

BRISBANE, QLD COAST
TO CAIRNS 11 DAY
LUXURY COACH TOUR

WANDERLUST 
australia tours
explore like a local

BRISBANE, QLD COAST TO CAIRNS 11 DAY LUXURY COACH TOUR

\$5,970.00 per person

twin/double room

\$1,172.00 single supplement

guaranteed single room

SAVE \$400pp EARLY BIRD SPECIAL

paid in full by 26th March 2021

PAY JUST \$500 DEPOSIT pp TO BOOK

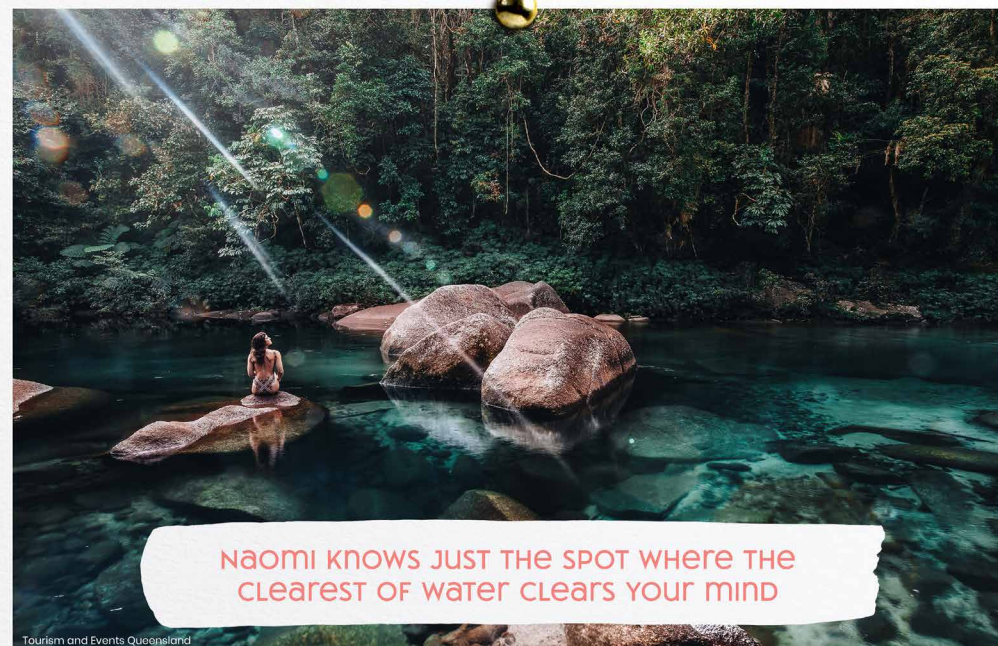
Swap wintry days with sun, fun and rum. Well Queensland is renowned for its rum and we'll be sampling the state's famous tippie.

You'll also explore quaint fishing villages, feast on fresh seafood, plus hear tales of exploring captains, maritime heroes, mutineers and be put behind bars. There'll also be harbour cruising, cable cars, trains and 4WDs too.

Queensland is big so you'll be ticking off your "big things" bucket list - from mangoes to gumboots to giant ports. And there'll be loads of holiday photo bragging when you're snorkeling on the reef, swimming at one of the world's top 5 beaches and exploring emerald rainforests.

Pack your bags because Wanderlust Australia is inviting you along for the ride. It's going to be a fun trip!

Wanderlust... a strong, innate desire to travel and discover.



Naomi knows just the spot where the
clearest of water clears your mind

Tourism and Events Queensland

TOUR SNAPSHOT

Departure point: Brisbane, QLD

End destination: Cairns, QLD

Tour duration: 11 days

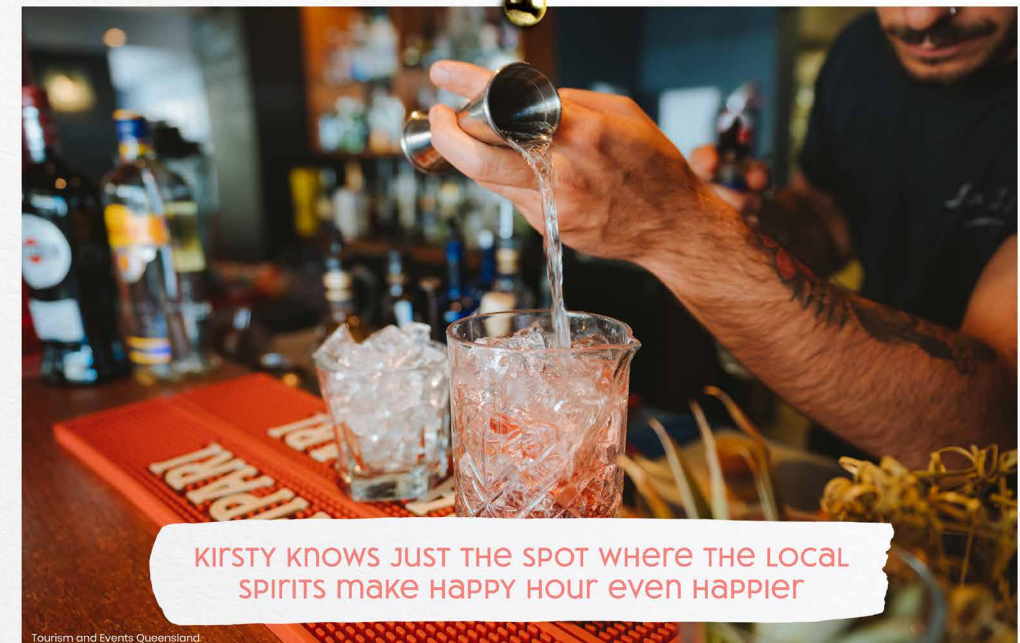
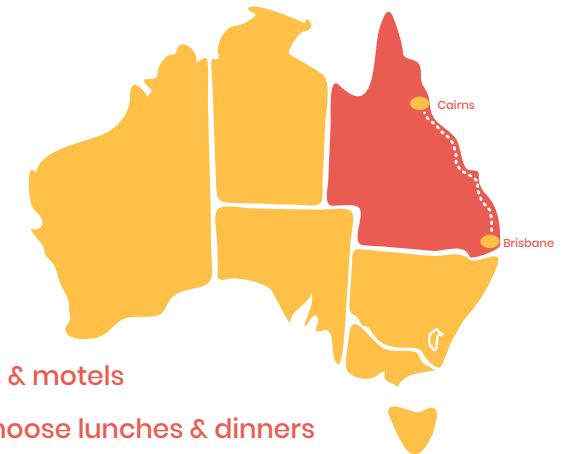
Dept date: 26 May 2021

Trip style: Escorted & free time

Accommodation type: Quality hotels & motels

Meals: Most included + freedom to choose lunches & dinners

Free time : Yes for shopping, meals & exploring like a local



Kirsty knows just the spot where the local
spirits make happy hour even happier

Tourism and Events Queensland

WHAT'S ALWAYS INCLUDED IN YOUR WANDERLUST AUSTRALIA TOUR



LUXURY COACH
TRAVEL



QUALITY
ACCOMMODATION



FLEXIBLE
BREAKFAST TIMES



OPTIONAL DINNER
CHOICES



MORE FREE TIME
ALONG THE WAY



BOOKED EXPLORING
ACTIVITIES

WHAT YOU'LL EXPERIENCE LIKE A LOCAL ON YOUR WANDERLUST AUSTRALIA 11 DAY LUXURY TOUR

Day
1

ARRIVE BRISBANE
Wednesday 26 May 2021

Wine bars, riverside dining & craft beer

Arrive into Brisbane and take the opportunity to explore Brisbane's secret laneways, wine bars, pubs and restaurants. Dave from Wanderlust Australia Tours loves the Regatta Hotel, it's been sitting on the banks of the Brisbane River since 1874.

Or jump in an Uber or Taxi to explore Fish Lane for its small bars serving up local wine and craft beer; James Street for some of the city's chic bars and restaurants; plus Howard Smith Wharf for a mix of international cuisine restaurants and its own brewery right on the river under The Story Bridge. Google their websites for more details.

2 nights | Hotel Grand Chancellor Brisbane | 07 3831 4055

No meals included

Day
2

BRISBANE
Thursday 27 May 2021

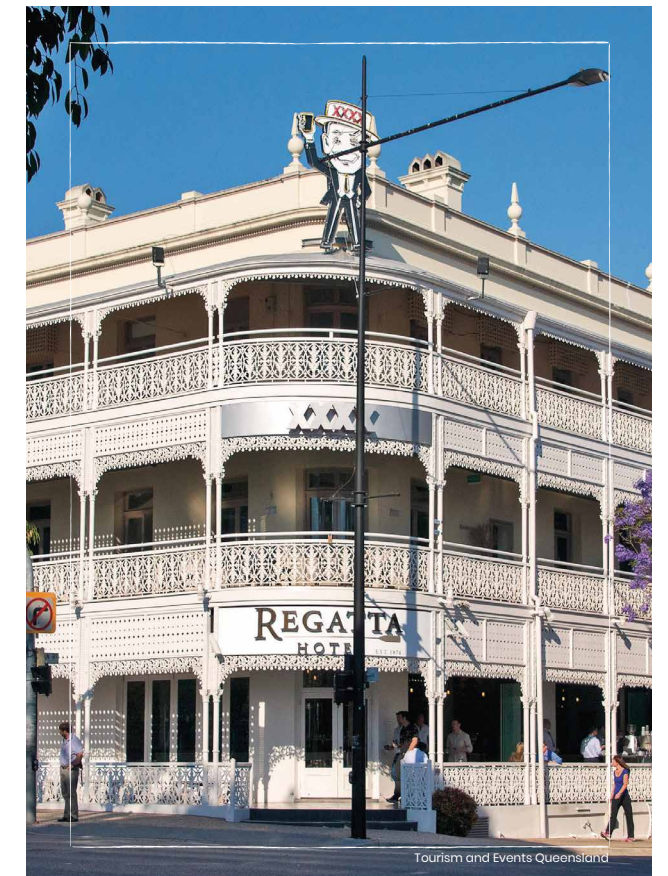
Tales of crimes, working ports & riverside historic houses

We start the day behind bars at the now closed Boggo Road Gaol. Led by a former inmate, we immerse ourselves in tales of crime and punishment from inside a prison that housed notorious inmates including the Whiskey Au Go Go mass killers, John Stuart and James Finch. Make sure you check out the Old Boggo Road Gaol podcast for stories, history and first-hand accounts of this grisly prison.

From here we head to the Port of Brisbane. This guided tour uncovers the daily workings of the port where we get to appreciate the sheer scale and enormity of the operation. We enjoy lunch at the Observation Café. From our level 7 café windows the panoramic views are of the bay and its islands – stunning.

Our final stop is at Newstead House, one of the city's oldest surviving homes. We will feel like we have been thrown back into the Victorian era, relaxing on their delightful verandah overlooking the Brisbane River. We will be served afternoon tea whilst hearing stories about the property and those who called it home.

Meals: Breakfast, lunch and dinner



Day 3

BRISBANE VIA BUNDABERG TO 1770
Friday 28 May 2021

Fishing villages, local rum & an exploring sea captain's coastal town

Today we make our way to Tin Can Bay for our morning break. Tin Can Bay is a traditional Aussie fishing village situated on a quiet inlet, a step back in time.

For lunch we get to explore the town of Childers on our own. It's as if we have stepped back into Australia's time of 'The Sullivans' with its well preserved architecture.

Early afternoon we arrive in Bundaberg. Immersing in the rich history of the Bundaberg Rum Distillery we take a tour to explore the museum and distillery, enjoying samples of the award-winning rum.

To the north of here, at the southern end of the Great Barrier Reef are the two coastal towns of Agnes Water and 1770. Situated on the site of the May 1770 second landing of James Cook and the crew of HM Bark Endeavour, the town is our base for the next two nights.

2 nights | Lagoons 1770 Resort & Spa | 07 4902 1600

Meals: Breakfast and dinner

Day 4

AGNES WATER & THE TOWN OF 1770
Saturday 29 May 2021

Cruising crystal waters, 4WDs, lighthouse tales & the locals' favourite pub

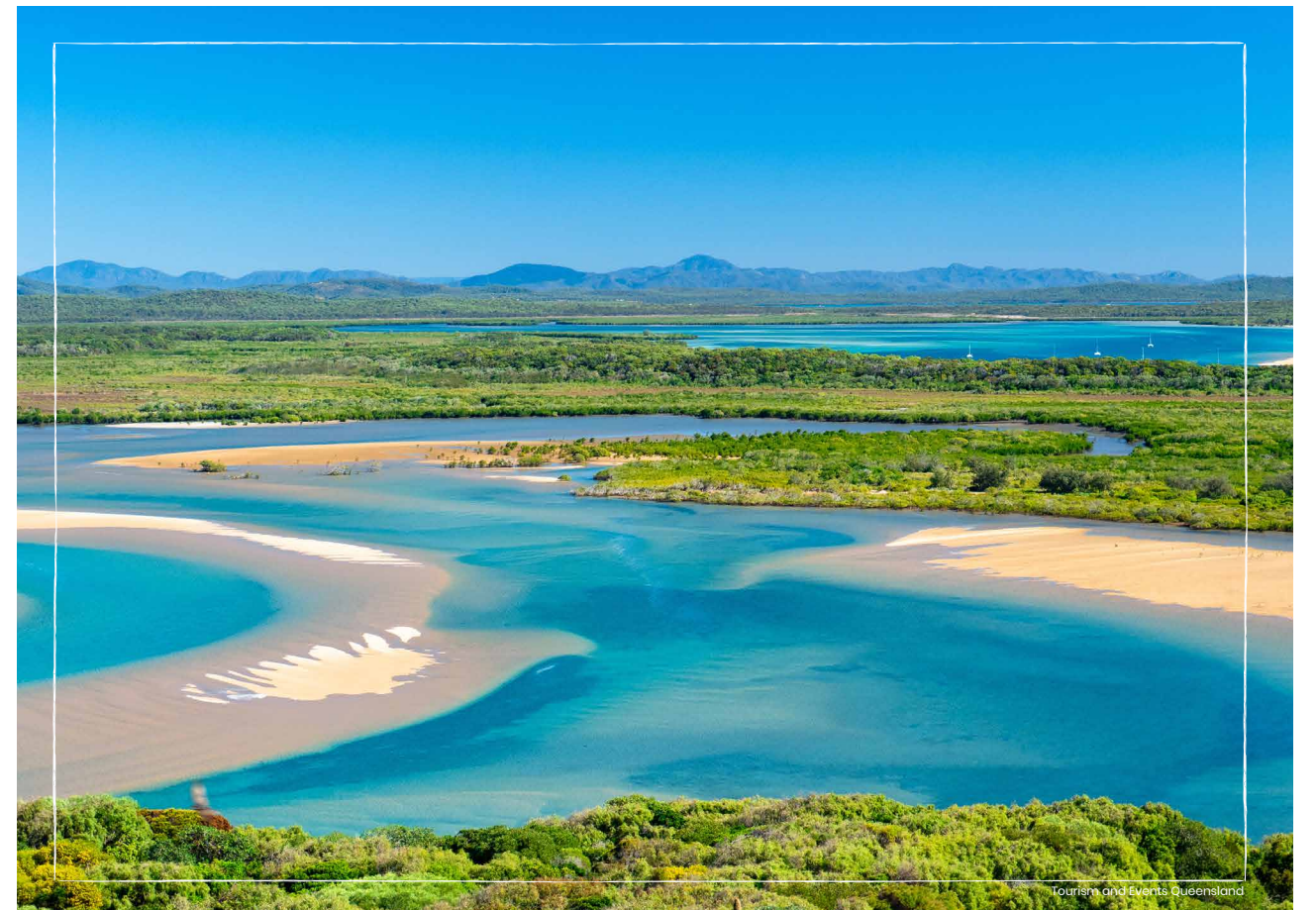
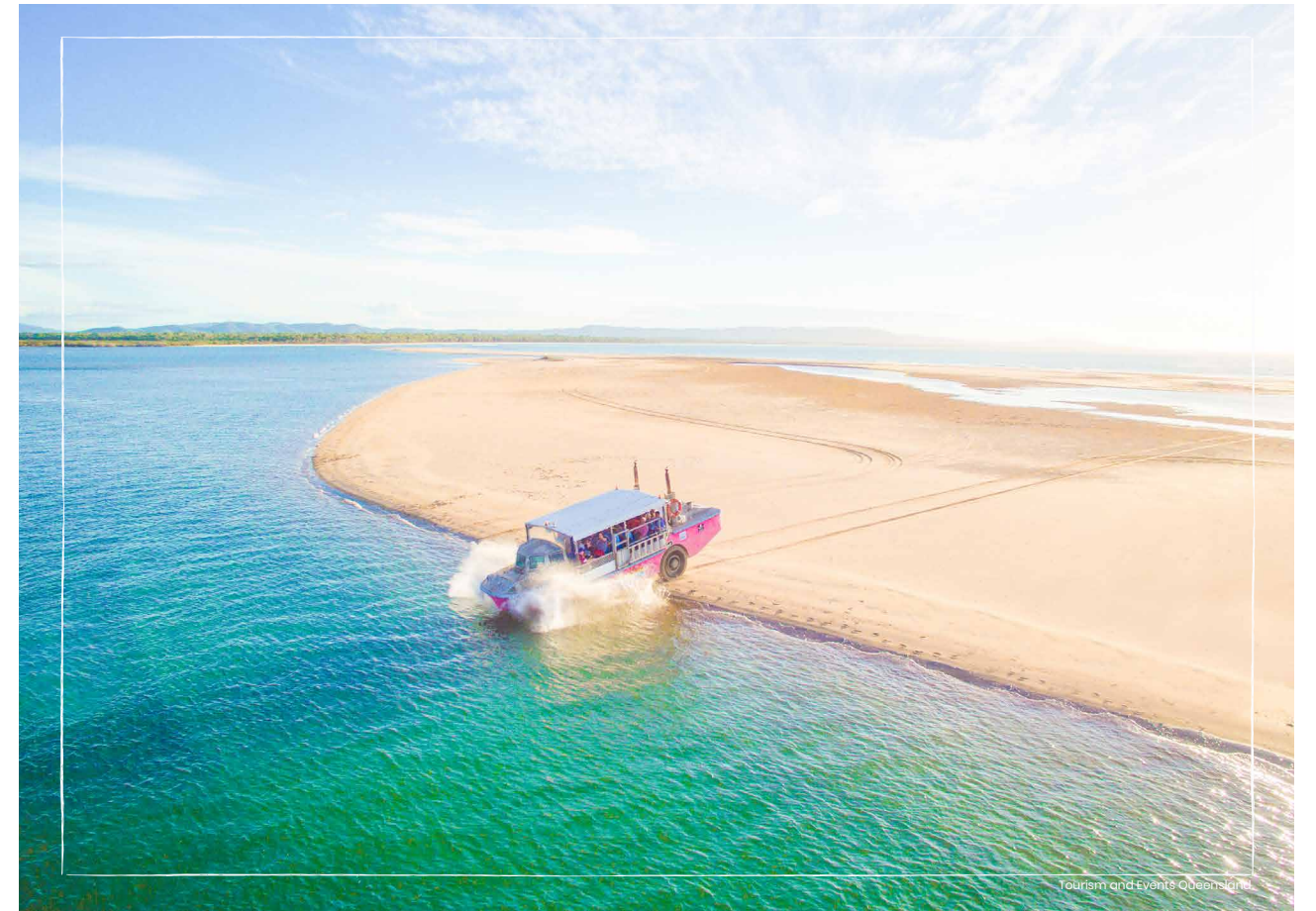
Let's begin our exploration as we journey over crystal clear waters and the beach of our dreams to experience the same magnificent beauty that greeted Lieutenant James Cook when he stepped ashore more than two centuries ago.

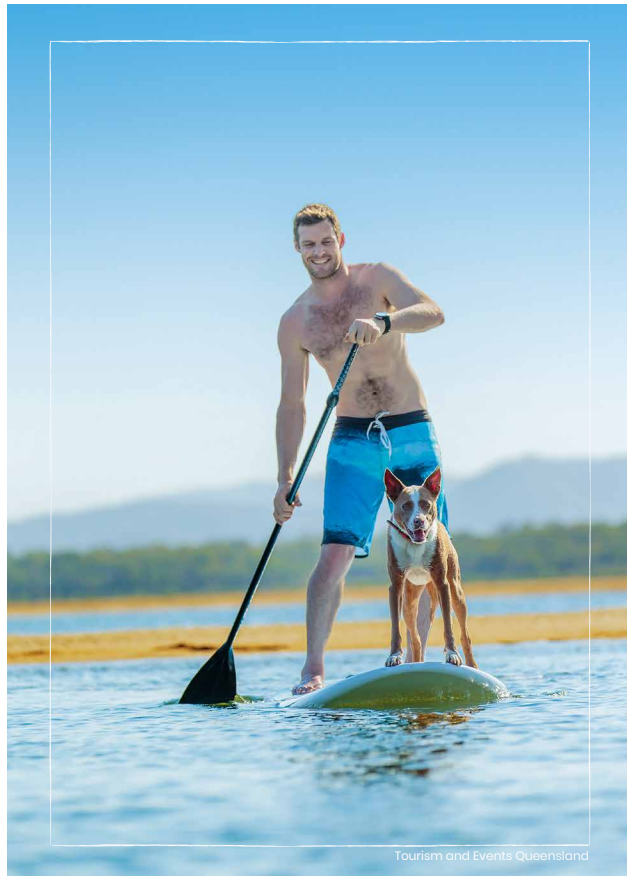
Climbing aboard the LARC (Lighter Amphibious Resupply Cargo) vessel, we travel around Bustard Bay, across 4 tidal creeks and that rests on the Northern tip of Middle Island for morning tea.

The LARC treks across Jenny Lind Creek then begins the scenic 4WD journey up Bustard Headland to the Bustard Head Light-station, Queensland's first coastal lighthouse. Standing 16 metres tall, we have a 360 degree view of the pristine coastline whilst marvelling at the lighthouse's craftsmanship. We hear tales of resilience and hardships as early settlers and light-keepers tried to make this wilderness their home.

On our return be captivated by the panoramic views of the bay as we round out this memorable day. We dine tonight in the Agnes Water Tavern, a vibrant local favourite.

Meals: Breakfast, lunch and dinner

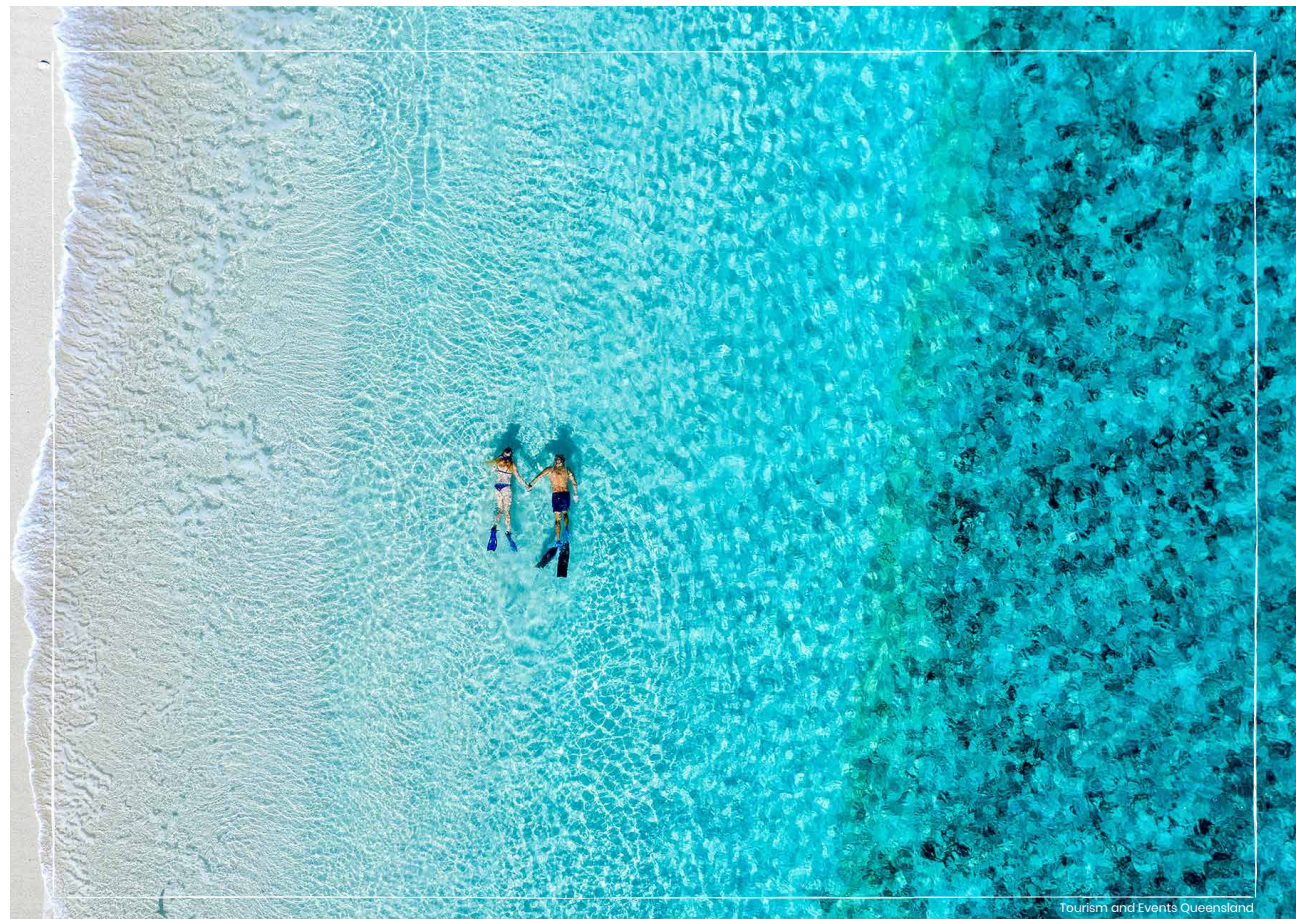




Tourism and Events Queensland



Tourism and Events Queensland



Tourism and Events Queensland

Day 5

Day 5 : GLADSTONE AND ROCKHAMPTON
Sunday 30 May 2021

Industrial land of the giants, harbour cruising, time travel & fun theatre dining

As we head to our destination of Rockhampton, we have time to divert into Gladstone. Australia is well known for its mining and agriculture and we have the 'best of' for us in one spot. We will be in awe at the size and scale of the operations built around a natural deep water port that was transformed into a major industrial and community expansion.

We have arranged a short Harbour Cruise to see why Gladstone is often referred to as the Industrial Land of the Giants! It has the world's largest alumina refinery, Australia's largest aluminium smelter, Queensland's biggest power station, Australia's largest cement operation and the State's largest multi-cargo port!

This afternoon we make our way to Rockhampton. The cattle industry dominates this part of Queensland so it's appropriate we take a look at the award winning Heritage Village for a step back in time. Joining a hop on, hop off tram we take a look around original buildings, homesteads and businesses from the 1850s to the 1950s.

Checking in to our hotel, freshen up and prepare for a fun night out. Let your hair down as Footlights Theatre Restaurant which entertains and feeds us throughout a night of comedy and fun. What an absolutely fantastic day we have had.

Quality Hotel Regent Rockhampton | 07 4927 2729

Meals: Breakfast and dinner

Day 6

THE WHITSUNDAY COAST
Monday 31 May 2021

More rum, liqueurs, homemade delights & tropical turquoise waters

Our journey follows the coast to the pristine area of Sarina. The miniature sugar processing mill with its rum and liqueur distillery is the only one of its kind in Australia and houses our lunch venue - the Sugar Shed. Be sure to try their home-style chutneys and sweet treats too.

Hitting the road, we make our way to the lively hub of the Whitsundays, Airlie Beach. See why travellers from all around the world love Airlie Beach, as we find a laid back town in an enviable position, overlooking the turquoise waters of the Whitsunday Passage. Despite the town's growth, Airlie Beach has retained its holiday atmosphere and we'll enjoy some time of our own to chill and enjoy it.

2 nights | Coral Sea Marina Resort Airlie Beach 1800 075 061

Meals: Breakfast, lunch and dinner

Day
7

THE WHITSUNDAY ISLANDS Tuesday 1 June 2021

Pure white sand, turquoise swimming, reef snorkelling & holiday bragging

Today is all about experiencing what you have seen in every Queensland travel brochure!

We visit the famous Whitehaven Beach which is regularly voted as one of the top 5 beaches in the world. Then we head to Whitsunday Island where we can swim in turquoise waters, and dig our toes in the whitest sand you will have ever seen.

Ladies, don't forget to paint your toenails for your Facebook and Instagram pics for all your holiday bragging for you friends and family to envy.

We then head to Daydream Island for the rest of the afternoon at our own pace. Relax by the pool or snorkel around the most famous reef in the world. Back on the mainland and with the sound of the ocean still playing in our ears, we end our magical day with dinner at the impressive Tides Restaurant at the nearby Club Wyndham Resort.

Meals: Breakfast, lunch and dinner

Day
8

TOWNSVILLE Wednesday 2 June 2021

Massive mangoes, tales of maritime mutineers & waterfront dining

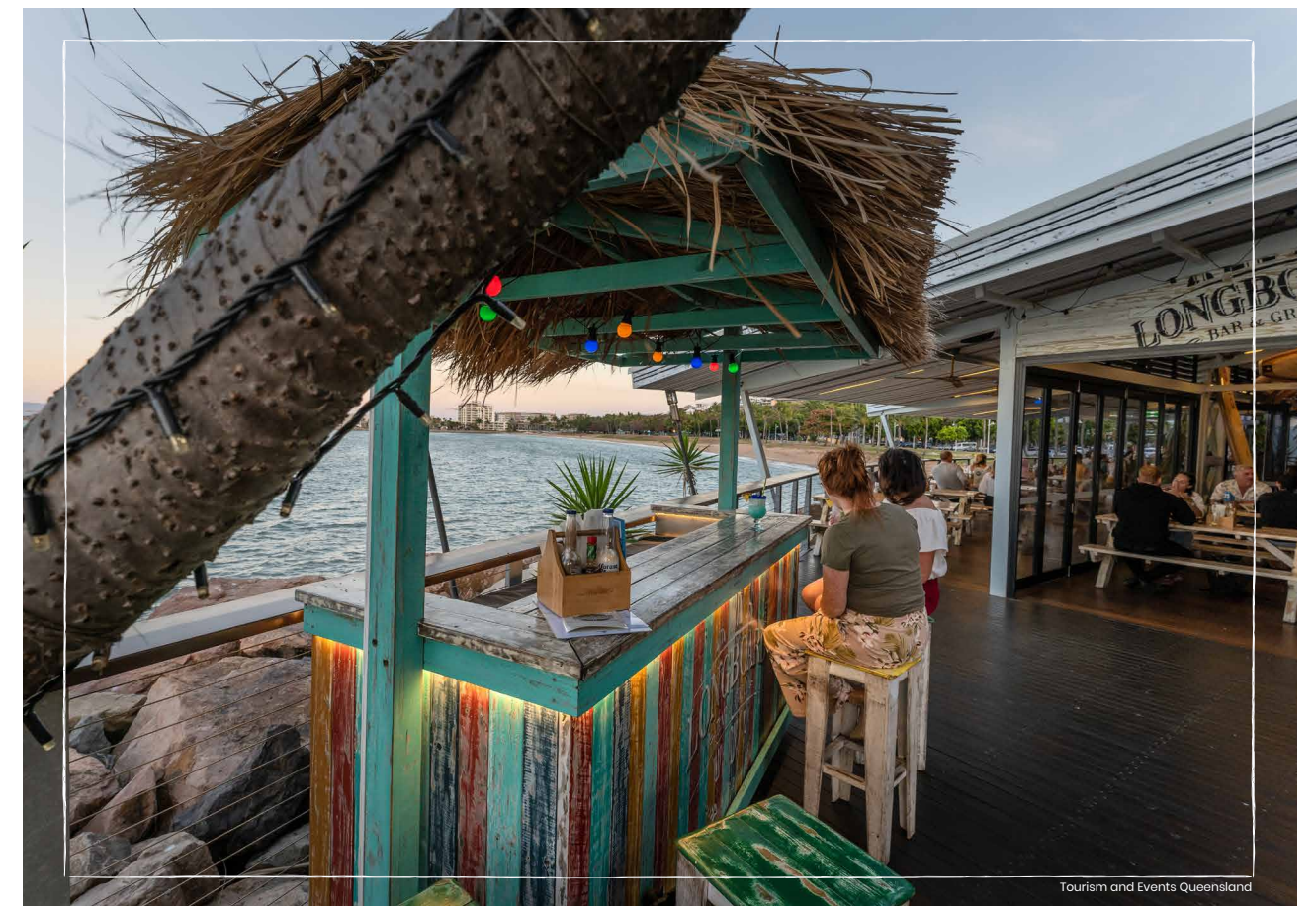
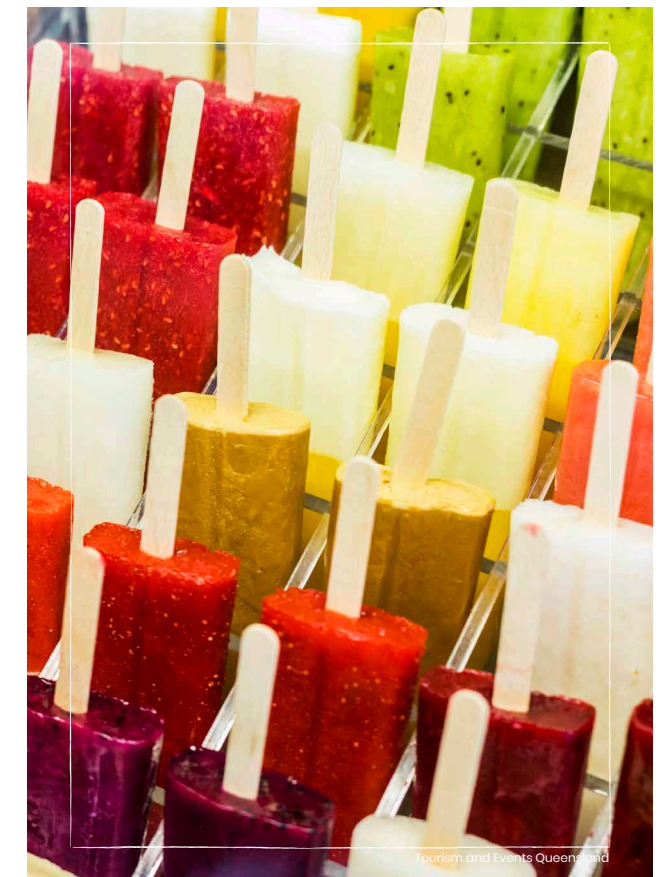
Spectacular coastal scenery abounds as we embrace Far North Queensland. Tick off the Big Mango from your big things checklist at Bowen, the self-proclaimed Mango Capital before arriving into Townsville. Our afternoon kicks off with a visit to the Museum of Tropical Queensland. Showcasing the history and heritage of North Queensland, it includes the story behind HMS Pandora, the warship dispatched to the South Pacific in pursuit of the infamous Bounty mutineers. You will hear about their epic adventures before it became one of Queensland's most notorious shipwrecks.

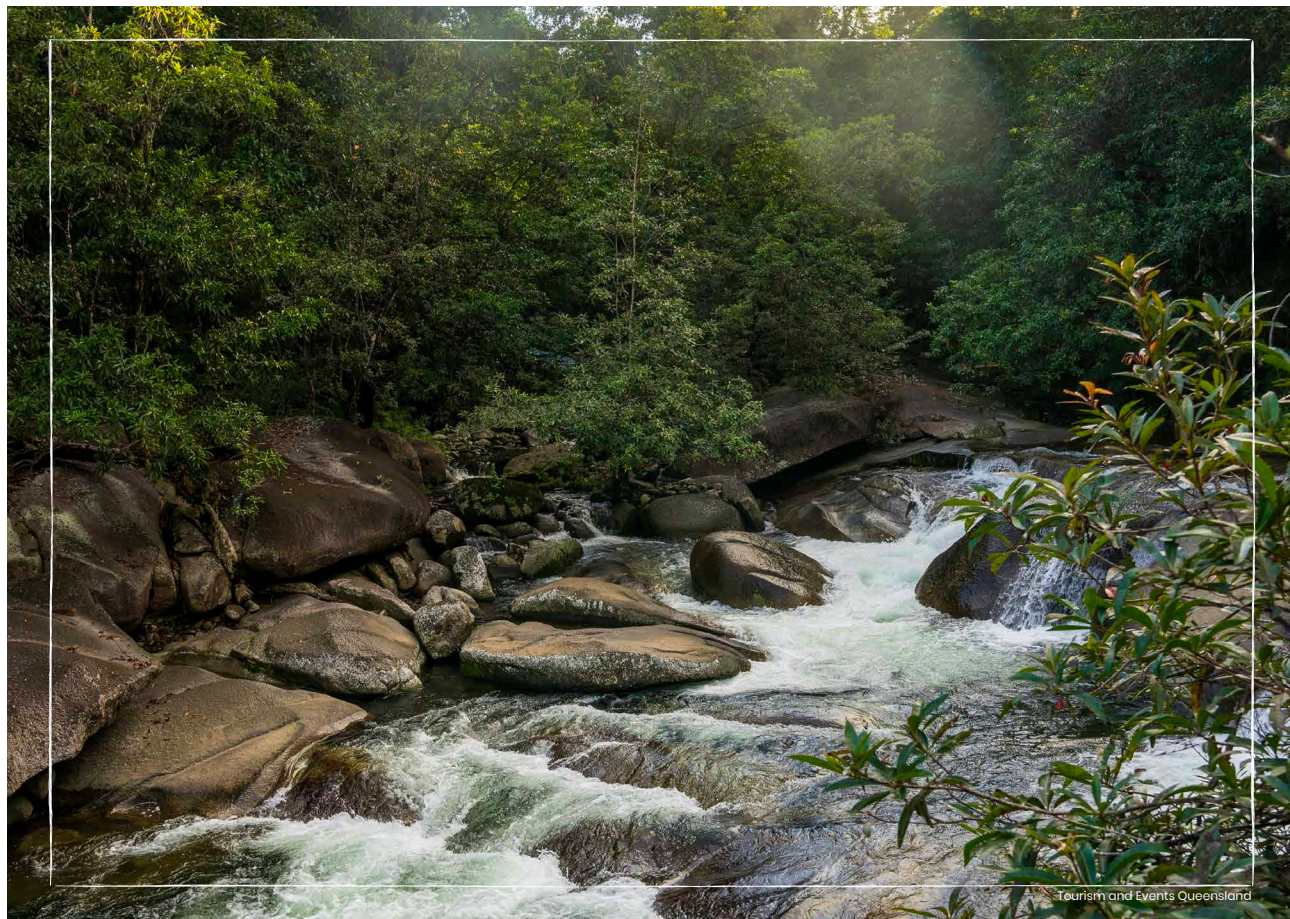
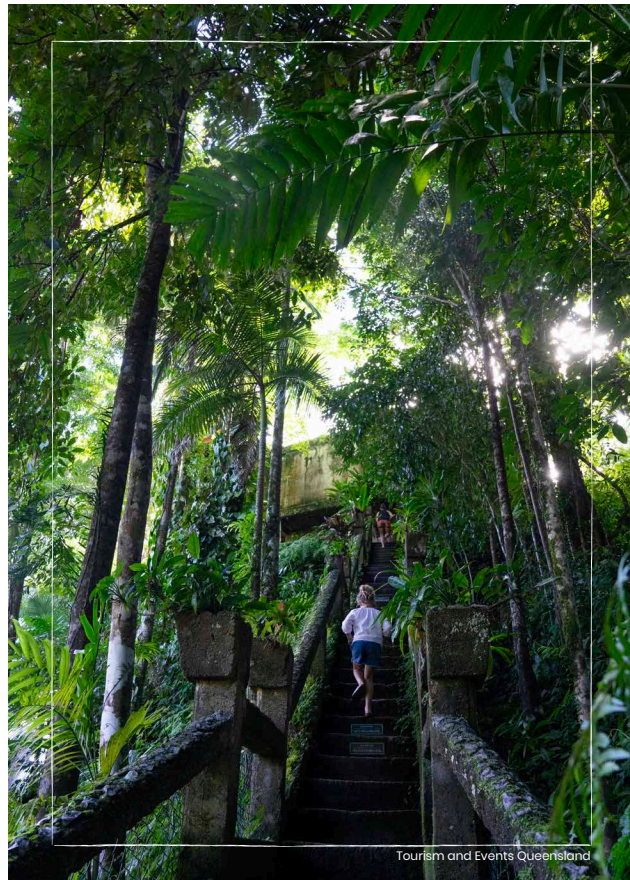
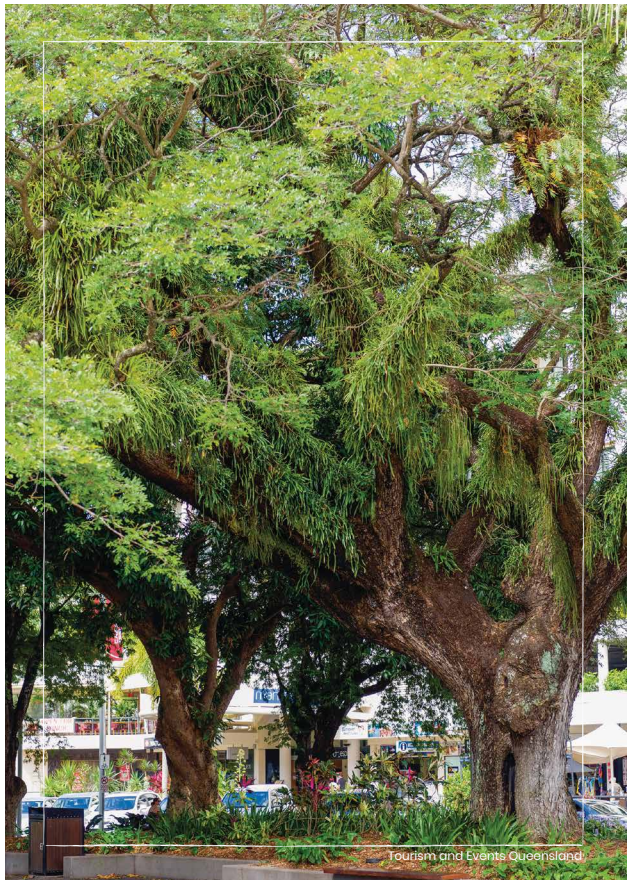
Later we drive to Palmetum Park, a botanical garden featuring a collection of more than 60 species of Palm. Stroll along the boardwalk and immerse ourselves amongst the garden's vast collection of palm species. Stop and reflect at the Blackhawk Memorial within the park dedicated to the 18 soldiers who lost their lives in a helicopter training exercise accident in 1996.

After settling into our hotel, check out The Strand. You might like to walk along this lovely promenade walk on the waterfront and take your pick of the many restaurants and cafes for dinner.

The Ville Resort Casino | 07 4722 2333

Meal: Breakfast





Day 9

TOWNSVILLE TO CAIRNS
Thursday 3 June 2021

Fields of sugar, big gumboots, big boulders & spanish castles

The song 'This is Australia' by Ganggajang, typifies the area we will explore today – sugar cane meets dense rainforest, this really is Australia.

Stopping in Tully, Australia's wettest town, we have the chance to tick off the 'Big Gumboot' from our 'Big Things' list.

Our next stop is a special place – Cairns' very own castle. Historic Paronella Park was created in the 1930's by Spanish Immigrant, Jose Paronella. Today the magnificent castle is protected by the National Trust and home to one of Australia's most magnificent tropical gardens. It has been described as 'heaven on earth' by a TripAdvisor reviewer.

We have lunch here and time to explore the park. After a photo stop at the nearby Babinda Boulders we head into Cairns.

2 nights | Rydges Esplanade Resort Cairns | 07 4044 9000

Meals: Breakfast, lunch and dinner

Day 10

Day 10 : CAIRNS & KARUNDA
Friday 4 June 2021

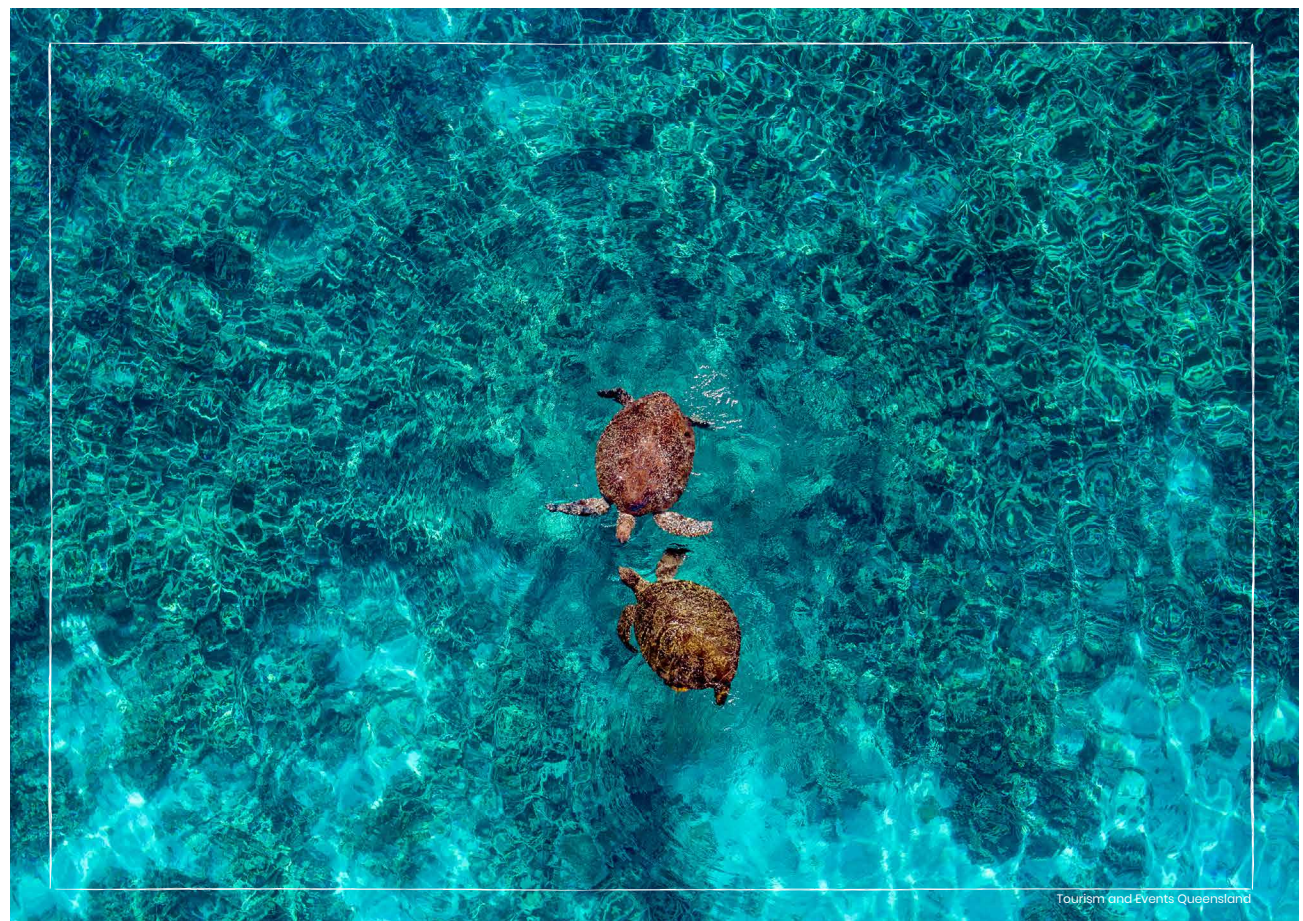
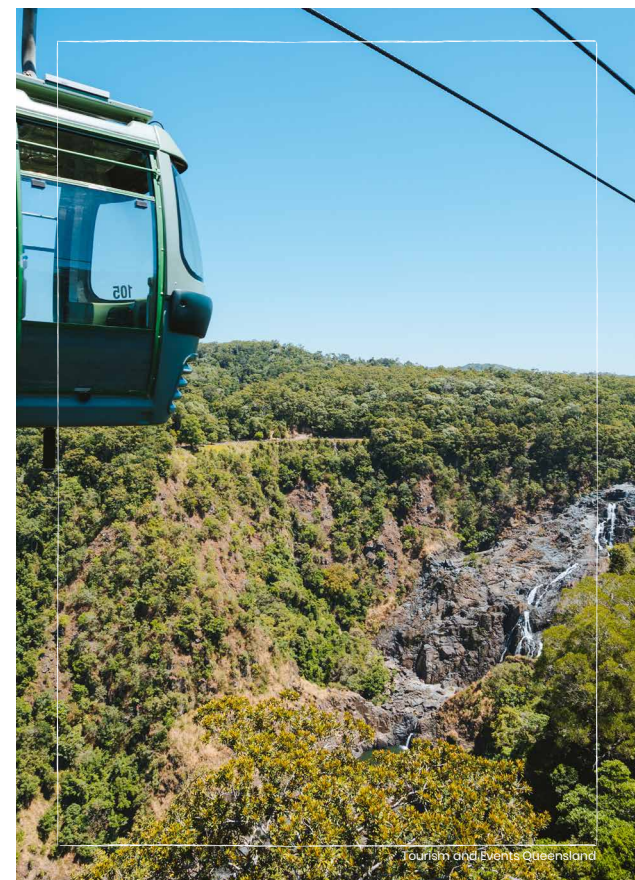
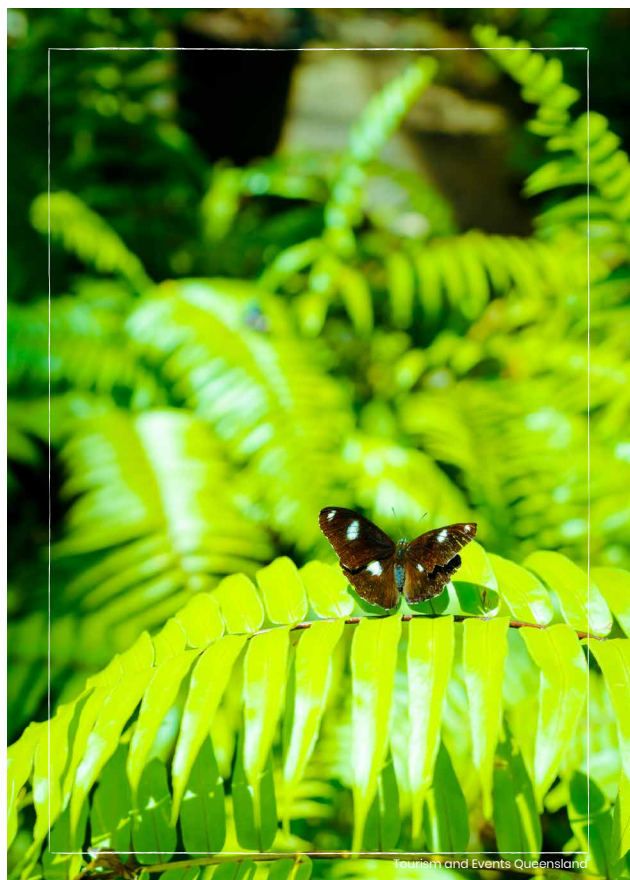
Waterfall trains, emerald rainforests, cable cars & night market bargains

Today we go 'troppo' and show you the best of Cairns. First we ride the historic Kuranda Train ascending through the magnificent Barron Falls National Park to the top of the range. We'll journey through picturesque valleys, jungles, railway bridges, tunnels built over a century ago and the Barron Falls themselves.

Perched above Cairns and surrounded by World Heritage Listed Rainforest is the village of Kuranda. With plenty of time to explore the arts and craft shops within the village we then board the Skyrail Rainforest Cableway, gliding us across the world's oldest rainforest rooftop down to the coastal plain. You'll feel like you're floating in the air. During our descent the views will be spectacular, broken up by our stops at the Interpretative centres learning all about this wonderful ecosystem. Take a short walk along the boardwalk through the rainforest to get a true sense of how quiet and peaceful it is.

Tonight take a walk along the famous Cairns Esplanade offering an international variety of dinner options. Make sure to leave some time to wander through the nearby Night Markets, to hunt for a unique bargain.

Meal: Breakfast



Day 11

Day 11 : HEADLINE HOME
Saturday 5 June 2021

Bag packing, breaky, farewells and flights home

It's our last day of the tour.

After breakfast our holiday comes to an end. Use our Taxi Voucher in the Holiday Pack for the transfer to Cairns Airport and your flight home.

Bon voyage! We hope to see you on another Wanderlust Australia Tour soon!

Meals: Breakfast

WHY I LOVE THIS TOUR... PETER

THE QUEENSLAND COAST REALLY PUTS ON A SHOW. I LOVE HOW WE TAKE YOU TO THE ICONIC PLACES LIKE WHITEHAVEN BEACH PLUS THE LITTLE "OFF THE TOURIST TRACK" SPOTS ONLY LOCALS KNOW.



SHAe KNOWS JUST THE SPOT WHERE FISH'N CHIPS
TASTE EVEN BETTER COZ THEY'RE BY THE BEACH

Tourism and Events Queensland

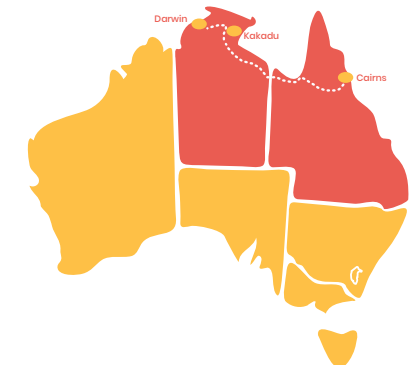
All itineraries are subject to change due to occasional restrictions in opening times or days. We can't be held responsible for any changes due to closures or inclement weather. See full Terms & Conditions for details.



CASSIE KNOWS JUST THE SPOT WHERE THE SAND
MAKES EVEN THE WHITEST OF SKIN LOOK TANNED

Tourism and Events Queensland

STILL GOT WANDERLUST? CONTINUE
YOUR HOLIDAY BY JOINING OUR
TO CAIRNS TO DARWIN TOUR LEAVING
ON 7 JUNE 2021! KEEP EXPLORING LIKE
A LOCAL & HAVING FUN ON ONE BIG
LONG HOLIDAY!



TWO FREE HOTEL NIGHTS BETWEEN TOURS

Join two Wanderlust Australia tours together and enjoy two free hotel nights between the end of one tour and the start of the next tours so you get to relax more on your holiday.

LET'S GO!

Book your trip now at
wanderlustaustralia.com.au

GOT QUESTIONS? LET'S CHAT.



enquiry@wanderlustaustraliatours.com.au



1300 604 700



wanderlustaustralia.com.au



Tourism and Events Queensland

Tour Terms & CONDITIONS

These Booking Conditions set out the terms on which you contract with us for the delivery of travel arrangements for your trip. By making a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

"You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us" and "our" means Busbiz Pty Ltd (ACN 005 422 524) trading as Wanderlust Australia Tours.

MAKING A BOOKING

A booking request is accepted when we issue a written booking confirmation and you have paid your deposit. It is at this point that a contract between us and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of ours other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount or refund.

We commence providing services to you as soon as we accept your booking. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

PRICES & EXCLUSIONS

Prices stated are in Australian Dollars (\$AUD), include GST and are current at the time of publication. The price includes transportation, accommodation and inclusions as per the published itinerary.

Domestic airfares and airport/hotel transfers are not included unless specifically stated. Costs associated with insurance, meals (other than those stipulated), emergency medical costs, gratuities, and all items of a personal nature are not included.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as fuel or air fare surcharges, or the imposition of new or amended Government charges.

DEPOSIT

A deposit per person of \$500 is required within 7 days (unless otherwise stated) of us accepting your booking. Please note that we may not hold any services for you until we receive payment of your deposit, meaning that services may become unavailable or prices may increase, in which case you will be responsible for paying the increased price, and we will not be responsible if services become unavailable.

FINAL PAYMENT

Payment in full must be received no less than 60 days before commencement of your trip. Tours which include The Ghan, Indian Pacific or Spirit of Tasmania payment must be made in full no less than 100 days. Note: some trips may require payment earlier or in additional instalments and this will be advised with the booking confirmation.

CANCELLATIONS BY YOU

You may cancel your booking by giving written notice to us. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

- any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made or due to hotels);
- where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell;
- a fee which is the greater of the deposit and 20% of the booking value to compensate us for work performed up until the time of cancellation; and
- a fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.

CANCELLATIONS BY YOU

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If after the application of these fees and charges there is a surplus of payments you have made to us, we will refund this to you within a reasonable time.

You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests.

Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once we have actually recovered the amounts from the third parties. We will use reasonable endeavours to recover third party payments, but we make no guarantee that we will be able to make recoveries.

For group departures, a transfer of a confirmed booking to another departure date is deemed to be cancellation of the original booking.

ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION

If due to any illness, suspected illness or failure to satisfy any required tests (such as a temperature test):

ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION..continued

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:
 - if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
 - if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking.

CANCELLATIONS BY US

Force Majeure – Prior to travel

If your travel arrangements cannot proceed due to flood, earthquake, war or civil strife, acts of terrorism, hurricane, cyclone, industrial disturbance, strike, fire, lock out, epidemic, pandemic, failure or delays of scheduled transportation facilities, or other Acts of God, or any law, order, decree, rule or regulation of any government authority, or for any other reason whether of a similar or dissimilar nature beyond our reasonable control (Force Majeure), we may at our election:

- postpone your travel arrangements to a future date, in which case we will issue you with a credit note equal to amounts paid at the time of postponement; or
- cancel your travel arrangements, in which case our contract with you will terminate.

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other. However, we will refund payments made by you less unrecoverable third party costs and less fair compensation for work undertaken by us up until the time of termination and in connection with the processing of any refund.

Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third party costs only.

General

If we provide you with any alternative services or assistance where travel arrangements are cancelled because of Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we have to cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal or better quality if appropriate.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of cancellation by us.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil, and for group departures a transfer of a booking to a different departure is deemed a cancellation of the original booking. An amendment fee of \$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Occasionally, we may need to make amendments or modifications to the itinerary and its inclusions and you acknowledge our right to make these modifications. If we become aware of a significant change to your itinerary or its inclusions prior to the commencement of your trip (where the trip can still proceed), then we will notify you within a reasonable time and give you the choice to accept the change, to receive a refund of the land portion of your trip or to accept an alternative trip if offered.

You acknowledge our right to substitute vehicles of a lesser standard in the event of mechanical breakdown or for other unforeseen reasons.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of any amendment or change to the tour itinerary or its inclusions. In addition, you acknowledge that if an event of Force Majeure disrupts your trip (for example if a flood means that we are unable to leave a particular area), then you will be responsible for the costs incurred for additional accommodation and any other expenses incurred as a result of the disruption.

CLIENT NAMES – EXACTLY AS PER PASSPORT / DRIVER’S LICENCE

For security reasons, airlines and other suppliers, require names to be given exactly as stated in your passport or driver’s licence. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will incur any fees charged, such as airline cancellation charges or re-issue fees, in addition to our own reasonable administration fees.

UNUSED SERVICES

No refunds will be made for of any travel arrangements not utilised, whether by choice or because of late arrival or early departure, including failure of transport to operate according to schedule, which we expressly disclaim liability for.

TRAVEL INSURANCE

It is strongly encouraged that you are adequately insured for the duration of your trip. We recommend a comprehensive travel insurance to cover cancellation, health requirements, luggage and additional expenses. The choice of insurer is yours. We strongly suggest that insurance be purchased at the time your deposit is paid, as cancellation terms will be strictly enforced from that time.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

HEALTH REQUIREMENTS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may impact your ability to participate during travel, then you must advise us at the time you make your booking request.

We welcome travellers with special needs. However, if you require special assistance (such as pushing a wheelchair or assistance with walking), you must travel with a companion capable of providing the required assistance or care. Please note that we do not provide any special assistance.

We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance from our personnel which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

We will not be liable for any damage, injury, death or loss of any kind arising from your failure to fully disclose relevant medical information.

INDEPENDENT SERVICES

We are not responsible for any additional activities or excursions that you arrange which are not included in the booked itinerary or principally sold by us. Any advice or recommendation made by a guide or local representative does not make us responsible or liable in any way.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of activities such as swimming or visiting national or private parks. By placing a booking, you accept these risks.

GENERAL TOUR PROVISIONS

Room Share

We offer a matching service for solo travellers who are willing to share twin accommodation, saving on single supplements. Only travellers of the same sex will be matched. There are no guarantees that a match will be possible and we do not warrant the suitability or characteristics of any persons we match. Please do not request a solo-match if you snore. Please note that a person we match you with is not responsible to provide any assistance to you. If we are unable to find a match, single supplements will apply.

Authority on Tour

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour leader may, acting reasonably, require that you leave the tour. You will not be entitled to any refund and you will be responsible for any additional costs you incur in this event.

Hygiene

While we may provide hand-sanitiser when you embark on coaches operated by us, you acknowledge that you are responsible for supplying your own hand-sanitiser, and any face-masks mandated to be worn by authorities.

Dietary Requirements

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

Luggage

Due to strict government vehicle weight restrictions, you are permitted to a maximum of one (1) suitcase which must not exceed 20kgs.

RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by Busbiz Pty Ltd (ACN 005 422 524)), and common carriers.

We act as an intermediary only and you will be subject to the terms and conditions of the Independent Supplier. Any disputes between you and the Independent Supplier are to be resolved between you and them.

To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Services we directly supply

To the extent only that we are the principal supplier to you of travel arrangements or other services which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier’s agent or an intermediary for an Independent Supplier) if they were carrying out the work we had asked them to do.

We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

While we endeavour to meet scheduled arrival and departure times, we cannot guarantee this. We disclaim any liability for any additional expenses you incur or any missed connections/services attributable to delays.

General liability limitation

Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts (“Consumer Warranties”). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, we disclaim all warranties.

To the fullest extent permitted by law, our maximum liability to you under these Booking Conditions, in tort (including negligence) and at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having the travel arrangements resupplied.

COMPLAINTS

In the event of a problem with any aspect of your travel arrangements you must tell us or make our representative aware of such problems immediately.

We will only consider and be responsible for claims made against us where we have had the opportunity to put things right on the ground. If you notify us of a problem during travel and we haven’t resolved it to your satisfaction, then you must make any claim in writing, within 30 days from the end of your travel arrangements.

DEEMED ACCEPTANCE

If you place a booking on behalf of another party, you represent and warrant us that you are duly authorised to provide the agreement and consent of the other party to be bound by these Booking Conditions. You agree that you will be responsible for any loss or damage we incur if this is not the case.

GENERAL

The contract between Swan Hill Bus Lines Pty Ltd (004 651 709) and its wholly owned subsidiaries Busbiz Pty Ltd (ACN 005 422 524) and Wanderlust Australia Tours Pty Ltd (ACN 641 987 368) and you is governed by the laws of the State of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria.

If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed without affecting the remaining provisions.

Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with our Privacy Policy, which is published here [www.wanderlustaustralia.com.au](#)

Updated: 7th September 2020