



BAROSSA VALLEY
CHEESE COMPANY

ADELAIDE, RIVERLAND
TO MELBOURNE 13 DAY
LUXURY COACH TOUR

WANDERLUST
australia tours



explore like a local

ADELAIDE, RIVERLAND TO MELBOURNE 13 DAY LUXURY COACH TOUR

\$5,289.00 per person
twin/double room

\$1,116.00 single supplement
guaranteed single room

SAVE \$250pp EARLY BIRD SPECIAL
paid in full by 23rd June 2021

PAY JUST \$500 DEPOSIT pp TO BOOK

If you're looking for the perfect combination of nature, history, country farms and foodie local experiences, we'll share the ones that not everyone gets to see - all the way from Adelaide to Melbourne via the Murray River.

Tick off your bucket list of gorgeous gardens, wetland walks, river cruises and the stunning Riverland scenery. Add to it are local stories of city planners, seafarers, bushrangers, ghosts, German heritage, early river-life history and parts of the Silo Art Trail too.

Love food? Love wine? Love beer? Explore a tour for your taste-buds in Adelaide's Central Markets, Riverland's finest paddock to plate produce, wineries in the Barossa and the Riverland plus one of the best craft beer views right on the Murray River.

Pack your bags because Wanderlust Australia is inviting you along for the ride. It's going to be a fun trip!

Wanderlust... a strong, innate desire to travel and discover.



Brian knows just the spot where the beers
are cold & the Murray river views are chilled

SA Tourism | Jonathan van der Knaap

TOUR SNAPSHOT

Departure point: Adelaide, SA

End destination: Melbourne, VIC

Tour duration: 13 days

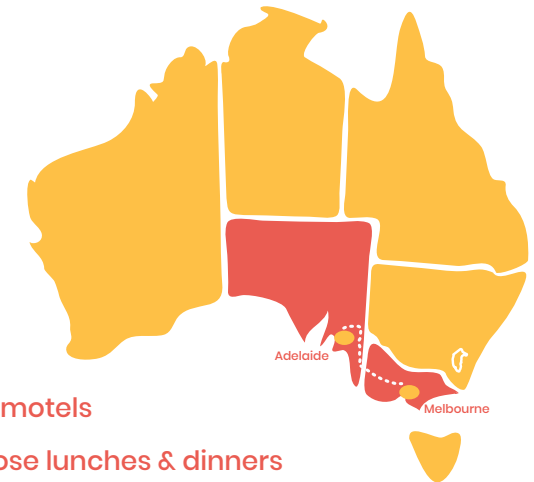
Dept date: 23 August 2021

Trip style: Escorted & free time

Accommodation type: Quality hotels & motels

Meals: Most included + freedom to choose lunches & dinners

Free time : Yes for shopping, meals & exploring like a local



emma knows just the spot where to pick up
some locally-made preserved fruity fruits

SA Tourism | Sven Kovac

WHAT'S ALWAYS INCLUDED IN YOUR WANDERLUST AUSTRALIA TOUR



LUXURY COACH
TRAVEL



QUALITY
ACCOMMODATION



FLEXIBLE
BREAKFAST TIMES



OPTIONAL DINNER
CHOICES



MORE FREE TIME
ALONG THE WAY



BOOKED EXPLORING
ACTIVITIES

WHAT YOU'LL EXPERIENCE LIKE A LOCAL ON YOUR WANDERLUST AUSTRALIA 13 DAY LUXURY TOUR

Day
1

ARRIVE ADELAIDE
Monday 23 August 2021

Settling in, laneway bars & a food lover's home-sweet-home

On arrival at the Adelaide airport, self-transfer to our group hotel using the Taxi Voucher.

Dinner tonight is our own choice. Adelaide has a reputation of excellent food and diversity in the range of cuisine offered, so explore its city laneways and the Central Adelaide Markets to find a hidden local food and wine gems, beginning our time together with a story to tell from day one!

Majestic Roof Garden Hotel, Adelaide | 08 8100 4476

No meals included

Day
2

THE ADELAIDE HILLS
Tuesday 24 August 2021

Eagle-high city views, german artists & boutique browsing

Following breakfast, we head to the hills – literally! Mount Lofty Summit is our first stop where we receive stunning views over the city and the Gulf St Vincent, as well as getting our bearings of all that is around us.

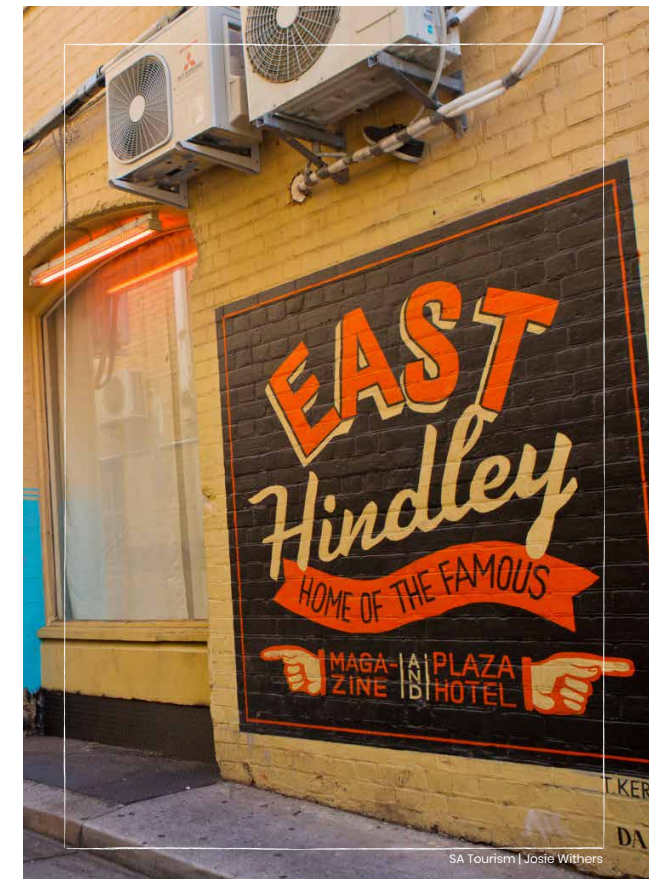
From here we make our way to Hahndorf – Australia's oldest surviving German settlement and a superb "flashback" to the nineteenth century with its shops, eating houses and attractions housed in authentic surroundings.

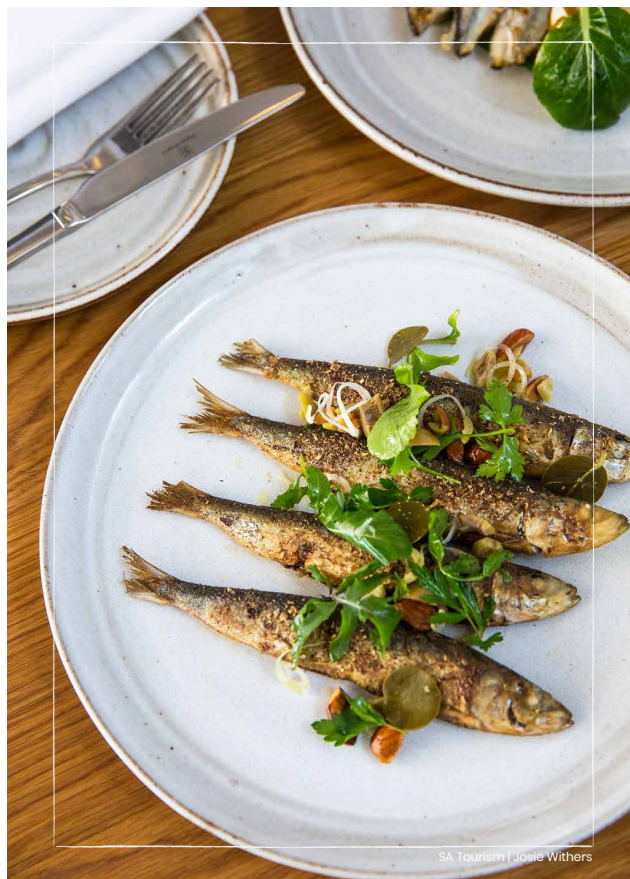
World renowned artist, Hans Heysen, settled in Hahndorf in 1908 and built his studio, "The Cedars" in the style of a Bavarian Chalet. We will enjoy a guided tour of the house, the studio (which has been kept just the way Hans Heysen left it, including some unfinished sketches) and the extensive gardens. This was his base as he painted extensively onsite in the hills around Hahndorf and in the Flinders Ranges.

There is now plenty of time to explore the many shops and galleries with a chance to find the perfect place for lunch! Mid-afternoon, we make our way back to the city.

Majestic Roof Garden Hotel, Adelaide | 08 8100 4476

Meal: Breakfast





Day 3

ADELAIDE
Wednesday 25 August 2021

Botanical gardens, an exotic tropical conservatory & lakeside walks

This morning we will be introduced to the city's gardens. The Parklands or the Green Belt as it is known, surrounds the entire city.

The beautiful, formal Botanic Gardens have 16 hectares of Australian and imported plants and man-made lakes.

In the north east corner of the gardens is the Bicentennial Conservatory, said to be the largest in the southern hemisphere, housing exotic tropical plants from all over the world.

Carrick Hill is our next visit and was a creation from the imagination of a man and his wife who decided to bring some of the magic that they had been so captivated by when honeymooning in England to their own home in Adelaide. Apart from the home we explore the vast grounds. We will enjoy a guided tour and lunch here before departing.

The Monastery and its "Sacred Garden" is scattered with significant works of art from the workshop of Franco Miozza of Tuscany and are well worth a visit.

From here we return to the city and the South Parklands for a walk through the contemplative Adelaide-Himeji Garden - a blend of traditional Japanese lake, mountain and dry gardens.

Majestic Roof Garden Hotel, Adelaide | 08 8100 4476

Meals: Breakfast and lunch

Day 4

BAROSSA VALLEY
Thursday 26 August 2021

30,000 barossa roses, local wine tipples & sweet fruity jams

The Barossa Valley is one of the world's best known wine valleys located just 60 kms north of Adelaide.

Barossa Chateau is where we jump off the coach to marvel at this stunning building that sits in one of Australia's most important rose gardens of international significance. Combined with Lyndoch Hill, the overall estate covers an impressive 25 acres, 30,000 roses and 5kms of walkways. The Chateau is also home to one of the largest collections of porcelain in Australia.

If this is not of interest the gift shop is full of items that can tempt the most disciplined shopper! Alternatively the coffee shop and wine tasting area is also within the Chateau, something for everyone!

Day 4

BAROSSA VALLEY... continued
Thursday 26 August 2021

30,000 barossa roses, local wine tipples & sweet fruity jams

Making our way to the centre of the valley we have some time in Tanunda to browse the local shops and pick up some lunch. Ask the crew for a recommendation.

Our afternoon visit is to the magnificent Seppeltsfield Winery, which is now a destination in its own right. We begin with a behind the scenes heritage tour with a Seppeltsfield educator. The family history has had a profound influence on Australian wine and is very interesting.

We include the Seppelt homestead, elm walk, distillery and blending cellars followed by a hosted tasting in the multi-awarded cellar door. A modern addition to the winery is the workshops at the Jam Factory where we spend the rest of the afternoon. After a great day we return to Adelaide.

Majestic Roof Garden Hotel, Adelaide | 08 8100 4476

Meal: Breakfast

Day 5

ADELAIDE
Friday 27 August 2021

Secret seaside tales, a foodie's market heaven & sweeping city views

Heading for the sea at Glenelg with a knowledgeable guide on the coach entertains us with colourful stories you won't find in any books! Locally referred to as "the Bay" Glenelg, on the Gulf St Vincent is, historically, where Adelaide really started its history.

We then head into the city to visit The Adelaide Central Market which has over 80 stalls and is South Australia's most visited tourist attraction. It trades largely in fruit, vegetables, small goods, and café food and is divided into a colourful array of lanes which our guide will help us negotiate. The Central Markets remain "the Heart of Adelaide!" It's the perfect spot to buy your foodie souvenirs.

This afternoon we make a stop at Montefiore Hill where we can see the spot Colonel Light planned a great city of the future in the sweeping valley below. Nearby is one of Adelaide's most prominent landmarks - St Peters Cathedral, which overlooks the city from North Adelaide. Farewelling our guide, we now have a greater understanding of what makes Adelaide such a desirable place to live and visit.

Majestic Roof Garden Hotel, Adelaide | 08 8100 4476

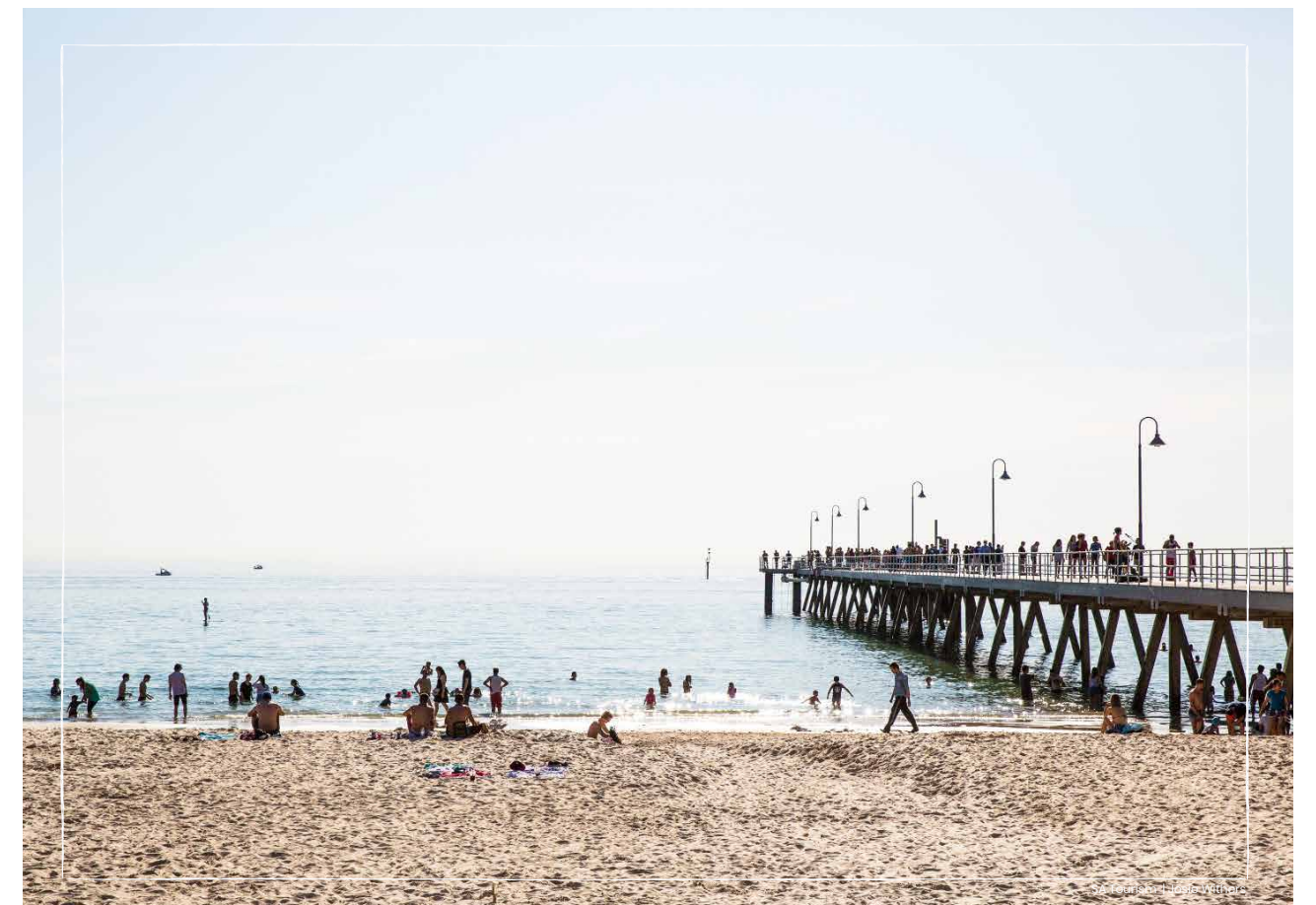
Meal: Breakfast



SA Tourism | Josie Withers



SA Tourism | Josie Withers



SA Tourism | Josie Withers

Day 6

ADELAIDE
Saturday 28 August 2021

Sporting legends, popeye river rides, playful pandas & cultural icons

This morning we have organised a visit to the Adelaide Oval. This revered venue offers a unique blend of new and old – from the latest in stadium design to the famous features such as the heritage listed scoreboard. Our Adelaide Oval Tour will take us behind the scenes to the inner workings of this iconic ground.

We take a stroll across the footbridge where we are greeted with a multitude of eateries and the unique building that is the Festival Theatre. Right before us on the riverbank is The Popeye, which has been a constant sight on the Torrens River since 1935. This iconic vessel gives us a great vantage point to experience the city from as we take the cruise to the front entrance of the Zoo.

We can choose to get off and spend the afternoon at the Zoo (entry fee at our expense) where Australia's only pandas live or stay onboard and relax for the return journey for an afternoon at leisure. Walking along North Terrace is where we will find venues of cultural significance that are all worth visiting. Our final night in Adelaide will be spent at our hotel including dinner together at the hotel restaurant.

Majestic Roof Garden Hotel, Adelaide | 08 8100 4476

Meals: Breakfast and dinner

Day 7

ADELAIDE TO THE RIVERLAND
Sunday 29 August 2021

Riverland lakes, country characters, galleries & foodie feasts

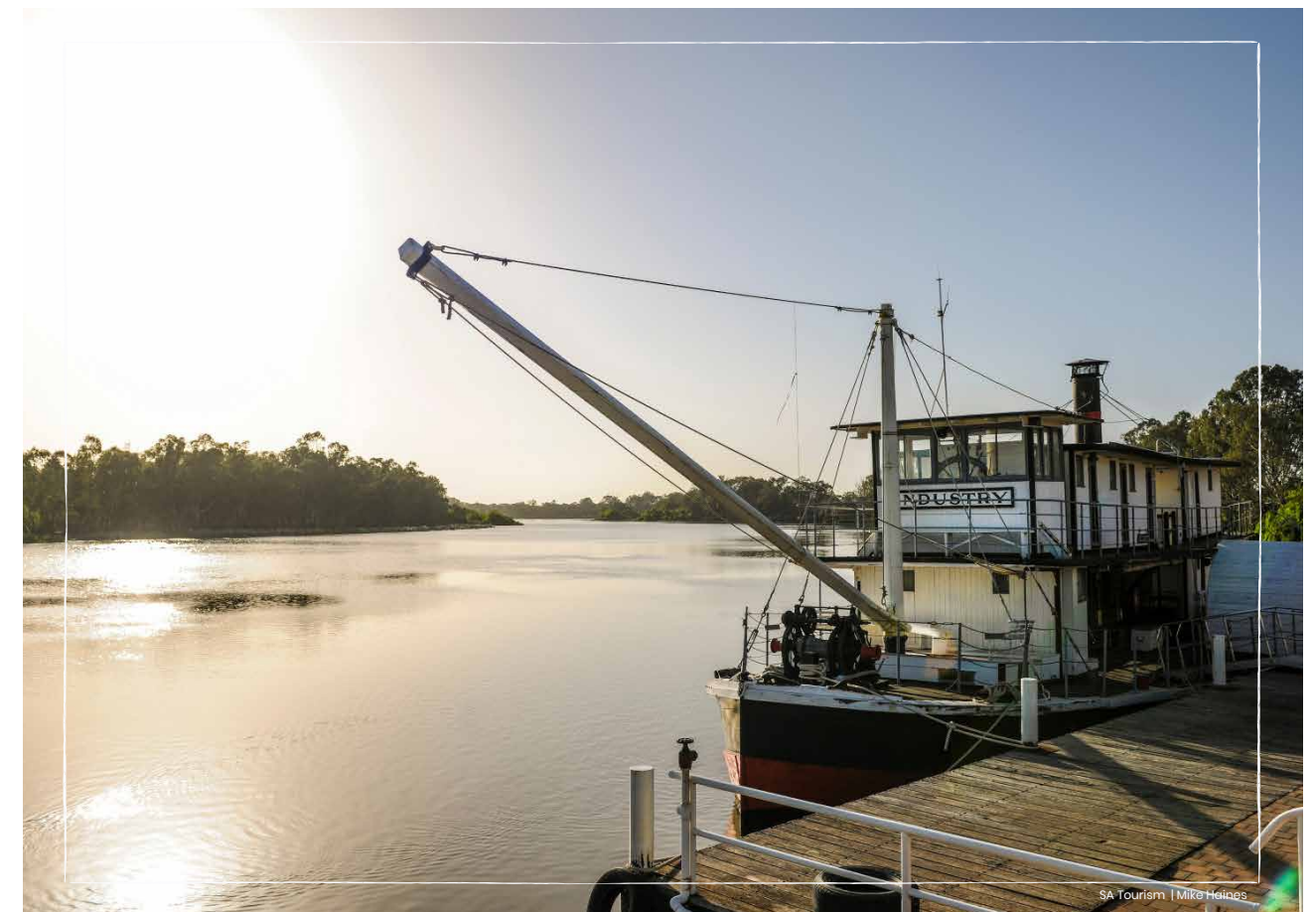
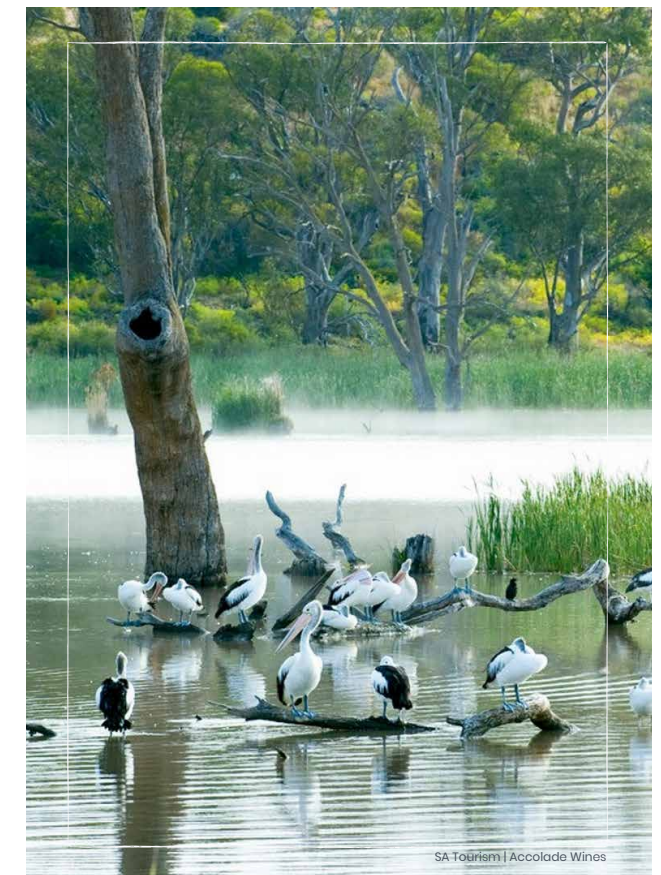
With bags packed we are off to the beautiful Riverland town of Barmera on South Australia's Lake Bonney where, over a 4 night stay, we will meet some local characters and sample some local Riverland produce. Late morning we stop at Waikerie, to visit a small gallery named the Rain Moth Gallery where we find works from local artists. There is time for a short heritage walk to the Murray River from the gallery and to view the stunning grain silo artwork.

From here we head to nearby Barmera and the Comfort Inn & Suites Riverland, adjacent to the Barmera Golf Club. Spacious ground floor rooms – all with fairway views – an onsite restaurant, a recreation room exclusively available for visiting groups and a passionate management team make the property a popular choice.

Over the next few days we will enjoy some excellent country hospitality and sample some produce from the rich irrigated farm lands alongside the Murray River including stone fruit, citrus, grapes and vegetables. Our welcome dinner tonight will be hosted in the motel restaurant by the motel managers.

4 nights | Comfort Inn & Suites Riverland, Barmera | 08 8588 2888

Meals: Breakfast and dinner





SA Tourism | Adam Bruzzone



SA Tourism | Adam Bruzzone



SA Tourism | Duy Dash

Day 8

BARMERA
Monday 30 August 2021

Country music legends, majestic river cruises, historic stories & wine tasting

Barmera is a popular holiday resort town situated on the shores of Lake Bonney. Our first stop this morning is at Rocky's South Australian Country Music Hall of Fame before heading to Berri – another of the four major Riverland towns.

Some of the widest and most picturesque sections of the Murray River are found around Berri. We have arranged to join "Fay" – a fantastic, fully restored river boat, for a two hour river cruise on this wide section of the Murray River. There will be some entertainment on board, the bar will be open and a platter lunch will be served! This is the Murray River at its best!

From Berri we head across to Renmark to visit Olivewood – a homestead and museum containing relics from 1887. Olivewood traces the story of the Chaffey Brothers who were instrumental in introducing irrigation to the area.

Nearby is Angoves Winery, the largest privately owned winery in Australia. Today, the fifth generation of the winemaking family carries on the business. We enjoy a talk and a taste before making our way back to Barmera.

Meals: Breakfast and lunch

Day 9

LOXTON AND RENMARK
Tuesday 31 August 2021

German river heritage, beer brews with views & paddle steamer walks

One of the other major Riverland towns is Loxton – and that is where we are heading this morning. Loxton on the Murray was first settled by people of (predominantly) German origin, who were escaping religious persecution. Much of the town's fascinating history is on display at the Loxton Historical Village.

Lunch today is at a local riverside brewery called The Wilkadene Woolshed Brewery, which is the Riverland's only independent craft brewery – and as it's located on the banks of the Murray River, its known as a "Brew with a View!" Based in a 100 year old shearing shed this is a truly unique cellar door experience.

Our afternoon stop is in Renmark where we will park at the Renmark Paringa Visitors Centre and visit Paddle Steamer Industry, which is moored here.

Commissioned in 1911, the Industry once worked for South Australian Water, keeping the Murray River open to traffic. Following a hectic work life the steamer was retired in 1969. There is a delightful short "river bank walk" to the Renmark Club.

Meals: Breakfast and lunch

Day
10

BARMERA
Wednesday 1 September 2021

Wetland walks, backyard breads & chill-out time

Just downstream from Barmera is the award winning Banrock Station lying at the junction of the Banrock Creek and the Murray River.

Here there is 12.5 kms of river frontage, adjacent to the Banrock Lagoon and wetlands.

We will take a short walk followed by morning tea a wine tasting. Another fabulous visit today is at Flavours of the Riverland – home of Backyard Bread!

The owners are delightful and they are keen to provide a tour, tasting and afternoon tea just for our group at their rustic venue, with its extensive range of local produce that showcases the diverse flavours of the Riverland.

With some time to relax and make the most of our accommodation the rest of the afternoon and evening is free.

Meals: Breakfast and morning tea



Day
11

BARMERA TO HORSHAM
Thursday 2 September 2021

Border-crossings, country farm views & sky-high silo murals

From Barmera we travel to Bordertown for an early lunch at a local eatery. Then, at Nhill on the Western Highway, we head across to a little place called Sheep Hills that has a painted silo standing proud in its midst.

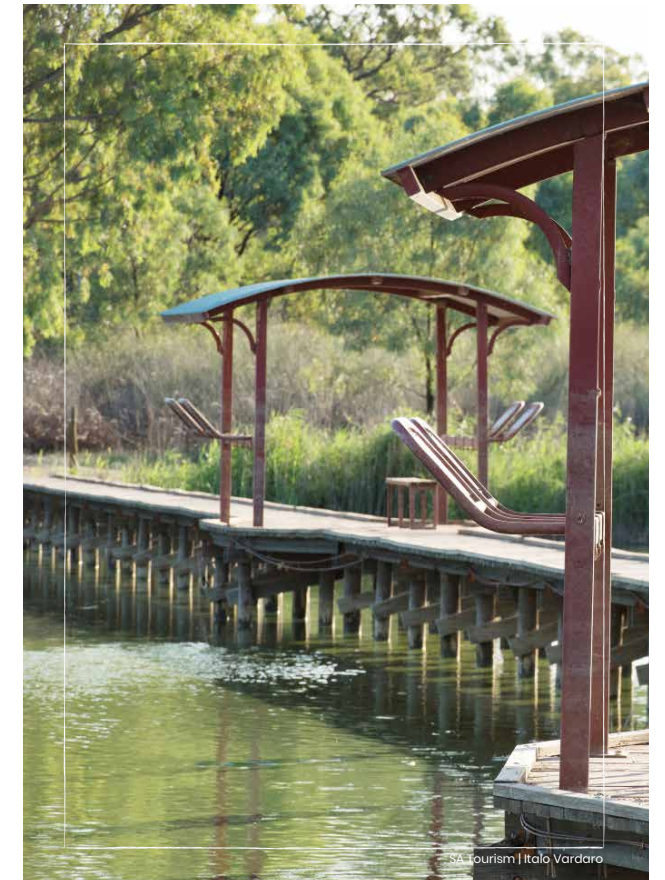
Melbourne street artist, Matt Adnate used 300 litres of house paint and 100 spray cans on the project, which had its challenges, including working at height in heat and wind, as well as a curved surface for a canvas.

Adnate spent time with the Barengi Gadjin Land Council and other indigenous people to inspire his artwork, featuring the two most senior elders, Uncle Ron Marks and Auntie Regina Hood, alongside two children from the community.

From here we continue to Horsham for our overnight accommodation.

Best Westlander Motel, Horsham | 03 5382 0191

Meals: Breakfast and dinner





Day 12

HORSHAM TO MELBOURNE
Friday 3 September 2021

Silo art trails, flying horse lunches & city dining delights

We have a second set of silos to see this morning, located in Rupanyup. When Julia Volchkova first heard about the silos already painted she knew the project would be significant and believed it would go down in history. When she later received an invitation to travel to Rupanyup and be a part of the Silo Art Trail project, the Russian artist says it was "a dream come true."

Her chosen subjects, a pair of young local sportspeople, symbolize the huge role of sport (namely, netball and Aussie Rules football) in rural communities. These fascinating projects have changed this remote region and we can see why, they are awesome to look at.

From here we make our way to Ballarat where our lunch has been arranged for us at the Flying Horse Bistro at the Ballarat and District trotting Club. What an interesting time we have had with surprises throughout the day.

Melbourne is our home this evening for our last night this tour. Melbourne is a foodie's paradise. Venture out and find a quirky laneway bar for drinks then on to one of city's restaurants for dinner, to wrap up your holiday! Don't forget the crew is always available to help with suggestions or simply explore on your own.

View Melbourne | 03 9529 8888

Meals: Breakfast and lunch

Day 13

MELBOURNE TO HOME
Saturday 4 September 2021

Bag packing, breaky, farewells & flights home

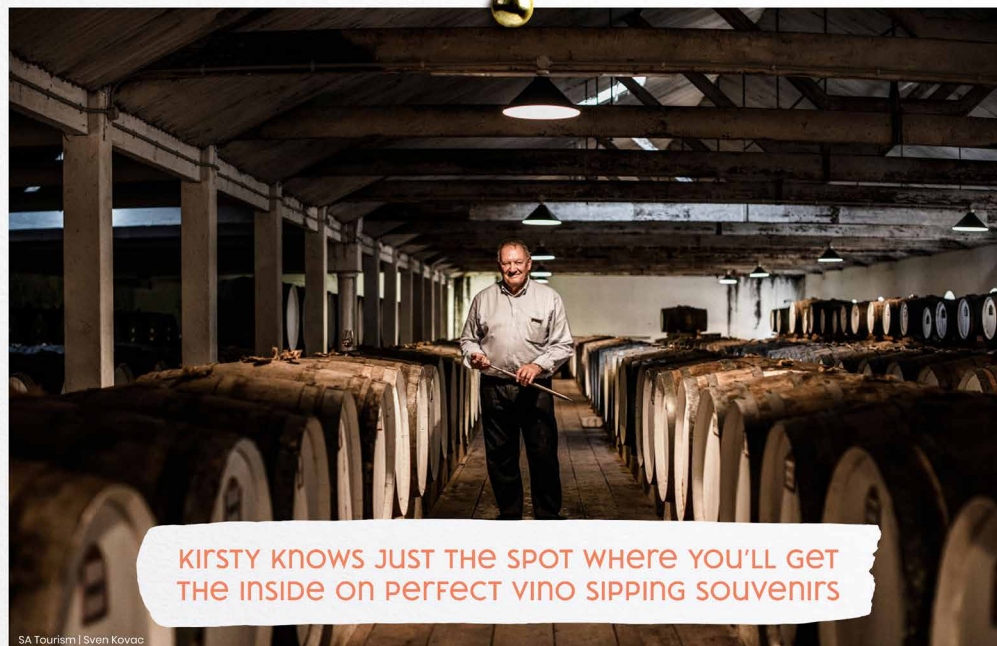
It's our last day of the tour. After breakfast our holiday comes to an end. Use your Taxi Voucher in your Holiday Pack to the transfer to Melbourne Airport for your flight home.

Bon voyage! We hope to see you on another Wanderlust Australia Tour soon!

Meal: Breakfast

WHY I LOVE THIS TOUR... LEIGH

THE RIVERLAND HAS SO MUCH HISTORY TO HEAR ALONG THE MAJESTIC MIGHTY MURRAY. THE SILO MURALS ON THIS TOUR ARE A 'MUST TICK' OFF THE TRAVELLING BUCKET LIST AS ARE THE BRANROCK WETLANDS.



KIRSTY KNOWS JUST THE SPOT WHERE YOU'LL GET
THE INSIDE ON PERFECT VINO SIPPING SOUVENIRS

SA Tourism | Sven Kovac

STILL GOT WANDERLUST?
WE'RE HEADING TO TASSIE
ON 4 SEPTEMBER 2021 FOR
14 DAYS SO JOIN US & KEEP
EXPLORING LIKE A LOCAL!



LET'S GO!

Book your trip now at
wanderlustaustralia.com.au

GOT QUESTIONS? LET'S CHAT.



enquiry@wanderlustaustraliatours.com.au



1300 604 700



wanderlustaustralia.com.au

All itineraries are subject to change due to occasional restrictions in opening times or days. We can't be held responsible for any changes due to closures or inclement weather. See full Terms & Conditions for details.

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SA Tourism | Tom McDonnell

Tour Terms & Conditions

These Booking Conditions set out the terms on which you contract with us for the delivery of travel arrangements for your trip. By making a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

"You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us" and "our" means Busbiz Pty Ltd (ACN 005 422 524) trading as Wanderlust Australia Tours.

MAKING A BOOKING

A booking request is accepted when we issue a written booking confirmation and you have paid your deposit. It is at this point that a contract between us and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of ours other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount or refund.

We commence providing services to you as soon as we accept your booking. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

PRICES & EXCLUSIONS

Prices stated are in Australian Dollars (\$AUD), include GST and are current at the time of publication. The price includes transportation, accommodation and inclusions as per the published itinerary.

Domestic airfares and airport/hotel transfers are not included unless specifically stated. Costs associated with insurance, meals (other than those stipulated), emergency medical costs, gratuities, and all items of a personal nature are not included.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as fuel or air fare surcharges, or the imposition of new or amended Government charges.

DEPOSIT

A deposit per person of \$500 is required within 7 days (unless otherwise stated) of us accepting your booking. Please note that we may not hold any services for you until we receive payment of your deposit, meaning that services may become unavailable or prices may increase, in which case you will be responsible for paying the increased price, and we will not be responsible if services become unavailable.

FINAL PAYMENT

Payment in full must be received no less than 60 days before commencement of your trip. Tours which include The Ghan, Indian Pacific or Spirit of Tasmania payment must be made in full no less than 100 days. Note: some trips may require payment earlier or in additional instalments and this will be advised with the booking confirmation.

CANCELLATIONS BY YOU

You may cancel your booking by giving written notice to us. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

- any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made or due to hotels);
- where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell;
- a fee which is the greater of the deposit and 20% of the booking value to compensate us for work performed up until the time of cancellation; and
- a fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.

CANCELLATIONS BY YOU

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If after the application of these fees and charges there is a surplus of payments you have made to us, we will refund this to you within a reasonable time.

You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests.

Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once we have actually recovered the amounts from the third parties. We will use reasonable endeavours to recover third party payments, but we make no guarantee that we will be able to make recoveries.

For group departures, a transfer of a confirmed booking to another departure date is deemed to be cancellation of the original booking.

ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION

If due to any illness, suspected illness or failure to satisfy any required tests (such as a temperature test):

ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION...continued

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:
 - if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
 - if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking.

CANCELLATIONS BY US

Force Majeure - Prior to travel

If your travel arrangements cannot proceed due to flood, earthquake, war or civil strife, acts of terrorism, hurricane, cyclone, industrial disturbance, strike, fire, lock out, epidemic, pandemic, failure or delays of scheduled transportation facilities, or other Acts of God, or any law, order, decree, rule or regulation of any government authority, or for any other reason whether of a similar or dissimilar nature beyond our reasonable control (Force Majeure), we may at our election:

- postpone your travel arrangements to a future date, in which case we will issue you with a credit note equal to amounts paid at the time of postponement; or
- cancel your travel arrangements, in which case our contract with you will terminate.

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other. However, we will refund payments made by you less unrecoverable third party costs and less fair compensation for work undertaken by us up until the time of termination and in connection with the processing of any refund.

Force Majeure - During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third party costs only.

General

If we provide you with any alternative services or assistance where travel arrangements are cancelled because of Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we have to cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal or better quality if appropriate.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of cancellation by us.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil, and for group departures a transfer of a booking to a different departure is deemed a cancellation of the original booking. An amendment fee of \$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Occasionally, we may need to make amendments or modifications to the itinerary and its inclusions and you acknowledge our right to make these modifications. If we become aware of a significant change to your itinerary or its inclusions prior to the commencement of your trip (where the trip can still proceed), then we will notify you within a reasonable time and give you the choice to accept the change, to receive a refund of the land portion of your trip or to accept an alternative trip if offered.

You acknowledge our right to substitute vehicles of a lesser standard in the event of mechanical breakdown or for other unforeseen reasons.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of any amendment or change to the tour itinerary or its inclusions. In addition, you acknowledge that if an event of Force Majeure disrupts your trip (for example if a flood means that we are unable to leave a particular area), then you will be responsible for the costs incurred for additional accommodation and any other expenses incurred as a result of the disruption.

CLIENT NAMES – EXACTLY AS PER PASSPORT / DRIVER'S LICENCE

For security reasons, airlines and other suppliers, require names to be given exactly as stated in your passport or driver's licence. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will incur any fees charged, such as airline cancellation charges or re-issue fees, in addition to our own reasonable administration fees.

UNUSED SERVICES

No refunds will be made for of any travel arrangements not utilised, whether by choice or because of late arrival or early departure, including failure of transport to operate according to schedule, which we expressly disclaim liability for.

TRAVEL INSURANCE

It is strongly encouraged that you are adequately insured for the duration of your trip. We recommend a comprehensive travel insurance to cover cancellation, health requirements, luggage and additional expenses. The choice of insurer is yours. We strongly suggest that insurance be purchased at the time your deposit is paid, as cancellation terms will be strictly enforced from that time.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

HEALTH REQUIREMENTS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may impact your ability to participate during travel, then you must advise us at the time you make your booking request.

We welcome travellers with special needs. However, if you require special assistance (such as pushing a wheelchair or assistance with walking), you must travel with a companion capable of providing the required assistance or care. Please note that we do not provide any special assistance.

We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance from our personnel which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

We will not be liable for any damage, injury, death or loss of any kind arising from your failure to fully disclose relevant medical information.

INDEPENDENT SERVICES

We are not responsible for any additional activities or excursions that you arrange which are not included in the booked itinerary or principally sold by us. Any advice or recommendation made by a guide or local representative does not make us responsible or liable in any way.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of activities such as swimming or visiting national or private parks. By placing a booking, you accept these risks.

GENERAL TOUR PROVISIONS

Room Share

We offer a matching service for solo travellers who are willing to share twin accommodation, saving on single supplements. Only travellers of the same sex will be matched. There are no guarantees that a match will be possible and we do not warrant the suitability or characteristics of any persons we match. Please do not request a solo-match if you snore. Please note that a person we match you with is not responsible to provide any assistance to you. If we are unable to find a match, single supplements will apply.

Authority on Tour

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour leader may, acting reasonably, require that you leave the tour. You will not be entitled to any refund and you will be responsible for any additional costs you incur in this event.

Hygiene

While we may provide hand-sanitiser when you embark on coaches operated by us, you acknowledge that you are responsible for supplying your own hand-sanitiser, and any face-masks mandated to be worn by authorities.

Dietary Requirements

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

Luggage

Due to strict government vehicle weight restrictions, you are permitted to a maximum of one (1) suitcase which must not exceed 20kgs.

RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by Busbiz Pty Ltd (ACN 005 422 524)), and common carriers.

We act as an intermediary only and you will be subject to the terms and conditions of the Independent Supplier. Any disputes between you and the Independent Supplier are to be resolved between you and them.

To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Services we directly supply

To the extent only that we are the principal supplier to you of travel arrangements or other services which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or an intermediary for an Independent Supplier) if they were carrying out the work we had asked them to do.

We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

While we endeavour to meet scheduled arrival and departure times, we cannot guarantee this. We disclaim any liability for any additional expenses you incur or any missed connections/services attributable to delays.

General liability limitation

Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, we disclaim all warranties.

To the fullest extent permitted by law, our maximum liability to you under these Booking Conditions, in tort (including negligence) and at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having the travel arrangements resupplied.

COMPLAINTS

In the event of a problem with any aspect of your travel arrangements you must tell us or make our representative aware of such problems immediately.

We will only consider and be responsible for claims made against us where we have had the opportunity to put things right on the ground. If you notify us of a problem during travel and we haven't resolved it to your satisfaction, then you must make any claim in writing, within 30 days from the end of your travel arrangements.

DEEMED ACCEPTANCE

If you place a booking on behalf of another party, you represent and warrant us that you are duly authorised to provide the agreement and consent of the other party to be bound by these Booking Conditions. You agree that you will be responsible for any loss or damage we incur if this is not the case.

GENERAL

The contract between Swan Hill Bus Lines Pty Ltd (004 651 709) and its wholly owned subsidiaries Busbiz Pty Ltd (ACN 005 422 524) and Wanderlust Australia Tours Pty Ltd (ACN 641 987 368) and you is governed by the laws of the State of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria.

If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed without affecting the remaining provisions.

Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with our Privacy Policy, which is published here www.wanderlustaustralia.com.au

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