



**BEST OF TASSIE**  
**15 DAY LUXURY**  
**COACH TOUR**

**WANDERLUST**  
**australia tours**



*explore like a local*



## BEST OF TASSIE 15 DAY LUXURY COACH TOUR

\$7,692.00 per person  
twin/double room

\$1,463.00 single supplement  
guaranteed single room

SAVE \$400pp EARLY BIRD SPECIAL  
paid in full by 4th July 2021

PAY JUST \$500 DEPOSIT pp TO BOOK

History, wilderness, food and the freshest of air. Come with us and we'll show you how the Tassie locals like to experience their unique island home.

Experience the bucket list wilderness of Cradle Mountain, Lake St Claire, Cataract Gorge and walk amongst ancient Huon Pines on the Gordon River, among others. You'll also explore colonial history of farming, convicts and seafaring. There will be boutique browsing and shopping in Salamanca Markets. There's free time to be wowed at MONA, wander Hobart or take your own wilderness cruise.

Fresh air makes you hungry right? We'll call into places like The Pub in Paddock, taste Tassie pies, dine on the state's freshest seafood plus its beef, venison, lamb and Tassie taters too.

Pack your bags because Wanderlust Australia is inviting you along for the ride. It's going to be a fun trip!

*Wanderlust... a strong, innate desire to travel and discover.*



LACHLAN KNOWS JUST THE SPOT WHERE  
CUTENESS COMES WITH A LANGUAGE WARNING

Tourism Tasmania | Lauren Bath

## TOUR SNAPSHOT

Departure point: Melbourne, VIC

End destination: Melbourne, VIC

Tour duration: 15 days

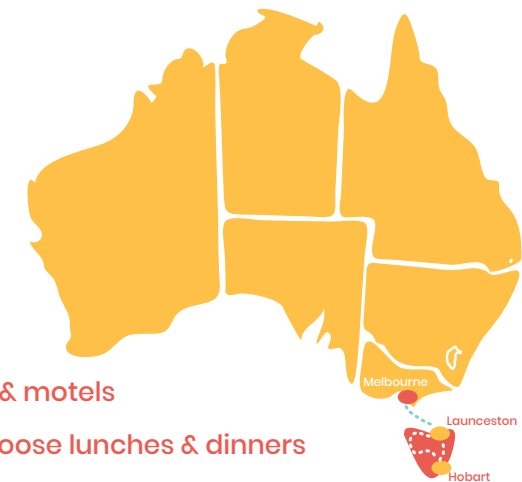
Dept date: 3 September 2021

Trip style: Escorted & free time

Accommodation type: Quality hotels & motels

Meals: Most included + freedom to choose lunches & dinners

Free time : Yes for shopping, meals & exploring like a local



PETER KNOWS JUST THE SPOT WHERE THE PERFECT  
SOUVENIR SHOP DOESN'T SELL LINEN TEA-TOWELS

Tourism Tasmania | William Smith & Sons, Ali Nasser

## WHAT'S ALWAYS INCLUDED IN YOUR WANDERLUST AUSTRALIA TOUR



LUXURY COACH  
TRAVEL



QUALITY  
ACCOMMODATION



FLEXIBLE  
BREAKFAST TIMES



OPTIONAL DINNER  
CHOICES



MORE FREE TIME  
ALONG THE WAY



BOOKED EXPLORING  
ACTIVITIES

## WHAT YOU'LL EXPERIENCE LIKE A LOCAL ON YOUR WANDERLUST AUSTRALIA 15 DAY LUXURY TOUR

Day  
1

MELBOURNE TO SPIRIT OF TASMANIA  
Friday 3 September 2021

### Bon voyage, bass straight views & on-board dining

On arrival at the Melbourne airport self-transfer to Port Melbourne using our taxi voucher.

We board our evening departure on the Spirit of Tasmania. The cabins on "the Spirit" are very comfortable, with a porthole, twin bed accommodation and en-suite bathroom. The facilities on the vessel are extensive with lounges, bars, shops and viewing areas.

Overnight | Spirit of Tasmania Outside Cabin

No meals included

Day  
2

DEVONPORT  
Saturday 4 September 2021

### Riding railway history, manicured garden exploring & ghostly wine tastings

We arrive in Devonport early morning and make our way to breakfast at the Argosy Motor Inn. Don River Railway Museum is our first visit where we take a tour of the workshop as well as a train ride and a morning cuppa.

Tasmania is spoilt with fertile soil which produces absolutely beautiful gardens and our next visit is testament to that. At Kaydale Lodge Gardens we immerse ourselves in the visual delights of this acclaimed two-hectare landscaped garden with unique features such as woodland ponds, streams, waterfalls, pearwalk, stonewalls, fritillaria meadow, massed trilliums and a dry zen garden. This is also our lunch venue where a light meal ends our time here perfectly.

Back towards Devonport we end our touring with a tasting at Ghost Rock Wines. This venue is all about the wine and accompanied by stories of how the wine came to be makes for a truly pleasurable day.

In Devonport we check in for our overnight stay and get to know our fellow travellers over a welcome dinner.

Quality Gateway Hotel, Devonport – 03 6424 4922  
Meals: Breakfast, lunch and dinner

Day  
3

DEVONPORT TO LAUNCESTON  
Sunday 5 September 2021

### Golden history, seahorse petting, platypus spotting & a bushranger's view

From Devonport we head to the Tamar Valley travelling through some rich country to Beaconsfield. This area is the site of Tasmania's largest gold discoveries and of course the incredible rescue in 2006 of two miners, Todd Russell and Brant Webb, who emerged from the mine 14 days after being trapped almost 1 kilometre underground.

We'll visit the Beaconsfield Gold Mine and Heritage Museum, home to Australia's only waterwheel-driven stamp battery, featuring an extensive collection of memorabilia and artefacts.

Further on is Beauty Point where we take a tour of Seahorse World, a high-tech working farm housing thousands of these peculiar and magical animals.

From the 'cave', home to sea horses and sea dragons to the 'farm', with a behind the scenes look at thousands of animals in varying sizes to the 'aquarium', showcasing many bizarre and mystical sea creatures this is a fascinating visit. We can even hold a seahorse in our hands if we want! There is nowhere else in Australia this is possible.

Right next door is Platypus House, another unique Tasmanian attraction being the only venue where visitors may watch Tasmanian Platypuses in an indoor setting. Most of us know a bit about platypuses, including how shy they are, but how often do we get the opportunity to come face to face with them?

We now head south, stopping at Bushranger Brady's Lookout where we can take in the panoramic views of the River and Valley.

2 nights Aspect Tamar Valley Resort | 03 6330 0494

Meals: Breakfast and dinner



Day  
4

## THE TAMAR RIVER AND BRIDPORT Monday 6 September 2021

### Sea tales, stunning gorges, cascade cruising & dunes-to-sea lunches

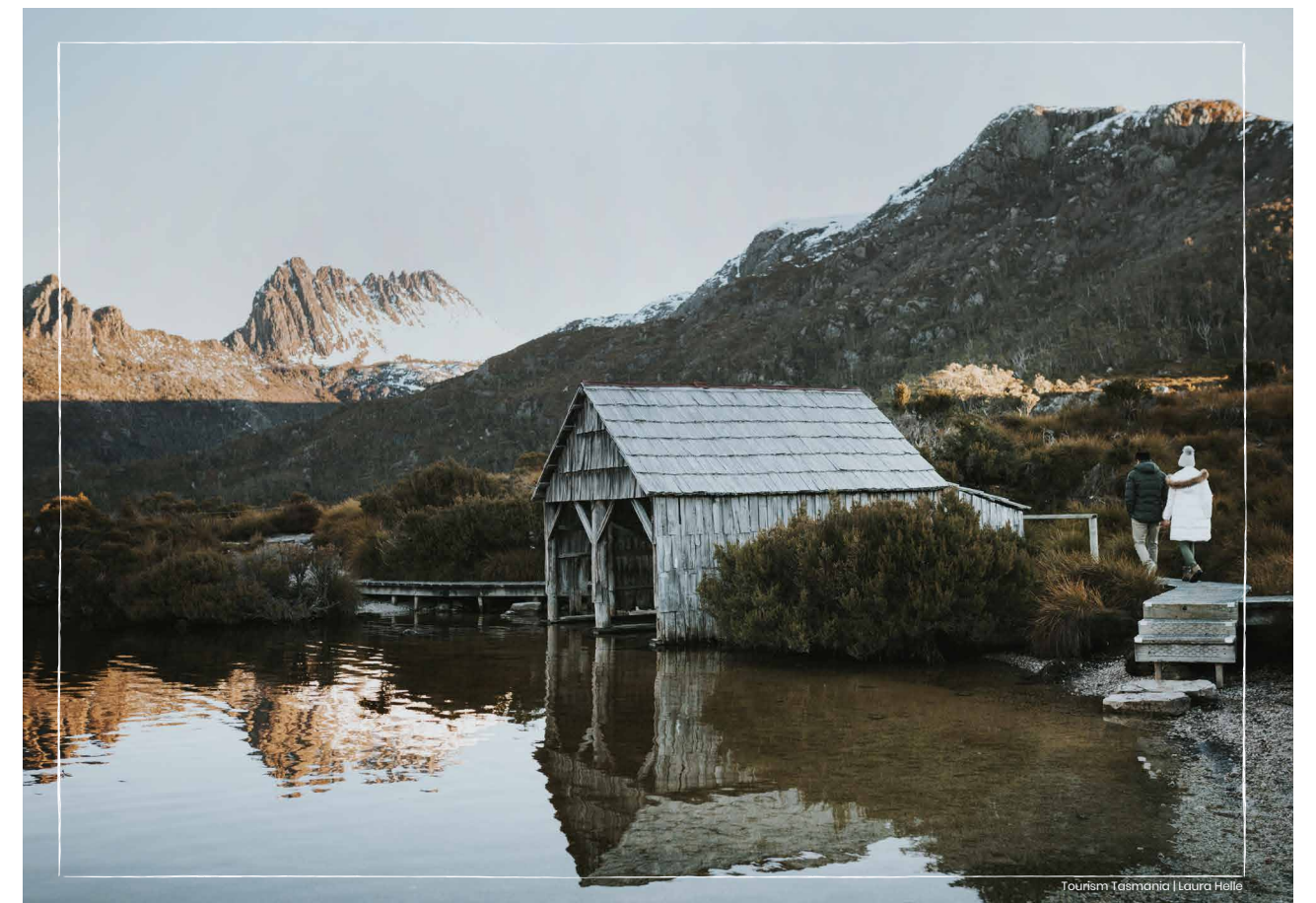
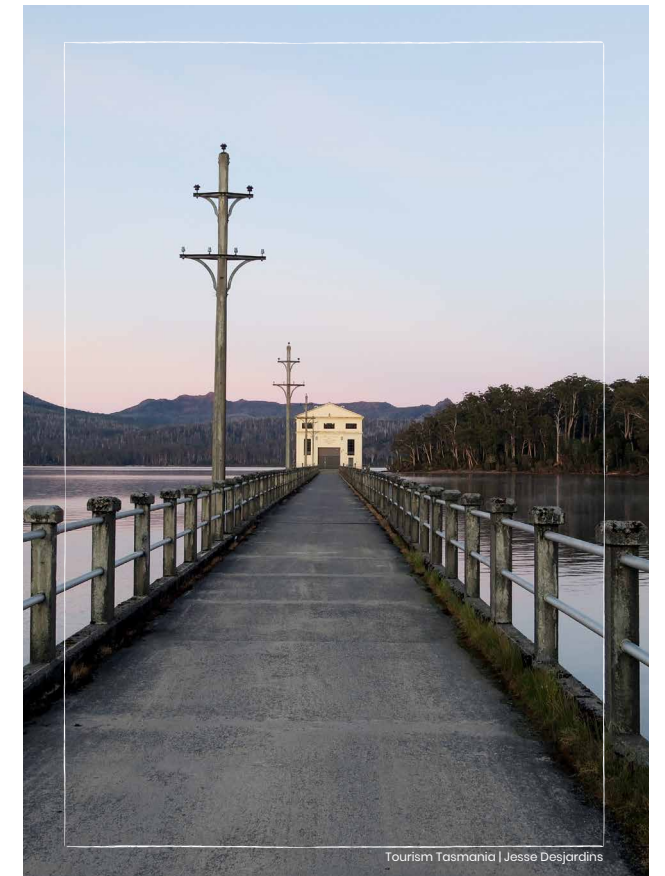
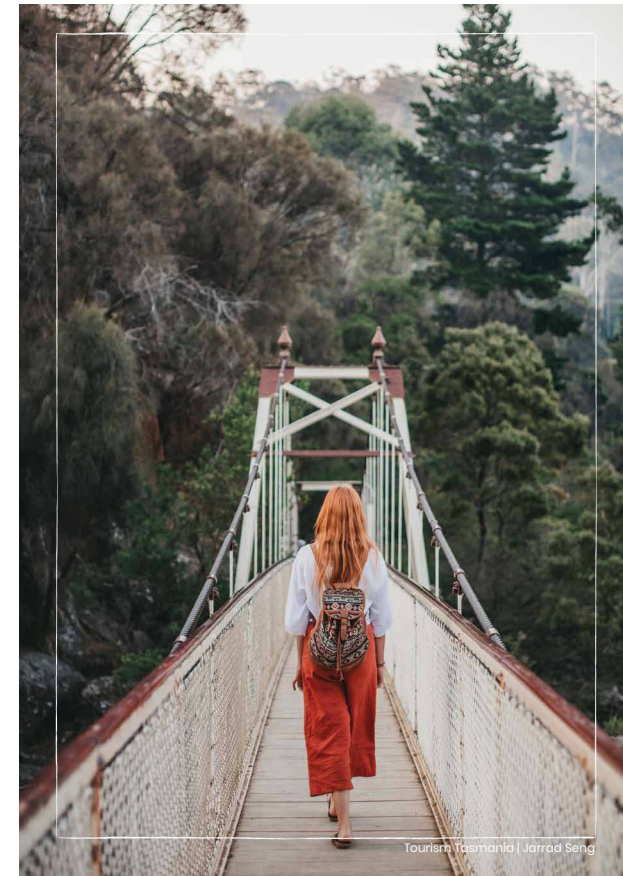
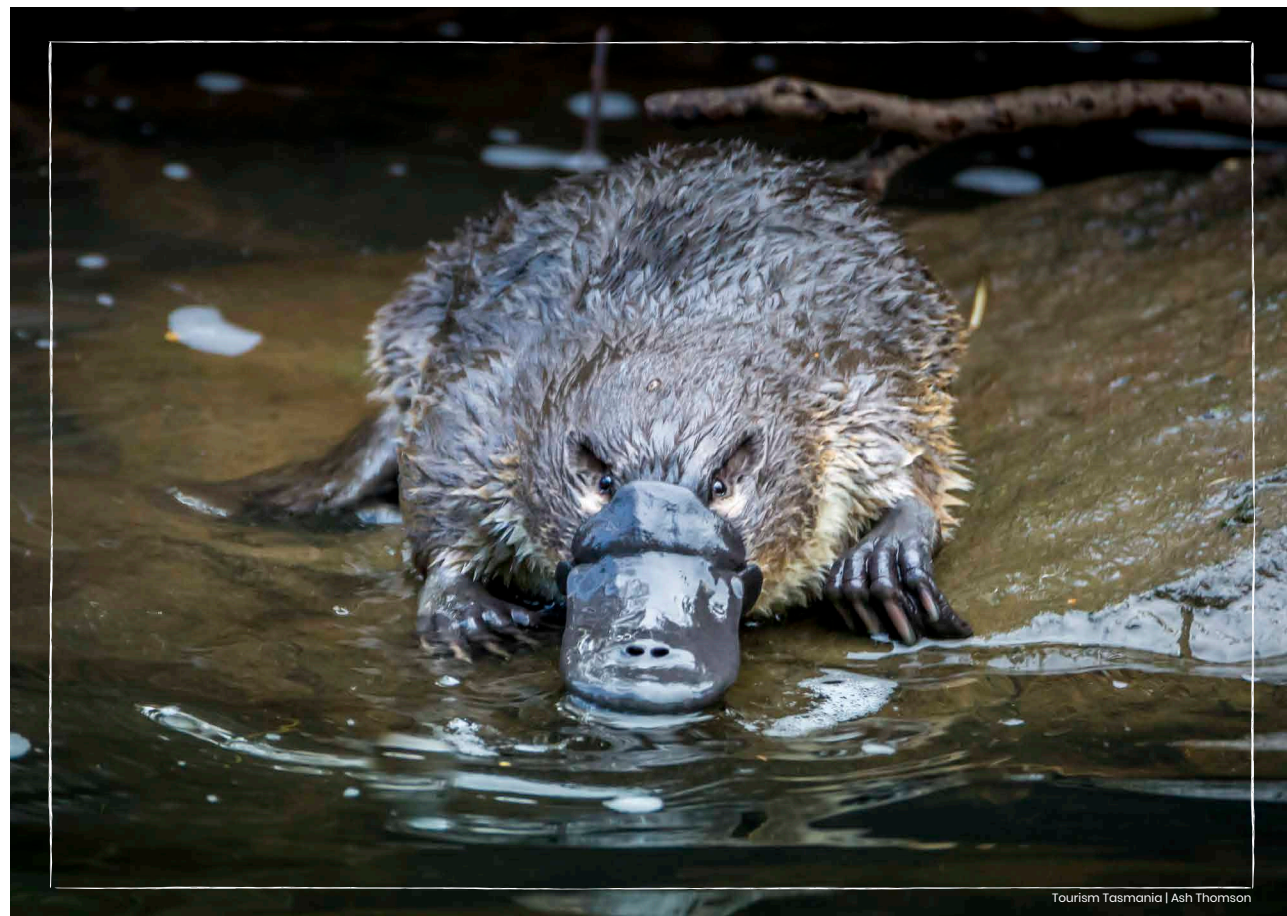
We join Tamar River Cruises aboard the Lady Launceston this morning as we explore the Old Launceston Seaport before cruising to Kings Wharf, viewing historic vessels and Launceston's delightful riverfront precinct.

The highlight of the experience is then cruising into the spectacular Cataract Gorge as we engage the Lady Launceston's unique and silent electric drive. View the sheer cliffs and cascades from our seats on this 1890's style vessel. The skippers' commentary on the history of this fascinating area adds to the appeal of the cruise.

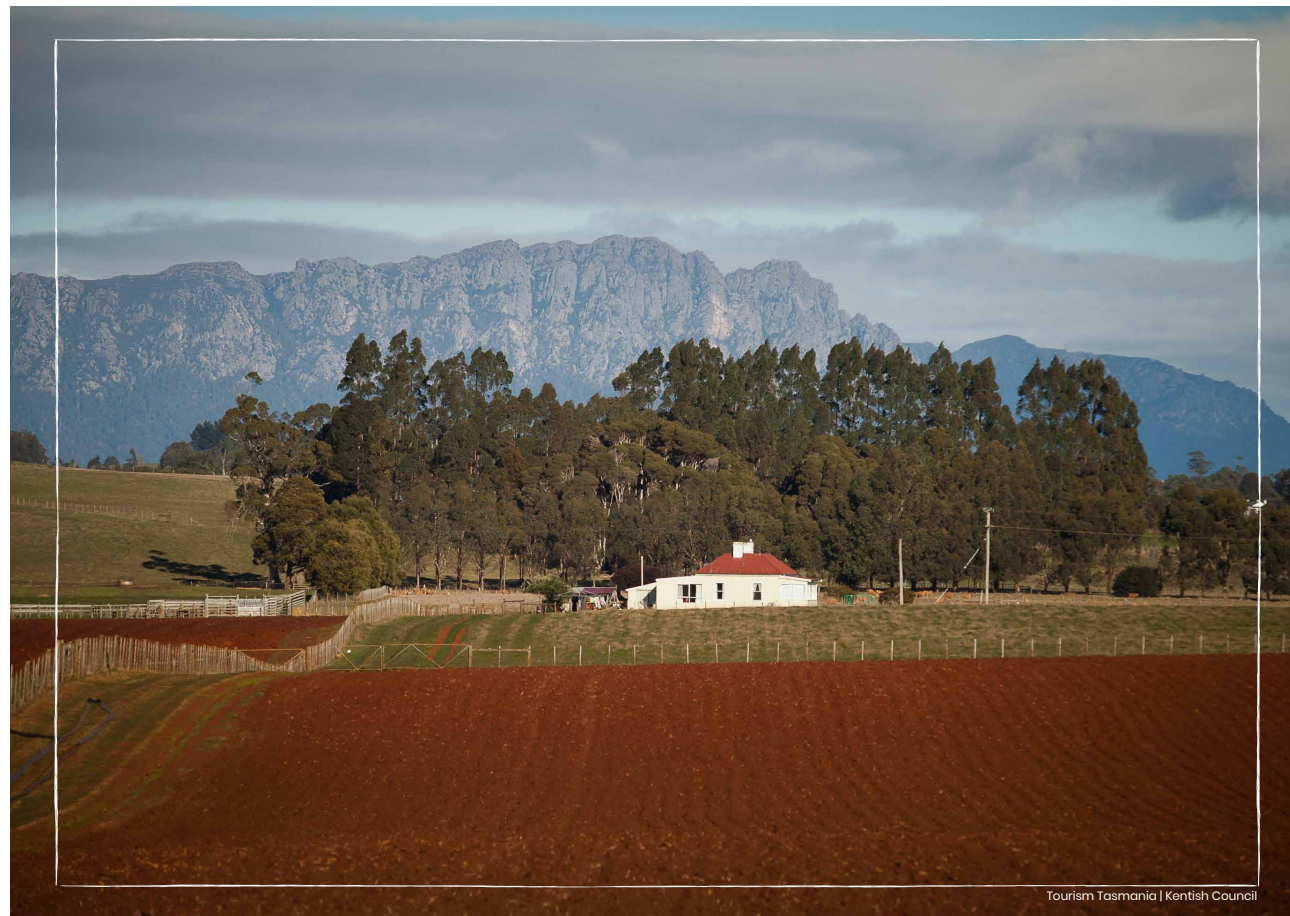
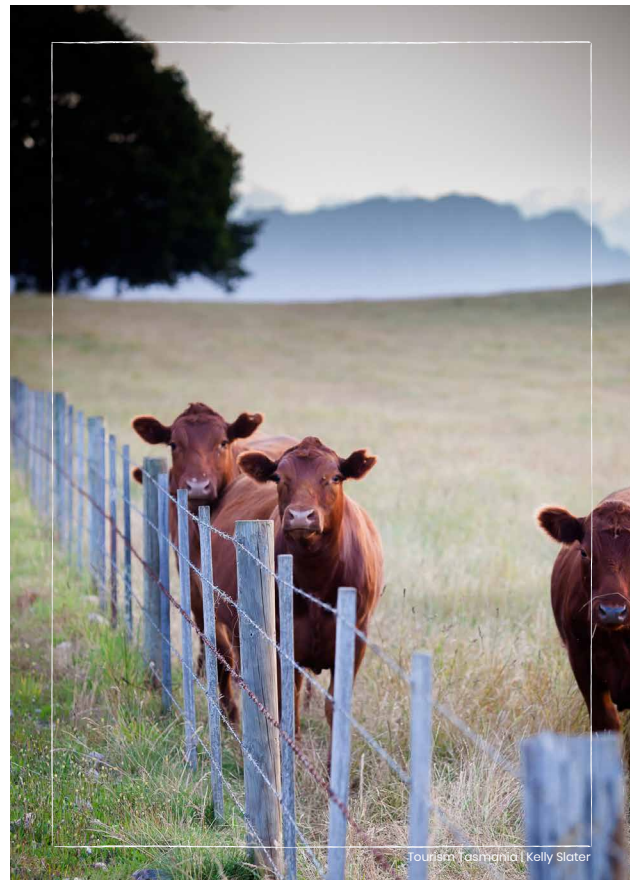
Back on dry land, we make our way to the north-east coastal town of Bridport and stop for lunch at the Barnbougle Golf Course. Rated as one of Australia's best golf courses, you don't need to be a golfer to appreciate the stunning views across the dunes and out to sea.

This afternoon we return to Launceston for another night at the resort.

Meals: Breakfast, lunch and dinner







## Day 5

**LAUNCESTON TO BICHENO**  
Tuesday 7 September 2021

### Rich farming lands, lavender fields, pub in a paddock & east coast views

This morning we make our way east towards Scottsdale, the main centre in this area, serving some of the richest agricultural and forest country in the State.

Close by is the Bridestowe Estate Lavender Farm where we take a tour of the flower shed and distillery.

Continuing our journey east, we veer off to a little place called Legerwood. There are some incredible tree carvings here and our lunch stop is at Pyengana. The Pub in the Paddock is one of Tasmania's oldest pubs (Circa 1880) and is nestled in one of Tasmania's most beautiful valleys.

This afternoon we head to the East Coast of Tasmania and travel south through Scamander to our overnight stop in Bicheno, where our hotel overlooks the water.

Overnight | Beachfront at Bicheno | 03 6375 1111

Meals: Breakfast and dinner

## Day 6

**BICHENO TO PORT ARTHUR**  
Wednesday 8 September 2021

### Seafood farming, tassie pies, blowholes, arches & a devil's kitchen

Today we travel to Coles Bay at the Freycinet Marine Farm. When Julia and Giles Fisher purchased the Freycinet Marine Farm in 2005 it marked the beginning of a wonderful journey showcasing Tasmania's best seafood produce to the world. We are given a talk on the business and taste some of the products for sale.

Continuing to Swansea we stop at the Bark Mill Tavern and Bakery to purchase some locally made lunch.

This afternoon we visit several of the Tasman Peninsula's natural attractions, such as Tasman Arch, Devils Kitchen and the Blowhole which are all natures' picturesque way of showing off, before arriving in Port Arthur where we check in to our overnight accommodation.

Overnight | Fox & Hounds Inn, Port Arthur | 03 6250 2217

Meals: Breakfast and dinner



# Day 7

## PORT ARTHUR TO HOBART Thursday 9 September 2021

### Goal ghosts, colonial convict crimes & riverside restaurants

Today we discover the incredible story of the Port Arthur Historic Site. The penal settlement is a stark reminder of the harsh conditions endured by the earliest European inhabitants of this one-time island jail.

This is the place where up to 12,000 prisoners were kept in an atmosphere of hopelessness and misery. Even though the Tasman Peninsula is spectacular, you can imagine the conditions, especially on a cold winter's day, endured by the prisoners over 150 years ago.

We take a fascinating journey, retracing the life of a convict from the time of his petty crime in England, to his transportation to Port Arthur and finally his life in the penal colony in the Visitor Interpretation Centre before a walking tour through the settlement.

After some free time to purchase lunch we make our way to Hobart and check into our hotel. Our Hotel is located close to the waterfront and is a historic building that once housed wool and other agricultural products. We are within walking distance of many restaurants for dinner. Ask one of the crew for some suggestions.

3 nights | Old Woolstore Apartment Hotel, Hobart | 03 6235 5355

Meal: Breakfast

# Day 8

## HOBART AND THE HUON VALLEY Friday 10 September 2021

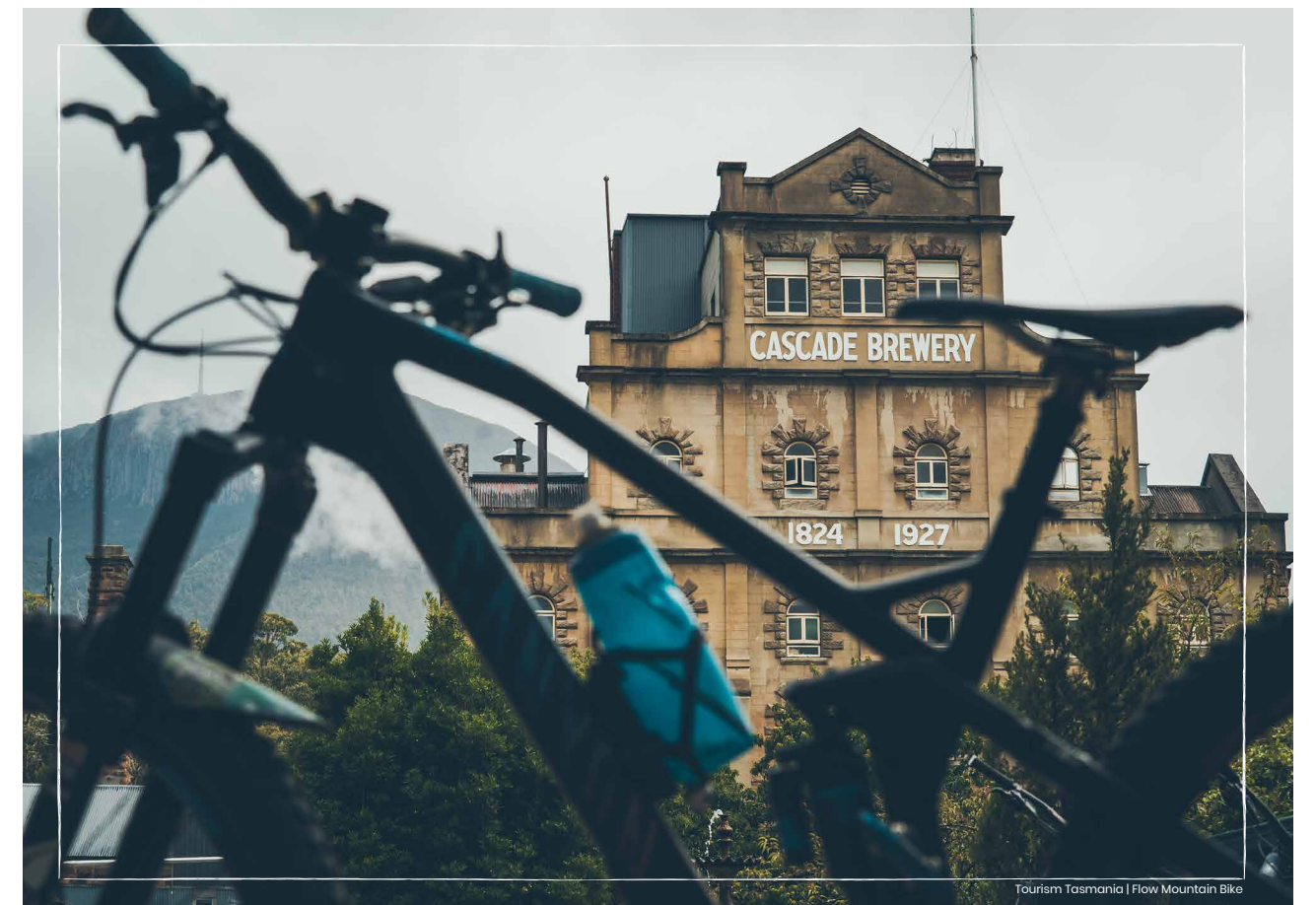
### Historic city sights, convict stories, brewhouse lunches & cider sipping

between the towering peak of Mount Wellington and the Derwent River, Hobart is one of the most beautiful cities in the world. Hobart is Australia's second oldest capital and everywhere we go the past steps out to meet us. Sullivans Cove is lined with sandstone warehouses reflecting the area's rich maritime history and at Battery Point tiny cottages vie for space with grand mansions and Victorian terraces.

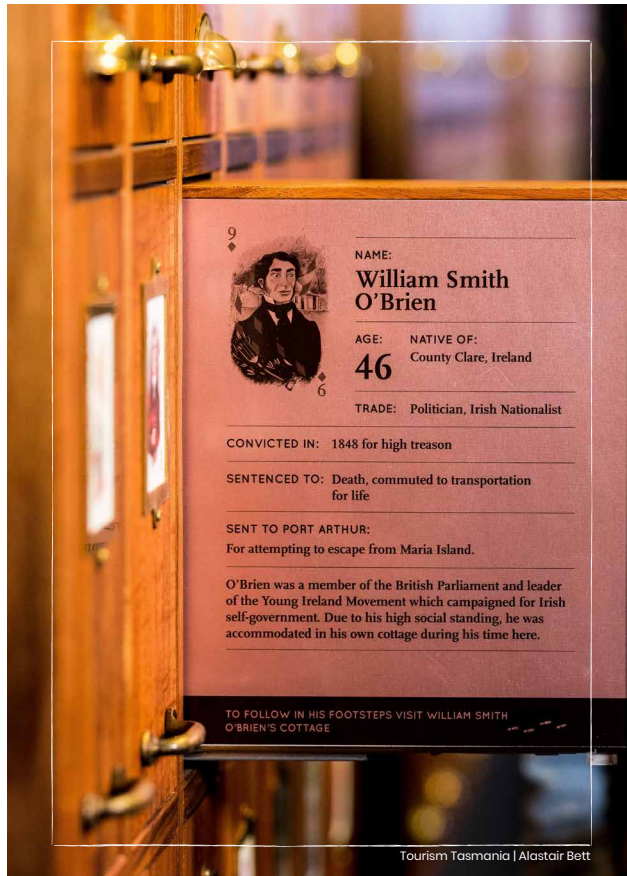
Our touring finishes at the Cascades Female Factory. This was a self-contained, purpose-built institution intended to reform female convicts, where the inmates did laundry and needlework services, offsetting some of the colony's penal costs. Here, we enjoy Her Story; this re-enactment tells the story of a female convict transported for 7 years for stealing a loaf of bread.

Lunch today is at the Cascade Brewhouse and this afternoon we take a sightseeing drive into the Huon Valley with a stop at the Apple Shed Museum & Willie Smith Organic Cider in Grove for a tasting.

Meals: Breakfast and lunch







Day  
9

**HOBART**  
**Saturday 11 September 2021**

**Markets, self-exploring, modern art, wilderness cruises & seafood dining**

One of the highlights each week in Hobart is a visit to the Salamanca Markets where hundreds of stallholders set up their stalls along the elm tree lined street every Saturday, drawing large crowds.

With so many sellers the list of items we can find are endless with many local crafts, jewellery, fashion and food stalls all rating very highly. We can enjoy the morning here and the remainder of the day is free for personal sightseeing in Hobart.

A couple of options that are worth mentioning to fill our day are MONA or Pennicott Wilderness Cruises. Both can be arranged by our helpful crew so ask them for details before today, to avoid disappointment.

We meet together this evening to chat about our day over dinner at the Drunken Admiral Restaurant. It's one of the city's premier waterfront restaurants and offers the very freshest selection of locally sourced oysters, prawns and fish in a vibrant maritime atmosphere.

Meal: Breakfast

Day  
10

**QUEENSTOWN**  
**Sunday 12 September 2021**

**West coast views, hand-crafted timber murals & pristine wild wilderness**

We say farewell to Hobart and begin our journey to the West Coast. The area to our immediate left is part of the huge South West National Park, which, combined with the Franklin-Gordon Wild Rivers National Park makes up almost one third, of the land mass of Tasmania. Much of this area is now World Heritage Listed.

In the geographical centre of Tasmania is Derwent Bridge where we visit the Wall in the Wilderness. In the reception area, there are many three-dimensional sculptures to view. The ambitious artist has carved the history of the highlands in a wall of timber, most in the rare Huon Pine from the area.

This afternoon, we drive through the pristine wilderness of the Franklin Gordon Wild Rivers National Park, through some of the state's most spectacular lakes and mountain areas before the steep drive into Queenstown, a town which was established as a result of the discovery of gold and other minerals at Mount Lyell.

2 nights | Comfort Inn Gold Rush, Queenstown | 03 6235 5355

Meals: Breakfast and dinner



Day  
11

**GORDON RIVER**  
Monday 13 September 2021

**Wilderness river cruises, ancient pine walks & harbourside village strolls**

We have a stunning cruise to enjoy this morning. It leaves from Strahan and takes us right across Macquarie Harbour and into the Gordon River. We will see Huon Pine trees that are thousands of years old. We have the opportunity at Heritage Walk to see these and other trees of the dense forest close up.

We also come across the remains of the 3 storey jail house on Sarah Island and take a first-hand view of the only entrance to Macquarie Harbour, known as Hells Gates.

It's a great day topped off with a beautiful buffet lunch. We return to Strahan mid - afternoon for some free time to spend around the main wharf and the Esplanade.

Meals: Breakfast and lunch

Day  
12

**QUEENSTOWN TO BURNIE (CRADLE MOUNTAIN)**  
Tuesday 14 September 2021

**Crystal mountain lakes, world-heritage wilderness & furry little devils**

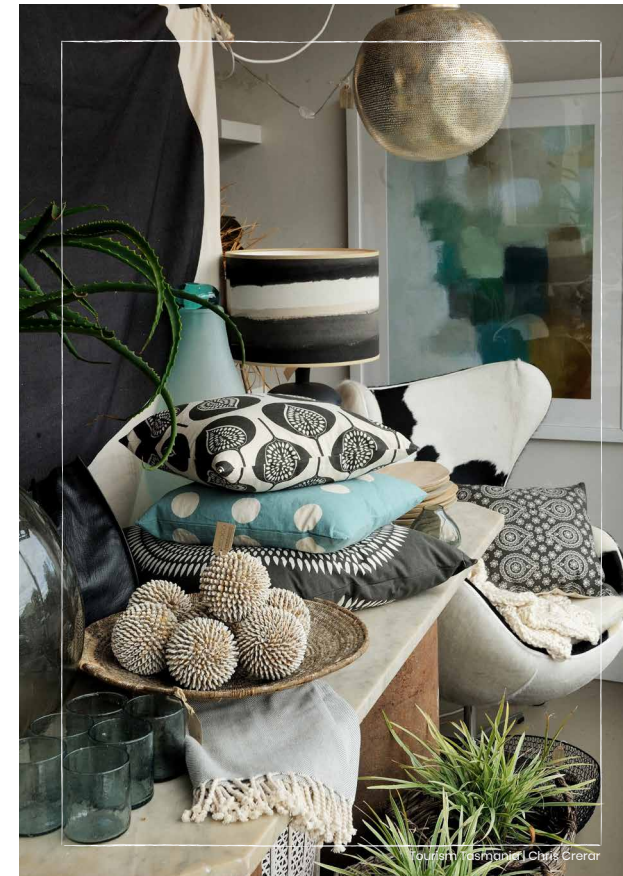
Cradle Mountain which forms the northern end of the wild Cradle Mountain - Lake St Clair National Park, itself is a part of the Tasmanian Wilderness World Heritage Area. The area is one of the most popular natural areas in Tasmania due to its spectacular beauty.

This morning we enjoy a guided tour of the National Park and Dove Lake before arriving at the nearby Cradle Mountain Hotel for lunch. We also have some time for a wander through the unique purpose-built Wilderness Gallery, showcasing environmental photography.

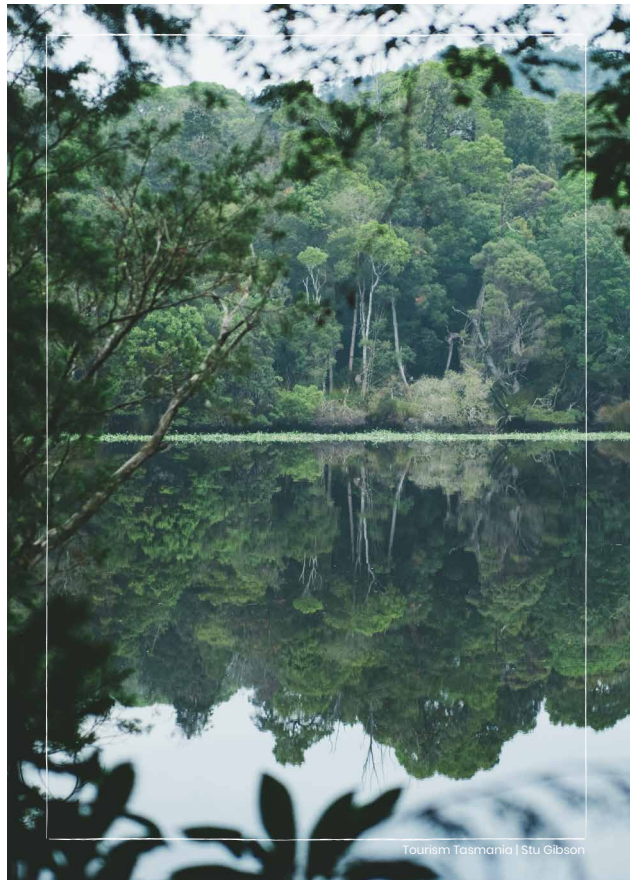
Our last stop in this area is a visit to Devils @ Cradle, a Tasmanian devil interpretation centre. Our specialist guide will introduce us to the lifestyle of the alpine Tasmanian devil. We then enter a special viewing area for our encounter with the real thing. We may see the devils sunbaking, sleeping in the dens or running around in their enclosures. Our guide will gently handle some of the devils during our tour. From Cradle Mountain we head north to the coastal town of Burnie for our next 2-night stay.

2 nights | Beachfront Voyager Motor Inn, Burnie | 03 6431 4866

Meals: Breakfast, lunch and dinner



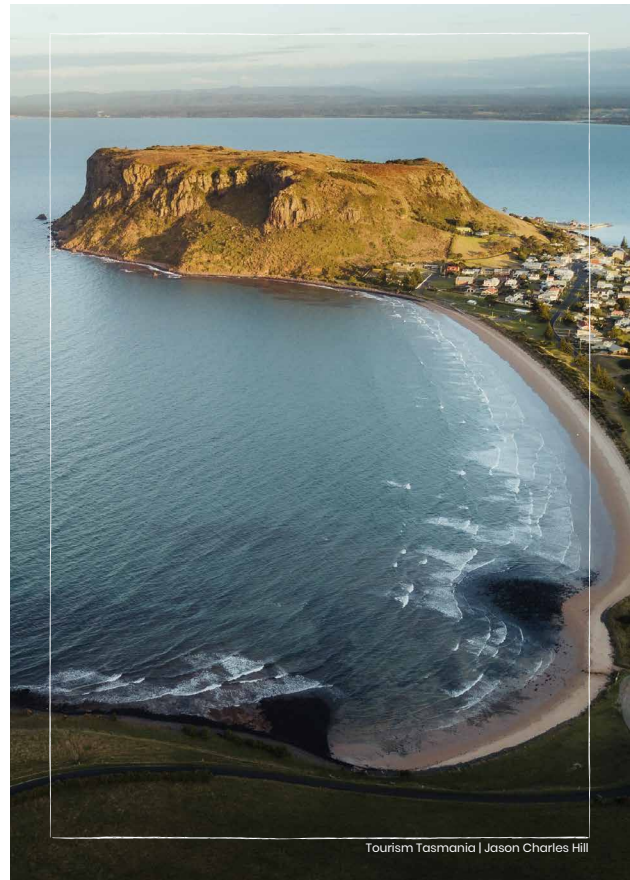




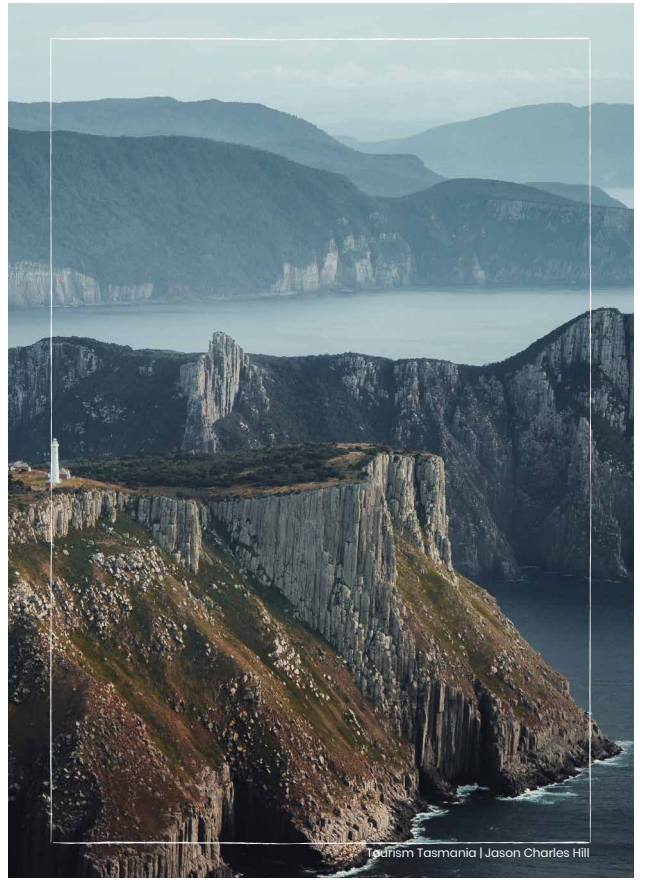
Tourism Tasmania | Stu Gibson



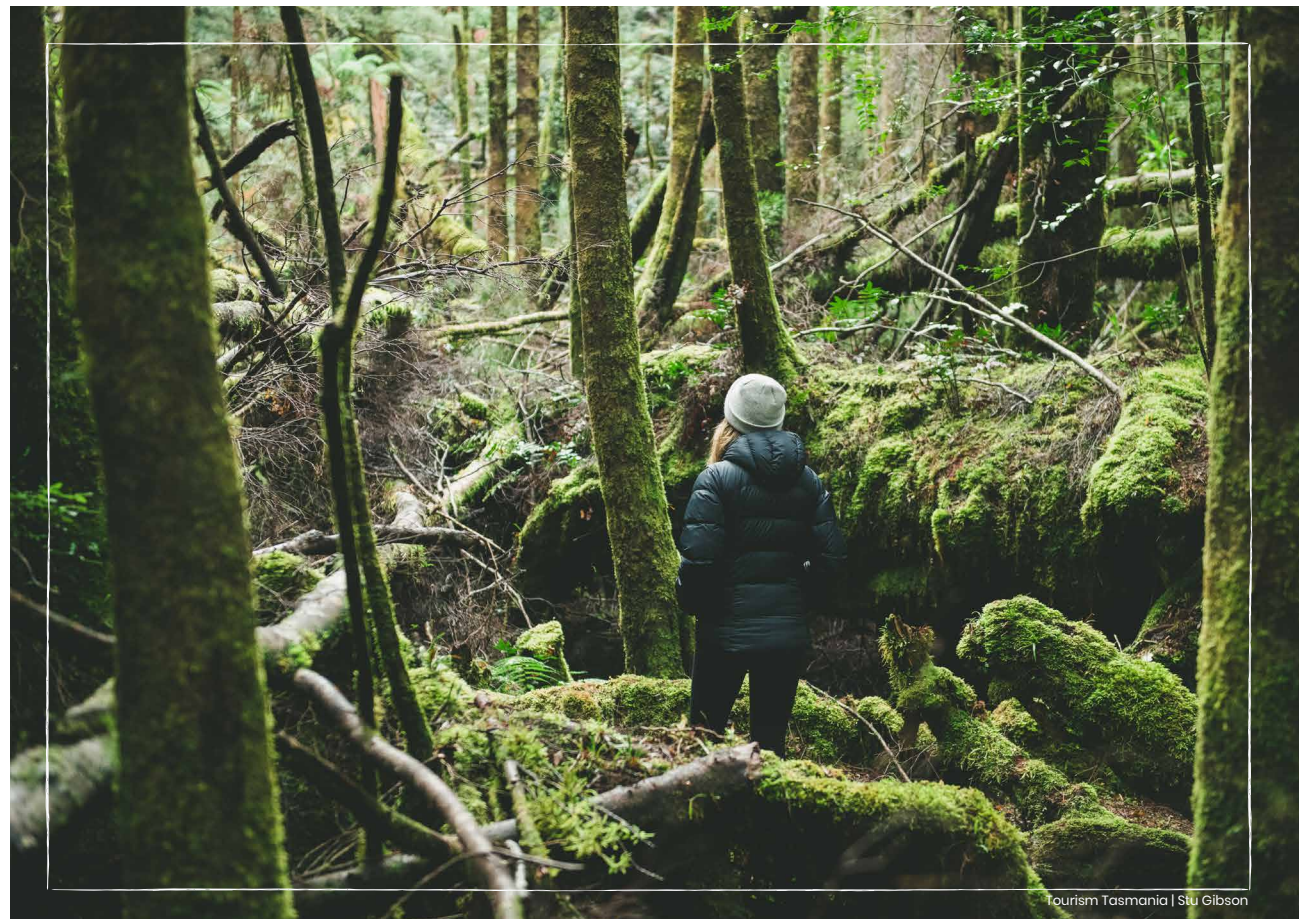
Tourism Tasmania | Ollie Khodun



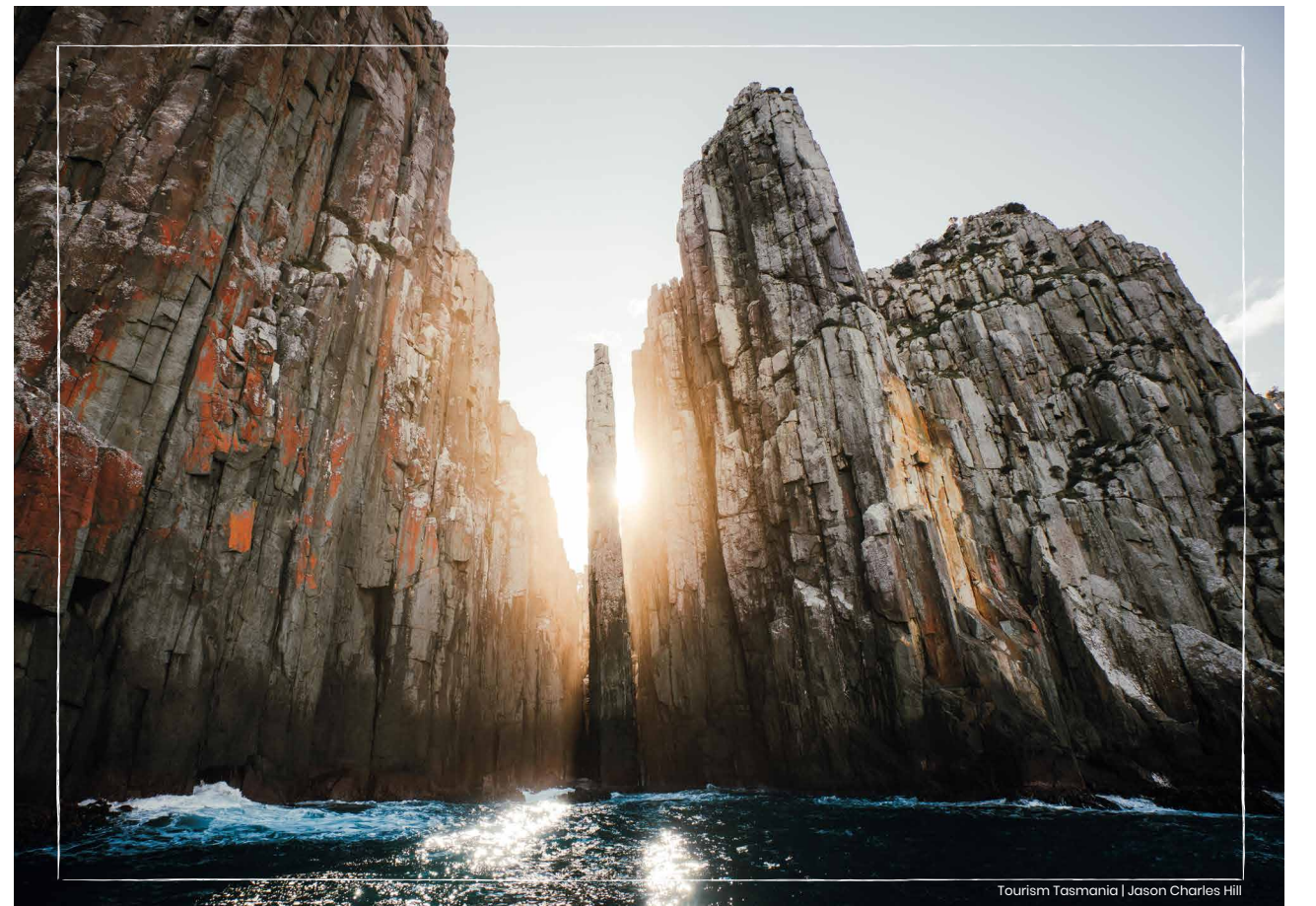
Tourism Tasmania | Jason Charles Hill



Tourism Tasmania | Jason Charles Hill



Tourism Tasmania | Stu Gibson



Tourism Tasmania | Jason Charles Hill



Day  
13

**FAR NORTH WEST**  
Wednesday 15 September 2021

**Colonial farming, world's freshest air, craft, teahouses & a rocky nut**

This morning we visit Woolnorth Station which covers more than 22,000 hectares in the far north-west corner of Tasmania. This property is owned by the Van Diemens Land Company which began in 1825 from a Royal Charter from King George IV. It is the only company in the world still operating under such a charter.

Most of Tasmania's native animals abound on Woolnorth Station including wallaby, wombat, echidna, bandicoot, platypus, sugar gliders, quolls, Tasmanian Devils and others. In fact the last four Tasmanian Tigers ever captured were caught at Woolnorth and sent to the Domain Zoo in Hobart. We will be accompanied by a Station Guide and have morning tea while we are here.

This is our chance to breathe the world's freshest air at Cape Grim, visit the Wind Farm and enjoy a brief but spectacular coastline walk around Woolnorth Point – from the west coast around the point to the east coast! We now retrace our steps along the coast where we spend time in Stanley, a village with small craft shops, historic houses and tea houses. A chairlift also operates to the summit of the Nut (optional). This has been another great day.

Meal: Breakfast

Day  
14

**BURNIE TO DEVONPORT**  
Thursday 16 September 2021

**Crafty makers, chocoholics heaven, topiary & chopping champions**

We have a relaxed start to the day before visiting the Makers Workshop. This is a modern facility with interpretive displays and studios for working artists. We enjoy a papermaking tour with Creative Paper and learn how ancient paper making techniques are used to create beautiful, eco-friendly Tasmanian papers.

Our lunch venue today is just outside Devonport at the House of Anvers Chocolate Factory. A delicious lunch is planned in this lovely setting with a chance to look through the retail store. During our travels to day we pass through Railton and Sheffield, both interesting little townships. The colourful murals in Sheffield have long made this small town famous and there are around 100 imaginative Topiary characters to see as we drive through Railton as we head to The Australian Axeman's Hall of Fame, which is a national museum showcasing Australia's wood-chopping sporting champions – very unique!

Devonport is our final destination today where we board the Spirit of Tasmania for our overnight crossing back to Port Melbourne.

Overnight | Spirit of Tasmania Outside Cabin

Meals: Breakfast, lunch and dinner



Tourism Tasmania | Chris Crerar

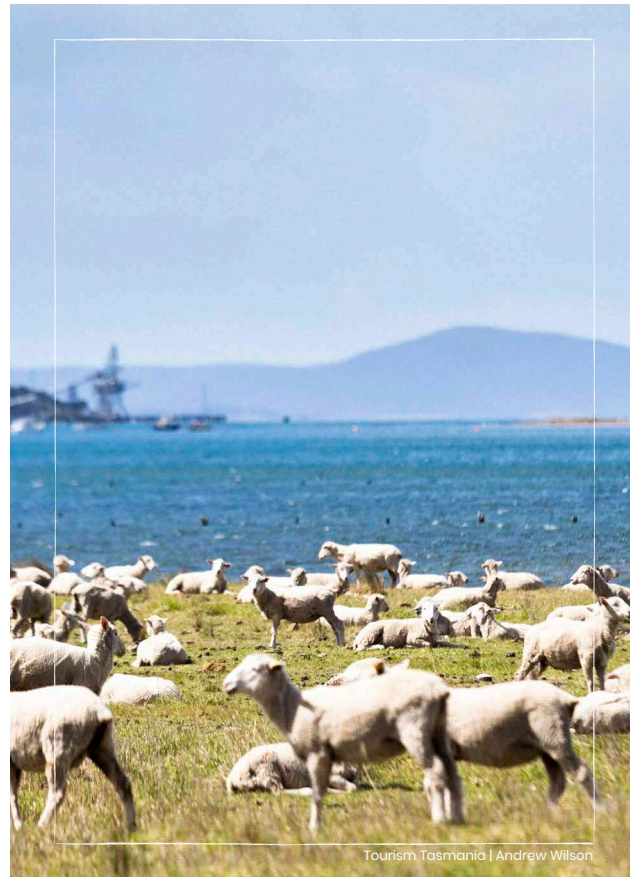


Tourism Tasmania | Andrew Wilson



Tourism Australia & Eleanor Argyropoulos





## Day 15

PORT MELBOURNE TO HOME  
Friday 17 September 2021

### Breaky, farewells and homeward bound

The Spirit of Tasmania arrives back at Station Pier at about 7.00am. We have a short drive to Caroline Springs where we can enjoy our breakfast together, then commence our journey home.

Bon voyage! We hope to see you on another Wanderlust Australia Tour soon!

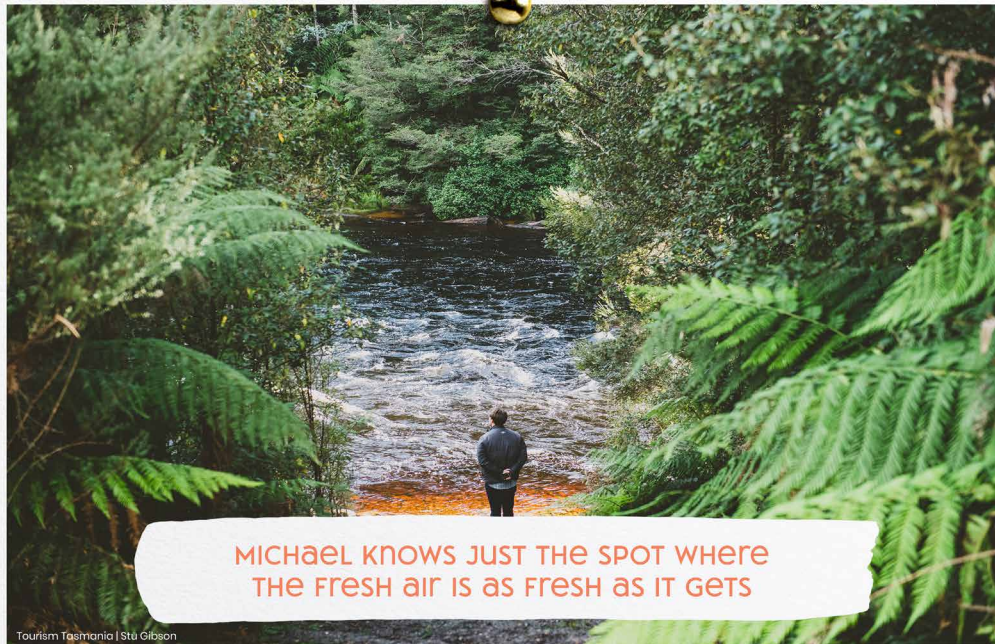
Meal: Breakfast

### WHY I LOVE THIS TOUR... LEIGH

OMG... IT'S TASSIE. WHAT'S NOT TO LOVE ABOUT THIS TRIP? JUST BREATHING IN THE CLEAN FRESH AIR WILL MAKE YOU relax. THERE'S ALSO ALL THE QUIRKY LOCAL STORIES & THE 'OFF THE CHARTS' FOOD!







MICHAEL KNOWS JUST THE SPOT WHERE  
THE FRESH AIR IS AS FRESH AS IT GETS

Tourism Tasmania | Stu Gibson

STILL GOT WANDERLUST?  
CHECK OUT OUR AUSTRALIAN & KIWI TOURS  
TO PLAN FOR NEXT YEAR'S TRAVELLING & KEEP  
EXPLORING LIKE A LOCAL!

LET'S GO!

Book your trip now at  
[wanderlustaustralia.com.au](http://wanderlustaustralia.com.au)

GOT QUESTIONS? LET'S CHAT.



[enquiry@wanderlustaustraliatours.com.au](mailto:enquiry@wanderlustaustraliatours.com.au)



1300 604 700



[wanderlustaustralia.com.au](http://wanderlustaustralia.com.au)

All itineraries are subject to change due to occasional restrictions in opening times or days. We can't be held responsible for any changes due to closures or inclement weather. See full Terms & Conditions for details.





# Tour Terms & Conditions

These Booking Conditions set out the terms on which you contract with us for the delivery of travel arrangements for your trip. By making a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

"You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us" and "our" means Busbiz Pty Ltd (ACN 005 422 524) trading as Wanderlust Australia Tours.

## MAKING A BOOKING

A booking request is accepted when we issue a written booking confirmation and you have paid your deposit. It is at this point that a contract between us and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of ours other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount or refund.

We commence providing services to you as soon as we accept your booking. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

## PRICES & EXCLUSIONS

Prices stated are in Australian Dollars (\$AUD), include GST and are current at the time of publication. The price includes transportation, accommodation and inclusions as per the published itinerary.

Domestic airfares and airport/hotel transfers are not included unless specifically stated. Costs associated with insurance, meals (other than those stipulated), emergency medical costs, gratuities, and all items of a personal nature are not included.

## PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as fuel or air fare surcharges, or the imposition of new or amended Government charges.

## DEPOSIT

A deposit per person of \$500 is required within 7 days (unless otherwise stated) of us accepting your booking. Please note that we may not hold any services for you until we receive payment of your deposit, meaning that services may become unavailable or prices may increase, in which case you will be responsible for paying the increased price, and we will not be responsible if services become unavailable.

## FINAL PAYMENT

Payment in full must be received no less than 60 days before commencement of your trip. Tours which include The Ghan, Indian Pacific or Spirit of Tasmania payment must be made in full no less than 100 days. Note: some trips may require payment earlier or in additional instalments and this will be advised with the booking confirmation.

## CANCELLATIONS BY YOU

You may cancel your booking by giving written notice to us. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

- any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made or due to hotels);
- where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell;
- a fee which is the greater of the deposit and 20% of the booking value to compensate us for work performed up until the time of cancellation; and
- a fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.

## CANCELLATIONS BY YOU

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If after the application of these fees and charges there is a surplus of payments you have made to us, we will refund this to you within a reasonable time.

You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests.

Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once we have actually recovered the amounts from the third parties. We will use reasonable endeavours to recover third party payments, but we make no guarantee that we will be able to make recoveries.

For group departures, a transfer of a confirmed booking to another departure date is deemed to be cancellation of the original booking.

## ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION

If due to any illness, suspected illness or failure to satisfy any required tests (such as a temperature test):

## ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION...continued

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:
- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking.

## CANCELLATIONS BY US

### Force Majeure – Prior to travel

If your travel arrangements cannot proceed due to flood, earthquake, war or civil strife, acts of terrorism, hurricane, cyclone, industrial disturbance, strike, fire, lock out, epidemic, pandemic, failure or delays of scheduled transportation facilities, or other Acts of God, or any law, order, decree, rule or regulation of any government authority, or for any other reason whether of a similar or dissimilar nature beyond our reasonable control (Force Majeure), we may at our election:

- postpone your travel arrangements to a future date, in which case we will issue you with a credit note equal to amounts paid at the time of postponement; or
- cancel your travel arrangements, in which case our contract with you will terminate.

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other. However, we will refund payments made by you less unrecoverable third party costs and less fair compensation for work undertaken by us up until the time of termination and in connection with the processing of any refund.

### Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third party costs only.

## General

If we provide you with any alternative services or assistance where travel arrangements are cancelled because of Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we have to cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal or better quality if appropriate.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of cancellation by us.

## AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil, and for group departures a transfer of a booking to a different departure is deemed a cancellation of the original booking. An amendment fee of \$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

## AMENDMENTS BY US

Occasionally, we may need to make amendments or modifications to the itinerary and its inclusions and you acknowledge our right to make these modifications. If we become aware of a significant change to your itinerary or its inclusions prior to the commencement of your trip (where the trip can still proceed), then we will notify you within a reasonable time and give you the choice to accept the change, to receive a refund of the land portion of your trip or to accept an alternative trip if offered.

You acknowledge our right to substitute vehicles of a lesser standard in the event of mechanical breakdown or for other unforeseen reasons.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of any amendment or change to the tour itinerary or its inclusions. In addition, you acknowledge that if an event of Force Majeure disrupts your trip (for example if a flood means that we are unable to leave a particular area), then you will be responsible for the costs incurred for additional accommodation and any other expenses incurred as a result of the disruption.

## CLIENT NAMES – EXACTLY AS PER PASSPORT / DRIVER'S LICENCE

For security reasons, airlines and other suppliers, require names to be given exactly as stated in your passport or driver's licence. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will incur any fees charged, such as airline cancellation charges or re-issue fees, in addition to our own reasonable administration fees.

## UNUSED SERVICES

No refunds will be made for of any travel arrangements not utilised, whether by choice or because of late arrival or early departure, including failure of transport to operate according to schedule, which we expressly disclaim liability for.

## TRAVEL INSURANCE

It is strongly encouraged that you are adequately insured for the duration of your trip. We recommend a comprehensive travel insurance to cover cancellation, health requirements, luggage and additional expenses. The choice of insurer is yours. We strongly suggest that insurance be purchased at the time your deposit is paid, as cancellation terms will be strictly enforced from that time.

## ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

## HEALTH REQUIREMENTS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may impact your ability to participate during travel, then you must advise us at the time you make your booking request.

We welcome travellers with special needs. However, if you require special assistance (such as pushing a wheelchair or assistance with walking), you must travel with a companion capable of providing the required assistance or care. Please note that we do not provide any special assistance.

We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance from our personnel which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

We will not be liable for any damage, injury, death or loss of any kind arising from your failure to fully disclose relevant medical information.

## INDEPENDENT SERVICES

We are not responsible for any additional activities or excursions that you arrange which are not included in the booked itinerary or principally sold by us. Any advice or recommendation made by a guide or local representative does not make us responsible or liable in any way.

## ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of activities such as swimming or visiting national or private parks. By placing a booking, you accept these risks.

## GENERAL TOUR PROVISIONS

### Room Share

We offer a matching service for solo travellers who are willing to share twin accommodation, saving on single supplements. Only travellers of the same sex will be matched. There are no guarantees that a match will be possible and we do not warrant the suitability or characteristics of any persons we match. Please do not request a solo-match if you snore. Please note that a person we match you with is not responsible to provide any assistance to you. If we are unable to find a match, single supplements will apply.

### Authority on Tour

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour leader may, acting reasonably, require that you leave the tour. You will not be entitled to any refund and you will be responsible for any additional costs you incur in this event.

### Hygiene

While we may provide hand-sanitiser when you embark on coaches operated by us, you acknowledge that you are responsible for supplying your own hand-sanitiser, and any face-masks mandated to be worn by authorities.

### Dietary Requirements

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

### Luggage

Due to strict government vehicle weight restrictions, you are permitted to a maximum of one (1) suitcase which must not exceed 20kgs.

## RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by Busbiz Pty Ltd (ACN 005 422 524)), and common carriers.

We act as an intermediary only and you will be subject to the terms and conditions of the Independent Supplier. Any disputes between you and the Independent Supplier are to be resolved between you and them.

To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Services we directly supply

To the extent only that we are the principal supplier to you of travel arrangements or other services which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or an intermediary for an Independent Supplier) if they were carrying out the work we had asked them to do.

We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

While we endeavour to meet scheduled arrival and departure times, we cannot guarantee this. We disclaim any liability for any additional expenses you incur or any missed connections/services attributable to delays.

### General liability limitation

Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, we disclaim all warranties.

To the fullest extent permitted by law, our maximum liability to you under these Booking Conditions, in tort (including negligence) and at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having the travel arrangements resupplied.

## COMPLAINTS

In the event of a problem with any aspect of your travel arrangements you must tell us or make our representative aware of such problems immediately.

We will only consider and be responsible for claims made against us where we have had the opportunity to put things right on the ground. If you notify us of a problem during travel and we haven't resolved it to your satisfaction, then you must make any claim in writing, within 30 days from the end of your travel arrangements.

## DEEMED ACCEPTANCE

If you place a booking on behalf of another party, you represent and warrant us that you are duly authorised to provide the agreement and consent of the other party to be bound by these Booking Conditions. You agree that you will be responsible for any loss or damage we incur if this is not the case.

## GENERAL

The contract between Swan Hill Bus Lines Pty Ltd (004 651 709) and its wholly owned subsidiaries Busbiz Pty Ltd (ACN 005 422 524) and Wanderlust Australia Tours Pty Ltd (ACN 641 987 368) and you is governed by the laws of the State of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria.

If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed without affecting the remaining provisions.

Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with our Privacy Policy, which is published here [www.wanderlustaustralia.com.au](http://www.wanderlustaustralia.com.au)

Updated: 7th September 2020



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