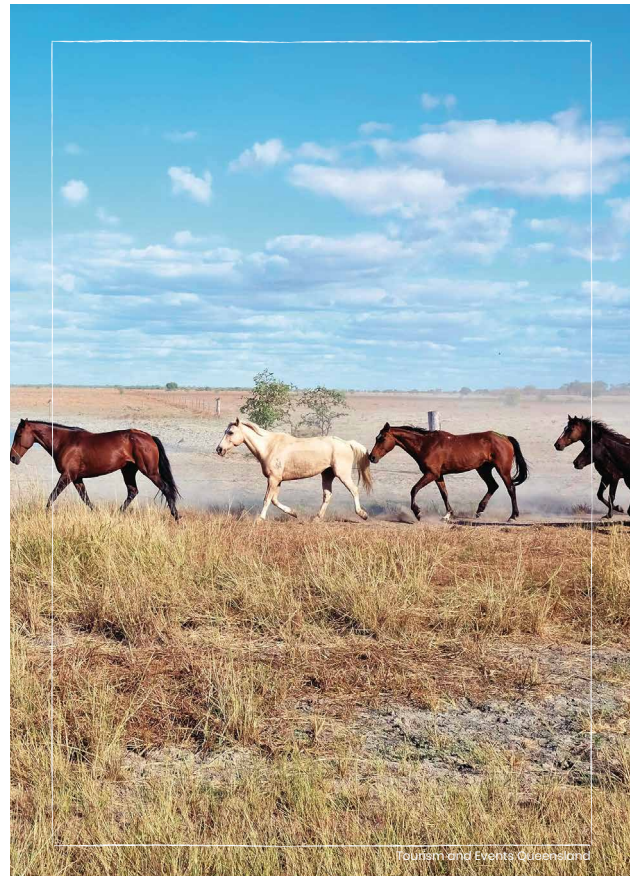
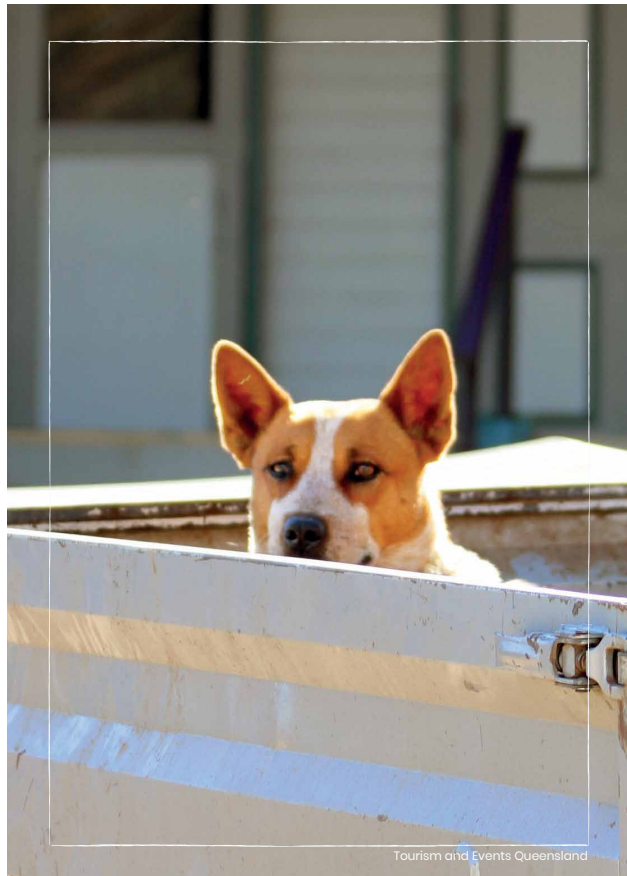
Then continuing, with meal and comfort breaks along the way, we arrive in Mount Isa. Affectionately known as the 'oasis of the outback', it is a gleaming mirage on the horizon for travellers from all directions. Here we arrive at our hotel and settle in for the next two nights.

2 nights | Ibis Styles, Mt Isa

Meals: Breakfast, lunch and dinner







## Day 7

**MOUNT ISA**  
Sunday 13 June 2021

### Underground adventures, fossils, galleries & the local pubs

Mount Isa is a bustling melting pot of culture and industry while also being home to one of the most productive single mines and the southern hemisphere's largest rodeo.

Today we'll find out more at the Outback at Isa Complex, by heading underground on the Hard Times Mine Tour. With our miner's cap on and our lamps lit bright, we let our guide lead the way as we descend into the tunnels via the Alamac cage. While underground our host will offer a real insight into the life of a miner, along with an entertaining story or two.

Back on topsoil, we experience a 'one-stop-shop.' Here we can choose from a diverse range of activities, from the fascinating Laboratory Tours at the Riversleigh Fossil Centre, to the inspiring gallery exhibits inside the Isa Experience.

After a day unveiling Mount Isa secrets, we return to the hotel and freshen up for tonight when we do as the locals do and head to the pub!

Meals: Breakfast, lunch and dinner

## Day 8

**MOUNT ISA TO TENNANT CREEK**  
Monday 14 June 2021

### Border crossings & the first and last pub

After we cross the border into the Northern Territory we stop at the Barkly Homestead for lunch.

Known as the "first and last pub" in the NT, it is literally a roadhouse in the middle of nowhere.

After a cool drink or two, we are back on the open road to arrive into Tennant Creek later this afternoon.

Bluestone Motor Inn, Tennant Creek

Meals: Breakfast, lunch and dinner



Day  
9

## TENNANT CREEK TO MATARANKA Tuesday 15 June 2021

### Drover tracks, a true-blue pub lunch & natural thermal dips

We've got an early start this morning has us well on our way to the fondly known "Top End."

Tracing parts of an old drover's track, we take rest at a remote watering hole - The Daly Waters Pub. One of our most favourite Australian pubs, it is true-blue in every sense! Clad in corrugated iron, draped with bougainvillea and crammed with decades of memorabilia, we'll enjoy lunch here along with a good yarn or two, then continue onwards and upwards.

This afternoon we arrive at our overnight stop - the small pastoral town of Mataranka, made famous by the novel "We of the Never Never" and renowned for its sandy-bottomed thermal pool.

This natural wonder has soothed many a traveller over the years - so make sure our bathers and towel are handy!

Territory Manor, Mataranka

Meals: Breakfast, lunch and dinner



Day  
10

## MATARANKA TO KAKADU Wednesday 16 June 2021

### Jaw-dropping natural wonders, serenity & sunset billabong cruises

This morning has us travelling through to Katherine and onto Pine Creek for lunch.

Afterwards, we set off to experience the magic of the World Heritage-listed Kakadu National Park, one of the world's greatest natural wonders.

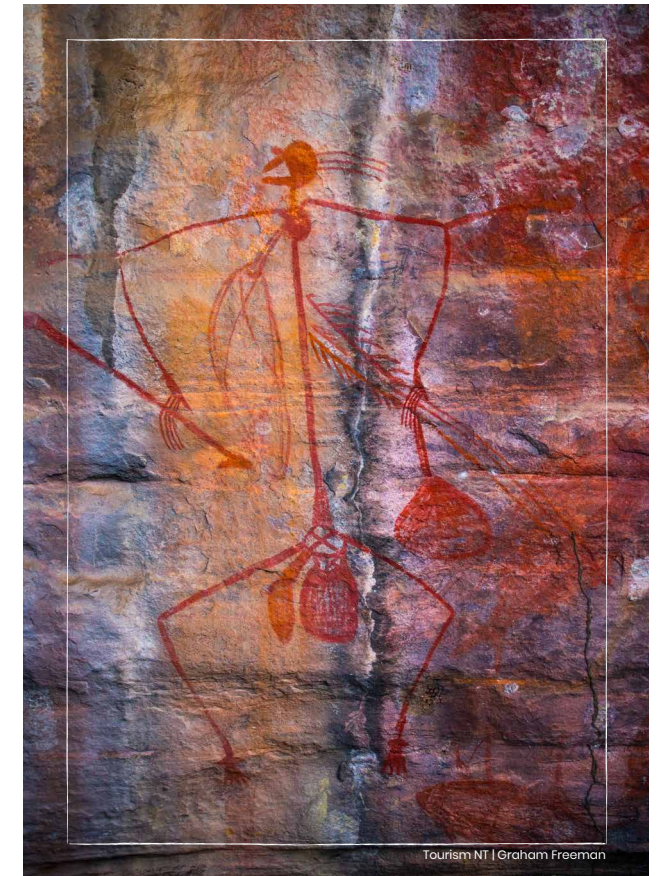
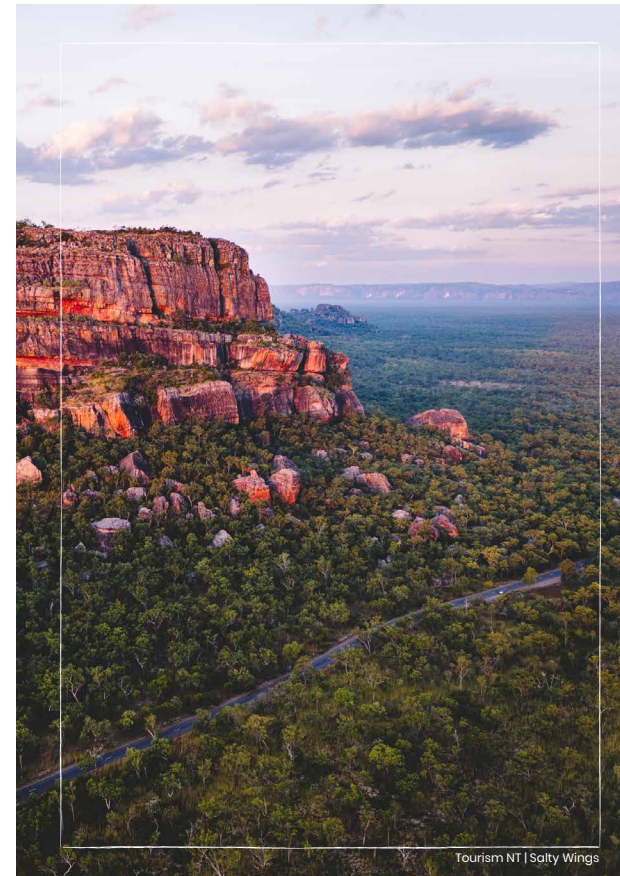
Arriving at the Lodge, we have time to relax and soak up the serenity before an enchanting Yellow Water Sunset Cruise.

Peacefully glide along the tranquil waters of the billabong, keeping an eye out for the native wildlife and hopefully a crocodile or two as they become more active in the afternoon's cooler temperatures.

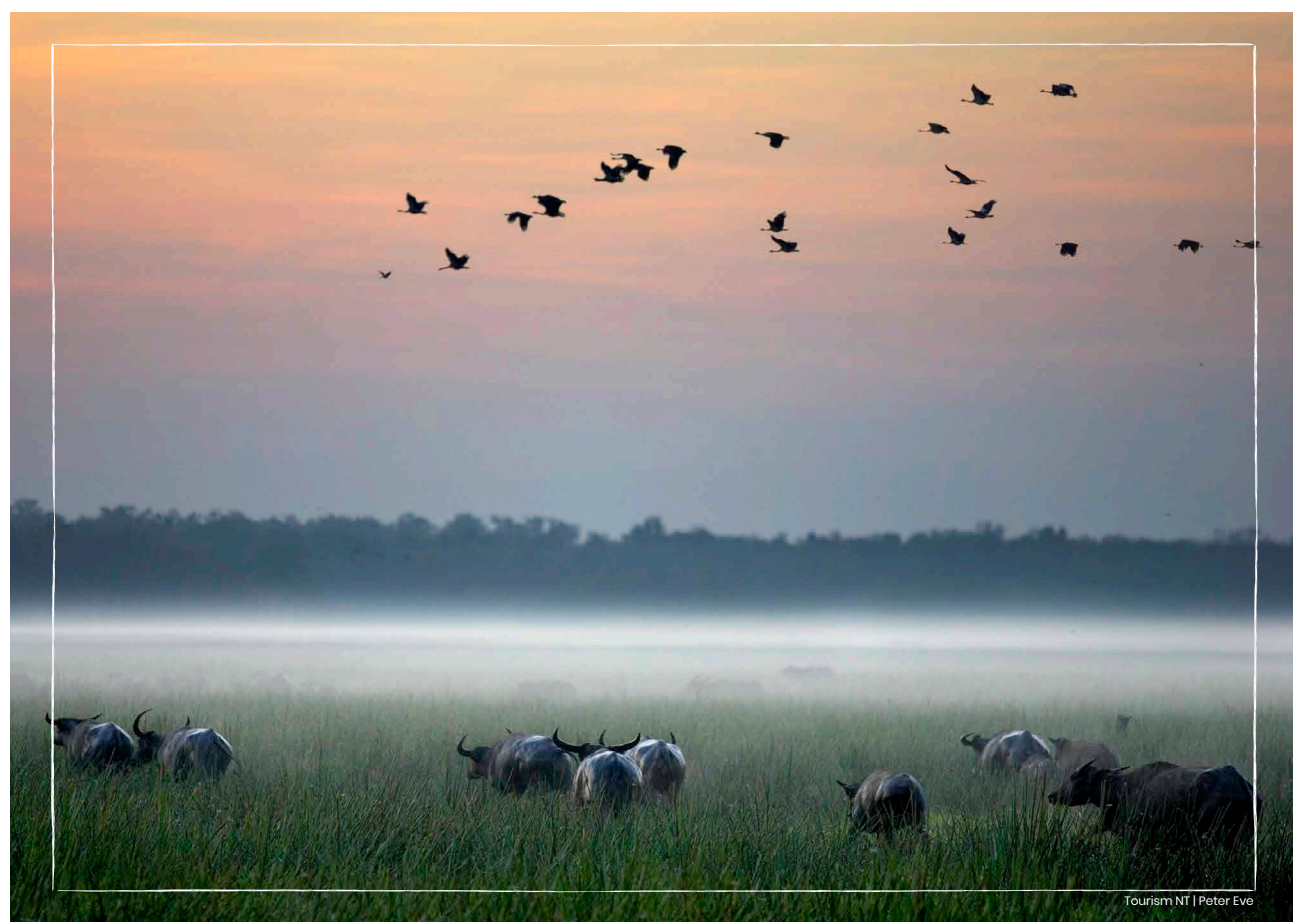
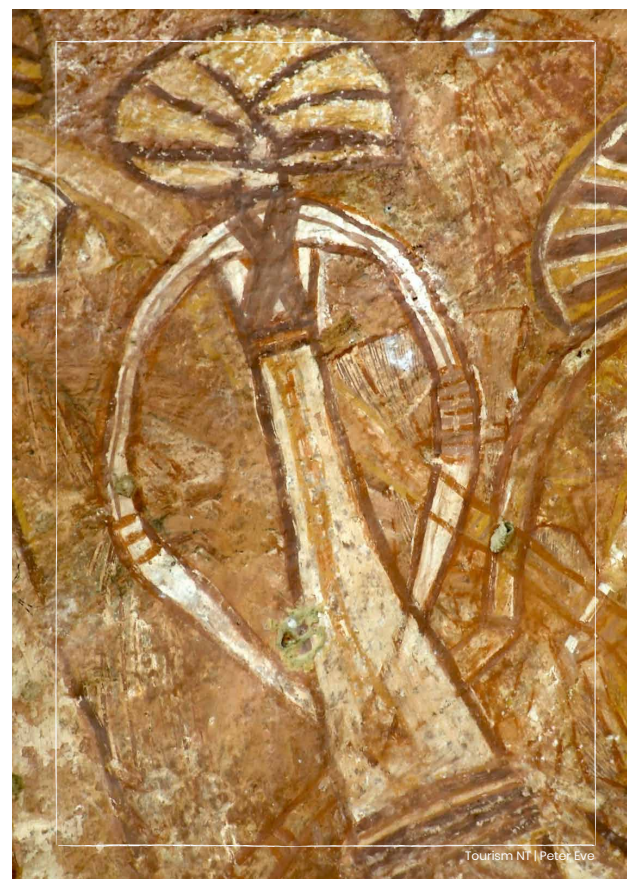
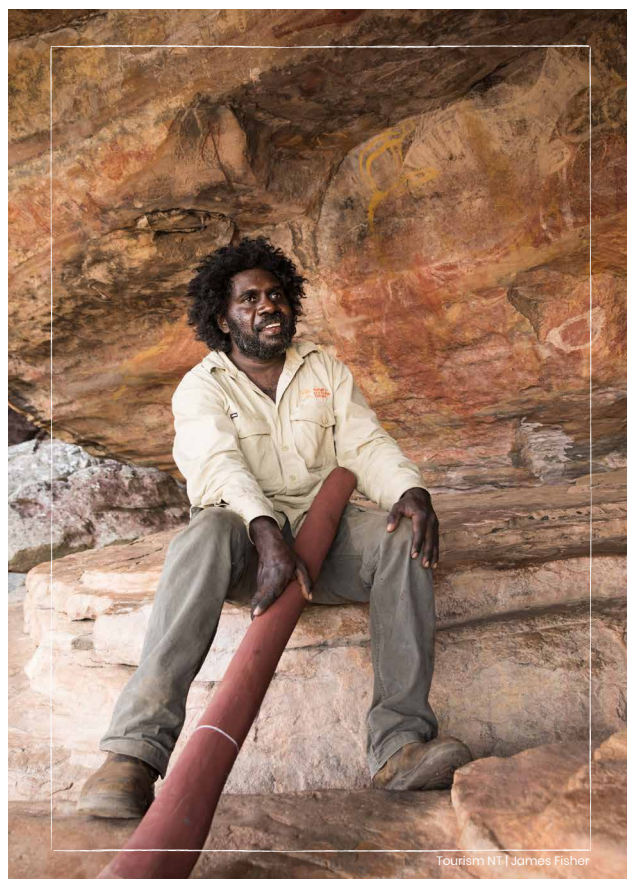
We have just experienced a very special introduction to the spectacular national park.

Cooinda Lodge, Kakadu

Meals: Breakfast, lunch and dinner







Day  
11

KAKADU TO DARWIN  
Thursday 17 June 2021

**Story-telling art galleries, olympic jumping crocs & local dining treats**

We are met by an accredited guide this morning to visit the walls of the Burrungkuy (Nourlangie) rock art site which has served as a shelter and canvas for thousands of years. These paintings are a window to a rich spiritual tradition and we hear the stories of the traditional owners as our guide walks us through their world.

Now with a sense of wonderment and understanding, we begin the journey to Darwin. Along the way, we'll stop on the banks of the Adelaide River at the Adelaide River Queen Pavilion Café for lunch.

Next we have our chance to smile at a crocodile. Safe, scary and confronting, we may have seen these guys on a documentary but today we are in for a thrilling experience aboard the Jumping Croc Cruise. Safely in the hands of our knowledgeable skipper, we get up close to these magnificent creatures while watching them as they propel their massive bulks high out of the water to snatch their food from the sides of our boat. We guarantee a newfound respect for the Croc after this cruise.

Back on dry land, we travel to the Northern Territory's unhurried capital, Darwin. With its balmy nights and colourful characters, for dinner this evening we suggest that you get out and explore the many cafes and restaurants all within easy walking distance of the hotel.

Darwin's signature dishes include amazing prawns from the Gulf and before you leave you have to seek out Penang Crocodile Curry and the King hit dish – Chili Mud Crab.

2 nights | DoubleTree by Hilton, Darwin

Meal: Breakfast

Day  
12

DARWIN  
Friday 18 June 2021

**WW2 tales, explore like a local & multi-coloured sunset dinner cruises**

Darwin was bombed by more than 50 air raids during WW2 and 230 people were killed. This morning we discover the role Darwin played during WW2 and visit some of the buildings that remain from that time.

Among many things, this town is a lively melting pot of people and cultures so we have set aside the rest of the day to immerse ourselves in its friendly and laid-back atmosphere – we're on "Darwin time" now so whatever we do – the choice is ours. Explore the city's galleries, museums, tropical gardens and if you're game try the famed Crocodile Cage of Death! Check out our best of Darwin guide in our blog.



Day  
12

DARWIN... continued  
Friday 18 June 2021

### WW2 tales, explore like a local & multi-coloured sunset dinner cruises

We then finish the day with a local saying: "If you don't like sunsets and markets, you won't like Darwin." So tonight, we embrace the first part of this saying with a comforting sunset harbour cruise.

With a view only gained from the waters of the harbour, we sit back and relax with a wonderful dinner while the Top End sky puts on a brilliant display of burning yellows, deep oranges and wild pinks. Just magical!

Meals: Breakfast and dinner

Day  
13

HEADLINE HOME  
Saturday 19 June 2021

### Bag packing, breaky, farewells and flights home

Again we say what a tour!

We have spent our days on the path less travelled and now have some amazing one of a kind tales to tell. We have witnessed some of the most eye-opening places the Australian Outback has to offer – there really is no place quite like it!

After breakfast we have a taxi voucher ready for our "self-transfer" to Darwin Airport for the flight home, marking the last moments of this adventure.

Bon voyage! We hope to see you on another Wanderlust Australia Tour soon!

Meal: Breakfast

#### WHY I LOVE THIS TOUR... KIRSTY

THOSE LAVA TUBES ARE JUST BIZZARE AND HUGE! AND ALL THOSE northern sunsets are STUNNING. I LOVE THAT WE CALL INTO THE small PUBS ALONG THE WAY AND TICK THE KAKADU BUCKET LIST!

All itineraries are subject to change due to occasional restrictions in opening times or days. We can't be held responsible for any changes due to closures or inclement weather. See full Terms & Conditions for details.



Tourism NT | Felix Baker



Tourism NT | Christopher Nayna



Tourism NT/Robert Doctor Service





SIMON KNOWS JUST THE SPOT WHERE YARNS GET  
more LEGENDARY WITH THE NUMBER OF BEERS

STILL GOT WANDERLUST? CONTINUE  
YOUR HOLIDAY BY JOINING OUR  
DARWIN TOP END TOUR LEAVING  
ON 21 JUNE 2021! KEEP EXPLORING  
LIKE A LOCAL & HAVING FUN ON ONE  
BIG LONG HOLIDAY!

**TWO FREE HOTEL NIGHTS BETWEEN TOURS**  
Join two Wanderlust Australia tours together  
and enjoy two free hotel nights between the end  
of one tour and the start of the next tours so you  
get to relax more on your holiday.



LET'S GO!

Book your trip now at  
[wanderlustaustralia.com.au](http://wanderlustaustralia.com.au)

GOT QUESTIONS? LET'S CHAT.



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# Tour Terms & Conditions

These Booking Conditions set out the terms on which you contract with us for the delivery of travel arrangements for your trip. By making a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

"You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us" and "our" means Busbiz Pty Ltd (ACN 005 422 524) trading as Wanderlust Australia Tours.

## MAKING A BOOKING

A booking request is accepted when we issue a written booking confirmation and you have paid your deposit. It is at this point that a contract between us and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of ours other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount or refund.

We commence providing services to you as soon as we accept your booking. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

## PRICES & EXCLUSIONS

Prices stated are in Australian Dollars (\$AUD), include GST and are current at the time of publication. The price includes transportation, accommodation and inclusions as per the published itinerary.

Domestic airfares and airport/hotel transfers are not included unless specifically stated. Costs associated with insurance, meals (other than those stipulated), emergency medical costs, gratuities, and all items of a personal nature are not included.

## PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as fuel or air fare surcharges, or the imposition of new or amended Government charges.

## DEPOSIT

A deposit per person of \$500 is required within 7 days (unless otherwise stated) of us accepting your booking. Please note that we may not hold any services for you until we receive payment of your deposit, meaning that services may become unavailable or prices may increase, in which case you will be responsible for paying the increased price, and we will not be responsible if services become unavailable.

## FINAL PAYMENT

Payment in full must be received no less than 60 days before commencement of your trip. Tours which include The Ghan, Indian Pacific or Spirit of Tasmania payment must be made in full no less than 100 days. Note: some trips may require payment earlier or in additional instalments and this will be advised with the booking confirmation.

## CANCELLATIONS BY YOU

You may cancel your booking by giving written notice to us. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

- any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made or due to hotels);
- where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell;
- a fee which is the greater of the deposit and 20% of the booking value to compensate us for work performed up until the time of cancellation; and
- a fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.

## CANCELLATIONS BY YOU

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If after the application of these fees and charges there is a surplus of payments you have made to us, we will refund this to you within a reasonable time.

You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests.

Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once we have actually recovered the amounts from the third parties. We will use reasonable endeavours to recover third party payments, but we make no guarantee that we will be able to make recoveries.

For group departures, a transfer of a confirmed booking to another departure date is deemed to be cancellation of the original booking.

## ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION

If due to any illness, suspected illness or failure to satisfy any required tests (such as a temperature test):

## ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION...continued

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:
- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking.

## CANCELLATIONS BY US

### Force Majeure – Prior to travel

If your travel arrangements cannot proceed due to flood, earthquake, war or civil strife, acts of terrorism, hurricane, cyclone, industrial disturbance, strike, fire, lock out, epidemic, pandemic, failure or delays of scheduled transportation facilities, or other Acts of God, or any law, order, decree, rule or regulation of any government authority, or for any other reason whether of a similar or dissimilar nature beyond our reasonable control (Force Majeure), we may at our election:

- postpone your travel arrangements to a future date, in which case we will issue you with a credit note equal to amounts paid at the time of postponement; or
- cancel your travel arrangements, in which case our contract with you will terminate.

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other. However, we will refund payments made by you less unrecoverable third party costs and less fair compensation for work undertaken by us up until the time of termination and in connection with the processing of any refund.

### Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third party costs only.

## General

If we provide you with any alternative services or assistance where travel arrangements are cancelled because of Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we have to cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal or better quality if appropriate.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of cancellation by us.

## AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil, and for group departures a transfer of a booking to a different departure is deemed a cancellation of the original booking. An amendment fee of \$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

## AMENDMENTS BY US

Occasionally, we may need to make amendments or modifications to the itinerary and its inclusions and you acknowledge our right to make these modifications. If we become aware of a significant change to your itinerary or its inclusions prior to the commencement of your trip (where the trip can still proceed), then we will notify you within a reasonable time and give you the choice to accept the change, to receive a refund of the land portion of your trip or to accept an alternative trip if offered.

You acknowledge our right to substitute vehicles of a lesser standard in the event of mechanical breakdown or for other unforeseen reasons.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of any amendment or change to the tour itinerary or its inclusions. In addition, you acknowledge that if an event of Force Majeure disrupts your trip (for example if a flood means that we are unable to leave a particular area), then you will be responsible for the costs incurred for additional accommodation and any other expenses incurred as a result of the disruption.

## CLIENT NAMES – EXACTLY AS PER PASSPORT / DRIVER'S LICENCE

For security reasons, airlines and other suppliers, require names to be given exactly as stated in your passport or driver's licence. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will incur any fees charged, such as airline cancellation charges or re-issue fees, in addition to our own reasonable administration fees.

## UNUSED SERVICES

No refunds will be made for of any travel arrangements not utilised, whether by choice or because of late arrival or early departure, including failure of transport to operate according to schedule, which we expressly disclaim liability for.

## TRAVEL INSURANCE

It is strongly encouraged that you are adequately insured for the duration of your trip. We recommend a comprehensive travel insurance to cover cancellation, health requirements, luggage and additional expenses. The choice of insurer is yours. We strongly suggest that insurance be purchased at the time your deposit is paid, as cancellation terms will be strictly enforced from that time.

## ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

## HEALTH REQUIREMENTS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may impact your ability to participate during travel, then you must advise us at the time you make your booking request.

We welcome travellers with special needs. However, if you require special assistance (such as pushing a wheelchair or assistance with walking), you must travel with a companion capable of providing the required assistance or care. Please note that we do not provide any special assistance.

We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance from our personnel which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

We will not be liable for any damage, injury, death or loss of any kind arising from your failure to fully disclose relevant medical information.

## INDEPENDENT SERVICES

We are not responsible for any additional activities or excursions that you arrange which are not included in the booked itinerary or principally sold by us. Any advice or recommendation made by a guide or local representative does not make us responsible or liable in any way.

## ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of activities such as swimming or visiting national or private parks. By placing a booking, you accept these risks.

## GENERAL TOUR PROVISIONS

### Room Share

We offer a matching service for solo travellers who are willing to share twin accommodation, saving on single supplements. Only travellers of the same sex will be matched. There are no guarantees that a match will be possible and we do not warrant the suitability or characteristics of any persons we match. Please do not request a solo-match if you snore. Please note that a person we match you with is not responsible to provide any assistance to you. If we are unable to find a match, single supplements will apply.

### Authority on Tour

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour leader may, acting reasonably, require that you leave the tour. You will not be entitled to any refund and you will be responsible for any additional costs you incur in this event.

### Hygiene

While we may provide hand-sanitiser when you embark on coaches operated by us, you acknowledge that you are responsible for supplying your own hand-sanitiser, and any face-masks mandated to be worn by authorities.

### Dietary Requirements

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

### Luggage

Due to strict government vehicle weight restrictions, you are permitted to a maximum of one (1) suitcase which must not exceed 20kgs.

## RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by Busbiz Pty Ltd (ACN 005 422 524)), and common carriers.

We act as an intermediary only and you will be subject to the terms and conditions of the Independent Supplier. Any disputes between you and the Independent Supplier are to be resolved between you and them.

To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Services we directly supply

To the extent only that we are the principal supplier to you of travel arrangements or other services which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or an intermediary for an Independent Supplier) if they were carrying out the work we had asked them to do.

We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

While we endeavour to meet scheduled arrival and departure times, we cannot guarantee this. We disclaim any liability for any additional expenses you incur or any missed connections/services attributable to delays.

### General liability limitation

Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, we disclaim all warranties.

To the fullest extent permitted by law, our maximum liability to you under these Booking Conditions, in tort (including negligence) and at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having the travel arrangements resupplied.

## COMPLAINTS

In the event of a problem with any aspect of your travel arrangements you must tell us or make our representative aware of such problems immediately.

We will only consider and be responsible for claims made against us where we have had the opportunity to put things right on the ground. If you notify us of a problem during travel and we haven't resolved it to your satisfaction, then you must make any claim in writing, within 30 days from the end of your travel arrangements.

## DEEMED ACCEPTANCE

If you place a booking on behalf of another party, you represent and warrant us that you are duly authorised to provide the agreement and consent of the other party to be bound by these Booking Conditions. You agree that you will be responsible for any loss or damage we incur if this is not the case.

## GENERAL

The contract between Swan Hill Bus Lines Pty Ltd (004 651 709) and its wholly owned subsidiaries Busbiz Pty Ltd (ACN 005 422 524) and Wanderlust Australia Tours Pty Ltd (ACN 641 987 368) and you is governed by the laws of the State of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria.

If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed without affecting the remaining provisions.

Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with our Privacy Policy, which is published here [www.wanderlustaustralia.com.au](http://www.wanderlustaustralia.com.au)

Updated: 7th September 2020



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australia tours



*explore like a local*

[wanderlustaustralia.com.au](http://wanderlustaustralia.com.au)